



CL-10248151-4690

2008 NOV -5 PM 2:55

OCT 25, 2008

2008 NOV -11 PM 2:11

RE: BUICK LACROSS (2008)
VIN 2G4WD582981

I BELIEVE A DARKENED DASHBOARD, IN DAYLIGHT DRIVING IS HAZARDOUS - PEOPLE THAT ARE DRIVING THIS VEHICLE CANNOT VISIBLY SEE THE SPEEDMETER, COOLANT, FUEL GAUGE - EXCEPT AT NIGHT - WHEN IT DOES LIGHT UP.

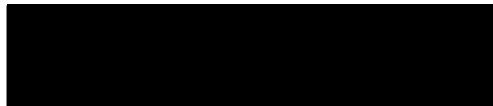
I HAVE BEEN STOPPED BY A POLICEMAN FOR EXCEEDING THE SPEED LIMIT (45 IN 30 MPH ZONE) THE OFFICER DIDN'T BELIEVE ME, INVESTIGATED THE DASHBOARD, AND SAID I SHOULD HAVE IT FIXED.

TWO SERVICE MANAGERS (BUICK LOREN, GLENVIEW, ILL, SULLIVAN IN ARLINGTON HIGTS, ILL, SAID IT IS A MANUFACTURING DEFECT - THERE'S NOTHING THEY CAN DO.

CUSTOMER ASSISTANCE REFERS ME BACK TO THE DEALER

WOULD APPRECIATE YOUR COMMENT OR ADVICE

THANK YOU



NM
2:56
11/5/08
NJT