



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

November 24, 2008

[REDACTED]
[REDACTED]
Northbrook, IL [REDACTED]

NVS-216 nlm
Ref. # 10248151

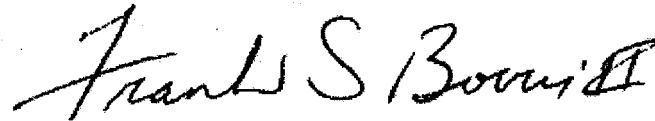
Thank you for your correspondence dated October 25, 2008, concerning your model year (MY) 2008 Buick LaCrosse. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on November 5, 2008.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to instrument panel visibility in MY 2008 Buick LaCrosse vehicles. While an obvious annoyance to you, there does not appear to be a safety-related consequence associated with this problem. Our decision to not open an investigation at this time is based on a review of field data and a review of previous investigation and recall activity for similar problems. Although the available data does not warrant the opening of a safety defect investigation at this time, we continually review all available data to determine whether an investigation may be warranted. The information you provided has been entered into our database.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Frank S. Borris II". The signature is written in a cursive style with a large, stylized "F" and "B".

Frank S. Borris II, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement