 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects</p> <p>1-888-DASH-2-DOT (1-888-327-4236)</p> <p>INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
		<p>Date Received 06-NOV-2008</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10247887</p>	
<p>OWNER INFORMATION (Type or Print)</p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
ABENY	NY				
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>					
Signature of Owner		Date			
<p>VEHICLE INFORMATION</p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1FTEX14H0S		FORD	F-150	1995	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
1995	Bud Kearney Ford		No: Cylinders	GAS	
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	REVENA	N.Y.		8	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
auto	<input checked="" type="checkbox"/> Cruise Control	HX4			05-NOV-2008
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 100000 POWER TRAIN			Failure Mileage	Failure Speed	
			49000	55	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
Tire Make	Tire-Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL*THE CONTACT OWNS A 1995 FORD F-150. WHILE DRIVING APPROXIMATELY 55 MPH, THE CONTACT ATTEMPTED TO MAKE A LEFT TURN AND HEARD A BUMPING NOISE IN HIS VEHICLE. HE TOOK THE VEHICLE TO THE DEALER AND WAS INFORMED THAT THE GEARS ON THE REAR END FAILED. THE CONTACT BELIEVES THAT THIS FAILURE SHOULD NOT OCCUR BECAUSE HE TAKES GOOD CARE OF HIS VEHICLE. THE MANUFACTURER WOULD NOT REPAIR THE VEHICLE FOR FREE BECAUSE IT WAS NOT INCLUDED IN THE RECALL. THE CURRENT AND FAILURE MILEAGES WERE 49,000.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HERE IS A DETAILED DESCRIPTION ON WHAT I THINK THAT HAPPEN TO MY F-150. OVER TIME THERE WAS A CRACK IN THE SPIDER GEAR AS TIME WENT ON, A PIECE OF THE GEAR BROKE OFF CAUSING THE BROKEN PIECE TO GET TRAPPED BETWEEN THE REST OF GEARS. CAUSING REAR IN DAMAGE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

6823020657
METRO FORD SALES INC
3601 STATE STREET
SCHENECTADY, NY 12304
518-382-1010

Merchant ID: 30000006389
Term ID: 001
Clerk ID: 1

Ref #: 009

Sale

XXXXXXXXXX

MASTERCARD

Entry Method: Swiped

11/12/08

11:45:40

Inv #: 581582

Appr Code: [REDACTED]

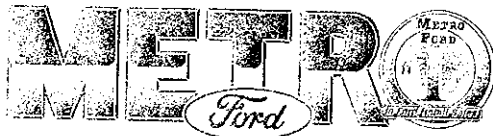
Apprvd: Online

Batch#: 317001

Total:

\$ 2,051.96

Customer Copy
THANK YOU!



3601 State Street SCHEENECTADY, NY 12304
 (518) 382-1010
 www.metrofordsales.com



CELL: 518-253-1389

DISPATCH NO.	ADVISOR ROGER GORDON	TAG NO. 66355	INVOICE DATE 11/11/08	INVOICE NO. FTCS581582
ALBANY, NY	LABOR RATE	MILEAGE 49,154	COLOR BLUE/	STOCK NO.
	YEAR, MAKE / MODEL 95/FORD TRUCK/F150/2 DOOR EXTENDED	DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1 F T E X 1 4 H 0 S K	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 11/06/08	
RESID	BUSI	COMMENTS		

JOB# 1 CHARGES

MO: 49157

LABOR
 J# 1 04FOZUJOINT REPLACE U-JOINT TECH(S):7604
 CHECK CUSTOMER CONCERN THE FRT AXLE U-JOINTS BINDING.
 OVERHAUL REAR END

725.40 ALL PARTS INSTALLED
 ARE NEW UNLESS OTH-
 ERWISE SPECIFIED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
	1	2L2Z-4026-AA	DIFFERENTIAL A	429.50
	1	E7TZ-4B409-B	RING	43.13
	1	5L3Z-4209-B	GEAR AND PINIO	536.65
	3	XY-75W140-QL	OIL - REAR AXL	21.04
	2	XL-3	ADDITIVE - OIL	4.99
	1	TA-31	SEALANT - SILI	19.98
	9	D5AZ-4216-A	BOLT	2.00
	1	D9AZ-4067-AC	SHIM - DIFFERE	27.39
	1	D9AZ-4067-AD	SHIM - DIFFERE	26.81
TOTAL - PARTS				1174.56

536.65 SEE REVERSE SIDE
 63.12 FOR WARRANTIES

DMV REG. NO. R3470418

JOB# 1 TOTALS

LABOR 725.40
 PARTS 1174.56
 JOB# 1 JOURNAL PREFIX FTCS JOB# 1 TOTAL 1899.96

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$899.40 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$2079.48 (+TAX) ON 11/06/08 AT 01:35pm
 BY WALTER L DEBNAM COMMENTS

TECHNICIAN CERTIFICATION
 7604 MARK A. GREENE 1Y63

TOTALS

Charge Cash Credit Card Check#

TOTAL LABOR.... 725.40
 TOTAL PARTS.... 1174.56
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 152.00
TOTAL INVOICE \$ 2051.96

 * Thank You for using Metro Ford Service *
 * Where the Sales and Service Never End *
 * *
 * Metro Ford Sales, Inc. (518) 382-1010 DMV Reg. No. *
 * 3601 State St. Schenectady, NY 12304 R3470418 *
 * *
 * Our Quality Commitment is to FIX IT RIGHT the FIRST TIME *
 * Please tell us if we let YOU down *
 * *

Owner Advantage **Statement**

OA 137 139 214: Rewards from Metro Ford Sales, Inc., Schenectady NY

Base Service Rewards				
Date	Activity	Reference Number	Reward Amount	
11/11/2008	Service Benefit	581582	\$95.00	
11/06/2008	\$10 Signup Incentive		\$10.00	
Total			\$105.00	
Base Sales Rewards				
Date	Activity	Reference Number	Reward Amount	
No Sales records found.				
Oil Change Activity (4 paid oil changes required for a free oil change)				
Free Oil Changes Available: 0				
You are 4 Oil Changes away from earning a Free one				
Date	Activity	Reference Number	Reward Amount	
No Oil Change records found.				

Back to Top

Go to owneradvantage.ford.com for more information about this account.

[Return to Member Account](#)

[Service Home](#)

Statement Date: 11/11/2008

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