

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 2008 FEB -2 PM 1:10 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 06-NOV-2008 Repository ☐ Reference No. 10247867	
U.S. Department of Transportation National Highway Traffic Safety Administration		Daytime Telephone Number Evening Telephone Number E-mail Address	
OWNER INFORMATION (Type or Print) Name Address City ALTON State VA Zip Code			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an Signature of Owner _____ e or address to the vehicle manufacturer. ☒ YES ☒ NO Date 12/11/08			
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GTEC19Z3 Make GMC Model SIERRA 1500 Model Year 2005 Date Purchased 8/07 Dealer's Name and Telephone Number Wally's Wholesale 804-784-2320 Original Owner ☐ Dealer's City 23 Broad St., Manakin-Sabot State VA Zip Code 23103 Engine: 5.3 liter Fuel Type: GAS No: Cylinders 8 Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain 2 whl Drive Multiple Failure: Incident Date(s) 04-NOV-2008			
FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 110000 ELECTRICAL SYSTEM 12/8/08 - Odometer stuck on 47 in Park. Released 12/10/08 Failure Mileage 72300 Failure Speed 5			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: Tire Component Code Tire Failure Type			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2005 GMC SIERRA 1500. WHILE DRIVING APPROXIMATELY 5 MPH, THE CONTACT RELEASED THE ACCELERATOR PEDAL IN ORDER FOR THE VEHICLE TO COAST. THE VEHICLE THEN STALLED. SHE SHIFTED THE GEAR FROM DRIVE INTO NEUTRAL AND RESTARTED THE VEHICLE. LATER THAT WEEK, THE SPEEDOMETER DISPLAYED 55 MPH WHILE THE VEHICLE WAS IN PARK. WHILE DRIVING TO HER PLACE OF BUSINESS, THE SPEEDOMETER DISPLAYED 100-120 MPH. LATER THAT DAY, THE CONTACT DROVE THE VEHICLE TO THE DEALER AND WAS INFORMED TO BRING IT BACK FOR A DIAGNOSTIC AND REPAIR. THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 72,500 AND FAILURE MILEAGE WAS 72,300. 12/8/08 - Odometer stuck on 47 mph @ startup. Released in self on 12/10/08. Had been driver for 2 days w/ approx. 15 re starts. Odometer was very "jerky" on speed increase/decrease.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 12/13 I cranked the truck. The odometer needle went as far right as it could go & stayed there until 12/14. On 12/15 I was stopped by a Highway Patrol who was nice enough not to give me a ticket since I didn't know how fast I was going.

The Service Manager @ Wyatt's Chevrolet told me there was a recall on the '03 & '04 Sierra's cluster for this exact problem. The '05's are obviously having the same problem. I sincerely hope that a recall will soon be done for the '05 as well.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

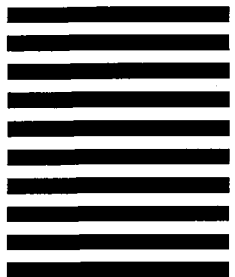
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1200 New Jersey Avenue SE.
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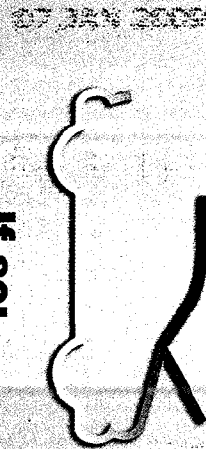
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



RESEARCH TRIANGLE REGION

NC 27621



**Think your vehicle
has a safety defect?**

If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration