



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-NOV-2008

Repository ☐

Reference No.
10247598

OWNER INFORMATION (Type or Print)

Name

Address

City

WOODBINE

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA-WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JHMZE14762

Make

HONDA

Model

INSIGHT

Model Year

2002

Date Purchased

10/1996

Dealer's Name and Telephone Number

Sussman Honda / now Boardwalk Honda

Engine:

No: Cylinders

3

Fuel Type:

regular

Original Owner

☒

Dealer's City

Egg Harbor Twp

State

NJ

Zip Code

08234

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

automatic

Multiple Failure:

Incident Date(s)

29-OCT-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 120000 EXTERIOR LIGHTING

Failure Mileage

104321

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 HONDA INSIGHT. WHILE DRIVING APPROXIMATELY 50 MPH AT NIGHT, THE HIGH BEAMS WERE ACTIVATED. WHEN THE CONTACT ATTEMPTED TO ACTIVATE THE LOW BEAM LIGHTS, THEY COMPLETELY DIMMED. THE VEHICLE WAS RETURNED TO HER RESIDENCE AND HER HUSBAND REPLACED THE BULBS AND CHECKED THE RELAY. HER HUSBAND THOUGHT THAT THE RELAYS NEEDED TO BE REPLACED; HOWEVER, WHEN THE DEALER INSPECTED THE VEHICLE, THEY STATED THAT THE RELAYS WERE NOT DEFECTIVE. THE CAUSE OF THE FAILURE HAS NOT BEEN DIAGNOSED. THE MANUFACTURER WAS NOTIFIED AND THEY STATED THAT THERE WAS A RECALL; HOWEVER, HER VEHICLE WAS NOT INCLUDED. THEY ALSO STATED THAT THEY WOULD REIMBURSE HER IF ANOTHER RECALL WAS OPENED AND WAS RELATED TO HER VIN. THE CURRENT MILEAGE WAS 104,565 AND FAILURE MILEAGE WAS 104,321.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Took Car in Nov 12, 2008 inspected headlights for wire/harness failure and proved to be working no failure. Instead switch on steering ^{wheel} column was replaced at a cost of \$363.65

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SOUTH JERSEY NJ 080

15 NOV 2008 PM 5 4

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov