



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

2008 NOV 24 PM 5:18
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-NOV-2008

Repository ☐

Reference No.
10247549

OWNER INFORMATION (Type or Print)

Name

Address

City

DALLAS

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMZU63K922

Make

FORD

Model

EXPLORER

Model Year

2002

Date Purchased

12-22-02

Dealer's Name and Telephone Number

Skylar Ford / Redford 214-327-4500

Engine:

No: Cylinders 6

Fuel Type:

Regular

Original Owner

☒

Dealer's City

Dallas

State

TX

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

31-OCT-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

114337

Failure Speed

20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD EXPLORER. WHILE DRIVING APPROXIMATELY 20 MPH AND APPROACHING A TURNING LANE, THE CONTACT APPLIED PRESSURE TO THE BRAKES TO SLOW THE VEHICLE DOWN. THE VEHICLE ACCELERATED ON ITS OWN AND SHE HAD TO TURN THE VEHICLE TO THE RIGHT IN ORDER TO AVOID A REAR END CRASH. THE VEHICLE JUMPED THE CURB AND THE VEHICLE STOPPED. AN HOUR LATER, WHILE EXITING THE FREEWAY, THE VEHICLE ACCELERATED ON ITS OWN AGAIN. THE CONTACT TURNED OFF THE VEHICLE IN ORDER FOR IT TO STOP. THE VEHICLE WAS NOT TAKEN TO THE DEALER AND THE MANUFACTURER WAS NOT NOTIFIED. A MECHANIC INFORMED HER TO PARK THE VEHICLE. THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE CURRENT MILEAGE WAS 114,450 AND FAILURE MILEAGE WAS 114,337.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The first incident happen I lower speed down to stop at the Red. The light was on Red I was in turnig lane to turn Left it was auto in front me as I hit my Brake the truck speeded up I staked on my Brake it still wouldnt stop until I Jump the Curb it stop the motor idol down. hour later it did something I coming to stop sign the motor Raise up again I was on Brake I going make Right turn. this time I cut motor of. I have Brake the truck idol up, the tired just spin Burn Rubber. like some one Spinner over, No one was hurt

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

DALLAS TX 752

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

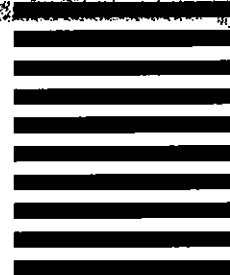
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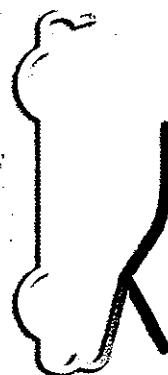
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

