



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-OCT-2008

Repository

Reference No. 10247360

OWNER INFORMATION (Type or Print)

Name

Address

City PEVELY

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner

Date 11/24/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3LNHM28T371

Make

LINCOLN

Model

MKZ

Model Year

2007

Date Purchased

7/24/07

Dealer's Name and Telephone Number

Dave Sinclair 314-729-2700

Engine:

No: Cylinders

6

Fuel Type:

Regular

Original Owner

Dealer's City

ST. LOUIS

State

MO

Zip Code

63123

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Multiple Failure:

Incident Date(s)

14-APR-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

5000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 LINCOLN MKZ. WHILE DRIVING 30 MPH, THE ACCELERATOR PEDAL BECAME DEPRESSED WHEN THE CONTACT WAS DEPRESSING THE BRAKE PEDAL. THE FAILURE HAS OCCURRED ON SIX OCCASIONS. THE VEHICLE ROLLED OVER AND CRASHED IN A FIELD. THE WEATHER WAS NOT A FACTOR. THE CONTACT WAS CUT OUT OF THE VEHICLE AND SUSTAINED MINOR INJURIES. HE WAS HOSPITALIZED FOR OBSERVATION. THERE WERE NO OTHER VEHICLES INVOLVED. THE VEHICLE WAS DESTROYED. THE DEALER DID NOT DIAGNOSE THE FAILURE PRIOR TO THE CRASH. THE CONTACT HAS A PHOTO OF THE CRASH FROM THE LOCAL NEWSPAPER. THE APPROXIMATE FAILURE AND CURRENT MILEAGES WERE 5,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

A picture and details of the accident was sent to Ford Motor Company, Customer Relationship, P.O. Box 6248, Dearborn, MI 48126. I was also told by the salesman of Dave Sinclair that this happened to someone else who was wearing work shoes. I also give the dealer a copy of the newspaper picture.

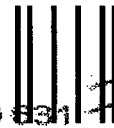
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



SAINT LOUIS MO 63111

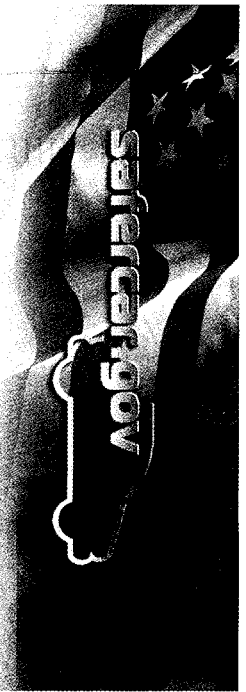
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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Pevely man is unhurt in dramatic crash in Arnold

By Kim Robertson
For the Leader

A Pevely man escaped serious injury Monday morning in a traffic accident at Telegraph and Wicks roads in Arnold, despite his vehicle going airborne and landing on its side.

Jimmie Pullam, 72, was driving a minivan north on Telegraph at Wicks Road at about 8:30 a.m. Monday, when the accident occurred.

"For some reason, he experienced problems with the gas and brake pedals,

and he hit a culvert at Telegraph and Wicks and his vehicle went airborne and landed on the passenger side," said Maj. Richard Shular of the Arnold Police Department.

Pullam was wearing a seat belt, and his air bags deployed, Shular said.

He did not appear to be injured, but was taken by ambulance to St. Anthony's Medical Center in St. Louis County as a precautionary measure, Shular said.

"He wasn't complaining of any injuries," Shular said.

Emergency crews were able to get him out of the vehicle through the roof after cutting through the panels around the sunroof.

Pullam was listed in good condition on Monday afternoon, the hospital reported.

Patrick Martin photo

Emergency workers extricate Jimmie Pullam following a crash at Telegraph and Wicks roads.

De Soto police seek two male suspects in home invasion

De Soto police are investigating a home invasion and armed robbery in the 200 block of Maple Street on April 10.

Police Chief Ernie Paul said two men forced their way into a house at about 9:22 p.m. Inside the home were two men, ages 19 and 22, and a woman 19

"and the two men forced their way in. One displayed a semiautomatic pistol."

Paul said no shots were fired while the two men, who wore ski masks, went through the house in search of items to take.

The 19-year-old man, he said, was

man to the floor and kicked him in the face.

Paul said no one else was hurt during the incident.

He said the two men took about \$200 in cash from the 22-year-old resident, and also took a flat-screen television and

taken totaled about \$1,100.

Paul said police believe the armed man is black and his accomplice, who was unarmed, is white. He said they have no other description of either one.

Anyone with any information concerning this incident is asked to call the

9/26/08

To whom it may concern:

I would like to report what I consider a serious design flaw in the Lincoln MKZ. When you step on the brake you can engage the accelerator. This happened several times when I was driving the MKZ. There were other people in the car when this happened. It was a nerve wracking experience for me and the passengers. I told the person that owns Western Auto about this, and she advised me to get rid of the car before I have an accident. I was looking around for another car when I had a major accident on 4/14/08. I hit the brake to slow but the car sped up and I lost control of the car. I went airborne and ended up on my side. I had to be cut out of the car and sent to the hospital emergency room. I am glad I was the only person in the car when this happened. I believe the problem is that there is not enough room between the gas and brake pedals. I wear a wide 10 1/2 shoe which is not very large by today's standards. I have been driving approximately fifty years and this has never happened to me in any other car including my wife's little Dodge Neon.

Your's truly,