



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-OCT-2008

Repository ☐

Reference No.
10247234

OWNER INFORMATION (Type or Print)

Name

Address

City

GREENVILLE

State

MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1LNHM86S24

Make

LINCOLN

Model

LS

Model Year

2004

Date Purchased

05-03-05

Dealer's Name and Telephone Number

Car Max - 1-770-263-8808

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐ NO

Dealer's City

Norcross

State

GA

Zip Code

30071

Transmission Type

V6 auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

10-JUL-2008

2-28-08

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN

Failure Mileage

56000

53,231

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 LINCOLN LS. WHEN THE ACCELERATOR PEDAL WAS DEPRESSED, THE VEHICLE WOULD NOT MOVE. WHEN THE VEHICLE FINALLY BEGAN TO MOVE, IT FAILED TO GAIN SPEED. THE DEALER REPAIRED THE VEHICLE WITHIN THREE WEEKS; HOWEVER, THE FAILURE PERSISTED AND THE VEHICLE WOULD STALL. ADDITIONAL REPAIRS WERE MADE ON TWO SEPARATE OCCASIONS, BUT THE FAILURE RECURRED AND THE VEHICLE BEGAN TO SHAKE PROFUSELY. THE FAILURE MILEAGE WAS 56,000 AND CURRENT MILEAGE WAS 58,200.

the highlighted is incorrect, I had to take the car back more than two occasions, within two or three days, longest I had it the month and days they worked on it, was three days, the day I picked up my car I call the shop managers attention to how loud my car was and the different in the miles on my car. One thousand plus miles had been added to my original road miles at the time my car was left with them and it still leaving something from under the hood. RPM hands went go back to 0

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The car was taken to England Motor Co. in Greenville ms.

when not being accelerated Burns a lot of Gas Air Condition do not get cold Car makes whining noise when turning the steering wheel

Car. Details

Greenville Ms.

Phone #

Things wrong With Car

- 1- Leaking oil (very bad)
- 2- Steer wheel makes squeaking noise when turning
- 3- Rpm hand wont go back to 0-until car is cut off. Once started it stays over the next lever.
- 4 passage side back window wont let down
5. remote don't work on doors
6. Runs loud
- 7 Aircondition don't work, wont get Cold.
dual air condition both side don't work.

\$.

Purchase from Dealer

Car max

1975 Buick Wildcat

Norcross Ga 30071

1-770-263-~~8808~~ 8808

Repair Shop took to on 2-28-08

England Motor Co. 628 Hwy. 82 East

P.O. Box 1275 Greenville Ms. 38702-1275

Phone # 662-332-6341-

(PS) still not repaired
or requested