



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects

1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-OCT-2008

Repository ☐

Reference No.  
10247226

OWNER INFORMATION (Type or Print)

Name

Address

City

LAKE CITY

State

SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 10/30/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make  
KEYSTONE

Model  
OUTBACK

Model Year  
2003

Date Purchased

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner  
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)  
24-OCT-2008

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 160000 STRUCTURE

Failure Mileage

Failure Speed  
70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 KEYSTONE OUTBACK LITE FIFTH WHEEL. WHILE DRIVING LESS THAN 70 MPH, THE ENTIRE SIDING ON THE PASSENGER SIDE OF THE VEHICLE PEELED OFF. THERE WAS LOTS OF DEBRIS SCATTERED ACROSS THE HIGHWAY. NO REPAIRS HAVE BEEN MADE. AN INDEPENDENT MECHANIC INSPECTED THE VEHICLE AND ADVISED THE CONTACT TO HIRE AN ATTORNEY. THE VIN AND FAILURE MILEAGE WERE UNKNOWN.

I purchased a 2003 Outback from Donna Jimma on Fri, Oct 24th. She stated she bought + sold RV's. This RV was in excellent shape. RV salesperson, West Georgia RV Center, said she had looked at it + it was on great shape for the price. On way home after 2 hrs on interstate, top right side of RV peeled off on the highway. We took it to a RV dealer and found out that it had extensive water damage on (over)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

the front, right & left side, as well as back. We just lost around \$7,000 due to a scam artist. After paying cash, Mrs Donna Jimms stated she had to give the RV dealer \$200 for recommending it. Yes, we should have took our money & run, but we wanted to believe she was a honest person. I feel that Mrs. Jimms & Jennifer from West Georgia RV Center are working together to sell damaged RV's at low cost. Their greed is going to cost someone's life because if we had not been in the outside lane when the side peeled off, someone could have been killed & a major pile up!! Please have someone investigate this

ATTACH ADDITIONAL SHEETS IF NECESSARY

ladip activities. Attached is a note w/ her address & phone #'s. She needs to be stopped!!

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

FLORENCE SC 295

07 NOV 2008 PM 2 T

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

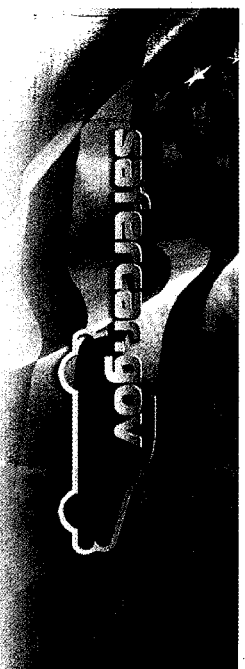
**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



West Georgia RV Center  
60 Frasier Road  
Carrollton, GA. 30116  
866-514-1221  
Jennifer

Donna Timms  
1040 Frasier Rd.  
Carrollton, GA. 30116  
770-214-9318  
DONNATIMMS@AOL.COM

Sold one 2003 Air-Track  
Camper to [redacted]  
on 10-24-08

VIN# 44DF5272X35  
Model # 28 FRLS

[redacted]  
Buyer

Seller Donna Timms

Donna Timms  
1040 Frasier Rd.  
Chon Ca. 30116

770-214-9318

DONNATIMMS@AOL.com