



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 29-OCT-2008
Repository:
Reference No.: 10247133

OWNER INFORMATION (Type or Print)

Name: _____
Address: _____
City: PENSECOLA State: FL Zip Code: _____
Daytime Telephone Number: _____ E-mail Address: _____
Evening Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 10/5/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2FAFP71W83X
Make: FORD Model: CROWN VICTORIA Model Year: 2003
Date Purchased: *tried 10/1/08* Dealer's Name and Telephone Number: *Pace Motors 850 393 3438*
Original Owner: Dealer's City: *Pensacola* State: *FL* Zip Code: *32057* Engine: *8* Fuel Type: *GAS*
Transmission Type: *Auto* Antilock Brakes Powertrain: _____ Multiple Failure: _____ Incident Date(s): 04-OCT-2008
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS
Failure Mileage: 129580 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 FORD CROWN VICTORIA. THE CONTACT DISCOVERED A CRACKED RIM IN THE BACK OF HIS TRUNK. THE DEALER INITIALLY STATED THAT HIS VIN WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER 07V079000 (WHEELS). FOUR RIMS WERE ORDERED AND, WHEN THEY ARRIVED, THE DEALER STATED THAT THE VEHICLE WAS NOT INCLUDED BECAUSE IT WAS NOT AN ACTIVE POLICE VEHICLE. THE CURRENT MILEAGE WAS 129,600 AND FAILURE MILEAGE WAS 129,580.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I contacted said Dealer about the Recall on the Rims because he had other 03^{1/2} their. He said thanks he would check them out he had one took to World Ford of Pensacola FL they replaced said Rims he said then I told him they would not to mine why wouldn't they I told him it was n't an active Police car, they did mine he said that was n't right.

I replaced all 5 Rims on "03" on 11-4-08 & mounted them haven't input the 4 Rims yet.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department

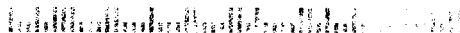


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTA-210
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

I ALSO CALL Ford AT DISPUTE Settlement
Board They PUT ~~me~~ throw to KAREN
I she BASSLY it was my Problem. Ford WAS
NOT going RePLACE them. I told Her that
we Had A crack in the Center. Also said
IF ANY other Broke and HURT A child
they would come AFTER ^{me} NOT Her said
"So"!!! they were not RePLACING them
any the ~~at~~. Hung UP.

Thank You..

PS.

I went to World Ford and Bought 4
more P, in the RePLACEMENT OWLS
AND Had them Put on CAR "03"

I am NOT going to Take change
and wreck the CAR KILLER NOT
some one HAVN'T inspect them
yet AS 11-9-08



Roberta Elliott
Service Advisor

850-266-2169 - Direct
850-393-0081 - Cell

A GROUP I AUTOMOTIVE INC COMPANY

6397 Pensacola Boulevard
Pensacola, FL 32505
850-476-9050 x2169 - Main
800-933-4539 - Toll Free
Fax: 850-476-1590
relliotte@worldford.com

T# 556400220
B# 238415

Identification Number 2FAFP71W83X	Year 2003	Make FORD	Model	Body 4D	WT-L-BHP 4057	Vessel Regis. No.	Title Number
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Registered Owner

PENSACOLA, FL

Date of Issue
10/02/2008

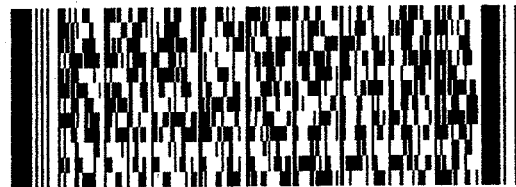
Lien Release
Interest in the above described vehicle is hereby released

By _____

Title _____ Date _____

Mail To:

PENSACOLA, FL



CERTIFICATE OF TITLE

SATISFACTORY PROOF OF OWNERSHIP HAVING BEEN SUBMITTED UNDER SECTION 319.23/328.03, FLORIDA STATUTES, TITLE TO THE MOTOR VEHICLE OR VESSEL DESCRIBED BELOW IS VESTED IN THE OWNER(S) NAMED HEREIN; THIS OFFICIAL CERTIFICATE OF TITLE IS ISSUED FOR SAID MOTOR VEHICLE OR VESSEL.

Identification Number 2FAFP71W83X	Year 2003	Make FORD	Model	Body 4D	WT-L-BHP 4057	Vessel Regis. No.	Title Number
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Prev State AL	Color WHI	Primary Brand	Secondary Brand	No of Brands	Use PRIVATE	Prev Issue Date
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Odometer Status or Vessel Manufacturer or OH use 129,484 MILES 10/02/2008 ACTUAL	Hull Material	Prop	Date of Issue 10/02/2008
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Registered Owner

PENSACOLA, FL

Lien Release
Interest in the above described vehicle is hereby released

By _____

Title _____ Date _____



1st Lienholder
NONE

*to show
to owe
03 car*

DIVISION OF MOTOR VEHICLES

TALLAHASSEE



FLORIDA

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

Carl A. Ford
Director

Electra Theodorides-Bustle
Executive Director

Control Number **83893390**
9 /2 83893390

TRANSFER OF TITLE BY SELLER (This section must be completed at the time of sale.)

ODOMETER CERTIFICATION-Federal and state law require that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. This title is warranted and certified to be free from any liens except as noted on the face of this certificate and the motor vehicle or vessel described is hereby transferred to:

Purchaser: _____ Address: _____

I/We state that this 5 or 6 digit odometer now reads _____ (no tenths) Selling Price: _____ Date Sold: _____

miles, date read _____ and to the best of my knowledge that it REFLECTS THE ACTUAL MILEAGE of the vehicle described herein, unless one of the odometer statement blocks is checked.

-CAUTION: DO NOT CHECK BOX IF ACTUAL MILEAGE

1. I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage IN EXCESS OF ITS MECHANICAL LIMITS.

2. I hereby certify that the odometer reading IS NOT THE ACTUAL MILEAGE. WARNING: ODOMETER DISCREPANCY.

UNDER PENALTIES OF PERJURY, I DECLARE THAT I HAVE READ THE FOREGOING DOCUMENT AND THAT THE FACTS STATED IN IT ARE TRUE

Signature of Purchaser: _____	Printed Name of Purchaser: _____
Signature of Co-Purchaser: _____	Printed Name of Co-Purchaser: _____
Signature of Seller: _____	Printed Name of Seller: _____
Signature of Co-Seller: _____	Printed Name of Co-Seller: _____

(When Applicable) Selling Dealer License Number: _____ Tax No.: _____ Tax Collected: \$ _____
Auction Name: _____ License Number: _____

9. 2 KMC 1966

AUDIT # 83893390



STATE OF FLORIDA
APPLICATION FOR VEHICLE/VESSEL
CERTIFICATE OF TITLE

L# 439016
T# 556400220
B# 238415

TITLE NUMBER	VEHICLE/VESSEL IDENTIFICATION #	YR. MAKE	MAKE or MANUFACTURER	BODY TYPE	VEHICLE COLOR	WT/LENGTH	GVV/LOC		
	2FAFP71W83X	2003	FORD	4D	WHI	4057			
DATE OF ISSUE MO. DAY YEAR	TRANS CODE	VEHICLE USE	HULL MATERIAL	PROPULSION	FUEL	VESSEL TYPE	WATER	FL NUMBER	
10 02 08	OUT	PRIVATE							
Applicant/Owner's Name & Address						BIRTHDATE SEX MO. DAY YEAR	RESIDENT Y N ALIEN	CNTY RES.#	
PENSACOLA, FL							X	9	
						1st OWNER FL/DL# OR F.E.I.D.#	2nd OWNER FL/DL# OR UNIT #		
VOLUNTARY CONTRIBUTIONS						AGENCY FEE	TITLE FEE	SALES TAX	GRAND TOTAL
						8.25	32.50	187.50	228.25

Action Requested: ORIG USED TITLE

Brands:

PREV. STATE	DATE ACQUIRED	NEW	USED	ODOMETER / VESSEL MANUFACTURER	ODOMETER DECLARATION CERTIFICATION
AL	10/01/2008		XX	129,484 MILES 10/02/2008 ACTUAL	<input type="checkbox"/>

LIEN INFORMATION	DATE OF LIEN	RECEIVED DATE	FEID # OR FL / DL AND SEX AND DATE OF BIRTH	DMV ACCOUNT #
NAME OF FIRST LIENHOLDER:				
ADDRESS	SALVAGE TYPE			

SELLER INFORMATION	CONSUMER OR SALES TAX EXEMPTION #
NAME OF SELLER, FLORIDA DEALER, OR OTHER PREVIOUS OWNER	
ADDRESS	
DEALER LICENSE NO.	

to show the car was paid.

SALES TAX AND USE REPORT	INDICATE TOTAL PURCHASE PRICE, INCLUDING ANY UNPAID BALANCE DUE SELLER, BANK OR OTHERS	\$ 2,500.00
TRANSFER OF TITLE <input type="checkbox"/> PURCHASER HOLDS VALID IS EXEMPT FROM FLORIDA SALES OR USE TAX FOR THE REASON(S) CHECKED <input type="checkbox"/> OTHER	INDICATE SALES OR USE TAX DUE AS PROVIDED BY CHAPTER 212, FLORIDA STATUTES	\$ 187.50
	<input checked="" type="checkbox"/> SELLING PRICE VERIFIED	

APPLICANT CERTIFICATION
 I/WE HEREBY CERTIFY THAT THE VEHICLE/VESSEL TO BE TITLED WILL NOT BE OPERATED UPON THE PUBLIC HIGHWAYS/WATERWAYS OF THIS STATE.
 I CERTIFY THAT THE CERTIFICATE OF TITLE IS LOST OR DESTROYED.
 I CERTIFY THAT THIS MOTOR VEHICLE/VESSEL WAS REPOSSESSED UPON DEFAULT OF THE LIEN INSTRUMENT AND IS NOW IN MY POSSESSION.
 I/WE HEREBY CERTIFY THAT I/WE LAWFULLY OWN THE ABOVE DESCRIBED VEHICLE/VESSEL, AND MAKE APPLICATION FOR TITLE. IF LIEN IS BEING RECORDED NOTICE IS HEREBY GIVEN THAT THERE IS AN EXISTING WRITTEN LIEN INSTRUMENT INVOLVING THE VEHICLE/VESSEL DESCRIBED ABOVE AND HELD BY LIENHOLDER SHOWN ABOVE. I/WE FURTHER AGREE TO DEFEND THE TITLE AGAINST ALL CLAIMS.
 UNDER PENALTIES OF PERJURY, I DECLARE THAT I HAVE READ THE FOREGOING DOCUMENT AND THAT THE FACTS STATED IN IT ARE TRUE.

Signature of Applicant/Owner _____ Signature of Applicant/Co-Owner _____

To. 1 1249 NEW WARRINGTON ROAD
 PENSACOLA, FLORIDA 32506
 (850) 455-5492 MV-13871
 To. 2 126 EAST NINE MILE ROAD
 PENSACOLA, FLORIDA 32514
 (850) 476-2507 MV-13873
 To. 3 6113 NORTH NINTH AVENUE
 PENSACOLA, FLORIDA 32504
 (850) 477-0209 MV-13877



INVOICE # 162797

"We treat you like family"

No. 4 2252 WEST MICHIGAN AVENUE
 PENSACOLA, FLORIDA 32526
 (850) 944-4722 MV-13861

No. 5 3425 GULF BREEZE PARKWAY
 GULF BREEZE, FLORIDA 32561
 (850) 916-0912 MV-29069

CONTROL # 3-19162

Sold To:

ACCOUNT#: 101575

PENSACOLA, FL

DATE : 11/04/08

Ph. TXI 456-3000

INVOICE # : 162797

Billed By: JENNIFER

Salesman: PAULA KINNE

SW:5 Rt:

2003 FORD WHITE CROWN VIC

M9396C Mileage:

Tx:Y EX#:

Ct:R

IWS:

VIN#:

KID#:

Quantity	Product #	Size/Description/Mfr#	Bin#	T-M-D	Unit Price	F.E.T.	Extended Amount
4.0	MOUNT & BAL	MOUNT AND BALANCE		1-0-8	14.99		59.96
4.0	VALVE STEMS	VALVE STEMS		1-0-3	2.50		10.00
1.0	5599-1	SHOP SUPPLIES/ENVIRONMENT FEES		1-0-4	4.20		4.20

Merchandise	Services & Other	F.E.T.	Subtotal	Sales Tax	Total
10.00	64.16	0.00	74.16	5.56	79.72

Comments:	Terms:	PO#	Misc. Adj.	Cash or Check #:	Credit Card.	Balance.
			0.00	0.00	79.72	0.00

Received By:

Page 1 of 1

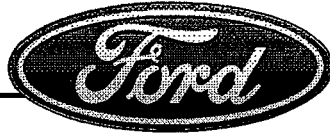
*This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. (s.559.904(4)).
 **The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.7181], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s.403.718]

VanNoy's Charges a Flat Rate For Repairs.
 PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN. I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.00.
 I REQUEST A WRITTEN ESTIMATE.
 I DO NOT REQUEST A WRITTEN ESTIMATE.
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

NATURE: _____ DATE _____

Estimated cost of repair _____
 I have read the written estimate _____ Initial _____
 Age charges are \$5.00 per day after 3 working days after notification that repairs are completed

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire or theft. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing.



Pensacola

6397 PENSACOLA BLVD. · PENSACOLA, FL 32505

PARTS DIRECT: (850) 479-6066

TOLL FREE: (800) 752-7679

FAX: (850) 266-2107



DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any Limitation contained herein does not apply where prohibited by law.

NO REFUNDS WITHOUT THIS INVOICE. NO RETURNS AFTER 2 DAYS.
NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON RETURNED PARTS.

DATE ENTERED 28 OCT 08	YOUR ORDER NO.	DATE SHIPPED 28 OCT 08	INVOICE DATE	INVOICE NUMBER 66080
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09:19
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ACCOUNT NO. _____
WHOLESALE CASH

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PAGE 1 OF 1

SHIP VIA	SLSM. 15	B/L NO.	TERMS CASH	F.O.B. POINT PENSACOLA FL
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ORD.	SHIP	B.O.	QUANTITY	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	1	5W7Z*1007*AA	WHEEL ASY300	81.20	64.96	64.96

*Rep Agreement
Rims
Resonator
7 Hole
New
13 Holes*

*Thank
You
For
Your
Business!*

THANK YOU FOR YOUR PATRONAGE
HAVE A GREAT DAY

PARTS	64.96
SUBLET	
FREIGHT	0.00
SALES TAX	4.87
TOTAL	\$69.83

CUSTOMER'S SIGNATURE
X

WORLD



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**NO REFUNDS WITHOUT THIS INVOICE. NO RETURNS AFTER 2 DAYS.
NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON RETURNED PARTS.**

DATE ENTERED 15 SEP 08	YOUR ORDER NO.	DATE SHIPPED 15 SEP 08	INVOICE DATE	INVOICE NUMBER 63601
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07:41
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ACCOUNT NO. _____

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PAGE 1 OF 1

SHIP VIA			SLSM.	E/L NO.	TERMS	F.O.B. POINT		
			15		CASH	PENSACOLA FL		
ORD.	SHIP.	B.G.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT	
1	1	0	3W7Z*1007*F	WHEEL ASY	76.00	73.00	73.00	
<p><i>ORIGINAL OK Hole 2003 Ford Posted 1 of 2</i></p>				<p><i>Replacement SPARE RIM - old RIM CRACKED IN CENTER DESTROY IT UNSAFE.</i></p>		<p><i>RETURN BE CAUSE REASON SEE ATTACHED Sheet</i></p>		
<p>***THANK YOU FOR YOUR PATRONAGE*** ***HAVE A GREAT DAY***</p>					PARTS		73.00	
					SUBLET			
					FREIGHT		0.00	
					SALES TAX		5.48	
CUSTOMER'S SIGNATURE					TOTAL		\$78.48	
X								

*Thank
You
For
Your
Business!*

WORLD



Pensacola

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TOLL FREE: (800) 752-7679

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NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDERS. 20% HANDING CHARGE ON RETURNED PARTS.**

DATE ENTERED 01 NOV 08	YOUR ORDER NO.	DATE SHIPPED 01 NOV 08	INVOICE DATE	INVOICE NUMBER 66397
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08:11
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ACCOUNT NO. _____
WHOLESALE CASH

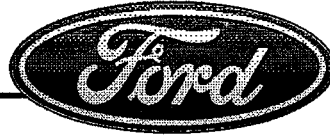
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PAGE 1 OF 1

SHIP VIA		SLSM.	B/L NO.	TERMS	F.O.B. POINT			
		15		CASH	PENSACOLA FL			
ORD.	QUANTITY	SHIP	EQ.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
4	4		0	5W7Z*1007*AA	WHEEL ASY300	81.20	64.96	259.84
3	3		0	XY*75WI40*QL	OIL REACHEM	21.04	19.73	59.19
<p><i>Replacement Rims on 03</i></p> <p><i>Posted #1</i></p>								
THANK YOU FOR YOUR PATRONAGE					PARTS		319.03	
HAVE A GREAT DAY					SUBLET			
					FREIGHT		0.00	
					SALES TAX		23.93	
CUSTOMER'S SIGNATURE					TOTAL		\$342.96	
X								

Thank You For Your Business!

WORLD



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NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON RETURNED PARTS.**

DATE ENTERED 28 OCT 08	YOUR ORDER NO.	DATE SHIPPED 28 OCT 08	INVOICE DATE	INVOICE NUMBER CM63601
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09:20
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ACCOUNT NO.

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PAGE 1 OF 1

SHIP VIA			SLSM.	B/L NO.	TERMS	F.O.B. POINT		
			15		CASH	PENSACOLA FL		
QTY	SHIP	B.D.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT	
-1	-1	0	3W7Z*1007*F	WHEEL ASY	76.00	73.00	-73.00	
<i>Replacement Spare Rim crack in center destroyed Rim -</i>				<i>Defective Rim - Replaced 10/28</i>				
<i>279.32</i>								
THANK YOU FOR YOUR PATRONAGE ***HAVE A GREAT DAY***					PARTS		-73.00	
					SUBLET			
					FREIGHT		0.00	
					SALES TAX		-5.48	
CUSTOMER'S SIGNATURE X					TOTAL		\$-78.48	

*Thank
You
For
Your
Business!*

CREDIT

CM63601