



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-OCT-2008

Repository

Reference No.
10247120

OWNER INFORMATION (Type or Print)

Name

Address

City

FLORAL

State

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number

driver's side

Make

HONDA

Model

ACCORD

Model Year

1998

Date Purchased

7/98

Dealer's Name and Telephone Number

WOODSIDE PARKWAY HONDA

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

Dealer's City

WOODSIDE

State

Zip Code

Transmission Type

AVT

Antilock Brakes

Powertrain

Multiple Failure:

FRONT END

Incident Date(s)

15-SEP-1998

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 021000 SUSPENSION: FRONT

1 H6C65648

Failure Mileage
3000

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No: (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 HONDA ACCORD. THE FRONT-END OF THE VEHICLE MADE A RATTLING NOISE WHILE DRIVING VARIOUS SPEEDS. THE DEALER COULD FIND NO FAILURES WITH THE VEHICLE. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 89,000 AND FAILURE MILEAGE WAS 3,000.

I REPORTED PROBLEMS WITH THE FRONT END BACK IN '98. NOW THIS CAR DEGENERATED SO BAD THAT THE BALL JOINTS FRONT ARM STABILIZER LINKS + BUSHES HAVE SO MUCH PLAY IT DOESN'T PASS INSPECTION NOW.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS WAS A DEFECT REFERRED BACK ON '98
WITHOUT A POSITIVE RESOLUTION FROM HONDA.
THIS CAR IS A LEMON !!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NEW YORK NY 100

04 NOV 2008 PM 11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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