



U.S. Department
of Transportation
2008 DEC 10 PM 4:16
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-OCT-2008

Repository ☐Reference No.
10246878**OWNER INFORMATION (Type or Print)**

Name

Address

City

DIAMOND

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G4WB35L7R1

Make
BUICKModel
REGALModel Year
1994

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

unleaded

Original Owner

Dealer's City

State

OH

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
15-MAR-2008☒ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 137000 VISIBILITY: REAR WINDOW WIPER/WASHER

Failure Mileage
47000Failure Speed
0**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL-CONTACT OWN A 1994, BUICK, REGAL. CONTACT STATED HE PURCHASE THIS VEHICLE IN MARCH 2008 AND THE SWITCH ON HIS WINDSHIELD WIPER DOES NOT WORK. THERE IS A WASHER/WIPER SWITCH POWER FEED WIRE. THIS CAUSES THE WINDSHIELD WASHER/WIPER TO WORK INTERMITTENTLY AND RESULT IN INOPERATIVE WIPERS. THIS OCCUR WHEN IT RAINS AND CONTACT CAN NOT USE THE WIPERS AT ALL. CONTACT CALL BUICK AND THEY STATED HIS VIN NUMBER IS NOT UNDER THIS RECALL. THERE IS A RECALL FOR THIS PROBLEM NHTSA CAMPAIGN #: 97V017000 COMPONENT: VISIBILITY:WINDSHIELD WIPER/WASHER:SWITCH/WIRING. THE MILEAGE FAILURE IS 47,000....MW

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Took The car To The Garage To be repaired and they showed me that there was two wires broken on the windshield wiper switch. As Shown on the computer about the recall, The power wires are strained and to short. (This is the same problem) but The manufacturer does not include my Vin number. IT cost \$238.00 me To fix There poor design.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

YOUNGSTOWN OH 44501

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NECESSARY
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UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov