



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

|               |                                     |
|---------------|-------------------------------------|
| Date Received | Repository <input type="checkbox"/> |
| 24-OCT-2008   | Reference No.<br>10246655           |

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City ARLINGTON State VA Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|  |   |                         |                                 |
|--|---|-------------------------|---------------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1J4GW58N1XC | Make<br>JEEP  | Model<br>GRAND CHEROKEE | Model Year<br>1999              |
| Date Purchased<br>April 1999   | Dealer's Name and Telephone Number<br>JIM CLICK CHRYSLER JEEP   |                         | Engine:<br>No: Cylinders<br>8   |
| Original Owner<br><input checked="" type="checkbox"/>  | Dealer's City<br>TUCSON   | State<br>AZ             | Zip Code<br>_____               |
| Transmission Type<br>AUTO  | <input checked="" type="checkbox"/> Antilock Brakes<br><input checked="" type="checkbox"/> Cruise Control | Powertrain<br>4WD       | Multiple Failure:<br>_____      |
|  |   |                         | Incident Date(s)<br>24-OCT-2008 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|  |                           |                     |
|--|---------------------------|---------------------|
| Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE | Failure Mileage<br>135000 | Failure Speed<br>30 |
|--|---------------------------|---------------------|

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

|                                 |  |                                |
|---------------------------------|--|--------------------------------|
| Tire Make                       | Tire Model (Name or Number)  | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTM19ABC036) | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair | Failure Location:              |
| Tire Component Code             | Tire Failure Type  |                                |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

|                            |                      |                 |
|----------------------------|----------------------|-----------------|
| Make:                      | Date Manufactured:   | Model No./Name: |
| Seat Type:                 | Installation System: |                 |
| Child Seat Component Code: | Failed Part:         |                 |

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

|  |   |                                |                       |                         |
|--|---|--------------------------------|-----------------------|-------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Deaths<br>0 | Reported to Police<br>N |
|--|---|--------------------------------|-----------------------|-------------------------|

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1999 JEEP GRAND CHEROKEE. WHILE DRIVING BETWEEN 30 AND 50 MPH, THE VEHICLE SHUT OFF IN THE MIDDLE OF THE ROAD WITHOUT WARNING. THE CONTACT WAS ACCELERATING AT THE TIME OF THE FAILURE AND LOST CONTROL OF THE VEHICLE BEFORE PULLING OFF TO THE SHOULDER. THE VEHICLE WOULD NOT RESTART IMMEDIATELY MOST TIMES, BUT WOULD START APPROXIMATELY THREE TO FOUR MINUTES LATER. THE DEALER COULD NOT DETERMINE THE CAUSE OF THE FAILURE. THE FAILURE MILEAGE WAS 135,000.

*crashing (lifted throttle, no load on engine)  
The problem appears electrical in nature; no engine stutter experienced; as if power was disconnected. All gauges and power steering, brakes dead. electrical. No codes recorded in the computer. Immediately after stop, engine cranks but does not fire. After perhaps 5 minutes, engine fires and operates normally.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

*(over)*

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The engine shutdowns happened perhaps 10 times in the last month (never before), always under similar circumstances: light load, no throttle, crash at approx 15-30 mph, engine warms. At dealer 4 times, so far no remedy or diagnosis; new catalytic converter, fuel filter and battery replacements have not improved the problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



NO VA 220

29 OCT 2008 PM 6 T



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



205

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safecar.gov](http://www.safecar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration