



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT 1-888-327-4236 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-OCT-2008

Repository

Reference No. 10246077

OWNER INFORMATION (Type or Print)

Name

Address

City GORHAM

State ME

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

None

Do you authorize... provide a copy of this report to the manufacturer of your vehicle? YES NO Signature of Owner Date 10/27/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SAJEA51CX4V

Make JAGUAR

Model X-TYPE

Model Year 2004

Date Purchased 1/26/04

Dealer's Name and Telephone Number DREHER - Holloway (603) 778 0000

Engine: No: Cylinders 6

Fuel Type: GAS

Original Owner

Dealer's City Exeter, N.H. 03833

State N.H.

Zip Code 03833

Transmission Type Automatic

Antilock Brakes Cruise Control

Powertrain

Multiple Failure:

Incident Date(s) 15-AUG-2005 + subsequent

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage 19857

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Yes No

Yes No

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 JAGUAR X-TYPE. WHILE DRIVING AT VARIOUS SPEEDS, THE AIR BAG INDICATOR WOULD ILLUMINATE INTERMITTENTLY WHENEVER THE PASSENGER SEAT WAS OCCUPIED. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY PERFORMED A TEST THAT WOULD CAUSE THE AIR BAG INDICATOR TO ILLUMINATE WHEN NEEDED. IMMEDIATELY FOLLOWING, THE AIR BAG INDICATOR BEGAN ILLUMINATING AGAIN. THE MANUFACTURER STATED THAT THE REPAIRS WOULD NOT BE COVERED UNDER THE WARRANTY. THE CURRENT MILEAGE WAS 55,000 AND FAILURE MILEAGE WAS 19,857.

This is definitely a serious malfunction. When my wife @ 120 lbs is in passenger seat I expect that she should be protected with an airbag. Someone mentioned @ a Jaguar dealership that 85 lbs should be cut off point. When I mentioned this to service manager @ Land Rover - Jaguar. He said give or take a few lbs. This is not the type of service I expect from Jaguar. This is about 30% over cut off point @ 120 lbs. Enclosed is copy of report 6/6/06 from Land Rover @ Jaguar of Scarborough, Me.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



SCARBOROUGH



A Goodwin Motor Group Retailer

371 U.S. Route 1
P.O. Box 6420
Scarborough, ME 04070

Tel. 207-883-0161
Fax 207-885-9885
www.landroverme.com

Customer No.	Advisor MIKE	Tag No.	Invoice Date 06/06/06	Invoice No. JACS315857
	Labor Rate 93.00	License No.	Mileage 30,080	Stock No.
	Year / Make / Model 04/JAGUAR/X-TYPE/4 DOOR SEDAN		Delivery Date	Delivery Miles
	Vehicle I.D. No. S A J E A 5 1 C X 4 W		Selling Dealer No.	Production Date
	F.Y.E. No.		R.O. Date 06/06/06	
Business Phone	Business Phone	Comments	MO: 30082	

LABOR & PARTS
J# 1 01JAZ6 MAINTENANCE HOURS: 1.30 TECH(S):767 WARRANTY
 PERFORM THE 30,000 MILE SERVICE
 102030 1.30
 PERFORMED THE I130 SERVICE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	7	OIL	QT 5W30 OIL			WARRANTY
JOB # 1	1	XR8-023395	FILTER-OIL			WARRANTY
JOB # 1	1	XR8-020128	PLUG-DRAIN			WARRANTY
JOB # 1	1	MNA-7829AD	FLUID-BRAKE			WARRANTY
JOB # 1 TOTAL PARTS					0.00	

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 16JAZZ ELECTRICAL HOURS: 0.50 TECH(S):767 WARRANTY
 CUST STATES THAT THE AIR BAG LIGHT COMES ON INTERM WHEN
 SOMEONE IS IN THE PASS SEAT
 860010 .50
 NO FAULTS FOUND AT THIS TIME
 TESTED FOR CODES AND FOUND NONE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS					0.00	
JOB # 2 TOTAL LABOR & PARTS					0.00	

J# 3 05JAZ6 ENGINE HOURS: 0.50 TECH(S):767 WARRANTY
 CUST STATES THAT THE CAR SEEMS TO SKIP WHEN DRIVING UP HILL
 120010 .50
 COULD NOT DUPLICATE THE PROBLEM ON A ROAD TEST. TESTED FOUND
 NO CODES AT THIS TIME.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 3 TOTAL PARTS					0.00	
JOB # 3 TOTAL LABOR & PARTS					0.00	

COMMENTS
 LOANER
 DELETED OPERATION(S)
 22JAZ7 RENTAL