STATE OF NEW YORK 2008 OCT 16 PM 3:17
OFFICE OF THE ATTORNEY GENERAL

CL-1024952-9876

ANDREW M. CUOMO
ATTORNEY GENERAL

212-416-8381

DIVISION OF ECONOMIC JUSTICE
BUREAU OF CONSUMER FRAUDS AND PROTECTION

September 16, 2008

[redacted]
Ozone Park, NY [redacted]

Our File Number:
Company: Nemet Motors

Dear [redacted]

On behalf of Attorney General Andrew M. Cuomo, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

Judy Blumenberg/cl

Judy Blumenberg
Bureau of Consumer Frauds
And Protection

cc: National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

ET 3:18 10/16/08 NJ

ATTORNEY GENERAL ANDREW M. CUOMO
STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL
BUREAU OF CONSUMER FRAUDS AND PROTECTION
120 Broadway, 3rd Floor
New York, NY 10271-0332
Tel. (212) 416-8345 Fax (212) 416-8787

COMPLAINT FORM

Consumer Hotline 1 (800) 771-7755
For Hearing Impaired TDD (800) 788-9898
http://www.oag.state.ny.us

1. PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
2. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
3. YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
4. MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

CONSUMER

YOUR NAME [redacted]
HOME TELEPHONE NUMBER [redacted]
STR[redacted]
BUS[redacted]
CITY/TOWN Ozone PARK N.Y [redacted] UNTY
STATE N.Y [redacted]

COMPLAINT

NAME OF SELLER OR PROVIDER OF SERVICES: NEMET MOTORS
STREET ADDRESS: 153-12 HILLSIDE
CITY/TOWN: Jamaica STATE: N.Y ZIP: 11432
TELEPHONE NUMBER: 718-523-5858

NAME OF OTHER SELLER OR PROVIDER OF SERVICES:
STREET ADDRESS:
CITY/TOWN: STATE: ZIP:
TELEPHONE NUMBER:

DATE OF TRANSACTION: October, 29, 2005
COST OF PRODUCT OR SERVICE: $ 39,730.70
HOW PAID (Check those which apply): ☐ Cash ☑ Check ☐ Credit Card ☐ Other — $10.000 down payment by check After that monthly payments 577.[illegible] each me[illegible]

DID YOU SIGN A CONTRACT? ☑ Yes ☐ No
WHERE DID YOU SIGN THE CONTRACT? Yes
DATE SIGNED: October, 29, 2005

WAS PRODUCT OR SERVICE ADVERTISED? ☐ Yes ☑ No
WHERE WAS IT ADVERTISED? —
DATE ADVERTISED: —

TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details): "MANUFACTURE DEFETIVE CAR"

DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL: Nissan Department ☐ By Mail ☐ By Telephone ☑ In Person
PERSON CONTACTED: Nemet autocenter.
JOB TITLE: Manager. Vince Keshish Sales manager

NATURE OF RESPONSE: He told us to got small claims make a complain
DATE OF RESPONSE:

HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address) ☑ Yes ☐ No — New York State Insurance Department Consumers Bureau

IS COURT ACTION PENDING? (Please describe as necessary) ☐ Yes ☐ No

ADDITIONAL INFORMATION

MANUFACTURER OF PRODUCT: 2005 NISSAN XTERRA
PRODUCT MODEL OR SERIAL NUMBER: 5N1AN08W75C[redacted]
ADDRESS:
WARRANTY EXPIRATION DATE:

DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company) ☑ Yes ☐ No — NISSAN MOTOR ACCEPTANCE Corporation 8900 FREEPORT PARKWAY IRVING, TEXAS 75063

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

BRIEFLY DESCRIBE YOUR COMPLAINT

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.) money back, or another Car.

WHO REFERRED YOU TO THIS OFFICE? Internet, and Consumer Services Bureau Department

READ THE FOLLOWING BEFORE SIGNING BELOW

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, canceled checks, correspondence, etc.). **DO NOT SEND ORIGINALS.**

NOTE: In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false stetements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 o[redacted]

Signature [redacted] Date: 9/1/2008

HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?

Return to: **Office of the Attorney General**
Bureau of Consumer Frauds and Protection
120 Broadway, 3rd Floor
New York, NY 10271-0332

9|1|2008

To whom It may concern.

We worked hard to save money, we save 11.000.00 to buy a new car. We worked hard really hard and we paid our monthly car payment 377.00 each month plus a full cover on it.

We felt great when we bought our car. We bought our car October 2005. A Nissan Xterra. But, 3 months Ago 6/21/2008 Our car got on fire at 2:30 am in the morning in front of our house. people from our neighborhood call us in the middle of the night and they call the fire department. the fire fighters stop the fire the captain fireman in charge He told us the carr got on fire because electrical wire problem. the car was completely loss and destroy. We call the Insurance and they told us they going to do investigation, and they give us a rent car.

for 23 days 6/30 to 7/22. and Also, they Jobs they going to pay the, car. what we owed wich it was 15,000. We call the Nissan Department also and they told me, that they have to wait for the insurance to do they job. and they going to see. wha they going to do. Now, the Insurance. say they job fi and the Nissan also they did they job. to. and they sent us a check for only $85.59

Now, I want to know who is going to pay us all the mone that we invest in our car aproximately $20,000 When we bought it cost $39.000.00 I can believe the Nissan they just Send a check for only $85.59 After we really spent of money and work hard for it. I want the Nissan to give me al the money correspond me Why? Why? They sold us a defec car! and I hope no other person got in this situatior that I went through. Thanks, God that Nobody of my family got hurt. And also the rest of car that was next t my car because the car was in the middle of of c

Please, do not sell car that is not in good condition and Please, I want my money back what I spent in this car. I have no car at all and my money is gone.

Sincerely.

"We are Frustrated and desperate customer."