



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-OCT-2008

Repository ☐

Reference No.

10245669

OWNER INFORMATION (Type or Print)

Name

Address

City

WILISTON

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an address to the vehicle manufacturer.
Signature of Owner _____ Date 10/25/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5NPEU46C86H

Make

HYUNDAI

Model

SONATA

Model Year

2006

Date Purchased

6-4-06

Dealer's Name and Telephone Number

JENKINS HYUNDAI 352-620-2264

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Ocala

State

FLA

Zip Code

34474

4

REGULAR

Transmission Type

AUTO.

☒ Antilock Brakes

☒ Cruise Control

Powertrain

AUTO.

Multiple Failure:

ABOUT ONCE EVERY 2 WEEKS

Incident Date(s)

14-OCT-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL

Failure Mileage

23000

Failure Speed

0-60

FRONT PASSENGER SEAT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STATED THAT NHTSA CAMPAIGN ID NUMBER 08V161000 (AIR BAGS) APPLIED TO HIS VEHICLE. WHILE DRIVING AT AN UNKNOWN SPEED, WITH A 120 LBS. PASSENGER IN THE VEHICLE, THE AIR BAG SENSOR FAILED TO RECOGNIZE THE PASSENGER. THE DEALER COULD NOT DUPLICATE THE FAILURE AND WOULD NOT MAKE ANY REPAIRS. THE FAILURE AND CURRENT MILEAGES WERE LESS THAN 23,000.

THE PASS. AIR BAG OFF LIGHT HAS ILLUMINATED ABOUT EVERY 2 WEEKS SINCE 11-2007 WHEN THE SEAT IS OCCUPIED BY A 120 LB ADULT. ACCORDING TO THE CAR MANUAL, THAT INDICATES THAT THE PASS SEAT BAG WILL NOT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DEPLOY WHEN THAT LIGHT IS ON. I ASKED HYUNDAI, WHO IS RESPONSIBLE IF AN ACCIDENT OCCURS WHEN AN ADULT IS IN THAT SEAT?

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE RECENT VIC, RECALL ON THE PASS, SEAT BAG IS WORTHLESS WHEN IT IS INTERMITTENT. HOW DOES THIS COMPARE TO THE RECENT PASS, SEAT BAG ON THE NISSAN? NISSAN RECALLED 250,000 CARS. THEY DIDN'T REQUIRE THAT THE OWNER DUPLICATE THE PROBLEM. HYUNDAI HAS SIMPLY DONE THIS TO AVOID THE COST OF REPAIRING OR REPLACING THE SEAT. AS A RESULT, SAFETY OF THEIR AIR BAG SYSTEM HAS NOT BEEN ENHANCED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

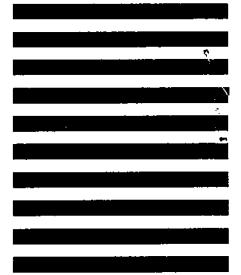
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



HYUNDAI DID NOT
ANSWER MY QUESTION
ABOUT WHO WOULD
BE RESPONSIBLE IF
AN ACCIDENT OCCURRED
WHILE AN ADULT IS
SEATED IN THAT
SEAT.