



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

15-OCT-2008

Reference No.
10245579

OWNER INFORMATION (Type or Print)

Name

Address

City PLACENTIA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner ☐ YES ☒ NO
Date 10/30/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3GKGCC26G32

Make
GMC

Model
YUKON XL

Model Year
2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner
☐

Dealer's City

State

Zip Code

8

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
16-DEC-2007

Failure Mileage
70000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 GMC YUKON XL. ON SIX SEPARATE OCCASIONS, WHILE DRIVING AT ANY SPEED, THE VEHICLE COMPLETELY SHUT OFF AND WOULD NOT RESTART IMMEDIATELY. THE VEHICLE WOULD SHUT OFF WHILE ACCELERATING FROM A TRAFFIC LIGHT OR STOP SIGN, AND WOULD NOT RESTART IMMEDIATELY. THE VEHICLE FAILED TO START ON A FEW OCCASIONS WHILE IN PARK. NHTSA CAMPAIGN ID NUMBER 07V521000 (ENGINE AND ENGINE COOLING) IS IDENTICAL TO THE FAILURE THE CONTACT IS EXPERIENCING. THE CURRENT MILEAGE WAS 76,000 AND FAILURE MILEAGE WAS 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Problem occurs on 8.1 engines. Part number of failing sensor is 12556427. Sensor has been re-engineered by GM. Manufacture date of Yukon is 01/02. Assembled during same year as recall. Enclosed copy of repair.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



I hereby authorize the repair work listed herein, including sublet work, to be done along with necessary materials. You and your employees may operate the described vehicle for the purposes of testing, inspection or delivery at my risk. An express lien is acknowledged on said vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. Customer agrees to pay all collection costs and/or attorneys fees in the event that default is made in any payment due. If vehicle is returned to customer without repair service being performed, a diagnostic and handling fee (including reassembly) may be charged. I have read and understand the above and acknowledge receipt of an estimate.

X

Terms: CASH unless arrangements made prior to authorization. Vehicles left after repair is completed may be subject to a storage fee.

Import Auto Clinic
3401 e. La Palma ave.
Anaheim, Ca 92806-2021
(714) 632-0100
BAR# ARD191608 EPA# CAL000196328

2002 GMC Yukon XL 2500	License # [REDACTED]	Repair Order # 34341
Placentia, CA	Mileage In: 78768 Out: 78768	Inv Date: October 17, 2008 @ 8:40am
VIN:	Color:	Service Writer:
Engine: V8 8.1L, 496cid, Gas, FI	Unit #:	Status: Complete
Transmission:	PO #	Driver: [REDACTED]
	Mfg. Date:	

Vehicle Problems	Requests for Service	Services Performed	Qty	Price	Ext
ACTION TAKEN :: stalling - check for crank position sensor					
Labor Service - Test intermittent stalling. Diagnosis made based on service bulletins and high failure rate of original crank position sensor for this model year. - install crank position sensor. (Techs: 01)					
Part^ 213-1556 Crank position sensor			1.00	87.19	87.19

Revisions of Original Estimate - Original Estimate of Services and Parts \$170.30							
Rev#	Date and Time	Who Contacted	Method	Contact #	Cont. By	Revise By	Total
1	10/17/2008 8:46AM	[REDACTED]	In Person	[REDACTED]	BA	\$82.44	\$252.74

X

Customer accepts revision to the invoice and agrees to pay revised amount.

Warranty
Warranty is for 12months or 12,000 miles which ever comes first, parts and labor. Warranty repairs shall be administered by Import Auto Clinic unless it is not reasonable to do so wherein, consumer is to call Import Auto Clinic for instructions. Warranty may be voided by misuse such as poor maintenance, over heating or off road use. -

X

Customer acknowledges receipt of merchandise and services.

Repair Order Summary:	
Parts	\$87.19
Labor	\$147.59
Sub Total	\$234.78
Sales Tax (DEF)	\$6.76
Total	\$241.54