



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-OCT-2008

Repository

Reference No.
10245578

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City HOLLY

State MI

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 11/4/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GKFK16ZX2 [REDACTED]

Make
GMC

Model
YUKON XL

Model Year
2002

Date Purchased
09/04/02

Dealer's Name and Telephone Number
AL SERRA BUICK GMC 810-694-5600

Engine:
No: Cylinders
8

Fuel Type:
GAS

Original Owner

Dealer's City
GRAND BLANC

State
MI

Zip Code
48439

Transmission Type
AUTO

Antilock Brakes
 Cruise Control

Powertrain
5.3L V-8

Vehicle Component Code
030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-AUG-2008

Failure Mileage
62500

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 GMC YUKON XL. WHEN THE BRAKE PEDAL WAS DEPRESSED, THE CONTACT EXPERIENCED UNWANTED ANTILOCK BRAKE ACTIVATION. AS A RESULT, THE VEHICLE LUNGES FORWARD BEFORE COMING TO A COMPLETE STOP. THE DEALER REPLACED THE ANTILOCK SPEED SENSOR AND THE FRONT HUB ASSEMBLY AT THE COST OF \$600. THE FAILURE MILEAGE WAS 62,500 AND CURRENT MILEAGE WAS 63,630.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

AL SERRA

BUICK·GMC·HUMMER

G 6201 S. Saginaw St. Grand Blanc, MI 48439
 Phone 810/694-5600 • Flint Phone 810/232-5171
 www.alserra.com

SERVICE INVOICE

SERVICE DEPT. HOURS
 MONDAY-FRIDAY
 7:00 AM - 7:00 PM
 SATURDAY 7:00 AM - 3:00 PM

STATE REGISTRATION
 CELL 810-616-6194
 NUMBER F-145955

CUSTOMER NO.	ADVISOR MICHAEL J. TENEREL	TAG NO. 620	INVOICE DATE 10/15/08	INVOICE NO. GCCS160606
	LABOR RATE	LICENSE NO.	MILEAGE 63,307	COLOR INDIGO BLUE
HOLLY, MI	YEAR / MAKE / MODEL 02/GMC/YUKON XL/YX YUXON XL	DELIVERY DATE 09/04/02	DELIVERY MILES 38	
	VEHICLE ID. NO. 1GKFK16Z X 2 J	SELLING DEALER NO. BT	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.D. DATE 10/14/08	

BUSINESS PHONE	COMM #02	E# 5.3 LITER
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<input type="checkbox"/> EXTENDED SER	GMPP MAJ GUARD	<input type="checkbox"/> RENTAL VEHICLE	<input type="checkbox"/> STANDARD
<input type="checkbox"/> EXTENDED SERV	09/03/05	<input type="checkbox"/> DEDUCTIBLE	200.00
<input type="checkbox"/> ORIG DEL DATE	09/03/02	<input type="checkbox"/> ATTENTION	NO GAP

LABOR & PARTS
 J# 1 02BUZ *LIGHT REPAIR DIAG HOURS: 2.00 TECH(S):619 187.88
 WHEN BRAKING AT SLOW SPEEDS THE VEHICLE GOES INTO ABS MODE,
 ALSO CK ALL BRAKES,
 RIGHT FRONT SENSOR OPEN,
 DIAGNOSE, REPLACED RIGHT FRONT WHEEL BEARING
 619 2.0

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	15233113	*HUB 6.307	390.68	390.68
				JOB # 1 TOTAL PARTS	390.68
				JOB # 1 TOTAL LABOR & PARTS	578.56

J# 2 02BUZGOODWRENCH MULTIPOINT CHECKOUT HOURS: 0.00 TECH(S):619 0.00
 PERFORM GM GOODWRENCH MULTI-POINT VEHICLE INSPECTION
 BOTH INNER TIERODS, RIGHT FRONT WHEEL BEARING, INTERMITTEN
 LEFT FRONT SENSOR OPEN, RIGHT FRONT WHEEL BEARING
 ESTI GIVEN
 619

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 23BUZALIGN FREE ALIGNMENT CHECK HOURS: TECH(S):460 0.00
 FREE ALIGNMENT CHECK WITH SERVICE LANE MEASUREMENT TOOL
 FREE ALIGNMENT CHECK FROM SERVICE LANE MEASUREMENT TOOL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	SS	SHOP SUPPLIES & HAZ WASTE REMOVAL		9.39	
				TOTAL - MISC	9.39

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$611.00 (+TAX)

COMMENTS
 516-6194

TECHNICIAN CERTIFICATION
 619 PAUL D. BROWN M106874

WE GUARANTEE OUR SERVICE LABOR FOR 90 DAYS OR 4,000 MILES, PARTS WARRANTY FOR 12 MONTHS OR 12,000 MILES OR WHICHEVER COMES FIRST. IF OUR REPAIR OR REPLACEMENT FAILS IN NORMAL SERVICE WITHIN THAT PERIOD WE'LL FIX IT FREE OF CHARGE. EXCEPT FOR ABUSE.

POWER OF ATTORNEY - KNOW ALL MEN THESE PRESENTS. That the undersigned does hereby constitute and appoint AL SERRA BUICK-GMC-HUMMER my (our) true and lawful attorney to sign name, place and stead of the undersigned on any Insurance Checks or Drafts issued by Insurance Company covering any repairs to my (our) automobile authorized by myself (ourselves) in whatever manner is necessary to place check or draft in a cashable position.
 I (we) hereby ratify and confirm whatever action said attorney shall or may take by virtue hereof in the premises.
 THE ABOVE WORK HEREBY AUTHORIZED AND CONDITIONS AGREED TO AS OUTLINED ABOVE:

Signed _____

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.

REPAIRS PROPERLY COMPLETED & CHECKED BY:
 All repairs and parts listed were furnished in compliance with the Michigan Motor Vehicle Service and Repair Act. (P.A. 300)

X

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.

THE SELLER, AL SERRA, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND AL SERRA NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE.

THANK YOU

Reynolds and Reynolds EPRINTS/VAE C2560620 O (11/08)

Document ID: 2075809

#05068C: Product Safety - Front Wheel Speed Sensor Corrosion - (Mar 6, 2008)

Subject: 05068C -- FRONT WHEEL SPEED SENSOR CORROSION

Models: 1999-2002 CHEVROLET SILVERADO
2000-2002 CHEVROLET TAHOE, SUBURBAN
2002 CHEVROLET AVALANCHE
1999-2002 GMC SIERRA
2000-2002 GMC YUKON, YUKON XL
LOCATED IN THE SEVERE CORROSION AREAS LISTED BELOW



Some breakpoints in this bulletin have been revised. Additional vehicles that have moved into the severe corrosion areas have been added. Please discard all copies of bulletin 05068B, issued April 2006.

Condition

General Motors has decided that a defect, which relates to motor vehicle safety, exists in *certain* 1999-2002 Chevrolet Silverado, 2000-2002 Chevrolet Tahoe, Suburban, 2002 Chevrolet Avalanche, 1999-2002 GMC Sierra, 2000-2002 GMC Yukon, Yukon XL vehicles located in the areas listed below. These vehicles may have a condition permitting corrosion to occur between the front hub/bearing assembly and the wheel speed sensor. If the brakes are applied while the vehicle is traveling at a speed of greater than 6 km/h (3.7 mph) but less than 16 km/h (10 mph), the corrosion may cause an unwanted anti-lock brake system (ABS) activation. If this condition occurred where stopping distance is limited, a crash could occur.

- Connecticut
- Delaware
- District of Columbia
- Illinois
- Indiana
- Iowa
- Maine
- Maryland
- Massachusetts
- Michigan
- Minnesota
- Missouri

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<http://gsi.xw.gm.com/si/showDoc.do?docSyskey=2075809&from=bs>

10/28/2008

2002	Chevrolet	Suburban	2J100007	2J343575
2002	Chevrolet	Suburban	2R199712	2R327763
2000	Chevrolet	Tahoe	YJ100003	YJ211862
2001	Chevrolet	Tahoe	1J100047	1J318217
2001	Chevrolet	Tahoe	1R100005	1R228102
2002	Chevrolet	Tahoe	2J100043	2J344546
2002	Chevrolet	Tahoe	2R109204	2R330531
1999	GMC	Sierra	X1500002	X1571274
1999	GMC	Sierra	XE500010	XE851658
1999	GMC	Sierra	XZ500014	XZ540991
2000	GMC	Sierra	Y1100005	Y1409250
2000	GMC	Sierra	YE100026	YE901599
2000	GMC	Sierra	YZ100024	YZ370502
2001	GMC	Sierra	11100009	11408106
2001	GMC	Sierra	1E100007	1E901430
2001	GMC	Sierra	1F106149	1F213708
2001	GMC	Sierra	1Z100045	1Z335202
2002	GMC	Sierra	21100003	21430563
2002	GMC	Sierra	2E100007	2E306397
2002	GMC	Sierra	2F100008	2F247747
2002	GMC	Sierra	2Z100013	2Z900932
2000	GMC	Yukon	YJ100002	YJ211863
2001	GMC	Yukon	1J100012	1J314635
2001	GMC	Yukon	1R100092	1R228070
2002	GMC	Yukon	2J100012	2J344554
2002	GMC	Yukon	2R113694	2R330419
2000	GMC	Yukon XL	YG100014	YG229685
2000	GMC	Yukon XL	YJ100172	YJ211810
2001	GMC	Yukon XL	1G100018	1G289600
2001	GMC	Yukon XL	1J100013	1J318175
2002	GMC	Yukon XL	2G100132	2G363800
2002	GMC	Yukon XL	2J100058	2J343335
2002	GMC	Yukon XL	2R225724	2R319698

Important: Dealers retailers should confirm vehicle eligibility through *GMVIS* (GM Vehicle Inquiry System) prior to beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

For dealers with involved vehicles, a Campaign Initiation Detail Report (CIDR) containing the complete vehicle identification number, customer name and address data has been prepared and will be loaded to the GM DealerWorld (US) Recall Information. Dealers will not have a report available if they have no involved vehicles currently assigned.

alers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 1999-2002 Chevrolet Silverado, 2000-2002 Chevrolet Tahoe, Suburban, 2002 Chevrolet Avalanche, 1999-2002 GMC Sierra, and 2000-2002 GMC Yukon, Yukon XL vehicles located in severe corrosion areas. These vehicles may have a condition permitting corrosion to occur between the front hub/bearing assembly and the wheel speed sensor. If the brakes are applied while the vehicle is traveling at a speed of greater than 3 mph but less than 10 mph, the corrosion may cause an unwanted anti-lock brake system (ABS) activation. If this condition occurred where stopping distance is limited, a crash could occur.

What Will Be Done

Your GM dealer will inspect, clean, and treat the affected area. In some cases, the front wheel speed sensor may require replacement. This service will be performed for you at *no charge* .

How Long Will The Repair Take?

This service correction will take approximately 1 hour. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

Contacting Your Dealer

To limit any possible inconvenience, we recommend that you contact your dealer as soon as possible to schedule an appointment for this repair. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)