



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

2008 1-888-DASH-12-3078
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-OCT-2008

Repository ☐

Reference No.
10245424

OWNER INFORMATION (Type or Print)

Name

Address

City DECATUR

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YV1VS29501F

Make

VOLVO

Model

S40

Model Year

2001

Date Purchased

10-04

Dealer's Name and Telephone Number

Naley

Engine:

No: Cylinders

Fuel Type:

Original Owner ☐

Dealer's City

Maricopa

State

GA

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

062000 ENGINE AND ENGINE COOLING: COOLING SYSTEM

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-SEP-2008

Failure Mileage

82524

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 VOLVO S40. WHILE DRIVING APPROXIMATELY 45 MPH, THE CHECK ENGINE WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE FOLLOWING DAY, THE VEHICLE WOULD NOT START. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT A COOLANT FLUSH WAS NEEDED. THE REPAIRS WERE PERFORMED ON THE VEHICLE. A MONTH LATER, THE CONTACT STARTED THE VEHICLE AND SMOKE APPEARED. SHE NOTICED A LEAK COMING FROM THE RADIATOR. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT A NEW ENGINE AND RADIATOR WERE NEEDED. THE MANUFACTURER WAS NOT NOTIFIED AND THE VEHICLE HAS NOT BEEN REPAIRED. THE CURRENT MILEAGE WAS 83,000 AND FAILURE MILEAGE WAS 82,524.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.