



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-OCT-2008

Repository ☐

Reference No.
10245415

OWNER INFORMATION (Type or Print)

Name

Address

City SNELLVILLE

State GA

Zip Cod

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/26/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B 7FL26XXVS

Make

VOLKSWAGEN

Model

PASSAT

Model Year

2000

Date Purchased

3/30/2000

Dealer's Name and Telephone Number

DWIGHT HARRISON VOLKSWAGEN 770-9792000

Engine: V6

No: Cylinders

6

Fuel Type:

UNLEADED
PREMIUM

Original Owner

☒

Dealer's City

SNELLVILLE, GA

State

GA

Zip Code

30078

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

~~AUTOMATIC~~
FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-JUN-2008

Failure Mileage

75000

Failure Speed

15

ABS MODULE - PROVIDES CONTROL IN A SKID

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 VOLKSWAGEN PASSAT. WHILE DRIVING APPROXIMATELY 15 MPH, ALL OF THE WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. PRIOR TO THE ABS WARNING INDICATOR ILLUMINATING, THE CONTACT HEARD A BEEPING NOISE. THE WARNING INDICATORS REMAINED LIT UNTIL THE ENGINE WAS TURNED OFF. THE CONTACT STATED THAT THE VEHICLE WAS OPERATING PROPERLY AT THE TIME. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSTIC TESTING. THE TECHNICIAN STATED THAT THE FAILURE WAS RELATED TO THE ABS CONTROL MODULE. THE VEHICLE WAS REPAIRED. THE CONTACT WAS CONCERNED OF THE SAFETY RISK INVOLVED. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 75,000 AND CURRENT MILEAGE WAS 85,000.

WARNING INDICATORS INCLUDE:

1. 'STOP' (THE LIGHT APPEARING SUDDENLY)
2. 'SERVICE MANUAL'
3. 'CHECK BRAKES'

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE HAS BEEN PROPERLY MAINTAINED, DRIVEN MODESTLY &
KEPT IN GARAGE. WEATHER CONDITIONS FOR AREA IS MILD.
FAILURE OF ABS MODULE, ESSENTIAL FOR ADDED SAFETY DURING
EMERGENCY BRAKING, IS PREMATURE AND AN EXAMPLE OF
POOR ENGINEERING.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NORTH METRO GA 300

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NECESSARY
IF MAILED
IN THE
UNITED STATES

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

