



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOIT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

10-OCT-2008

Reference No.
10245081

OWNER INFORMATION (Type or Print)

Name

Address

City FREEMAN

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/21/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5B4LP37J1Y3

Make

Allegro

Model

TIFFIN
26' Class A

Model Year

2001

Date Purchased

4-13-05

Dealer's Name and Telephone Number

Coachlight RV (417) 358-7444

Engine: WORKHORSE

Fuel Type:

No: Cylinders

8

Regular
Unleaded

Original Owner

☐

Dealer's City

Carthage

State

MO

Zip Code

64836

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-OCT-2008

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Manufacturer:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A DOMETIC REFRIGERATOR, MODEL RM2852. THE CONTACT RECEIVED A RECALL NOTICE ON THE REFRIGERATOR, WHICH STATED THAT IT COULD POSSIBLY CATCH FIRE. HE BELIEVES THAT THE REMEDY FOR THIS RECALL WOULD NOT PREVENT A FIRE IN THE EVENT THAT THE BOILER TUBE IGNITES. INSTEAD, THE ACTUAL REPAIR WOULD ONLY CONTAIN THE FIRE, RATHER THAN PREVENT THE FIRE. THERE HAD BEEN NO FAILURE TO DATE. THE NHTSA CAMPAIGN ID NUMBER AND PART NUMBER WERE UNKNOWN.

When the original equipment is discovered to have manufacturing defects; such as the case with this model of Dometic Refrigerator, that is known to fracture and leak dangerous and possibly lethal hazards should without question be held to replacement by manufacturer of faulty device. Simply adding a kit to reduce the danger to occupants upon failure is NOT SATISFACTORY. Our unit does show signs of leakage and is not operating correctly. ~~See back of form~~ (See back of form)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(ONLY major problems are listed other minor problems have occurred)
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In the limited ^{times} ~~use~~ we have used it when traveling we have experienced multiple failures
Additional Complaints: We purchased subject vehicle with 11,431 miles on it. The very first time I drove it an air bag that assists ride and steering control failed. Our first trip a switch on fluid reservoir failed causing brake on transmission to fail. ^{We were stranded 2 days.} Repair Cost was over \$1,000. Second trip the Fuel pump failed, we were stranded 4 days. Repair Cost over \$1,000. Third trip the power converter failed. Repair Cost \$400.00. Forth trip refrigerator not cooling properly on second day when hooked up to Shore power unit appeared to operate normally. Has not been used since. Vehicle currently has 18,000 miles on it. Now we get a recall that only hopes ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} to keep us from burning to death in Subject unit. Estimate for replacement of fractured boiler tube on refrigerator is over \$1,200. We're afraid to travel with this unit. Honestly, we can't afford the expenses anymore.

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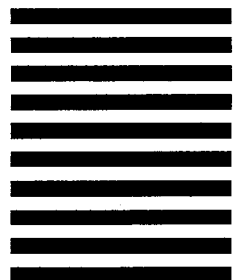
National Highway
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1200 New Jersey Avenue SE.
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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
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Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

