

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 10-OCT-2008	Repository ☐ Reference No. 10245067

OWNER INFORMATION (Type or Print)			
Name _____		Daytime Telephone Number _____	
Address _____		E-mail Address _____	
City POWDER SPRING	State GA	Zip Code _____	
Evening Telephone Number _____			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date <u>10/10/08</u>			

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D83C		Make NISSAN	Model ALTIMA
		Model Year 2003	
Date Purchased <u>06-25-05</u>	Dealer's Name and Telephone Number <u>John Bleakley Ford</u>		Engine: No: Cylinders
Original Owner ☐	Dealer's City <u>Lithia Springs</u>	State <u>GA</u>	Fuel Type: <u>unleaded</u>
Transmission Type <u>Auto</u>	☒ Antilock Brakes ☒ Cruise Control	Powertrain <u>2.5S</u>	Vehicle Component Code 110000 ELECTRICAL SYSTEM
Multiple Failure: _____			

FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s) 18-SEP-2006	Failure Mileage 62000	Failure Speed 65	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make _____	Tire Model (Name or Number) _____	Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM9ABC036) _____	☐ Original Equipment ☐ Prior Repair	Failure Location: _____
Tire Component Code _____		Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make: _____	Date Manufactured: _____	Model No./Name: _____
Seat Type: _____	Installation System: _____	
Child Seat Component Code: _____	Failed Part: _____	

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 65 MPH, THE VEHICLE STALLED. THE CONTACT SHIFTED INTO NEUTRAL, RESTARTED THE ENGINE, AND DROVE TO HER RESIDENCE. SHE CALLED THE DEALER AND WAS INFORMED THAT THE VEHICLE WAS NOT BEING PROPERLY MAINTAINED. LATER THAT WEEK, THE CONTACT RECEIVED A RECALL NOTICE STATING THAT THE VEHICLE'S ELECTRICAL CONTROL MODULE (ECM) NEEDED TO BE REPROGRAMMED. THE VEHICLE WAS RETURNED TO THE DEALER AND THEY REPROGRAMMED THE ELECTRICAL CONTROL MODULE. IMMEDIATELY FOLLOWING THE REPAIR, THE VEHICLE STALLED AGAIN AND THE POWER STEERING BECAME INOPERABLE. SHE RETURNED THE VEHICLE TO THE DEALER AND THEY REPROGRAMMED THE ECM FOR THE THIRD TIME DUE TO CONSISTENT STALLING. SIX MONTHS LATER, THE STALLING RECURRED. SHE CALLED THE DEALER AND WAS INFORMED THAT THE RECALL WAS SATISFIED AND THEY WERE NOT LIABLE FOR FURTHER REPAIRS. A DIAGNOSTIC TEST WAS PERFORMED AT A LOCAL REPAIR SHOP, WHICH REVEALED THAT THE CRANK SHAFT POSITIONING SENSOR WAS DEFECTIVE. THE MECHANIC INFORMED HER THAT THE CRANK SHAFT POSITIONING SENSOR WAS SUPPOSED TO BE REPAIRED BEFORE REPROGRAMMING THE ECM. THE MANUFACTURER STATED THAT THE VEHICLE WAS NOT INCLUDED IN ANY RECALLS FOR THE CRANK SHAFT POSITIONING SYSTEM. THE VEHICLE HAS NOT BEEN REPAIRED. THE NHTSA CAMPAIGN ID NUMBER WAS UNKNOWN. THE CURRENT MILEAGE WAS 125,000 AND FAILURE MILEAGE WAS 62,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.