



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

November 4, 2008

[REDACTED]  
Bay City, MI [REDACTED]

NVS-216 aae  
Ref. # 10244848

Dear [REDACTED]

Thank you for your correspondence dated September 24, 2008, concerning your model year (MY) 1986 Cadillac Deville. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on October 7, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Ms. Kelly Schuler of NHTSA's Recall Management Division contacted General Motors Corporation on your behalf, and they confirmed your vehicle is not included in the scope of safety recall campaign 87V093. However, on September 16, 2008 at Labadie Cadillac, the recall remedy was performed without charge. The additional parts you identified in your letter are not included in the recall remedy and may be considered normal wear and tear items on a 22 year old vehicle. We are sorry we cannot assist you further in this matter.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners'



complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Frank S. Borris II". The signature is written in a cursive style with a large, prominent "F" and "S".

Frank S. Borris II, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation .  
Enforcement

Enclosure