

CL-10244790-2465

To Whom it may concern

2008 SEP 29 PM 3:01

I'm writing this letter to say that when I got the recall for my motorcycle about the transmission components not meeting Yamaha quality about Transmission lock up. I sent my bike back to Pete Cycle of Baltimore, where I bought my motorcycle. I got the letter of this recall in Oct. of 2006. The spring of 2007 they did the work on my motorcycle, but when I got the bike back it was locking up in 2nd gear, but I need to use my motorcycle as my main source of transportation fourth and back to work. So I took my motorcycle back in the fall and I was told to take it back later in time. So I didn't take it back until Spring of 2008. Now they said it was too long of a time from the work date and they said it was too many miles on it. They said call Yamaha and see if they will do anything about it, but Yamaha was telling me the same thing to me as the dealer, but I just don't understand I had the motorcycle for almost 8 years

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and had no problems with my motorcycle
at all only recalls I got done to be
safe, but this transmission recall
really sucks. Now I have motorcycle
with a bad transmission problem after
the dealer did the recall work. Now
noone is helping get this problem solved.
The dealer is telling me it may cost me
up to \$2000 dollars to get it fixed. I
don't understand or think it is right when
I had no problem before I took it in
for the recall.

[REDACTED]

My name is [REDACTED]

[REDACTED] Baltimore, MD [REDACTED]

The bike I'm talking about in this
letter is a 1999 Yamaha 1100 Roadstar