



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-OCT-2008

Repository ☐

Reference No.
10244523

OWNER INFORMATION (Type or Print)

Name

Address

City

SIX LAKES

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/10/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

4YDT335204F

MONTANA

TR coach

2004

Date Purchased

11-02-05

Dealer's Name and Telephone Number

Buck Cole = Private Party

Engine:

No: Cylinders

Fuel Type:

X

X

Original Owner

☐

Dealer's City

Houghton Lake

State

Zip Code

MI

48629

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

350000-EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-SEP-2008

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 KEYSTONE MOUNTAINEER. THE VEHICLE HAS A DOMETIC REFRIGERATOR, MODEL RM2852. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 08E032000 (EQUIPMENT) AND IMMEDIATELY CALLED THE MANUFACTURER. HE WAS ADVISED TO HAVE HIS UNIT REPAIRED ACCORDING TO THE RECALL, WHICH STATED THAT DOMETIC WOULD INSTALL A SECONDARY BURNER HOUSING. HE IS CONCERNED THAT THE REMEDY WOULD NOT PREVENT THE FAILURE, BUT RATHER CONTAIN IT IN THE EVENT THAT ONE OCCURS. THE REFRIGERATOR HAS NOT YET BEEN REPAIRED.

If had the recall done at Burnside R.V. Houghton Lake, MI = 989-366-8988 on 10-30-08 that secondary Burner Housing is just a heat shield if it has a fire. the problem still exists or still there

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

They just put a bandaid on the problem. it could still catch a fire = I'm not comfortable with it.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had the recall done at Burnside RV, Houghton Lake, MI,
(989)-366-8988 ON 10-30-2008:

The secondary burner housing is just a heat shield
if a leak happens & fire it might contain it,
or might not; they didn't fix the problem they
just put a bandaid on it

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

LANSING MI 488

10 NOV 2008 PM 4 T

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NECESSARY
IF MAILED
IN THE
UNITED STATES

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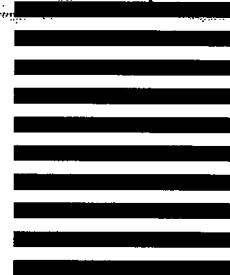
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





**Keystone RV
Company**

Subject: Keystone RV Company Dometic Refrigerator Recall

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Keystone RV Company "Keystone" has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Dometic refrigerators. This decision was based on information provided by Dometic Corporation that a defect exists in some of the refrigerators that Dometic manufactured between June 1, 2003 and September 30, 2006 for installation in recreational vehicles. Keystone installed these refrigerators in vehicles that it manufactured from June 1, 2003 to April 30, 2007.

The Problem:

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

Affected Vehicle Models:

2004 Cabana Travel Trailers
2006 Cambridge Fifth Wheels
2006 – 2007 Challenger Fifth Wheels
2004 – 2007 Cougar Travel Trailers and Fifth Wheels
2004 – 2005 Cougar High Country Fifth Wheels
2006 – 2007 Everest Fifth Wheels
2007 Fuzion Fifth Wheels
2006 – 2007 Hobbi Travel Trailers
2006 – 2007 Laredo Travel Trailers and Fifth Wheels
2004 – 2007 Montana Fifth Wheels
2004 – 2007 Montana Big Sky Fifth Wheels
2004 – 2007 Montana Mountaineer Travel Trailers and Fifth Wheels
2006 – 2007 NRG Travel Trailers
2004 – 2007 Outback Travel Trailers and Fifth Wheels
2005 – 2007 Outback Sydney Travel Trailers and Fifth Wheels
2007 Passport Travel Trailers
2004 – 2007 Springdale Travel Trailers and Fifth Wheels
2004 – 2007 Springdale Clearwater Travel Trailers
2007 Springdale Limited Travel Trailers
2007 Springdale Summerland Travel Trailers
2004 – 2007 Sprinter Travel Trailers and Fifth Wheels
2004 – 2007 Tail-Gator Travel Trailers and Fifth Wheels
2006 – 2007 VR1 Travel Trailers