



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
2008 NOV 12 1:48 PM DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-OCT-2008

Repository ☐

Reference No.
10244137

OWNER INFORMATION (Type or Print)

Name

Address

City

WAYNESVILLE

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an owner's signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/25/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G6KD57YX8L

Make

CADILLAC

Model

DTS

Model Year

2008

Date Purchased

8-20-08

Dealer's Name and Telephone Number

Lytle Motors

Engine:

No. Cylinders

8

Fuel Type:

gas

Original Owner

☐

Dealer's City

Waynesville

State

OH

Zip Code

45068

Transmission Type

automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

140000 AIR BAGS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-SEP-2008

Failure Mileage

30000

Failure Speed

15

Driver side curtain air bag deployed
without cause

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

2

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 CADILLAC DTS. WHILE DRIVING BETWEEN 15-20 MPH, THE AIR BAGS SUDDENLY DEPLOYED WITHOUT AN IMPACT. AFTER THE AIR BAGS DEPLOYED, THE LIGHTS ILLUMINATED. THE CONTACT DROVE THE VEHICLE TO HER RESIDENCE AND THEN CALLED THE DEALER. THE DEALER DID NOT WANT TO REPAIR THE FAILURE. THE CONTACT TOOK THE VEHICLE TO ANOTHER DEALER, BUT THEY WOULD NOT ASSIST. THE DEALER FINALLY AGREED TO REPAIR THE VEHICLE, BUT WOULD NOT STATE WHAT CAUSED THE FAILURE. THE CONTACT STATED THAT THIS WAS A SERIOUS SAFETY HAZARD. HIS DAUGHTER AND GRANDSON SUSTAINED TEMPORARY HEARING LOSS AND HEADACHES WHEN THE AIR BAGS DEPLOYED. THE CURRENT AND FAILURE MILEAGES WERE 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem of the airbag deployment did not cause serious injury, only, because we were not on a busy highway traveling at a higher speed. The driver was stunned for a few minutes and not fully aware of what was happening.

We felt Cadillac should have given us a different car, because we are afraid of this one, but they said they are only willing to repair our car.

ATTACH ADDITIONAL SHEETS IF NECESSARY

If you know of any way to assist us please let us know.

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

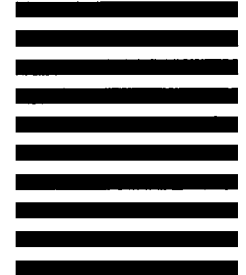
FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



