



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
2008 OCT 29 PM 4:18
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 30-SEP-2008	Repository <input type="checkbox"/>
	Reference No. 10244026

OWNER INFORMATION (Type or Print)

Name	Address	City	State	Zip Code	Daytime Telephone Number	E-mail Address
		PARIS	TN			
Do you authorize NHTSA to use your vehicle information in the absence of an authorized representative to the vehicle manufacturer? Signature of Owner				<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Date: 10/18/08		

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HKYF18493	Make HONDA	Model PILOT	Model Year 2003
Date Purchased 03	Dealer's Name and Telephone Number ON FIVE HONDA		Engine: No: Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State CA	Zip Code REG
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 022000 SUSPENSION:REAR
Multiple Failure:			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 30-SEP-2003	Failure Mileage 18000	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make BRIDGESTONE	Tire Model (Name or Number) SUV	Tire Size (Example P215/65R15) P 235/70R16
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: FHT, AZ FIRESTONE.
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 HONDA PILOT. THE CONTACT NOTICED THAT THE TIRES ON HIS VEHICLE WERE DETERIORATING ON THE INTERIOR SIDEWALL. HE TOOK THE VEHICLE TO THE DEALER ON FIVE OCCASIONS AND THEY PERFORMED A REALIGNMENT. HE THEN TOOK THE VEHICLE TO AN INDEPENDENT REPAIR SHOP AND A TECHNICIAN STATED THAT THE REAR OF THE VEHICLE DOES NOT ADJUST THE CAMBER AND CASTER. THE CONTACT HAD TO REPLACE FOUR SETS OF TIRES, IN WHICH ALL OF THEM HAD A LARGE AMOUNT OF TREAD. THE MANUFACTURER STATED THAT THE LIFETIME OF THE TIRES WERE 28,000 MILES. ALL ATTEMPTS TO HAVE THE VEHICLE REPAIRED PROPERLY HAVE BEEN INSUFFICIENT. THE FAILURE MILEAGE WAS 18,000 AND CURRENT MILEAGE WAS 79,000.

10F12

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HONDA CASE
NO ACTION
28,000 MAX PER HONDA

~~TOP~~

6/25/08

TO: HONDA

PILOT-

72,000 miles.

CASE #



CO SETH

FROM



PARIS, TN



22,000 NEW TIRES.

NOTE: HONDA CASE - WAS TOLD THAT
THIS CAR CAN ONLY GET 28,000 PER
SET OF TIRES. PER SETH OF HONDA CORP.
6/25/08.

Customer Invoice
050585
05/08/2005

*27 PPS WORKS
2005/08/05
SIMI VALLEY, CA*

FIRESTONE TIRE & SERVICE CENTERS
SIMI
1256 E LOS ANGELES AVE
SIMI VALLEY, CA. 93065

Service Advisor:
04 ASHLEY
805.522.1100



2004 HONDA PILOT EX

Lic #: [REDACTED] Vin #:

In: 05/08/05 9:03AM Mileage: 23,632

Out: 05/08/05 12:35PM Mileage: 23,632

Store # 013498

RETAIL SALE

REG# AG222528, EPA# CAD981976343

Description	Article Number	ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK		04				
COURTESY CHECK	7046930	39	1	N/C	N/C	
MASTERCARE STANDARD OIL CHANGE - UP TO 5 QUARTS		04				8.50
OIL CHANGE LABOR	7029718	39	1	6.50	6.50	
OIL/FILTER DISPOSAL FEE (1)	7075051	39	1	2.00	2.00	
MASTERCARE STANDARD BRAKE JOB PADS		04				70.00
BASIC BRAKE JOB FRONT	7030287	39	1	70.00	70.00	
MASTERCARE STANDARD BRAKE SERVICE TRACKI	7004088	39	1	N/C	N/C	
Measure and document brake specifications		39				
Resurface and clean brake rotors		39				
Remove old brake pads		39				
Install new brake pads		39				
Test drive vehicle		39				
BASIC BRAKE JOB - REAR PADS (METALLIC)		04				90.00
BASIC BRAKE JOB REAR	7087076	39	1	90.00	90.00	
Measure and document brake specifications		39				
Remove old brake pads		39				
Resurface and clean brake rotors		39				
Install new brake pads		39				
Test drive vehicle		39				
MASTERCARE STANDARD WHEEL BALANCE (All 4)		04				45.60
SYMPTOM:		39				
WHEEL BALANCE WEIGHT	7018708	39	4	3.40	13.60	
WHEEL BALANCE LABOR-OFF CAR	7003301	39	4	8.00	32.00	
TIRE ROTATION - N/C WITH OTHER SERVICE (All 4)		04				
TIRE ROTATION	7001119	39	1	N/C	N/C	
LIFETIME ALIGNMENT		04				149.99
SYMPTOM:		39				
LIFETIME ALIGNMENT SERVICE	7005229	39	1	149.99	149.99	

Technician(s):

39 JOAQUIN FLORES-VILLAVICEN

Payment History:

American Express 1015	365.23	531741
Total Tendered	365.23	

Summary:

Parts	13.60
Labor	350.49
Shop Supplies	0.00
Sub-Total	364.09
Tax (7.25%)	1.14
Total	\$365.23

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

IN HONDA SPEC. - LOTS OF CARDS WASH - RECHECKED HONDA STAFF CORRECT

COMMITTED TO PROVIDING A POSITIVE CUSTOMER EXPERIENCE

See reverse side for Warranty Information

Inv1 ZEIEIDFE@GDEN041021

Invoice#
15076

City Tire & Auto
1110 Mineral Wells Avenue
Paris, TN 38024
731-642-0313

2

DATE
7-20-2005

Coast-to-Coast Warranty Hotline 800-473-1939

PARIS, TN

P.O.
HOME:
WORK:

TAG: [REDACTED]
YR:03 MAKE:HONDA
MODEL:PILOT
MILEAGE:28851
ENG:

TECH:DB

SALESMAN: PS

HOW PAID:MC/VISA
RHW:

VIN:

PART#	DESCRIPTION	QTY	PRICE	TOTAL
FS123889	235/70R16 INDY 500 W/L 60'000M	4.00	89.95	359.80
BRHW	COAST TO COAST NATIONWIDE WARRANTY* FREE ROTATION FOR THE LIFETIME OF THE TIRES FREE FLAT REPAIRS FOR THE LIFETIME OF THE TIRE FREE ROAD HAZARD WARRANTY FIRST 12 MNTH/12,000M PRORATES ROAD HAZARDS AFTER 12 MNTH/12,000M ROAD SIDE ASSISTANCE FIRST 12 MNTH/12,000M IF NEEDED, CALL 1-800-473-1939 & THEY WILL COME OUT & HELP YOU PUT ON YOUR SPARE. *(WARRANTY APPLIES TO ORIGINAL OWNER OF TIRES AND CAN NOT BE TRANSFERRED)	4.00	10.00	40.00
DF	STATE OF TN TIRE TAX	4.00	1.00	4.00
DF2	COUNTY DISPOSAL FEE	4.00	1.00	4.00
DOTS	TIRE SERIAL#'S:	1.00	0.00	0.00
ML	LABOR TO CHANGE CUST HAD FILTER AND OIL	1.00	15.00	15.00

1
NEW TIRES
WORN OUT INSIDE AT
50,000 MILES -
INSTALLED NEW
Meth/Cosco - SEE INVOICE.

I hereby authorize the repair work to be done as described above, you and your employees may operate the vehicle for the purposes of testing and inspection. I agree to pay cash on delivery of the vehicle, unless credit arrangements have been made. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that we will not be responsible for loss or damage to cars, or articles left in cars in case of fire, theft, or other cause beyond our control. Terms: O.A.C. net 10th past due charge is computed by a periodic rate of 1-1/2% per month on unpaid balance which is an annual percentage rate of 18%. If necessary to enforce collection of the amount due under invoice, buyer agrees to pay all costs & attorney's fees.

Parts	399.80
Labor	23.00
Subtotal	422.80
9.25% Tax	39.11
Total	461.91

Thank You!

Signature _____ Date _____

FREEDOM PLAN REGISTRATION CERTIFICATE

PURCHASE INFORMATION

Date: 7-20-05 Invoice #: _____ (1)

Purchased By: _____

Sold By: CITY TIRE & AUTO
1110 Mineral Wells Ave
PO Box 7 N 731-642-0313

TIRE INFORMATION

Brand: Firestone Qty: 4
Type: 100Y 500 Size: 235/70R16

VEHICLE INFORMATION

Year: 03 Make: Honda
Model: Pilot Odometer: _____

WARRANTY INFORMATION

Months: _____ Miles: _____

CUSTOMER COPY

Serial #: W2085030305
Tire Price: _____
Invoice #: 0842193

Serial #: W2085030305
Tire Price: 2
Invoice #: 0842193

Serial #: W2085030305
Tire Price: _____
Invoice #: 0842193

Serial #: W2085030305
Tire Price: 4
Invoice #: 084219

FREEDOM PLAN REGISTRATION CERTIFICATE

PURCHASE INFORMATION

0842193

Date: 7-20-05 Invoice #:

Purchased By:

Sold By:

CITY TIRE & AUTO
1110 Mineral Wells Ave
Paris TN 731-642-0313

TIRE INFORMATION

Brand: Firestone

Type: INDY 500

Qty: 4

Size: 235/70R16

VEHICLE INFORMATION

Year: 03

Make: Honda

Model: Pilot

Odometer:

WARRANTY INFORMATION

Months:

Miles:

CUSTOMER COPY

Serial #: W20857030305
Tire Price:
Invoice #:

0842193

Serial #: W2085030305
Tire Price:
Invoice #:

0842193

Serial #: W2085030305
Tire Price:
Invoice #:

0842193

Serial #: W2085630305
Tire Price:
Invoice #:

0842193

Charlotte Hampton
Service Consultant

Jack Pirtle Honda



1408 Hwy. 45 By Pass
Jackson, TN 38305
Phone: 731-668-3800
Watts: 800-273-0844
Fax: 731-668-
jphone

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:30 p.m.
Monday - Friday
9:00 a.m. - 2:00 p.m. Saturday

BODY SHOP HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday
Work Phone

Home Phone

Body

R/O Open Date	R/O Number
9/27/06	6016626/1
R/O Close Date	Status
9/27/06	Pre-Invoice
Mileage In	Mileage Out
50290	50290
Service Advisor / Tag #	
CHARLOTTE HAMPT/9 W*	
Vehicle Identification Number	
2HKYF18493H	
Delivery Date	In-Service Date
	License Number



REF: [REDACTED]
CD: [REDACTED]
[REDACTED]

#2

WORK DONE BY B B (860)
INSPECTOR MAKES NO REPAIR NEEDED AT THIS TIME
Sub Total: Labor: .00 Parts: .00 Total: .00

#3

75H 50000: 50,000 MILE SUGGESTED MAINT SERVICE
MOBILE 5 W 30 (860)
Work performed by B B 1@6.58
Installed 15400-PLM-A01 :FILTER, OIL 1@0.27
Installed 94109-14000 :WASHER, DRAIN (14MM) 5@7.66
Installed 5W30 :MOBIL 1
Hazardous Materials Charge
CHANGED OIL AND FILTER
Sub Total: Labor: 12.60 Parts: 45.15 Total: 57.75

#4

77HO: DIAGNOSIS
SERVICE REAR DIFF (860)
Work performed by B B 1@32.18
Installed 08200-9003 :FLUID (VTM-4)
CHANGED REAR DIFFERENTIAL FLUID
Sub Total: Labor: 57.43 Parts: 32.18 Total: 89.61

#5

77HO: DIAGNOSIS
SERVICE TRANSMISSION (860)
Work performed by B B 4@5.58
Installed 08200-9001 :FLUID (ATF-Z1)
CHANGED TRANS FLUID
Sub Total: Labor: 57.63 Parts: 22.32 Total: 79.95

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

Invoice#
15820

City Tire & Auto
1110 Mineral Wells Avenue
Paris, TN 38024
731-642-0313

6

DATE
11-03-2005

Coast-to-Coast Warranty Hotline 800-473-1939

PARIS, TN

P.O.
HOME:
WORK:

TAG: [REDACTED]
YR: 03 MAKE: HONDA
MODEL: PILOT
MILEAGE: 35186
ENG:

TECH: PS

SALESMAN: PS

HOW PAID: CASH
RHW:

VIN:

PART#	DESCRIPTION	QTY	PRICE	TOTAL
RHWR	ROAD HAZARD WARRANTY ROTATE CHECK AIR PRESSURE IN ALL TIRES CHECK TIRE FOR IRREGULAR WEAR ROTATE TIRES PER STANDARD TORQUE TO SPECS	1.00	0.00	0.00

(2)

ROTATE
EVERY 7,000 miles

I hereby authorize the repair work to be done as described above, you and your employees may operate the vehicle for the purposes of testing and inspection. I agree to pay cash on delivery of the vehicle, unless credit arrangements have been made. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that we will not be responsible for loss or damage to cars, or articles left in cars in case of fire, theft, or other cause beyond our control. Terms: O.A.C. net 10th past due charge is computed by a periodic rate of 1-1/2% per month on unpaid balance which is an annual percentage rate of 18%. If necessary to enforce collection of the amount due under invoice, buyer agrees to pay all costs & attorney's fees.

Parts	0.00
Labor	0.00
Subtotal	0.00
9.25% Tax	0.00
Total	0.00

Signature _____ Date _____

Thank You!



Jack Pirtle Honda
 1408 Highway 45 Bypass
 Jackson, TN 38305
 Telephone: (731) 668-3800



SERVICE DEPARTMENT HOURS
 7:30 a.m. to 5:30 p.m.
 Monday - Friday
 9:00 a.m. - 2:00 p.m. - Saturday

BODY SHOP HOURS
 8:00 a.m. to 5:00 p.m.
 Monday - Friday
 Closed Saturday

R/O Open Date	R/O Number				
5/10/06	6012103/1				
R/O Close Date	Status				
5/10/06	Pre-Invoice				
Mileage In	Mileage Out				
42244	42244				
Service Advisor / Tag #					
CHARLOTTE HAMPT/101*W*					
Vehicle Identification Number					
2HKYF18493H					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2003	HONDA	PILOT			

PARIS, TN

Work Phone

Home Phone

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 75HO24I: ALL WHEEL ALIGNMENT (4 WHEEL) CUSTOMER HAS COUPON Work performed by B B (860) COMPLETED ALIGNMENT Sub Total: Labor: 59.95 Parts: .00 Total: 59.95	59.95
#2 - 75HOCF: CABIN FILTER Work performed by B B (860) Installed 80290-SOX-A01 :ELEMENT, FILTER 1@37.73 REPLACED CABIN AIR FILTER Sub Total: Labor: 37.00 Parts: 37.73 Total: 74.73	37.00 37.73
#3 - 67HO: WINDSHIELDS WIPERS REPLACE REAR WIPER INSERT Work performed by B B (860) Installed 76622-S2X-003 :RUB, BLADE (350MM) 1@7.52 REPLACED REAR WIPER INSERT Sub Total: Labor: 7.40 Parts: 7.52 Total: 14.92	7.52
#4 - 75 INSPECT: FREE MULTI-POINT INSPECTION HONDA 40-POINT INSPECTION Work performed by B B (860) COMPLETED INSPECTION Sub Total: Labor: .00 Parts: .00 Total: .00	.00
#5 - 01CDROTATE: ROTATE TIRES ROTATED TIRES Work performed by B B (860) Sub Total: Labor: 15.00 Parts: .00 Total: 15.00	15.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	119.35
PARTS	45.25
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	5.97
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	16.63
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	18.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



****MEMBER FINAL INVOICE****

INVOICE # [REDACTED]
DATE 9/23/2006
16:28:11

NAME [REDACTED] PHONE [REDACTED] ALT PHONE [REDACTED]

MEMBERSHIP# [REDACTED]

ADDRESS [REDACTED] CITY PARIS

ST TN ZIP [REDACTED]

YEAR 2003 MAKE Honda TRK MODEL Pilot SUB-MODEL EX/LX

GVW 5950 WHEEL BASE 106.3 ODOMETER 50000 COLOR WHITE LIC# [REDACTED]

AIR FRONT 32 REAR 32 TORQUE 80 ALLOY N STEEL SALES PERSON JOSH W

QTY	DESCRIPTION	SLIP PRINT
4	ITEM# 391899 MANUF MICHELIN CROSS TERRAIN TYPE 65,000 MILE WARRANTY SIZE P235/70R16 104S ORWL	<p>MEMBER #1117-339-0217</p> <p>REGS 60.00</p> <p>SALES 60.00</p> <p>TAXES 15.00</p> <p>TOTAL 135.00</p> <p>10/25/2006 15:02 03 2 51 0300 000</p>
	ITEM# MANUF TYPE SIZE	
4	6850 Car, Light Truck, Van, SUV Installation Package: Mount, Balance, Rubber Valve Stem, Rotations, Rebalances, Repairs, Air Checks	
4	7023 Costco Scrap Tire Disposal Fee Charged on all tires left for disposal. State disposal fees may also apply.	
	6841 Seasonal Exchange	
	8399 Snow Tire Studding Fee	
	6861 Rebalance (Non-Costco Tire)	
	Flat Repair N/C	
	Rotation N/C	
	Rebalance N/C	
	Road Hazard Warranty	
	Mileage Adjustment	
	Manuf. Defect	
	Member Services	

5

- DOT 1 B37PPA7X1906
- DOT 2 B37PPA7X1906
- DOT 3 B37PPA7X1906
- DOT 4 B37PPA7X1906
- DOT 5
- DOT 6
- DOT 7
- DOT 8

WORK TO BE DONE

SERVICE NOTES

- L/F
- R/F
- L/R
- R/R
- S

2ND CHECK BY RICH M.
Jeremy

JEREMY CORBER

___ Best to Spare
___ Static ___ Dynamic
___ Blackwall ___ Whitewall

Nine Point Quality Assurance Release

• Air Pressure and Torque are levels recommended by Manufacturer.

1-800-999-1009

FAX 310-783-~~5273~~ 7890

% SETH

N0120008-0629

10

Technician -

Time 14:07

Date 12-19-2007

Customer

Vehicle: Year Make
2003 HONDA

Model
PILOT

Odometer Order

VEHICLE ALIGNMENT REPORT

	Left Front				Right Front					
	Min	Spec	Max	Before	After	Min	Spec	Max	Before	After
CASTER	0.9°	: 2.9°		2.2°	2.2°	10.9°	: 2.9°		1.9°	1.9°
CAMBER	-1.5°	: 0.5°		-0.5°	-0.5°	-1.5°	: 0.5°		-0.7°	-0.6°
TOE	-0.08°	: 0.08°		-0.25°	0.05°	-0.08°	: 0.08°		0.00°	0.05°
SAI				11.9°	N/M				11.9°	N/M
INCLUDED ANGLE				11.5°	N/M				11.3°	N/M
MAX TURN										

	Left Rear				Right Rear					
	Min	Spec	Max	Before	After	Min	Spec	Max	Before	After
CAMBER	-1.3°	: 0.3°		-0.3°	-0.4°	-1.3°	: 0.3°		-0.6°	-0.7°
TOE	-0.08°	: 0.08°		-0.20°	0.00°	-0.08°	: 0.08°		-0.10°	-0.05°

ALIGNMENT VALUES

	Front	Rear
TOTAL TOE	0.10°	-0.05°
SET BACK		
TRACK WIDTH DIFF.		
WHEEL BASE DIFF.		
THRUST ANGLE		0.0°
CAMBER DIFFERENCE	0.1°	0.3°
CASTER DIFFERENCE	0.3°	

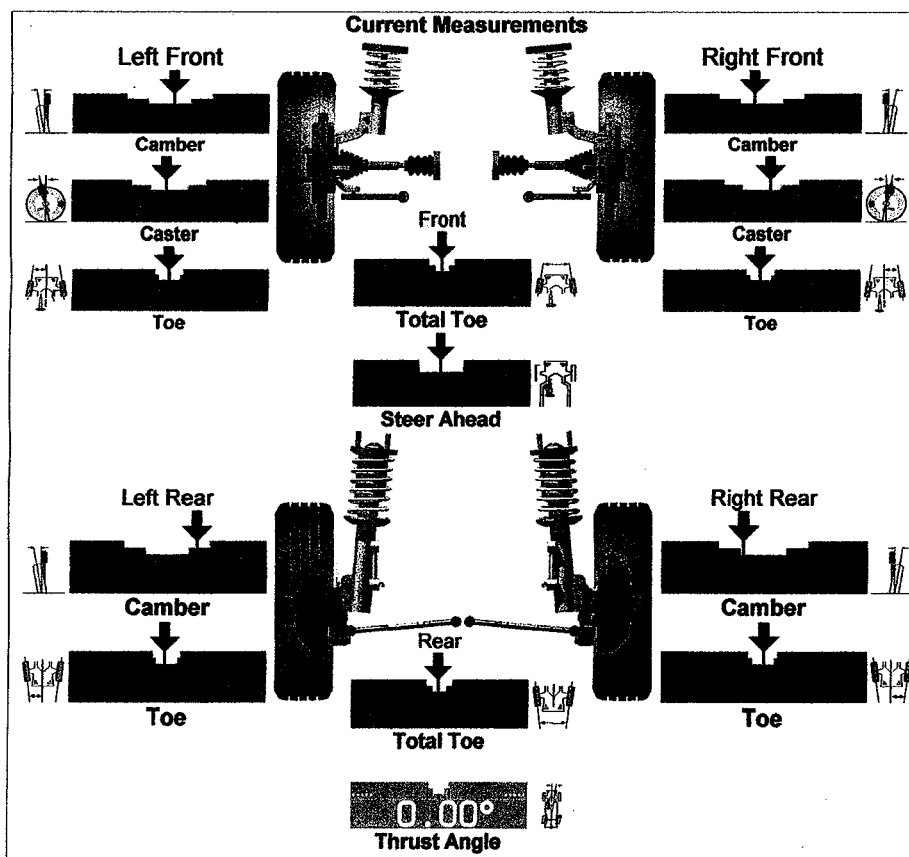
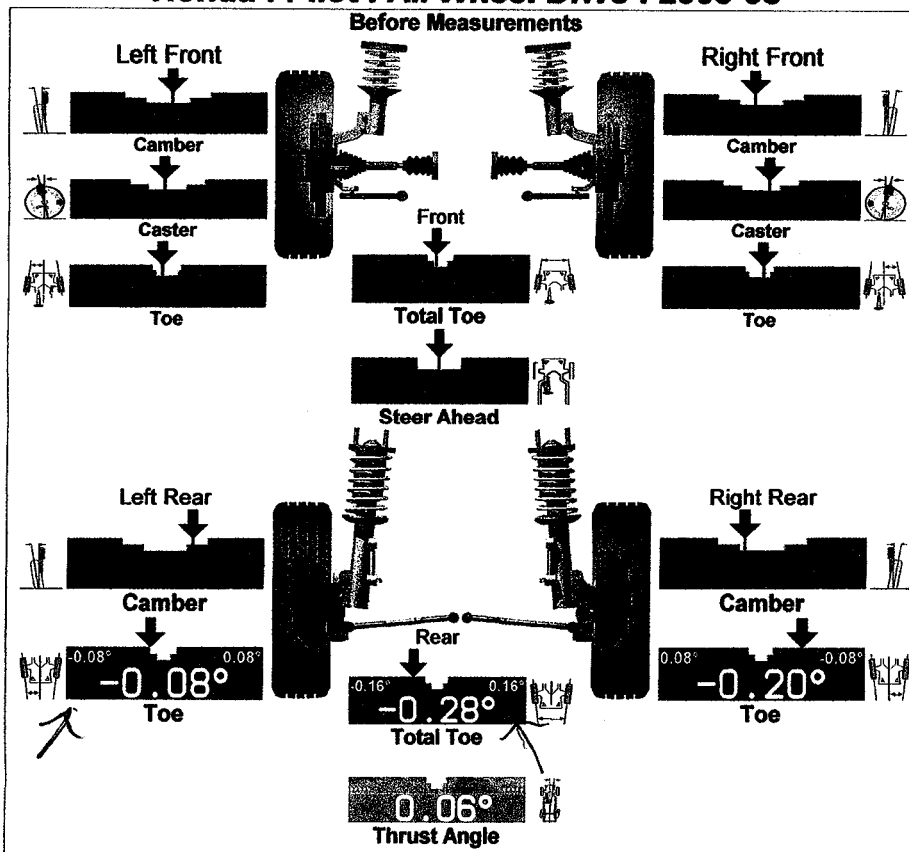
Alignment performed by Visualiner

Work Order ID
Customer Number
Time Printed

R001114
1019
7/22/08 2:35 PM

11

Honda : Pilot : All Wheel Drive : 2003-08



The steering wheel is currently level.



****MEMBER FINAL INVOICE****

INVOICE# [REDACTED]

DATE 9/27/2008

11:12:41

12

NAME [REDACTED]

PHONE [REDACTED]

ALT PHONE

MEMBERSHIP# [REDACTED]

ADDRESS [REDACTED]

CITY PARIS

ST TN ZIP [REDACTED]

YEAR 2003 MAKE Honda TRK

MODEL Pilot

SUB-MODEL EX/LX

GVW 5950

WHEEL BASE 106.3

ODOMETER 78562

COLOR WHITE

LIC# [REDACTED]

AIR FRONT 32 REAR 32 TORQUE 80 ALLOY^{FN} STEEL

SALESPERSON DANIEL

QTY	DESCRIPTION	SLIP PRINT
4	ITEM# 315748 MANUF MICHELIN X-RADIAL LT TYPE ALL SEASON SIZE P235/70R16 104S ORWL	
	ITEM# MANUF TYPE SIZE	
4	6850 Car, Light Truck, Van, SUV Installation Package: Mount, Balance Rubber Valve Stem, Rotations, Rebalances, Repairs, Air Checks	<p>\$ 619.00</p> <p>4 NEW TIRES</p>
4	7023 Costco Scrap Tire Disposal Fee Charged on all tires left for disposal. State disposal fees may also apply.	
	6841 Seasonal Exchange	
	8399 Snow Tire Studding Fee	
	6861 Rebalance (Non-Costco Tire)	
	Flat Repair N/C	
	Rotation N/C	
	Rebalance N/C	
	2 Road Hazard Warranty	
	Mileage Adjustment	
	Manuf. Defect	
	Member Services	

- DOT 1 B37PE5JX1408
- DOT 2 B37PE5JX1408
- DOT 3 B37PE5JX1408
- DOT 4 B37PE5JX1408
- DOT 5
- DOT 6
- DOT 7
- DOT 8

WORK TO BE DONE

- (L/F) (R/F)
- (L/R) (R/R)
- (S)

SERVICE NOTES

WORK BY WILL AND DANIEL

DANIEL ROWELL

Ten Point Quality Assurance Release

Best to Spare
 Static Dynamic
 Blackwall Whitewall

• Air Pressure and Torque are levels recommended by Manufacturer.