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Flushing N.Y. [REDACTED]
[REDACTED]
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Sept.5,2008

CL-10243691-2292

Center For Auto Safety
1825 Connecticut Avenue#330 N W
Washington DC20009-5708.

**To Whom It May Concern Re: 10 Year Bumper to Bumper Guarantee for
Hyundai Sonata.**

I bought a brand new 'Sonata'(VIN#5NPET46C87H [REDACTED]) on 9/27/06.

Unfortunately, within 6 months of purchase ,the front passenger seat belt warning 'chime' stopped working I called & emailed 'Hyundai' several times to complain & fixing the problem .Also complaining to dealer did not produce any result.

Also the car bought by me did not have any external antenna like other same model cars. As a result the A.M. radio does not work.

After complaining to 'Hyundai' & dealer several times I am requesting help of your good office to require the company/dealer to fix the problems. I wonder why company is not paying any attention to my complaints which are covered by 10years 'bumper to bumper' guarantee.

I sincerely hope with your help my problems will be fixed for which I spent about \$22000 hard earned money.

Please note I am a disabled retired C.P.A. & can't afford litigation costs, therefore solely depending on your help & cooperation.

Thanking you in anticipated cooperation.

Sincerely

[REDACTED]
C.C. Council for Better Business Bureau
4200 Wilson Blvd
Arlington VA22203

✓ National Highway Traffic Safety Administration
400 7th Street SW
Washington D.C.20510

AA
3/23/08
NJ