



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2008 OCT 15 PM 4:00

FOR AGENCY USE ONLY 100148

Date Received

25-SEP-2008

Repository

Reference No.  
10243440

OWNER INFORMATION (Type or Print)

Name

Address

City

SHAWSVILLE

State

VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/16/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5TEWM72N23Z

Make

TOYOTA

Model

TACOMA 4WD

Model Year

2003

Date Purchased

10/11/2003

Dealer's Name and Telephone Number

Ramsey Motors Inc

304/425-2134

Engine:

No: Cylinders 4

Fuel Type:

regular unleaded

Original Owner:

Dealer's City

PRINCETON

State

WV

Zip Code

24740

Transmission Type

MT

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

140000 AIR BAGS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
05-SEP-2008

Failure Mileage

72000  
~ 64,000

Failure Speed

70

FRONT AIRBAGS (DRIVER & PSGR - ONLY AIRBAGS IN TRUCK) FAILED TO DEPLOY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 TOYOTA TACOMA. WHILE DRIVING 70 MPH, THE CONTACT DROVE INTO AN EMBANKMENT AND THE VEHICLE ROLLED OVER NUMEROUS TIMES. THE VEHICLE SUSTAINED MAJOR FRONT END, AND SIDE DAMAGE DUE TO THE IMPACT. THE AIR BAGS FAILED TO DEPLOY. THE CONTACT WAS TRAPPED IN THE VEHICLE AND SUSTAINED MAJOR SCALP INJURIES. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO A BODY SHOP AND DEEMED AS DESTROYED. THE INSURANCE COMPANY IS CURRENTLY IN POSSESSION OF THE VEHICLE. THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE 72,000.  
~ 64,000

& struck a tree.

& REAR

a guardrail went down

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.