



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects: 57
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 23-SEP-2008	Repository <input type="checkbox"/>
	Reference No. 10243260

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number		E-mail Address
Address	Evening Telephone Number		
City CHURCH ROAD	State VA	Zip Code	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an _____ provide your name or address to the vehicle manufacturer. YES NO
Signature of Owner _____ Date 10/2/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTWW33R28E	Make FORD	Model F-150 F-350	Model Year 2008
Date Purchased 8-07	Dealer's Name and Telephone Number Haley Ford 804-748-2253		Engine: No: Cylinders 6.4 Powerstroke
Original Owner <input type="checkbox"/>	Dealer's City Richmond	State Va	Zip Code 23237
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 060000 ENGINE AND ENGINE COOLING	
Multiple Failure: Yes 12 times in 7 months			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-FEB-2008	Failure Mileage 33000	Failure Speed 55	New motor at 53,000 miles
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 FORD F-150. WHILE DRIVING APPROXIMATELY 55 MPH, PRESSURE WAS APPLIED TO THE ACCELERATOR PEDAL WITHOUT POWER ASSISTANCE. THE CONTACT NOTICED EXCESSIVE SMOKE COMING FROM THE EXHAUST PIPE. IN ADDITION, THE VEHICLE HESITATED AND IDLED ROUGHLY. THERE WERE NO WARNING LIGHTS ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT PULLED OVER TO THE SIDE OF THE ROAD AND TURNED OFF THE ENGINE. AFTER FIVE MINUTES, THE ENGINE WAS ABLE TO BE RESTARTED. THE CONTACT OBSERVED THAT THE FAILURE OCCURRED MORE FREQUENTLY IN RAINY WEATHER CONDITIONS AND AT ANY GIVEN SPEED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR A DIAGNOSTIC, BUT NO FAILURES WERE FOUND. HOWEVER, THE COMPUTERIZED SYSTEM WAS REPROGRAMMED AND THE MOTOR WAS REPLACED AT 53,000 MILES. ON 12 SEPARATE OCCASIONS, THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR IDENTICAL FAILURES, BUT THERE WERE NO RESOLUTIONS. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 33,000 AND CURRENT MILEAGE WAS 73,400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.