



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

2008 NOV 14 PM 1: 1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-SEP-2008

Repository ☐

Reference No.
10243115

OWNER INFORMATION (Type or Print)

Name

Address

City

PERRYTON

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMPU16L63L

Make

FORD

Model

EXPEDITION

Model Year

2003

Date Purchased

5-13-08

Dealer's Name and Telephone Number

Carmex Auto Sales 806-434-0443

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

Perryton

State

TX

Zip Code

79070

Transmission Type

Automatic

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

020000 SUSPENSION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-SEP-2008

Failure Mileage

111000

Failure Speed

30

A-Arm Axle

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 FORD EXPEDITION. WHILE DRIVING LESS THAN 30 MPH, THE CONTACT HEARD A LOUD POP AND ASSUMED THAT A TIRE BLEW OUT. THE VEHICLE DROPPED AND BEGAN TO SCRAPE THE ROAD SURFACE. SHE WAS ABLE TO MANEUVER THE VEHICLE OFF THE ROAD. THE VEHICLE WAS TOWED TO THE SERVICE STATION AND IT WAS DISCOVERED THAT THE A-ARM AXLE RUPTURED. THE FAILURE AND CURRENT MILEAGES WERE LESS THAN 111,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving I heard a loud pop and thought I had a blowout but the whole tire broke off from the vehicle which was the A-arm. It damaged the fender and bumper on right side and light. The mechanic who is repairing also said it was crazy because if I would have caused it the chassis would have also broke. I don't know what happened but good thing no one was hurt.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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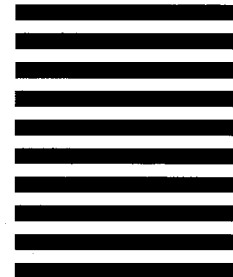
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov





