



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

19-SEP-2008

Repository

Reference No.
10242947

OWNER INFORMATION (Type or Print)

Name

Address

City WOODSTOCK

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of an authorized signature, please provide the name and address to the vehicle manufacturer.
Signature of Owner

YES NO
Date 10/9/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3N1AB51A9

Make
NISSAN

Model
SENTRA

Model Year
2003

Date Purchased

11/02

Dealer's Name and Telephone Number

NORRIS NISSAN WGM

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

ELLICOTT CITY

State

Zip Code

MD 21043

4

Transmission Type

MANUAL

Antilock Brakes

Cruise Control

Powertrain

2.5L

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-SEP-2008

Failure Mileage
50700

Failure Speed
60

23731-6A21A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN SENTRA. WHILE DRIVING 60 MPH, THE VEHICLE SUDDENLY SHUT OFF WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE CAM SHAFT NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE 50,700.

SENSOR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THERE WAS A RECALL FOR THIS PART OF MY
MODEL CAR. NISSAN CLAIMS THE RECALL DOES NOT
AFFECT MY VIN#.

ATTACH ADDITIONAL SHEETS IF NECESSARY

BALTIMORE MD 212

OCT 2008 PM 4 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NORRIS NISSAN WEST



8569 BALTIMORE NATIONAL PIKE
 ELLICOTT CITY, MD 21043
 MAIN (410) 465-5550
 SERVICE DIRECT (443) 574-1340
 FAX (410) 418-4596
 www.norrisnissan.com

MON. - FRI.: 7:30AM - 6:00PM
 SATURDAY: 8:00AM - 2:00PM

★ FOR YOUR CONVENIENCE - WE OFFER ★
 ★ SATURDAY SERVICE HOURS ★ RENTAL CARS
 ★ COMPLIMENTARY CAR WASH ★ LOCAL FREE SHUTTLE SERVICE

Adv: 251 DONNA L LAATSCH	Tag:	License:	3N1AB51A9 3L	Page: 1	Invoice: X92841	
Invoice to			Driver/Owner Information			
WOODSTOCK, MD			WOODSTOCK, MD			
Email:			Email:			
Home:			Home:			
For Office Use			Vehicle Information			
Odometer in: 50705	Out: 50705	Dist: JN1 CUS X	Prelim	03 NISSAN SENTRA 4DR SDN RED		
Begin: 09/09/08	Done: 09/11/08	Invoiced: 09/11/08 16:46 DL				
Customer Concern						
Concern 51	CUSTOMER STATES CHECK ENGINE LIGHT IS ON			Operation	Tech	Amount
Correction	SYSTEM TEST FOUND FAULTY CAM SENSOR. REPLACED CAM SENSOR, RECHECKED SYSTEM AND OKAY.			REPAIR	160	190.00
Parts	Part Number	PO#	Note	Qty	List	Sell
	DAT 23731-6N21A			1	59.40	59.40
			Description	Subtotal		
			CRANKSHAFT POSI	59.40		
Type: C				PARTS		59.40
				LAB-MECHANICAL		190.00
				TOTAL CHARGE FOR CONCERN		249.40
Concern +52	CUSTOMER REQUESTS BRAKE INSPECTION			Operation	Tech	Amount
Correction	BRAKES OKAY AT THIS TIME. REAR BRAKE STILL MEASURE 5/32"			NC	160	0.00
Type: C				Subtotal		
				TOTAL CHARGE FOR CONCERN		0.00
Summary of Charges for Invoice X92841				Payment Distribution for Invoice X92841		
PARTS	59.40	TOTAL CHARGE				273.10
SUPPLIES	19.00	CASH				
LAB-MECHANICAL	190.00					
SUB-TOTAL	268.40					
TAX	4.70					
TOTAL CHARGE	273.10					
BY:						
If you have any questions - please see DONNA L LAATSCH						Last Pay:

Labor and parts relative to this document are covered by a Limited Express Warranty for 12 months or 12,000 miles, whichever comes first. Norris Nissan West hereby limits implied warranties to the same period. This invoice must accompany any and all adjustments or claims.

X