



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-SEP-2008

Repository ☐

Reference No.

10242686

OWNER INFORMATION (Type or Print)

Name

Address

City

BALTIMORE

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-AUG-2008

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 TOYOTA CAMRY. THE VEHICLE HAS TECH INTERNATIONAL VALVE STEMS, MODEL TR413. THE CONTACT STATED THAT TWO TIRES WERE FLATTENED DUE TO VALVE STEM FAILURE. HE TOOK THE VEHICLE TO THE REPAIR SHOP AND BOTH THE TIRES AND VALVE STEMS WERE REPLACED. THE SERIAL AND PART NUMBERS WERE UNKNOWN. THE FAILURE MILEAGE WAS 71,000 AND CURRENT MILEAGE WAS 72,000.

The valve stems were replaced only - Not the tires see attached
copies of invoices for the repairs

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



CARNEY TIRE
9126 HARFORD ROAD
BALTIMORE, MD 21234
(410)665-4100

PAGE 1

Customer ID: [REDACTED]
Name: [REDACTED]
Address: [REDACTED]
Address 2: [REDACTED]
City, State, Zip Code: BALTIMORE, MD, [REDACTED]
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Other Phone: [REDACTED]
Tax Exempt #: [REDACTED]

Year: 05
Make: TOYOTA
Model: CAMRY
Lic No: [REDACTED]
VIN: 4T1BE30K05U [REDACTED]
Color: TAN
Engine: L4-2398cc 2.4L
Mileage In: 0
Mileage Out: 0

Create Date: 09/13/08 08:52:53
Date/Time: 09/13/08 09:19:52
Workorder #: 524876
Invoice #: 518380

Email Address:
PO Number:
Fleet/Wholesale: N

Salesperson: M. BEICHLER
Service comments:

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
FLAT REPAIR							
1	FLATREPAIR			FLAT REPAIR			
1	DESCFLATREPAIR				0.00	0.00	0.00
					0.00	0.00	0.00
1	040266			FLAT REPAIR FLAT REPAIR (off car)			
				TOTAL FLAT REPAIR:	4.00	11.00	15.00
				15.00			
MISCELLANEOUS							
1	CC			COURTESY CHECK			
				TOTAL MISCELLANEOUS:	0.00	0.00	0.00
				0.00			
SHOP SUPPLIES							
1	SHOP SUPPLY			SHOP SUPPLY			
				TOTAL SHOP SUPPLIES:	1.85	0.00	1.85
				1.85			

*** Customer Wishes To Discard Old Parts ***

Motor Vehicle Repair Information: A. Parts & Labor are based on current advertised service price list.
B. Unless otherwise specified, all prices shown are for NEW parts. C. All labor performed and parts replaced were necessary. D. Vehicle tested or test driven when needed, unless waived by consumer.
REMEMBER TO HAVE YOUR 30K, 60K AND 90K MAINTENANCE SERVICE. SCHEDULE AN APPOINTMENT TODAY!

Thank you for your business! It is our pleasure to maximize the performance of your vehicle and tires. If you liked our services, please tell a friend. If not, please tell us!

PAY AMOUNT
DISCOV 17.20
TECH: 000062-0.00 MARK

SUB TOTAL 16.85
SALES TAX 0.35
GRAND TOTAL 17.20

Thanks for your business.
INVOICE INVOICE CARNEY TIRE INVOICE INVOICE



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Make: TOYOTA
Model: CAMRY
Lic No: [REDACTED]
VIN: 4T1BE30K05L [REDACTED]
Color: TAN
Engine: L4-2398cc 2.4L
Mileage In: 68989
Mileage Out: 68991

Create Date: 06/27/08 13:14:00
Date/Time: 06/28/08 10:25:46
Workorder #: 524117
Invoice #: 517926

Email Address:
PO Number:
Fleet/Wholesale: N

Salesperson: M. BEICHLER
Service comments:

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
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1	CC			COURTESY CHECK	0.00	0.00	0.00
				TOTAL MISCELLANEOUS:			0.00
SHOP SUPPLIES							
1	SHOP SUPPLY			SHOP SUPPLY	1.85	0.00	1.85
				TOTAL SHOP SUPPLIES:			1.85

*** Customer Wishes To Discard Old Parts ***

These Parts And/Or Services Were Declined by the Customer:

1	DIAG	WARRANTY	0.00	0.00	0.00
1	6411620	WHEEL BOLT	5.00	0.00	5.00
Total Declined Service Recommendations:			5.00	0.00	5.00

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INVOICE INVOICE CARNEY TIRE INVOICE INVOICE