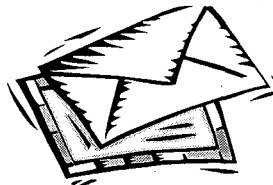


NHTSA ccmMercury Routing Slip

CL-10242648-8238



Printed: 9/16/2008

NHTSA #: ES08-005963

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Referred By: NPO-011

Doc Date: 9/3/2008

Due Date: 9/25/2008

S10 #:

DOT/I #: 2008-9211

RMP #:

Subject: LTR FROM CONGRESSMAN JO BONNER ON BEHALF OF HIS CONSTITUENT [REDACTED] WHO HAS CONCERNS ABOUT THE CRUISE CONTROL IN HIS TOYOTA COROLLA (PLEASE RETURN CONSTITUENT'S CORRESPONDENCE W/REPLY)

Ack Date:

Sign Office: DEPUTY ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: JAMES F. PORTS, JR.

Cleared By:

XREF File:

Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE JO BONNER
U.S. HOUSE OF REPRESENTATIVES
1302 NORTH MCKENZIE STREET

FOLEY, AL 36535

Tel: Fax: E-mail: allison.jackson@mail.house.gov

Assigned To	Task	Asgn Date	Deadline	Returned Date
NOA02	INFORMATION	9/16/2008		9/16/2008
I10	INFORMATION	9/16/2008		9/16/2008
NVS-200	REPLY	9/16/2008	9/25/2008	
NVS-010	INFORMATION	9/16/2008		9/16/2008

2008 SEP 17 AM 9:40

MC
9:41
9/17/08
N/J

JO BONNER

1ST DISTRICT, ALABAMA

ASSISTANT REPUBLICAN WHIP

REPUBLICAN POLICY COMMITTEE

SERVING BALDWIN, CLARKE,
ESCAMBIA, MOBILE, MONROE AND
WASHINGTON COUNTIES

Congress of the United States
House of Representatives

Washington, DC 20515

September 3, 2008

COMMITTEES:
APPROPRIATIONS

BUDGET

ETHICS

ALAN C. SPENCER
CHIEF OF STAFF

Congressional Liaison
National Highway Traffic Safety Administration
Department of Transportation
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

RE: [REDACTED]
[REDACTED]
Foley, AL [REDACTED]

Dear Sir or Madam:

The attached communication is submitted for your consideration.

If you will advise me of your action in this matter and have the letter returned to me with your reply, I will appreciate it.

With kindest regards, I am

Sincerely,



Jo Bonner
Member of Congress

JB:aj

Enclosure

PLEASE RESPOND TO: CONGRESSMAN JO BONNER
1302 NORTH McKENZIE STREET
FOLEY, AL 36535

ATTN: ALLISON JACKSON
E-mail: allison.jackson@mail.house.gov

2008 9211

ES08-005963

NOTES ON THE PRIVACY ACT

The Privacy Act, which was enacted in 1974, provides that no agency of the Federal government shall release any information from a person's file without the express written consent of the individual whose records are involved. This law, therefore, prohibits unauthorized disclosure. It is essential that the individual requesting assistance submit their personal signature. The form below, once signed and returned, will enable me to write an agency on your behalf and to receive an answer. Please include social security, veterans or pertinent file numbers. If you have additional comments regarding your case, please feel free to include them on the back of this page.

Dear Congressman Bonner:

This is to request your assistance IN SECURING AN ANSWER FROM THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION. WE HAD A NERVE SHATTERING EXPERIENCE W/ OUR TOYOTA CRUISE CONTROL AND TOOK IT TO WILSON'S AUTOMOTIVE HERE IN TOWN FOR REPAIR. HE TOLD US TO GO TO TOYOTA, BASED ON A COMPUTER READ OUT CONCERNING REPLACEMENT. (COPY INCLOSED) I TRIED TOYOTA AND THE OTHER NO. LISTED WITH NO SUCCESS. I THEN GATHERED ALL THE PERTINENT INFO. AND MAILED OFF TO NHTSA. THIS WAS DONE ON OR ABOUT JULY 25TH. WE HAVE RECEIVED NO WORD FROM THEM YET. THIS RECALL MUST HAVE ORIGINATED OUT OF NHTSA SINCE BOTH ROSTA & TOYOTA DENY KNOWING ABOUT IT.

Please complete and return to:

Congressman Jo Bonner
11 North Water Street
Suite 15290
Mobile, AL 36602
FAX: (251) 690-2815

Sincerely

SIGNATURE

PLEASE PRINT NAME

ADDRESS

CITY, STATE, ZIP

PHONE

SSA, VETERANS or OTHER ID#

DATE

8/27/08

THANKS FOR ANY HELP.

Cruise Control: All Technical Service Bulletins
Recall 96E00100: Defective Cruise Control Assemblies

ID.#
JT2EB02E3T

THESE CRUISE CONTROL SYSTEMS FAIL TO HOLD THE SPEED SET BY THE DRIVER AND CAN ACCELERATE ABOVE THE INTENDED SET SPEED. UNINTENDED ACCELERATION CAN INCREASE THE POTENTIAL FOR A VEHICLE ACCIDENT. DEALERS WILL REPLACE THESE CRUISE CONTROL ASSEMBLIES.

SYSTEM: FUEL; THROTTLE LINKAGES AND CONTROL EQUIPMENT DESCRIPTION: AFTER MARKET CRUISE CONTROL SYSTEM INSTALLED ON CERTAIN TOYOTA PASSENGER VEHICLES AND LIGHT DUTY PICKUP TRUCKS SOLD IN TOYOTA DEALERSHIPS SERVICED BY SOUTHEAST TOYOTA AND GULF STATES TOYOTA DISTRIBUTORS. THE DEALERS WOULD BE LOCATED IN THE FOLLOWING STATES: FLORIDA, ALABAMA, GEORGIA, NORTH CAROLINA, AND SOUTH CAROLINA FOR SOUTHEAST TOYOTA AND TEXAS, OKLAHOMA, MISSISSIPPI, LOUISIANA, AND ARKANSAS FOR GULF STATES TOYOTA.

NOTE: OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER IN THESE AFFECTED STATES, ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT ROSTRA AT 1-910-276-4853 OR TOYOTA AT 1-800-331-4331. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

900	ROSTRA	CRUISE CONTROL
996	TOYOTA	CAMRY
996	TOYOTA	CELICA
996	TOYOTA	COROLLA
996	TOYOTA TRUCK	T100
996	TOYOTA TRUCK	TACOMA

1200 NEW JERSEY AVE S.E.
WEST BLDG.
WASHINGTON, D.C.

20590

1-800-333-4636

Foley, AL.

11-Sep-08

2008 House Report - Governmental Affairs (I-1) Correspondence Control Sheet - Room W85-328

Control Number: 2008 —9211
Date DOT Received: 9/11/2008
Date DOT Entered: 9/11/2008
Member's Date: 9/3/2008
Member Last Name: Bonner
Member First Name: Jo
Member Organization: Member, U.S. House of Representatives
Address1: 1302 North McKenzie Street
Address2:
City: Foley
State: AL
Zip: [REDACTED]
Constituent File Name: [REDACTED]
Constituent Date:
Action Office: National Highway Traffic Safety
Administration
Subject: his Toyota Cruise Control

Due Date: 10/10/2008
Action Office Code: NHTSA
Member Contact: Allison Jackson
Pending: Yes
Member Contact Phone: (251) 943-2073
Closed Date:
Remarks:
Direct Reply/Comeback Copy: Yes
Congressional Affairs Contact: Maria Harrison at (202) 366-4573