

MASSAPEQUA, N.Y.

SEPT. 2, 2008

DAIMLER CHRYSLER MOTORS CO. 2008 SEP 10 PM 5:22

CUSTOMER CENTER CL-10242595-8233

P.O. BOX 21-8004

AUBURN HILLS, MI 48321-8004

RE: 2005 DODGE CARAVAN

VIN # 1D4GP45R 95B

DEAR SIRs:

ENCLOSED YOU WILL FIND COPY OF BILL FROM PEQUA GETTY. AFTER OWNING THREE DODGE CARAVANS IT IS PRETTY UPSETTING TO HAVE BALL BEARINGS FALL ALL OVER THE STREET WHILE MAKING A RIGHT TURN. THE CAR'S MILEAGE IS BARELY OVER 20,000 MILES & THE TOTAL MILEAGE OF MY FIRST & SECOND CARAVANS WAS OVER 250,000 MILES & I NEVER HAD THIS TYPE OF PROBLEM BEFORE. IN VIEW OF THE FACT THAT THE MILEAGE WAS SO LOW & THAT THE THREE YEAR WARRANTY EXPIRED ON 7/16/08, 1 MONTH & TWO DAYS PRIOR TO THE 8/18/08 INCIDENT, I FEEL THAT CHRYSLER SHOULD BE RESPONSIBLE FOR THE COST OF REPAIRS DUE TO THE FAILURE OF THE DRIVE AXLE.

YOURS VERY TRULY,

ET

5:23
9/10/08
NJ

ENC.

CC: NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION



PEQUA GETTY

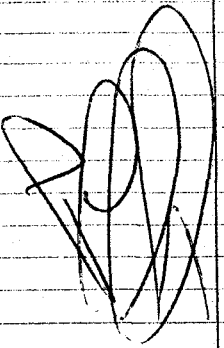
pequagetty.com

 516•541•9566
 516•798•9897

 520 Hicksville Road
 Massapequa, NY 11758

AUTO REPAIR ORDER

NAME	[REDACTED]
ADDRESS	[REDACTED]
CITY, STATE	MASSAPEQUA, N.Y. [REDACTED]

QUAN.	PART NO.	NAME OF PART	PRICE	CUSTOMER'S INFORMATION			
1		AXLE	13960	DATE	CUSTOMER'S ORDER NO.	WHEN PROMISED	PHONE
1		SET OF DISC PADS	9210	YEAR • MAKE • MODEL			
1		BRAKE CLEANER	895	LICENSE NO.	ODOMETER	SERIAL NO.	WRITTEN BY
				[REDACTED]	20,616		
				☐ LUBE	☐ OIL CHANGE	☐ FLUSH TRANS.	☐ FLUSH DIFF.
				☐ WASH	☐ POLISH		
				Tow to shop			7200
				Replace Drive Axle			9895
				Front Disc Service			9895
				Clean & ABS Reps			3695
TOTAL PARTS				GAS, OIL & GREASE		ACCESSORIES	
MECHANICS RECOMMENDATIONS				LABOR ONLY			
				GALS. GAS		PARTS	
				QTS. OIL		ACCESSORIES	
				LBS. GREASE		GAS, OIL, & GREASE	
				TOTAL GAS OIL & GREASE		MISC. MERCHANDISE	
				☐ RETAIN PARTS		SUBLET REPAIRS	
				☐ DESTROY PARTS		TAX	
				TOTAL ACCESSORIES		TOTAL	
ESTIMATE AMOUNT • PARTS & LABOR ▶				AUTHORIZED BY		59540	

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEB IS HEREBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE, TO SECURE THE AMOUNT OF REPAIRS THERE TO.

a adams GT3870

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TEARDOWN ESTIMATE - I UNDERSTAND THAT MY CAR WILL BE REASSEMBLED WITHIN OF THE DATE SHOWN IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED

DAYS

1. I do not want an estimate.

2. Please proceed with repairs but call me before continuing if the price will exceed \$

3. I do not want an estimate.

AUTO REPAIR ORDER