



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-SEP-2008

Repository

Reference No.
10242451

OWNER INFORMATION (Type or Print)

Name

Address

City

WILLINGBORO

State

NJ

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of _____ name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3B7HF1323X Make: DODGE Model: RAM PICKUP Model Year: 1999

Date Purchased: _____ Dealer's Name and Telephone Number: DODGE CITY 609-871-2800 Engine: _____ Fuel Type: _____
No. of Cylinders: 8

Original Owner Dealer's City: BURLINGTON State: NJ Zip Code: 09016

Transmission Type: AUTO Antilock Brakes Powertrain: _____ Vehicle Component Code: 1500 SEAT BELTS
 Cruise Control Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 16-JUN-1999 Failure Mileage: 95000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____

DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____

Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____

Seat Type: _____ Installation System: _____

Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 DODGE RAM PICKUP. IN JUNE OF 2008, THE CONTACT ATTEMPTED TO FASTEN THE SEAT BELT, BUT IT WOULD NOT LATCH OR RETRACT. HE TOOK THE VEHICLE TO THE DEALER AND THEY STATED THAT THE SEAT BELT AND THE LATCH SYSTEM NEEDED TO BE REPLACED. THE DEALER STATED THAT THE SEAT BELT COULD BE REPAIRED AT THE CONTACT'S EXPENSE. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 01V119000 (SEAT BELTS:FRONT:RETRACTOR). THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 99,000 AND FAILURE MILEAGE WAS 95,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RIGHT FRONT Passenger Seat Belt Would Not EXTEND From
The Retractor. After several ATTEMPTS To EXTEND IT Would come
out, But Then Would STICK Again. After contacting The Dodge
dealer They stated IT Would Have To Be Repaired. I purchased A New
Retractor from The Dealer and replaced IT MYSELF. The Retractor
Was \$186.00 Plus TAX. Total \$199.02.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

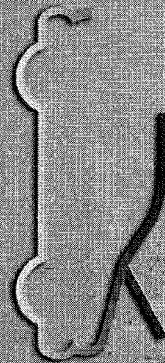
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



SOUTH JERSEY NJ 080
10 NOV 2008 PM 7:1

CALL!



20OCT08

PARTS SPECIAL ORDER NOTICE: 105170

Page: 1

222B

DODGE CITY
4395 RT 130 SOUTH
BURLINGTON NJ

08016

Dealer Phone:
Invoice/RO#:
Vehicle ID:
Customer #:
Home Phone:
Work Phone:
Year:

Name:

VIN 3XG16

Make:

Serial:

SA:

QTY PART NUMBER

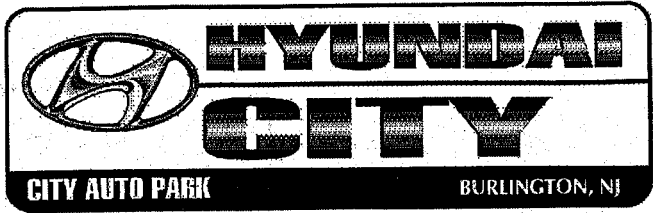
DESCRIPTION ORDER INFORMATION RECEIVED EMP#

1 5FP64L

10-21

SEAT BELT-FR

217



DATE 10/20/08 050000083031 TIME 12:54:30
 8514 001

434384397882
 DODGE CITY
 4395 ROUTE 130
 BURLINGTON, NJ 08016

CREDIT SALE

BATCH # 135
 TRANS # 007
 AUTH # 02023B
 MSTR ACCOUNT
 XXXXXXXXXXXX
 EXP. DATE

SALE AMOUNT \$199.02

I AGREE TO PAY THE ABOVE AMOUNT
 ACCORDING TO CARD ISSUER
 AGREEMENT
 503-871-2800

CUSTOMER COPY

95 RT. 130 SOUTH
 BURLINGTON, NJ 08016
 (609) 871-2800
 (215) 236-8977
 FREE: (888) 52-DODGE
 X(609) 871-0178

* NO RETURNS AFTER 15 DAYS.
 * NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.
 * ALL REFUNDS WILL BE PAID BY COMPANY CHECK.

DATE EN
 20 OCT

INVOICE DATE	INVOICE NUMBER
20 OCT 08	

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PAGE 1 OF 1

VIN 3XG16

SHIP VIA		SLSM.	B/L NO.	TERMS	F.O.B. POINT		
		217		CASH	BURLINGTON NJ		
QTY	SHIP	EQ.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	5FP64LAZAC	SEAT BELT-	186.00	186.00	186.00
1	0	1	5FP64LAZAC	SEAT BELT-	186.00	186.00	0.00
The following parts have been special ordered:							
		1	5FP64LAZAC	SEAT BELT-			
THE NEW DODGE HYUNDAI CITY							
WE CAN SERVICE ALL OF YOUR CHRYSLER,				PARTS 186.00			
DODGE, PLYMOUTH, JEEP, HYUNDAI PARTS				SUBLET			
NEEDS. WE LOOK FORWARD TO SERVING				FREIGHT 0.00			
YOU IN THE FUTURE.....				SALES TAX 13.02			
CUSTOMER'S SIGNATURE							
X				TOTAL \$199.02			

THIS PART(S) IS SOLD "AS IS". THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER(S). THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. IN ADDITION, EXPRESSLY EXCLUDED IS ANY DEALER LIABILITY FOR DEFECTS PERTAINING TO SAFETY OR PERFORMANCE, BY WAY OF "STRICT LIABILITY", OR NEGLIGENCE OR OTHERWISE.

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