



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 15-SEP-2008

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OWNER INFORMATION (Type or Print)

Name, Address, City (LYNBROOK), State (NY), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number (3N1AB61E97...), Make (NISSAN), Model (SENTRA), Model Year (2007), Date Purchased (July 2007), Dealer's Name (Gregoris Motors), Original Owner, State (NY), Zip Code, Transmission Type, Antilock Brakes, Cruise Control, Vehicle Component Code (030000 SERVICE BRAKES, HYDRAULIC)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-MAR-2008, Failure Mileage 8000, Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

TL\*THE CONTACT OWNS A 2007 NISSAN SENTRA. IN MARCH OF 2008, THE VEHICLE MADE A GRINDING SOUND WHEN MAKING LEFT TURNS. THE CONTACT TOOK THE VEHICLE TO THE DEALER, BUT NO FAILURES WERE FOUND. IMMEDIATELY AFTER LEAVING THE DEALER, THE CONTACT NOTICED THAT THE FRONT WHEELS WERE UNSTABLE. HE RETURNED THE VEHICLE TO THE DEALER A WEEK LATER AND A DIAGNOSTIC TEST INDICATED THAT THERE WAS AN ALIGNMENT FAILURE. THE MECHANIC STATED THAT THE FAILURE HAD BEEN PREVIOUSLY REPAIRED ON THE VEHICLE. IMMEDIATELY AFTER LEAVING THE DEALER THE SECOND TIME, HE NOTICED THAT THE VEHICLE WOULD STOP ABRUPTLY WHEN THE BRAKE PEDAL WAS DEPRESSED. THIS WAS A PERSISTENT FAILURE. HE CURRENTLY MUST AVOID CRASHING INTO OTHER VEHICLES AS A RESULT OF THE BRAKE FAILURE. HE TOOK THE VEHICLE TO THE DEALER AGAIN AND THEY ADVISED THE CONTACT TO GO TO THE ORIGINAL DEALER TO RECEIVE ANY REPAIRS. THE CURRENT MILEAGE WAS 12,000 AND FAILURE MILEAGE WAS 8,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- Continuous wheel alignment problem
- "Crankling" sound when front wheel turns to left while car stationary
- Steering feels unsteady
- Car stops short and when it does wheel (steering) feels unsteady
- I have repeatedly told Nissan Consumer Affairs + Oregon Motors with no help. I have heard other Sentra owners complain

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NEW YORK NY 100

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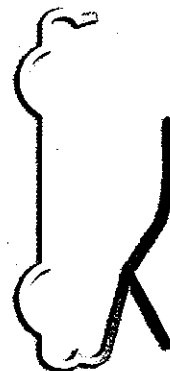
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



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