



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

2008 NOV 12 1:58:45 PM
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-SEP-2008

Repository ☐

Reference No.
10242256

OWNER INFORMATION (Type or Print)

Name

Address

City

RANCHO MIRAGE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/29/08 ☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4UZACJ2V66C

Make

FREIGHTLINER CUSTOM

Model

X-LINE

Model Year

2006

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

010000 STEERING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
11-JUN-2006

Failure Mileage
2000

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 FREIGHTLINER CUSTOM X-LINE RV. WHILE DRIVING APPROXIMATELY 55 MPH, THE VEHICLE LOST ALL POWER STEERING. AS A RESULT, THE STEERING BECAME EXTREMELY DIFFICULT. AS THE CONTACT ATTEMPTED TO PULL OFF THE ROAD, THE POWER STEERING HOSE DETACHED FROM THE POWER STEERING FILTER, WHICH CAUSED POWER STEERING FLUID TO SPRAY ALL THE VEHICLES IN CLOSE PROXIMITY. A LOCAL MECHANIC ASSISTED HIM WITH TEMPORARILY REPAIRING THE VEHICLE. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 07V570000 (STEERING:HYDRAULIC POWER ASSIST SYSTEM) IN JUNE OF 2008. HE CALLED THE DEALER AND IS CURRENTLY EXPERIENCING DIFFICULTY GETTING THE VEHICLE REPAIRED BECAUSE THEY ARE LOCATED 75 MILES AWAY. ALSO, THE DEALER WANTS TO KEEP THE VEHICLE FOR TWO WEEKS TO PROPERLY REPAIR IT ACCORDING TO THE RECALL. HE IS IN THE PROCESS OF NOTIFYING THE MANUFACTURER. THE FAILURE MILEAGE WAS 2,000 AND CURRENT MILEAGE WAS 28,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This situation was very frightening to me and my passenger. To loose control of a 33 Ft motor home going 55 miles per hour in the midst of a busy freeway spraying air with power steering fluid is not pleasant. I would like to be reimbursed for expenses I have incurred. 5 quarts of power steering fluid at \$3.00 a qt. = 15.00 Diesel to and from repair facility 170 miles @ 9 mi to Galien x 4.00 = \$76.00 I would like reimbursement of \$91.00

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

30 OCT 2008 PM 4:11

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

