



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-SEP-2008

Repository ☐

Reference No.

10241763

OWNER INFORMATION (Type or Print)

Name

Address

City

LUGOFF - Lugoff

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAFP23195

Make

FORD

Model

FIVE HUNDRED

Model Year

2005

Date Purchased

6-2005

Dealer's Name and Telephone Number

Bealman Ford

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Lugoff

State

SC

Zip Code

29078

Transmission Type

6SPd.
Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-SEP-2008

Failure Mileage
56000

Failure Speed
50 - Over
25 - Under

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FORD FIVE HUNDRED. WHEN DRIVING ABOVE 50 MPH, THE VEHICLE SHAKES AND EXPERIENCES DIFFICULTY SWITCHING GEARS. THE VEHICLE HAS NOT BEEN DIAGNOSED TO DETERMINE THE CAUSE OF THE FAILURE. THE FAILURE MILEAGE WAS 56,000.

When driving above 50 mph or coming to a stop, the vehicle shudders. The vehicle was taken to James Ervin Ford where the determination was made that there may be internal damage to the transmission. I was told that the transmission fluid looked burnt and there was really nothing that could be done to

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

find out exactly what is wrong because this is a non-serviceable transmission. The transmission should not need to be replaced at 56,000 miles.