



U.S. Department of Transportation
 National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
10-SEP-2008	Reference No. 10241680

OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number	E-mail Address
Address				
City	State	Zip Code	Evening Telephone Number	
CHESTER	NH			

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1LS56D7Y2		Make VOLVO	Model S70	Model Year 2000
Date Purchased Nov. 2004	Dealer's Name and Telephone Number 128 Volvo		Engine: No: Cylinders 6	Fuel Type: gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City Wakefield	State Ma.	Zip Code	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 180000 VEHICLE SPEED CONTROL	
Multiple Failure:				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-MAR-2007	Failure Mileage 40000	Failure Speed 65	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

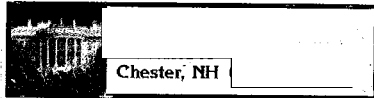
TL*THE CONTACT OWNS A 2000 VOLVO S70. WHILE DRIVING 65 MPH, THE VEHICLE DECELERATED TO 15 MPH (AT THE LOWEST). THE CONTACT FREQUENTLY NOTICED THE FAILURE AND ALSO OBSERVED THAT THE TACHOMETER WOULD FLUCTUATE UP AND DOWN. SHE TOOK THE VEHICLE TO A MECHANIC, WHO RETRIEVED AN ERROR CODE AND REFERRED HER TO THE DEALER. THE DEALER RETRIEVED THE FAILURE CODE FOR THE THROTTLE POSITIONING SENSOR. THE CONTACT WAS INFORMED OF NHTSA CAMPAIGN ID NUMBER 06V441000 (VEHICLE SPEED CONTROL). SHE CONSULTED SIX DIFFERENT DEALERS AND THEY ALL STATED THAT THE PARTS NEEDED FOR THE REPAIR WERE ON BACKORDER FOR APPROXIMATELY SIX WEEKS. THE CLOSEST DEALER INFORMED HER THAT THEY HAVE YET TO RECEIVE PARTS, EVEN AFTER THE SIX WEEK DEADLINE. THE MANUFACTURER COULD NOT PROVIDE ANY ADDITIONAL INFORMATION. THE CURRENT MILEAGE WAS APPROXIMATELY 90,000 AND FAILURE MILEAGE WAS APPROXIMATELY 40,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), **Failure(s)**, Crash(es), and Injury(ies)

THIS VOLVO 'ELECTRONIC THROTTLE MODULE' RECALL HAS BEEN IN EXISTANCE SINCE DECEMBER OF 2006. I RECEIVED MY FIRST NOTICE OF THE RECALL JULY 2008! I HAVE HAD TROUBLE WITH THE CAR FOR AT LEAST A YEAR AND A HALF, THAT BEING HESITATION ON ACCELERATION AND DECELERATION AT HIGHWAY SPEEDS. YOUR FOOT CAN BE ON THE GAS PEDAL MAINTAINING AN EVEN SPEED OF 65 MPH AND THE VEHICLE WILL DECELERATE DOWN TO 35-40 MPH CAUSING A SERIOUS SAFETY SITUATION. THE PART THAT IS REQUIRED TO FIX THIS PROBLEM IS ON BACKORDER WITH NO WORD OF WHEN IT WILL BE AVAILABLE



MANCHESTER NH 03101

23 SEP 2008 PM 3:11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

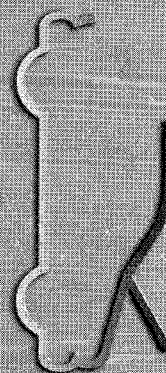
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382

20077+9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
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