



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 1-888-327-4236
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-SEP-2008

Repository

Reference No.
10241621

OWNER INFORMATION (Type or Print)

Name _____
 Address _____
 City ROCKLIN State CA Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
 Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHWF35V6YA Make HYUNDAI Model SONATA Model Year 2000
 Date Purchased JUNE 2006 Dealer's Name and Telephone Number ROSEVILLE HYUNDAI 1-800-764-9018 Engine: _____ Fuel Type: _____
 Original Owner Dealer's City ROSEVILLE State CA Zip Code 95661 No. of Cylinders _____
 Transmission Type Antilock Brakes Powertrain _____ Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE
 Cruise Control _____ Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-SEP-2008 Failure Mileage 73899 Failure Speed 20+ mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
 DOT No. (Example: DOTM9ABC036) MA Original Equipment Prior Repair _____ Failure Location: _____
 Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
 Seat Type: _____ Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 HYUNDAI SONATA. WHILE DRIVING AT ANY SPEED, THE CHECK ENGINE LIGHT ILLUMINATES ON THE INSTRUMENT PANEL AND THE VEHICLE SUDDENLY SHUTS OFF. THE FAILURE OCCURS INTERMITTENTLY AND THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 73,899.
 THIS PROBLEM HAS HAPPENED MULTIPLE TIMES SINCE PURCHASE IN 6/2006. WE NEVER RECEIVED WORD OF A RECALL FROM THE SELLING DEALERSHIP. THE TOTAL COST IN REPAIRS HAS BEEN OVER \$770.00. THE OXYGEN SENSOR HAS BEEN REPLACED THE CODES HAVE BEEN CLEARED & THE PROBLEM STILL EXISTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-SEP-2008

Repository []

Reference No.
10241621

OWNER INFORMATION (Type or Print)

Name

Address

City ROCKLIN

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [] YES [X] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KM1HWF35V6Y

Make HYUNDAI

Model SONATA

Model Year 2000

Date Purchased JUNE 2006

Dealer's Name and Telephone Number ROSEVILLE HYUNDAI 1-800-764-9018

Engine: No: Cylinders

Fuel Type:

Original Owner []

Dealer's City ROSEVILLE

State CA

Zip Code 95661

Transmission Type

[] Antilock Brakes

Powertrain

[] Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-SEP-2008

Failure Mileage 73899

Failure Speed 207 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 HYUNDAI SONATA. WHILE DRIVING AT ANY SPEED, THE CHECK ENGINE LIGHT ILLUMINATES ON THE INSTRUMENT PANEL AND THE VEHICLE SUDDENLY SHUTS OFF. THE FAILURE OCCURS INTERMITTENTLY AND THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 73,899. THIS PROBLEM HAS HAPPENED MULTIPLE TIMES SINCE PURCHASE IN 6/2006. WE NEVER RECEIVED WORD OF A RECALL FROM THE SELLING DEALERSHIP. THE TOTAL COST IN REPAIRS HAS BEEN OVER \$770.00. THE OXYGEN SENSOR HAS BEEN REPLACED THE CODES HAVE BEEN CLEARED & THE PROBLEM STILL EXISTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Invoice #

4873

MIKES AUTO ENERGIZING

810 ATLANTIC ST.
ROSEVILLE, CA 95678
Phone --(916) 773-8773

BAR AA 203134

Estimate Ref # 7,369
Date Printed: 09/20/2006
10:23:57AM

Parts & labor guaranteed 90 days or 4,000 miles, whichever occurs first. Vehicle must be returned for warranty work.

Invoice	Hat/ref #	Promised Time:
	2000 HYUNDAI SONATA V6 2.5L 2493CC FI GAS N V	Date Written: 09/20/2006
Home: _____	VIN: _____	Written By: JIM
Work: _____	License: _____	Mileage In: 47950
	Unit #: _____	Mileage Out: 47952
		Save Old Parts: No

Name	Description	Qty	List	Extended
INSPECT AND REPORT	INSPECT AND REPORT			
Labor -- 1	INSPECT AND REPORT	0.00	70.00	0.00
Labor -- 1	READ AND CLEAR CODES. INSPECT SYSTEM FOR LEAKS	0.40	85.00	34.00
Note/Title --	02 SENSOR NO ACTIVITY BANK ONE			
		SubTotal		\$34.00

Cash

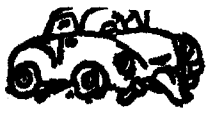
Parts	\$0.00
Labor	\$34.00
Sublet	\$0.00
Misc	\$0.00
Hazmat	\$0.00
Supplies	\$0.00
Tax	\$0.00
Total	\$34.00

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____ Date _____ Time _____

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

QTY.	CODE	U=USED	R=REBUILT	C=CHANGE	PART NO. OR DESCRIPTION	SALE
1	N				4262139052 Sensor Assy Output	91 32



REPAIR, PARTS & GLASS
 5125 Pacific St. Rocklin, CA 95677
 (916) 624-2842 B.A.R. # AE 125160

DATE	OPERATION	LAB. CHG.
12-13-07	Lubrication	
	Change Oil	
	Change Oil Filter Cart.	
	Service Air Cleaner	
	Change Trans. Oil	
	Adjust Wheel	
	Change Oil	
	Pack Front Wheel Brgs	
	Rotate Tires	
	Adjust Brakes	
	Check Compression	
	Adjust Valves	

CUSTOMER: PLEASE FILL IN ALL THE INFORMATION IN THE RED SHADED AREAS.

NAME: [Redacted] RESIDENCE: [Redacted] PHONE: [Redacted] BUSINESS: [Redacted]

CITY: [Redacted] STATE: [Redacted]

RECOMMENDED SERVICE

ENGINE SIZE: 2.5 CUSTOMER ORDER NO. [Redacted]

VEHICLE I.D. NO. KMHWF35V8YA

WARRANTY IS VOID IN CASE OF MISUSE AND/OR NEGLIGENCE

OPER. NO.	REPAIR ORDER - LABOR INSTRUCTION	
	P0770 output speed sensor Put in output speed sensor	72.00

PO approved
 12-13-07
 auth

RETAIN PARTS DESTROY PARTS

Parts installed are not warranted beyond warranties given by respective manufacturers. No other warranties are made except as stated in this invoice.

YEARBOOK ESTIMATE: I understand that my vehicle will be repaired within the days of the date shown above. I choose not to authorize the service recommended, a diagnostic and handling charge including re-assembly fees will be made.

I hereby authorize the above repair services to be done along with the necessary materials, and hereby grant you and/or your employees, permission to operate the car, truck, or vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court costs.

ORIGINAL ESTIMATE \$ 179.66 Authorized By: [Signature] REAS: [Redacted] DATE: 12-13-07 TIME: 9:30

REVISED ESTIMATE \$ [Redacted] Authorized By: [Redacted] REASON: [Redacted] COST \$ [Redacted] DATE: [Redacted] TIME: [Redacted]

REVISED ESTIMATE \$ [Redacted] Authorized By: [Redacted] REASON: [Redacted] ADDITIONAL COST \$ [Redacted] DATE: [Redacted] TIME: [Redacted]

I acknowledge and agree to the terms and conditions of this contract. CUSTOMER SIGNATURE: [Signature]

QTY.	DESCRIPTION	AMOUNT	Total Labor	
	ENGINE OIL			72.00
	TRANS. OIL			
	BRAKE FLUID			
	GREASE			
	COOLANT			
	GAS			
	C TOTAL FLUIDS			
	TERMS: CASH ONLY			
	Sub Total		168.32	
	Sales Tax		6.62	
	TOTAL			174.94

B TOTAL SUBLET REPAIRS

Service Charge will be applied on any returned check.

BY-LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO REPAIR YOUR VEHICLE. FORM NO. 2000 TO ORDER THIS FORM (1-01) (Rev. 02-01-07)

HOLT'S AUTOMOTIVE REPAIR, PARTS & GLASS

5125 Pacific St. Rocklin, GA 95677
(916) 624-2842 B.A.R. # AE 125160



DATE 7-5-08

TIME RECEIVED AM PM Lubrication

PROMISED AM PM Change Oil

WRITTEN BY _____ Change Oil Filter Cart.

YEAR/MAKE 1-99 Dodge Service Air Cleaner

MODEL Grand Caravan Change Trans. Oil

LICENSE NO. _____ Adjust Clutch

WARRANTAGE _____ Change Diff. Oil

VEHICLE I.D. NO. 1B4BP44R8YL Pack Front Wheel Brgs.

WARRANTY IS VOID IN CASE OF MISUSE AND/OR NEGLECT

Rotate Tires

Adjust Brakes

Check Compression

Adjust Valves

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

QTY.	CODE	U=USED	R=REBUILT	C=CHANGE	PART NO. OR DESCRIPTION	SALE
1	N				21085 oil filter	4 77
1	N				4648930AA	132 00
1	N				5241062AB	29 30
6 qt	N				motor oil 10W30	22 50

↓ CUSTOMER: PLEASE FILL IN ALL THE INFORMATION IN THE RED SHADED AREAS. ↓

NAME _____ RESIDENCE _____

ADDRESS _____

CITY ROCKLIN STATE CA

RECOMMENDED SERVICE:

1. _____ WHEEL SIZE 3.3 CUSTOMER ORDER NO. 110111

2. _____

3. _____ VEHICLE I.D. NO. 1B4BP44R8YL

4. _____ Parts and labor are warranted for 6 000 miles or 6 months, whichever comes first. This warranty is limited to the work mentioned on this form only and is not transferable. Vehicle must be returned to our workshop at customer's expense, to honor this warranty.

5. _____

OPER. NO.	REPAIR ORDER - LABOR INSTRUCTION	
	check Eng, oil pan hole in it - change oil pan & gasket	92 00
	change oil & filter	46 00

Rad. ic.
Auth IF
2-6-08

Parts installed are not warranted beyond warranties given by respective manufacturers. No other warranties are made except as listed on this invoice.

SUBLET REPAIRS	AMOUNT
A TOTAL PARTS	188 47
B TOTAL SUBLET REPAIRS	

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. If I choose not to authorize the service recommended, a diagnostic and handling charge (including reassembling) of \$ _____ will be made.

A Storage Fee of \$ _____ per day will be charged on all vehicles left over 48 hours after completion of work.

I hereby authorize the above repair services to be done along with the necessary material, and hereby grant you and/or your employees, permission to operate the car, truck, or vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court costs.

ORIGINAL ESTIMATE \$ 311 47 Authorized By MB PI

REVISED ESTIMATE \$ _____ REASON _____ AUTHORIZED BY _____

REVISED ESTIMATE \$ _____ REASON _____ AUTHORIZED BY _____

I acknowledge _____ CUSTOMER SIGNATURE _____

QTY.	DESCRIPTION	AMOUNT	Total Labor
	ENGINE OIL		138 00
	TRANS. OIL		A Total Parts 188 47
	BRAKE FLUID		B Sublet Repairs
	GREASE		Towing
	ANT		Storage _____ Days
			Hazardous Waste 5 00
	C TOTAL FLUIDS		C Total Fluids
	TERMS: CASH ONLY		Sub Total 331 47
	UNLESS PREVIOUS ARRANGEMENTS ARE MADE		Sales Tax % 13 66
	Service Charge will be applied on any returned check.		TOTAL 345 13

9903

HOLT AUTOMOTIVE REPAIR
5125 PACIFIC ST.
ROCKLIN, CA 95677
(916) 624-2842
MID #8788290091793

Merchant ID: _____

Sale

XXXXXXXXX _____ Exp: 08/08
DISCOVER Entry Method: Swiped

Total: \$ 174.94

12/13/07 14:42:20
Inv#: 000001 Appr Code: 013873
Apprvd: Online Batch#: 000113

Customer Copy
THANK YOU!
COME AGAIN!

9972

HOLT AUTOMOTIVE REPAIR
5125 PACIFIC ST.
ROCKLIN, CA 95677
(916) 624-2842
MID #8788290091793

Merchant ID: _____

Sale

XXXXXXXXX _____ Exp: 08/08
DISCOVER Entry Method: Swiped

Total: \$ 345.13

02/06/08 16:56:36
Inv#: 000001 Appr Code: 006428
Apprvd: Online Batch#: 000141

Customer Copy
THANK YOU!
COME AGAIN!



AUTO CARE CENTERS
 WHERE YOU GET "QUALITY" EVERYTIME
 STORE # 42
 1700 Douglas Blvd, ROSEVILLE, CA, 95661

INVOICE
 42-33601

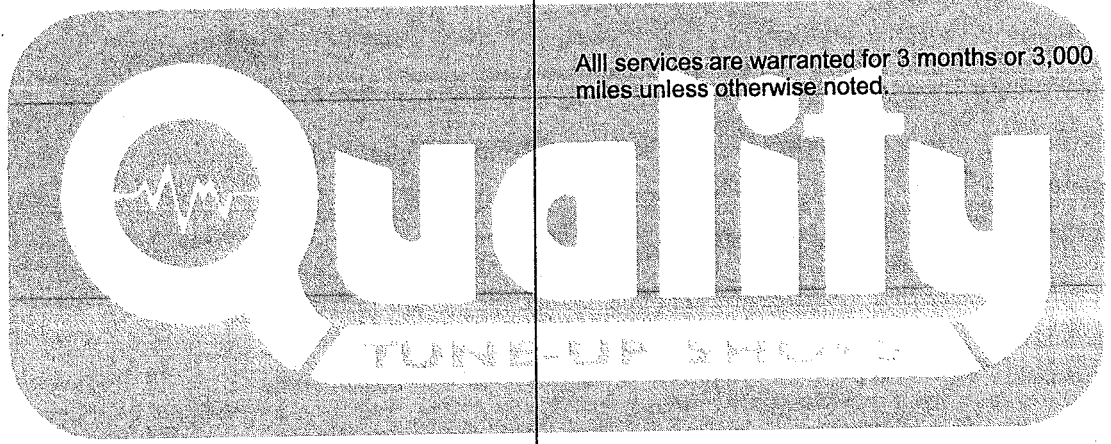
ARD #: AE239846	EPA #: 000090106	PHONE:	6/10/2008
NAME:	YEAR: 2000	DATE:	6/10/2008
ADDRESS: Rocklin, CA	MAKE: HYUNDAI	PLATE #:	71314
CITY, STATE, ZIP:	MODEL: SONATA	MILEAGE:	
PHONE:	ENGINE: E-V 6-C 2.5L FI V DOHC	VIN #:	

VEHICLE MAINTENANCE SCHEDULE		SERVICES PERFORMED	TOTAL
RECOMMENDED SERVICE	DATE/MILEAGE DUE		
		Smog Certificate	8.25
		*Parts	Included
		*Labor	
		Smog Emission Failure Diagnosis	211.60
		*Diagnose cause for high emmissions high nox	
		*emmissions	211.60
		Parts - 02 Sensor 1 - 39210-3712A (T)	94.43
		Parts - 02 Sensor 1 - 39210-3716A (T)	94.43
		Labor - Remove And Replace 02 Sensors	92.00
		*Labor	92.00

CHECKLIST	
CHECKLIST ITEM	STATUS
Comments	Comments

12 month / 12,000 mile warantee.
 Found both 02 sensors very slow, causing high Nox emmissions

All services are warranted for 3 months or 3,000 miles unless otherwise noted.



"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments which the Smog Check test indicates necessary."	PARTS TOTAL	197.11
	LABOR TOTAL	303.60
	DISCOUNTS/COUPONS	.00
	SUBTOTAL	500.71
	TAX	13.69
	TOTAL	514.40
	(Fleet) TENDERED	514.40
M:Chris C:Chris H:Chris P:Chris	CHANGE	.00

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. PLEASE REFER TO SIGNS POSTED IN SHOP FOR PRICES ON INDIVIDUAL SERVICES. In the event a problem occurs with your service, telephone the QUALITY TUNE-UP SHOP where your car was serviced. There will be no reimbursement for repairs by others unless authorized in advance, in writing. **SMOG CHECK REPAIR REQUIREMENTS AND DOLLAR LIMITS ARE POSTED AT SHOP.**

AUTHORIZED BY: **X**

(ONLY IF ADDITIONAL WORK IS NECESSARY) I Acknowledge Notice and Oral Approval of an Increase in the Original Estimated Price.

ADDITIONAL AMT. #1	REVISED TOTAL	DATE / TIME	PHONE	NAME
\$294.55	\$514.40	06/10/2008 04:46 PM	916	

REASON: **02 sensors**

ADDITIONAL AMT. #2	REVISED TOTAL	DATE / TIME	PHONE	NAME	SIGNATURE

REASON:

GUARANTEE ON REVERSE SIDE. ALL PARTS NEW UNLESS SPECIFIED OTHERWISE.