



U.S. Department of Transportation
 National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 09-SEP-2008
 Repository:
 Reference No.: 10241592

2008 OCT 17 PM 1:58

OWNER INFORMATION (Type or Print)

Name: _____
 Address: _____
 City: SUFFERN State: NY Zip Code: _____

Daytime Telephone Number: _____ E-mail Address: _____
 Evening Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner: _____ Date: 10/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5B4MP67G333
 Make: TIFFIN Model: ~~TIFFIN~~ Allegro Bay Model Year: 2003
 Date Purchased: 2-7-03 Dealer's Name and Telephone Number: Lazy Days
 Original Owner: Dealer's City: _____ State: FL Zip Code: _____ Engine: No: 8 Cylinders Fuel Type: Gas
 Transmission Type: Auto Antilock Brakes Cruise Control Powertrain: _____ Vehicle Component Code: 040000 SERVICE BRAKES, AIR
 Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 05-JAN-2007 Failure Mileage: 20000 Failure Speed: 35
 Calipers

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
 DOT No. (Example: DOTM9ABC036): _____ Original Equipment Prior Repair Failure Location: _____
 Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
 Seat Type: _____ Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 TIFFIN WORKHORSE W22 RV (NA). WHILE DRIVING APPROXIMATELY 35 MPH, THE VEHICLE PULLED TO THE RIGHT WHEN THE BRAKE PEDAL WAS DEPRESSED. ALSO, THE REAR BRAKES LOCKED UP AND SMOKE APPEARED. THE FAILURES OCCURRED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER AND THEY STATED THAT THE FAILURES WERE RELATED TO THE CALIPERS STICKING. THE VEHICLE WAS REPAIRED WITH THE REPLACEMENT OF FOUR CALIPERS. THE FAILURES WERE IDENTICAL TO THE ONES MENTIONED IN THE RECALL; HOWEVER, THE VIN WAS EXCLUDED. THE NHTSA CAMPAIGN ID NUMBER WAS UNKNOWN. THE FAILURE MILEAGE WAS 20,000 AND CURRENT MILEAGE WAS 43,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Sandy Sansing

U.S. HIGHWAY 29 NORTH - CAR CITY
P.O. BOX 17448
PENSACOLA, FLORIDA 32522-7488
(850) 476-2480



CUSTOMER NO.	ADVISOR NICK ASARISI	1753	TAG NO.	INVOICE DATE 01/05/07	INVOICE NO. CVCS368146
SUFFERN, NY	LABOR RATE	LICENSE NO.	MILEAGE 20,000	COLOR W22/	STOCK NO.
	YEAR / MAKE / MODEL 03/WORKHORSE/ALLEGRO BAY			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 B 4 M P 6 7 G 3 3 3			SELLING DEALER NO.	PRODUCTION DATE
RE	BUSINESS PHONE	P. O. NO.		P. O. DATE 01/05/07	
COMMENTS					

COMMENTS
APPT/WAIT
JG
5.25
10% OFF ATTACHED
DP OK'D OP 1 LABOR

TOTALS

*****IMPORTANT*****
We sincerely appreciate your business. Did you know the Goodwrench advantage provides you with:

- 1) Factory trained consultants and technicians.
- 2) Genuine GM parts.
- 3) Limited lifetime warranty (parts and labor) on selected parts.

We continuously strive to keep you COMPLETELY SATISFIED with your service experience. If, for any reason, you are not COMPLETELY SATISFIED, please contact our customer relations representative, Tanya Garcia at 850-476-2480 ext. 2966 or 850-475-2966 for immediate resolution of any issues you may have....LOOK FOR YOUR SERVICE SATISFACTION SURVEY TO YOU BY MAIL WITHIN THE NEXT THREE WEEKS. THANK YOU!

TOTAL LABOR....	888.30
TOTAL PARTS....	1136.56
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	15.00
TOTAL MISC DISC	-170.62
TOTAL TAX.....	152.99

TOTAL INVOICE \$ 2022.23

WARRANTY DISCLAIMER

Any warranties on the products sold hereby are those made by the manufacturer. The Seller, SANDY SANSING CHEVROLET, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose or delay and SANDY SANSING CHEVROLET neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

X _____
CUSTOMER ACKNOWLEDGES
REPAIR WORK PERFORMED

CUSTOMER SIGNATURE

Mr. Goodwrench



PAID

JAN 05 2007



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RR	BUSINESS PHONE	COMMENTS			

LABOR & PARTS

J# 1 09CVZ BRAKES TECH(S): 1267 **700.00**
 CUST STATES FRONT CALIPER ON THE WAY HERE ON HWY 98
 START BRAKING RT FRONT WHEEL WAS HOT AND STARTED
 TO PULL ... NOW THIS MORNING LEFT FRONT SEEMS TO STICK
 CUST WOULD LIKE ALL BRAKES CHECK ..
 CHECKED, FOUND CALIPERS STICKING. REPLACED ALL 4 CALIPERS,
 PIN KITS, AND INSTALLED GREASE FITTING IN BRAKE PEDAL RELAY
 ROD.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	4	W8001531	CALIPER K 4.665	183.92	735.68
JOB # 1	4	W8001536	PIN KIT 4.665	67.62	270.48
JOB # 1 TOTAL PARTS					1006.16

JOB # 1 TOTAL LABOR & PARTS **1706.16**

J# 2+01CVMHINDUPLUS INDUCTION FLUSH TECH(S): 1267 **75.00**
 INDUCTION FLUSH
 PERFORMED INDUCTION FLUSH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 2	1	SK2902	INDUCTION FLUSH	49.95	49.95
JOB # 2 TOTAL PARTS					49.95

JOB # 2 TOTAL LABOR & PARTS **124.95**

J# 3+01CVBGBRKF LUSH BG MH BRAKE FLUSH TECH(S): 1267 **71.00**
 BG MOTORHOME BRAKE FLUSH
 BG MOTORHOME BRAKE FLUSH
 BG MOTORHOME BRAKE FLUSH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 3	2	SK8502	BG DOT3 V	24.90	49.80
JOB # 3 TOTAL PARTS					49.80

JOB # 3 TOTAL LABOR & PARTS **120.80**

J# 4+01CVMHFUELFILTE FUEL FILTER TECH(S): 1267 **42.30**
 FUEL FILTER
 REPLACED FUEL FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 4	1	8905839	FUEL FILTER	30.65	30.65
JOB # 4 TOTAL PARTS					30.65

JOB # 4 TOTAL LABOR & PARTS **72.95**

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	SS	SHOP SUPPLIES		15.00
JOB # 1	SCLDTK	SENIOR CITIZEN LABOR DISCOUNT TK		-70.00
JOB # 1	SCPDTK	SENIOR CITIZEN PARTS TRUCK		-100.62
TOTAL - MISC				-155.62

WARRANTY DISCLAIMER

Any warranties on the products sold hereby are those made by the manufacturer. The Seller, SANDY SANSING CHEVROLET, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose or delay and SANDY SANSING CHEVROLET neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

X
 CUSTOMER ACKNOWLEDGES
 REPAIR WORK PERFORMED

Mr. Goodwrench



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