



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

05-SEP-2008

Repository

Reference No.

10241059

**OWNER INFORMATION (Type or Print)**

Name

Address

City MURRITTA

State CA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

NONE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/15/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHFU45E

Make

HYUNDAI

Model

XG350

Model Year

2002

Date Purchased

12/2/06

Dealer's Name and Telephone Number

CARRIAGE MOTORS

Engine:

No: Cylinders

Fuel Type:

UNLEADED GAS

Original Owner

Dealer's City

MURRITTA

State

CA

Zip Code

92562

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

140000 AIR BAGS

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

11-AUG-2008

Failure Mileage

77652

Failure Speed

0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

R/A

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

ie. Counselor

TL\*THE CONTACT OWNS A 2002 HYUNDAI XG350. WHILE THE CONTACT WAS ATTEMPTING TO PULL OUT OF A PARKING SPOT, SHE WAS STRUCK ON THE PASSENGER SIDE BY ANOTHER VEHICLE TRAVELING 45 MPH. THE CONTACT'S VEHICLE WAS DESTROYED. NONE OF THE AIR BAGS DEPLOYED. THE CONTACT DID NOT NOTICE ANY DIFFERENCES BEFOREHAND. THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER. A POLICE REPORT WAS FILED. THERE WERE NO INJURIES. THE CURRENT AND FAILURE MILEAGES WERE 77,652.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

on 8-11-08 my husband was driving the car and the car was parked. He then proceeded to pull out & hit a car. He was driving at a slow speed and when he hit the car that was moving via highway the car was totaled out. I have contacted the State of Calif Consumer Affairs and also the manufacturer not one of the air bags deployed, when they should have & that had it was not a speed hitch because someone could have been fatally hurt & badly injured

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



# There's an Expert in Every Detail

AUG 11, 2008

WORK ORDER

WORK ORDER #26715

[REDACTED]  
 MURRIETA, CA. [REDACTED]  
 [REDACTED]  
 [REDACTED] EXT:  
 [REDACTED] EXT: CELL  
 REFERRED BY: USAA  
 ESTIMATOR : ADRIAN ESTRADA  
 P.O. No:  
 UNIT No:

**V** 2002 HYUNDAI  
**E** XG350 BLACK  
**H** LIC#/Last 6 VIN: [REDACTED]  
**I** VIN No.: KMHFU45E0 [REDACTED]  
**C** PR.DATE: 12/01  
**L** PT.CODE:  
**E** TM.CODE:  
 BD STYL: 4D  
 MILEAGE: 77652

**I** USAA-DRP  
**N** USAA,  
**S** POLICY No. : [REDACTED]  
**U** CLAIM No. : [REDACTED]  
**R** INSIDE ADJ. :  
**A** DEDUCTIBLE : 0.00  
**N** DATE OF LOSS: 08/11/08  
**C** PHONE No. : ( )

Teardown/Disassembly: In the event of Teardown/Disassembly, I understand that my vehicle will be reassembled within 10' days of the date shown above if I choose not to authorize the services recommended. I also understand that Teardown/Disassembly will prevent reassembly to condition received.

ITEM NO	VISUAL DAMAGE REPORT	PARTS PRICE	PAINT & MISC	SUBLET	BODY PAINTING LABOR	PAINT LABOR	MISC LABOR	
1	Parts Legend - The following terms describe the type of parts replaced: All parts are new unless specified otherwise. OEM = Original Equipment Manufacturer LKQ or SAL = Used Part AF or ECO or QRP or AM or A/M = Aftermarket Part RM or RC or RECON = Reconditioned Part R & I = Remove & Install R & R = Remove & Replace ASSY = Assembly A/C OR AC = Air Conditioning O/H = Overhaul LT = Left RT = Right  CUSTOMER INITIALLY AUTHORIZED CALIBER TO: DISASSEMBLE VEHICLE AND PREPARE AN ESTIMATE AREA OF DISASSEMBLY: FRONT BUMPER, LEFT FENDER, LEFT HEADLAMP, LEFT FRONT WHEEL, LEFT FRONT DOOR							
***** AUTHORIZATIONS *****								
Caliber is dedicated to our customers' complete satisfaction. If you should ever have a question or concern about your vehicle's repairs, please contact the manager at this location. Alternatively, you may call CaliberCare at 888.CALIBER or email us at service@calibercollision.com.								

Work Order

CALIBER COLLISION CENTERS  
 Norco  
 2000 S. FOUR WHEEL DRIVE  
 NORCO, CA 92860  
 (951) 736-1398

	ESTIMATE	REVISIONS	FINAL
PARTS	0.00	0.00	0.00
PAINT/MISC	0.00	0.00	0.00
SUBLET	0.00	0.00	0.00
BODY LABOR	0.00	0.00	0.00

08/13/2008 AT 03:14 PM  
15764

JOB NUMBER:

CALIBER - NORCO  
 LICENSE #: [REDACTED]  
 THERE'S AN EXPERT IN EVERY DETAIL  
 2000 SOUTH FOUR WHEEL DRIVE  
 NORCO, CA 92860  
 (951) 736-1398 FAX: (951) 735-6155  
 ESTIMATE OF RECORD

WRITTEN BY: ADRIAN ESTRADA 08/13/2008 03:14 PM  
ADJUSTER: 00009

INSURED: [REDACTED]  
OWNER: [REDACTED]  
ADDRESS: [REDACTED]  
MURRIETA, CA [REDACTED]  
DAY: [REDACTED]  
OTHER: [REDACTED]

CLAIM POLICY  
DEDUCTIBLE: \$500.00  
DATE OF LOSS: 08/11/2008 AT 12:00 AM  
TYPE OF LOSS: COLLISION  
POINT OF IMPACT: 15. TOTAL LOSS

INSPECT CALIBER - NORCO  
LOCATION: 2000 SOUTH FOUR WHEEL DRIVE  
NORCO, CA 92860

BUSINESS: (951) 736-1398

INSURANCE: USAA  
COMPANY: 9800 FREDRICKSBURG RD  
SAN ANTONIO, TX 78288

99 DAYS TO REPAIR

2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:  
VIN: KMHFU45E [REDACTED] LIC: [REDACTED] CA PROD DATE: 12/2001 ODOMETER: 77652

CONDITION: GOOD	REAR DEFOGGER	TILT WHEEL
AIR CONDITIONING	CLIMATE CONTROL	KEYLESS ENTRY
CRUISE CONTROL	BODY SIDE MOLDINGS	WOOD INTERIOR TRIM
THEFT DETERRENT/ALARM	CONSOLE/STORAGE	TRACTION CONTROL
DUAL MIRRORS	CLEAR COAT PAINT	POWER STEERING
FOG LAMPS	POWER WINDOWS	POWER LOCKS
POWER BRAKES	POWER PASSENGER SEAT	POWER MIRRORS
POWER DRIVER SEAT	POWER TRUNK/TAILGATE	AM RADIO
HEATED MIRRORS	STEREO	CASSETTE
FM RADIO	CD PLAYER	ANTI-LOCK BRAKES (4)
SEARCH/SEEK	PASSENGER AIR BAG	FRONT SIDE IMPACT AIR BAG
DRIVER AIR BAG	LEATHER SEATS	BUCKET SEATS
4 WHEEL DISC BRAKES	OVERDRIVE	ALUMINUM/ALLOY WHEELS
AUTOMATIC TRANSMISSION		

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		FRONT BUMPER					

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ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
2		O/H BUMPER ASSY				2.2	
3*	REPL	LKQ BUMPER COVER +25%	1	562.50		INCL.*	3.0*
4		ADD FOR CLEAR COAT					1.2
5		FRONT LAMPS					
6*	REPL	LKQ LT HEADLAMP ASSY +25%	1	250.00*		INCL.*	
7		AIM HEADLAMPS				0.5	
8	R&I	RT HEADLAMP ASSY				INCL.	
9#	REPL	LT SIDE REPEATER LAMP PIGTAIL	1	20.00		0.5	M

10#	REPL	LT FOG LAMP PIGTAIL	1	20.00	0.5	M	
11		RADIATOR SUPPORT					
12*	RPR	LOWER SUPPORT-SPOT REFINISH ONLY	*		S 5.0*		0.5*
13		FENDER					
14*	REPL	LKQ LT FENDER ASSY +25%	1	312.50*	2.2		2.0
15		ADD FOR CLEAR COAT					0.8
16		DEDUCT FOR OVERLAP			-0.4		
17		REFN EDGES					0.5
18		REFN MOLDING					0.3
19**	REPL	QUAL REPL PARTS LT SPLASH SHIELD	1	44.79	0.3		
20	R&I	LT MOLDING			0.2		
21*	RPR	RT FENDER-SPOT REFINISH AND FULL CLEAR	*		6.0*		1.5*
22		OVERLAP MAJOR NON-ADJ. PANEL					-0.2
23*		ADD FOR CLEAR COAT					0.4*
24	R&I	RT MOLDING			0.2		
25	R&I	RT MUD GUARD			0.2		
26	R&I	LT MUD GUARD			0.2		
27*	RPR	LT APRON ASSY-SPOT REFINISH ONLY	*		S 5.0*		0.5*
28		OVERLAP MAJOR NON-ADJ. PANEL					-0.2
29		HOOD					
30	BLND	HOOD					1.6
31		GRILLE					
32	R&I	GRILLE			0.4		
33		WHEELS					
34**	REPL	RECOND LT/FRONT WHEEL, ALLOY 16 INCH TYPE 1	1	179.00	M 0.3	M	
35	REPL	LT/FRONT CENTER CAP 16 INCH WHEEL TYPE 1	1	20.37			
36	R&I	SPARE R&I WHEEL			M 0.1	M	
37		FRONT SUSPENSION					

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JOB NUMBER:

ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
38		O/H FRT SUSP LT				M 3.6	M
39	REPL	LT HUB ASSY	1	129.80		MI NCL.	M
40	REPL	LT BRAKE HOSE	1	80.48		M 0.6	M
41		BLEED BRAKE SYSTEM				M 0.5	M
42	REPL	LT UPPER CNTRL ARM	1	192.46		MI NCL.	M
43	REPL	LT KNUCKLE	1	467.25		MI NCL.	M
44		DEDUCT FOR OVERLAP				I NCL.	M
45	REPL	LT STRUT	1	170.75		MI NCL.	M
46	REPL	LT FORK	1	77.48		MI NCL.	M
47	REPL	LT STABILIZER LINK	1	24.61		M 0.4	M
48*	REPL	LKQ ENGINE CRADLE +25%	1	875.00*		M 5.3*	M
49		STEERING GEAR & LINKAGE					
50**	REPL	RECOND GEAR ASSY	1	476.00		M 2.7	M
51		DEDUCT FOR OVERLAP				-2.3	M
52		FRONT DOOR					
53*	RPR	LT OUTER PANEL-SPOT REFINISH AND FULL CLEAR	*			3.0*	1.5*
54		OVERLAP MAJOR ADJ. PANEL					-0.4
55*		ADD FOR CLEAR COAT					0.3*
56	R&I	LT BODY SIDE MLDG				0.3	
57	R&I	LT MIRROR ASSY W/O MEMORY PKG				0.5	
58	R&I	LT HANDLE, OUTSIDE				0.3	
59	R&I	LT R&I TRIM PANEL				0.4	
60		PILLARS, ROCKER & FLOOR					
61	R&I	RT ROCKER MOLDING				0.3	
62	R&I	LT ROCKER MOLDING				0.3	
63**	REPL	QUAL REPL PARTS RT ROCKER MOLDING RETAINER	6	9.54			
64	REPL	RT ROCKER MOLDING CLIP TYPE 1	6	8.34			

65**	REPL QJAL REPL PARTS LT ROCKER	6	9.54			
	MOLDING RETAINER					
66	REPL LT ROCKER MOLDING CLIP TYPE 1	6	8.34			
67	ENGINE / TRANSAXLE					
68*	REPL LKQ AIR DUCT 3.5 LITER +25%	1	62.50	M	0.3*	
69	REPL INTAKE DUCT 3.5 LITER	1	38.12	M	0.1	
70#	A FLEX ADDITIVE (\$5 OR \$9 FOR BOTH)	1	5.00	T		
71#	COVERCAR FOR OVERSPRAY	1	7.50	X		
72#	P TINT COLOR	1			0.5	
73#	M CORROSION PROTECTION	1	6.00	T		
74#	RPR CORROSION PROTECTION (1ST PANEL)				0.3	

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JOB NUMBER:

ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
75#		M UNDERCOATING	1	6.00	T		
76#	RPR	UNDERCOATING LABOR				0.3	
77#	SUBL	HAZARDOUS WASTE	1	3.00	X		
78#	RPR	UNI BODY PULL				2.0	F
79#		M ADHESIVE REMOVAL - PER MOLDING	1	1.50	T		
80#	RPR	ADHESIVE REMOVAL LABOR - PER MOLDING				0.3	
81#		MASK- JAMBS- OPENING ENTRY	1	2.00	X		
82#		P MASK JAMBS- OPENING ENTRY- LABOR	1			0.2	
83#	SUBL	FOUR WHEEL ALIGNMENT	1	85.00	X		
84#		MOUNT AND BALANCE TIRE	1	20.00	X		
85#	SUBL	INSTALL TAPE STRIPE	1	45.00	X		
86		OTHER CHARGES					
87#		TOWING	1	116.31			
SUBTOTALS ==>				4336.68		43.3	13.3

LINE 3 : SUPPLIERS PART DESCRIPTION: BUMPER ASSY, FT BURG-  
LINE 6 : SUPPLIERS PART DESCRIPTION: H/LAMP ASSY, LT LH-, L.  
LINE 68 : SUPPLIERS PART DESCRIPTION: AIR CLEANER -

ESTIMATE NOTES:  
)\*\*\*\*\* TOTAL LOSS - DO NOT PAY \*\*\*\*\* CODE 15

PRIOR DAMAGE NOTES:  
NONE

PARTS			4039.37
BODY LABOR	29.1 HRS	@ \$ 38.00/HR	1105.80
PAINT LABOR	13.3 HRS	@ \$ 38.00/HR	505.40
MECHANICAL LABOR	12.2 HRS	@ \$ 65.00/HR	793.00
FRAME LABOR	2.0 HRS	@ \$ 55.00/HR	110.00
PAINT SUPPLIES	13.3 HRS	@ \$ 28.00/HR	372.40
SUBLET/M SC.			181.00
OTHER CHARGES			116.31
PRE-TAX DISCOUNT		-7.4%	-534.52
SUBTOTAL			\$ 6688.76

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ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

SALES TAX	\$ 4102.43 @ 7.7500%	317.94
-----		
GRAND TOTAL		\$ 7006.70
ADJUSTMENTS: DEDUCTIBLE		500.00
-----		
CUSTOMER PAY		\$ 500.00
INSURANCE PAY		\$ 6506.70

EPA #

PLEASE PRESENT A COPY OF THIS ESTIMATE TO A REPAIR FACILITY OF YOUR CHOICE  
\*USAA SUBSIDIARIES INCLUDE: UNITED SERVICES AUTOMOBILE ASSOCIATION (USAA), USAA  
CASUALTY INSURANCE COMPANY (CIC), USAA GENERAL INDEMNITY COMPANY (GIC) USAA  
COUNTY MUTUAL INSURANCE (CM) AND GARRISON PROPERTY CASUALTY INSURANCE COMPANY.  
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY, A SUBSIDIARY OF USAA  
CASUALTY INSURANCE COMPANY, IS AUTHORIZED TO USE THE USAA LOGO, A REGISTERED  
TRADEMARK OF UNITED SERVICES AUTOMOBILE ASSOCIATION.

THIS IS NOT AN AUTHORIZATION TO REPAIR. FAILING TO PRESENT THIS ESTIMATE TO  
THE REPAIRING GARAGE BEFORE REPAIR MAY RESULT IN ADDITIONAL EXPENSES TO YOU. A  
USAA APPRAISER MUST AUTHORIZE ANY SUPPLEMENT TO THIS ESTIMATE. REPAIRS TO THIS  
VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT AS RECOMMENDED BY THE  
MANUFACTURER.

IF ALTERNATIVE QUALITY REPLACEMENT PARTS HAVE BEEN INCLUDED IN THIS APPRAISAL,  
THE SOURCE FOR THESE PARTS HAS ALSO BEEN DISCLOSED. IF ALTERNATIVE QUALITY  
REPLACEMENT PARTS AS LISTED ON THE APPRAISAL ARE ULTIMATELY USED IN THE REPAIR  
OF YOUR VEHICLE, THE WARRANTY ON SUCH PARTS WILL BE EQUAL TO, OR GREATER THAN,  
THE PARTS BEING REPLACED, AS STATED IN USAA'S LIMITED PARTS WARRANTY. USAA  
WARRANTS THAT THE PARTS USED ON YOUR VEHICLE WILL BE OF LIKE KIND AND QUALITY,  
FUNCTION, FIT, SAFETY AND CORROSION PROTECTION AS THE PART OR PARTS THEY  
REPLACE. USAA IDENTIFIES CAPA-CERTIFIED PARTS FOR SHEET METAL REPLACEMENT  
PARTS SUBJECT TO CAPA-CERTIFICATION.

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ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

CALIFORNIA DISCLOSURE  
CALIFORNIA LAW PROVIDES THAT YOU HAVE THE RIGHT TO SELECT THE REPAIR FACILITY  
OF YOUR CHOICE.

ORP - USAA DISCLOSURE  
IF ALTERNATIVE QUALITY REPLACEMENT PARTS HAVE BEEN INCLUDED IN THIS APPRAISAL,  
THE SOURCE FOR THESE PARTS HAS ALSO BEEN DISCLOSED. IF ALTERNATIVE QUALITY  
REPLACEMENT PARTS AS LISTED ON THIS APPRAISAL ARE ULTIMATELY USED IN THE  
REPAIR OF YOUR VEHICLE, THE WARRANTY ON SUCH PARTS WILL BE EQUAL TO, OR  
GREATER THAN, THE PARTS BEING REPLACED, AS STATED IN USAA'S LIMITED PARTS  
WARRANTY. USAA WARRANTS THAT THE PARTS USED ON YOUR VEHICLE WILL BE OF LIKE  
KIND AND QUALITY, FUNCTION, FIT, AND CORROSION PROTECTION AS THE PART OR PARTS  
THEY REPLACE. USAA IDENTIFIES THE USE OF CAPA-CERTIFIED PARTS FOR ANY SHEET  
METAL REPLACEMENT PART SUBJECT TO CAPA-CERTIFICATION

QRP - DOJ DISCLOSURE

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE

QRP - USAA DISCLOSURE

IF ALTERNATIVE QUALITY REPLACEMENT PARTS HAVE BEEN INCLUDED IN THIS APPRAISAL, THE SOURCE FOR THESE PARTS HAS ALSO BEEN DISCLOSED. IF ALTERNATIVE QUALITY REPLACEMENT PARTS AS LISTED ON THIS APPRAISAL ARE ULTIMATELY USED IN THE REPAIR OF YOUR VEHICLE, THE WARRANTY ON SUCH PARTS WILL BE EQUAL TO OR GREATER THAN, THE PARTS BEING REPLACED, AS STATED IN USAA'S LIMITED PARTS WARRANTY. USAA WARRANTS THAT THE PARTS USED ON YOUR VEHICLE WILL BE OF LIKE KIND AND QUALITY, FUNCTION, FIT, SAFETY AND CORROSION PROTECTION AS THE PART OR PARTS THEY REPLACE. USAA IDENTIFIES CAPA-CERTIFIED PARTS FOR SHEET METAL REPLACEMENT PARTS SUBJECT TO CAPA-CERTIFICATION

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ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM

ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART A=APPROXIMATE PRICE LABOR TYPES: B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED M SCCELLANEOUS X=NON TAXED M SCCELLANEOUS PATHWAYS: ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MSC=M SCCELLANEOUS NAGS=NATIONAL AUTO GLASS SPECIFICATIONS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WTHOUT W/\_=WITH/\_ SYMBOLS: #=MANUAL LINE ENTRY \*=OTHER [I.E. MOTORS DATABASE INFORMATION WAS CHANGED] \*\*=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE. MQVP=MANUFACTURER'S QUALIFICATION AND VALIDATION PROGRAM. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT. NWCPP=NATIONWIDE CRASH PARTS PROGRAM.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

RECYCLED PART COSTS BASED ON INFORMATION PROVIDED BY CAR-PART.COM FOR ASSISTANCE, CALL CCC AT 800-637-8511.

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JOB NUMBER:

ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE ARR1050, CCC DATA DATE 07/01/2008, AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. OEM PARTS ARE AVAILABLE AT OE/VEHICLE DEALERSHIPS. OPT OEM (OPTIONAL OEM) OR ALT OEM (ALTERNATIVE OEM) PARTS ARE OEM PARTS THAT MAY BE PROVIDED BY OR THROUGH ALTERNATE SOURCES OTHER THAN THE OEM VEHICLE DEALERSHIPS. OPT OEM OR ALT OEM PARTS MAY REFLECT SOME SPECIFIC, SPECIAL, OR UNIQUE PRICING OR DISCOUNT. OPT OEM OR ALT OEM PARTS MAY INCLUDE 'BLEMISHED' PARTS PROVIDED BY OEM'S THROUGH OEM VEHICLE DEALERSHIPS. ASTERISK (\*) OR DOUBLE ASTERISK (\*\*) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. TILDE SIGN (~) ITEMS INDICATE MOTOR NOT-INCLUDED LABOR OPERATIONS. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM, QUAL REPL PARTS OR COMP REPL PARTS WHICH STANDS FOR COMPETITIVE REPLACEMENT PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECOND. RECORED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND BENCHMARK PRICES ARE PROVIDED BY NATIONAL AUTO GLASS SPECIFICATIONS. LABOR OPERATION TIMES LISTED ON THE LINE WITH THE NAGS INFORMATION ARE MOTOR SUGGESTED LABOR OPERATION TIMES. NAGS LABOR OPERATION TIMES ARE NOT INCLUDED. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES. SOME 2006 VEHICLES CONTAIN MINOR CHANGES FROM THE PREVIOUS YEAR. FOR THOSE VEHICLES, PRIOR TO RECEIVING UPDATED DATA FROM THE VEHICLE MANUFACTURER, LABOR AND PARTS DATA FROM THE PREVIOUS YEAR MAY BE USED. THE PATHWAYS ESTIMATOR HAS A COMPLETE LIST OF APPLICABLE VEHICLES. PARTS NUMBERS AND PRICES SHOULD BE CONFIRMED WITH THE LOCAL DEALERSHIP.

CCC PATHWAYS - A PRODUCT OF CCC INFORMATION SERVICES INC.

08/13/2008 AT 03:14 PM

JOB NUMBER:

15764

ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

RECYCLED PART SUPPLIERS

LINE	LINE DESCRIPTION		PRICE
3	LKQ BUMPER COVER +25%	STOCK NO.: J874	\$ 562.50
6	LKQ LT HEADLAMP ASSY +25%	STOCK NO.: J874	\$ 250.00
ALL AUTO PARTS CO. -- GOLD SEA (800) 797-4595 15755 ARROW HWY BRIAN SANCHEZ FONTANA, CA 92335			
68	LKQ AIR DUCT 3.5 LITER +25%	STOCK NO.: C80540	\$ 62.50
LKQ - WEST (866) 557-2677 AZ, NV, CA, UT SANTA FE SPRING, CA 90670			

08/13/2008 AT 03:14 PM  
15764

JOB NUMBER:

ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

ALTERNATE PARTS SUPPLIERS

34	RECOND LT/FRONT WHEEL, ALLO	PART NO. ALY70697U20	PRICE 179.00
KEYSTONE - COMPLETE		(800) 992-7550	
8333 ARJONS DR. SUITE A		(858) 547-4401	
SAN DIEGO, CA 92126			
19	QUAL REPL PARTS LT SPLASH S	PART NO. P48876	PRICE 44.79
PACIFIC AUTO COMPANY		(800) 722-8866	
10725 EAST RUSH STREET		(626) 350-8000	
SOUTH EL MONTE, CA 91791			
PACIFIC AUTO COMPANY		(800) 698-8181	
1936 W BUSINESS CENTER DR.		(714) 532-3111	
ORANGE, CA 92867			

50 RECOND GEAR ASSY	PART NO. PH-5770039000	PRICE 476.00
PARTS HARVESTER	(800) 333-4996	
BOX 966	(903) 364-1321	
WHI TEWRIGHT, TX 75491		
63 QUAL REPL PARTS RT ROCKER M	PART NO. KT13579	PRICE 1.59
65 QUAL REPL PARTS LT ROCKER M	PART NO. KT13579	PRICE 1.59
KENT AUTOMOTIVE	(888) 937-5368	
1666 EAST TOUHY AVENUE	(800) 587-4937	
DES PLAINES, IL 60018		

10

08/13/2008 AT 03:14 PM  
15764

JOB NUMBER:

ESTIMATE OF RECORD  
2002 HYUN XG350 6-3.5L-FI 4D SED BLACK INT:

ALTERNATE PARTS USAGE

AFTERMARKET PARTS

AFTERMARKET SELECTION METHOD: AUTOMATICALLY SELECT

NO. OF TIMES USER WAS NOTIFIED THAT AN AFTERMARKET PART WAS AVAILABLE: 4

NO. OF AFTERMARKET PARTS THAT APPEAR IN THE FINAL ESTIMATE: 3

OPTIONAL OEM PARTS

OPTIONAL OEM SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN OPTIONAL OEM PART WAS AVAILABLE: 0

NO. OF OPTIONAL OEM PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

RECONDITIONED PARTS

RECONDITIONED SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT A RECONDITIONED PART WAS AVAILABLE: 2

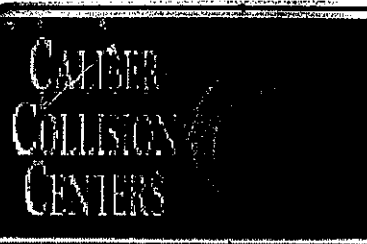
NO. OF RECONDITIONED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 2

RECYCLED PARTS

NO. OF TIMES USER WAS NOTIFIED THAT A RECYCLED PART WAS AVAILABLE: 6

NO. OF RECYCLED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 5

# Vehicle Pre-Repair Inspection Form



Year 2002  
 Make Hyundai  
 Model XG 350  
 Mileage 77,652  
 License # [REDACTED]

R.O. # \_\_\_\_\_  
 Estimator \_\_\_\_\_  
 Customer \_\_\_\_\_  
 Color Code Black  
 Prod Date 12/01  
 Tow In  Y /  N  
 Vandalism  Y /  N

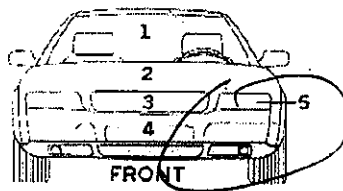
Date 8/11/08  
 Time \_\_\_\_\_

VIN # KMHFU45E0 [REDACTED]

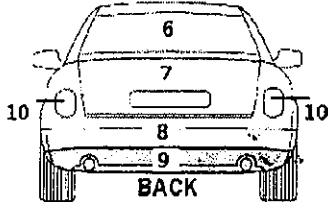
## CONDITION OF VEHICLE

Indicate any damage to the vehicle in the space provided using your own words or the following legend. If None write None

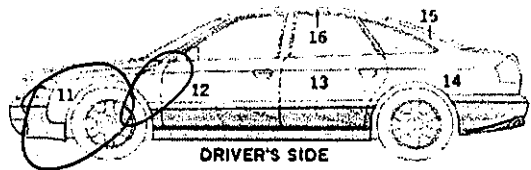
- H - Hairline Scratch    PT - Pitted    T - Torn    B - Bent    GC - Glass Cracked    M - Missing  
 SM - Smashed    R - Rusty    CR - Creased    S - Scratched    ST - Stained    BR - Broken    D - Dented



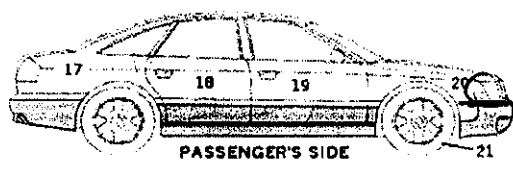
1. \_\_\_\_\_  
 2. \_\_\_\_\_  
 3. POI  
 4. POI  
 5. \_\_\_\_\_



6. \_\_\_\_\_  
 7. \_\_\_\_\_  
 8. Scratches  
 9. \_\_\_\_\_  
 10. \_\_\_\_\_



11. POI  
 12. POI  
 13. \_\_\_\_\_  
 14. \_\_\_\_\_  
 15. \_\_\_\_\_



17. \_\_\_\_\_  
 18. \_\_\_\_\_  
 19. \_\_\_\_\_  
 20. POI  
 21. \_\_\_\_\_

- |                                     |                                     |                           |
|-------------------------------------|-------------------------------------|---------------------------|
| Yes                                 | No                                  |                           |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Front/Rear License Plate  |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Tint                      |
| <input type="checkbox"/>            | <input checked="" type="checkbox"/> | Wheel Covers              |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Rims <u>OEM/AM</u>        |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Stereo                    |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Amps or Speakers          |
| <input type="checkbox"/>            | <input checked="" type="checkbox"/> | Radio Code _____          |
| <input type="checkbox"/>            | <input checked="" type="checkbox"/> | Video Equipment           |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Alarm Transmitter         |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Fuel <u>1/4</u> 1/2 3/4 F |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Floor Mats <u>OEM/AM</u>  |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Paint Checks              |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Paint Fade                |
| <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Paint Discoloration       |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Windshield Damage         |

- Interior  
 Clean     Average     Dirty

	Good	Worn	Rips	Stains
Front Carpet				
Rear Carpet				
Front Seat				
Rear Seat				
Headliner				
Door Panels				
Dash				

Comments \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Customer Printed Name [REDACTED] Signature [REDACTED] Date 11.8.08

All Repairs Must Be Paid For At Time Of Pick Up. No Personal Checks.



46443

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA  
 HOME: BUS:

PAGE 2

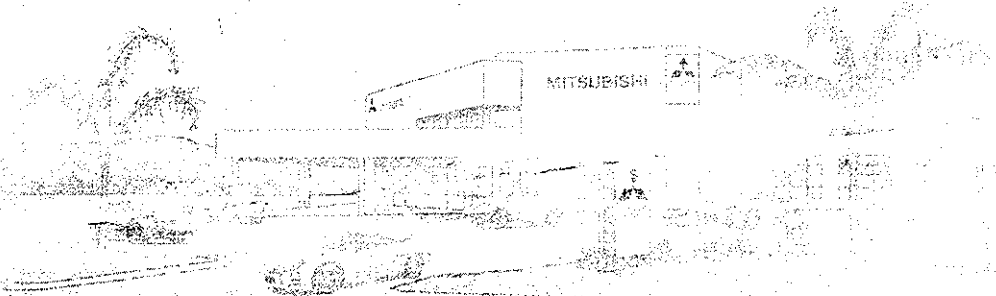
SERVICE ADVISOR: 452 JD DUITSMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0		45289/45289		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 29DEC06			CASH	30DEC06
H.O. OPENED	READY	OPTIONS: STK:45074A					
10:21 29DEC06	15:16 30DEC06						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:				0.00			
LABOR:				0.00	OTHER:	0.00	
					TOTAL LINE C:		0.00

ORDERED PART

\*\*\*\*\*



ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b> \$	<b>AUTHORIZED ADDITIONS</b> \$	<b>DESCRIPTION</b> LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX	<b>TOTALS</b> 0.00 0.00 0.00 0.00 0.00 0.00 0.00
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE		CUSTOMER SIGNATURE: [Redacted]	LEASE PAY THIS AMOUNT 0.00

Notice to Consumer: Please read important information



46443

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA  
 HOME: BUS:

PAGE 1

SERVICE ADVISOR: 452 JD DUITSMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
/	02	HYUNDAI XG350	KMHFU45E0		45289/45289	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PAYMENT	INV. DATE	
07APR02 IS						
02DEC06 DD		01DEC2010	17:00 29DEC06	CASH	30DEC06	

R.O. OPENED: 10:21 29DEC06  
 READY: 15:16 30DEC06  
 OPTIONS: STK:45074A

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUS STATES PASS SD FRT FOG LIGHT IS OUT/INSTALL SOP  
 CAUSE: BURNT

2600 INSTALLED FOG LAMP ASSY

482 WHY

1 92202-39051 LAMP ASSY-

(N/C)  
 (N/C)

FC: PART#: COUNT:  
 CLAIM TYPE:  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

REPLACED FOG LAMP ASSY

\*\*\*\*\*

B CUS STATES D/S FRT HEADLIGHT HAS CONDENSATION/INSTALL SOP

CAUSE: CONDENSATION

2600 REPLACED D/S HEADLIGHT

482 WHY

1 92101-39051 LAMP ASSY-

(N/C)  
 (N/C)

FC: PART#: COUNT:  
 CLAIM TYPE:  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

REPLACED D/S HEADLAMP ASSY

\*\*\*\*\*

C CUS STATES REAR VIEW MIRROR IS LOOSE/INSTALL SOP

CAUSE: DEFECTIVE

2600 ORDERED PART

482 WHY

FC: PART#: COUNT:  
 CLAIM TYPE:  
 AUTH CODE:

(N/C)

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICH-EVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	ORIGINAL ESTIMATED	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$	\$	LABOR AMOUNT	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Notice to Consumer: Please read important information on back.	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE  CUSTOMER SIGNATURE		PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

ED

MO 8:00 AM - 5:00 PM TU 8:00 AM - 5:00 PM  
 WE 8:00 AM - 5:00 PM TH 8:00 AM - 5:00 PM  
 FR 8:00 AM - 5:00 PM SA 9:00 AM - 12:00 PM  
 SU CLOSED REF# 3K2087

OWNER OF VEHICLE: ENTERPRISE RENT-A-CAR COMPANY OF LOS ANGELES  
 BRANCH ADDRESS: 2570 HAMMER AVE. NORCO, CA. 928601922 (951) 293-9100

RENTAL TYPE	SOURCE #	ID #	RENTAL AGREEMENT NO.
INSURANCE	USA30AR	999	D 00852
RENTER	[REDACTED]		
START CHARGES IF DIFFERENT	[REDACTED]		
ORIGINAL VEHICLE	[REDACTED]		
COLOR	[REDACTED]		
MODEL	[REDACTED]		
MILE-AGE	IN 12344	BILL TO COMPANY	
	OUT 11511	WESTERN REGION ARMS APP**	
EMPLOYEE #	[REDACTED]		
CONDITION AND FUEL LEVEL AGREED TO	[REDACTED]		
FRONT VIEW DIAGRAM	[REDACTED]		
NO DAMAGE	[REDACTED]		
CONDITION SAME ON RETURN	[REDACTED]		

VEHICLE  
 rate 23.50/d  
 as of 8/13  
 NO DAMAGE RELEASE

**DAMAGE WAIVER NOTICE:**  
 RENTER ACKNOWLEDGES RECEIPT OF ORAL DISCLOSURE THAT DAMAGE WAIVER MAY BE DUPLICATIVE OF COVERAGE MAINTAINED UNDER HIS OR HER OWN POLICY OF MOTOR VEHICLE INSURANCE. THE PURCHASE OF DAMAGE WAIVER IS OPTIONAL AND MAY BE DECLINED.

RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PAGE 2, PARAGRAPH 6.	RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE DW NOTICE TO LEFT AND PAGE 3, PARAGRAPH 16. DW IS NOT INSURANCE.	RENTER: X	Accepts DW
RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI).	RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PAGE 3, PARAGRAPH 18.	RENTER: X	Accepts PAI
RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PAGE 2, PARAGRAPH 7.	RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PAGE 3, PARAGRAPH 17.	RENTER: X	Accepts SLP

\$8.99/DAY  
 \$3.00/DAY  
 \$11.99/DAY

**ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CONSISTS OF PAGES 1 THROUGH 4.**  
 I READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE AS THE RENTER UNDER THIS AGREEMENT BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS, DEPOSITS, AND CHARGES ED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVERS (S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.

RENTER: X

FUEL CHARGE \$6.25/GALLON

REPLACEMENT VEHICLE	RENTER: X	DATE	08/11/2008
COLOR	LICENSE NO.	OWNER REP	EMPL #
MODEL	ECAR#		E291FX
MILE-AGE	IN	I WILL RETURN CAR BY:	
	OUT	DATE	TIME
EMPLOYEE #		AMOUNT	PAID BY
		08/14/2008	

SALES TAX 7.75%

CONDITION AND FUEL LEVEL AGREED TO	RENTER
FRONT VIEW DIAGRAM	[REDACTED]
NO DAMAGE	[REDACTED]
CONDITION SAME ON RETURN	[REDACTED]

as of 8/13/08 @ 4:30 pm  
 renter declines optional damage waiver and assumes damage responsibility and declines optional personal accident insurance

TOTAL CHARGES	
DEPOSITS	
REFUNDS	
<b>AMOUNT DUE</b>	
CLOSED BY	
PAID BY	CASH CHECK CF
RECEIPT OF CASH REFUND	DATE AMOUNT RECEIPT

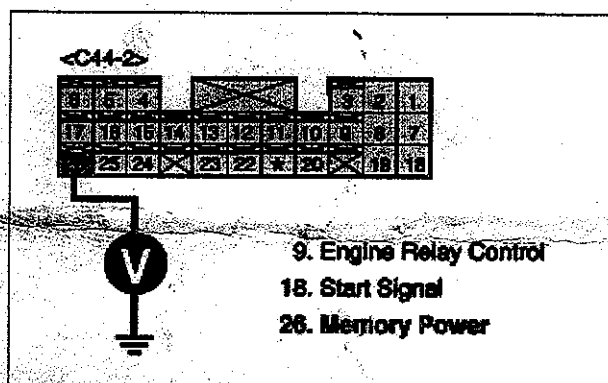
2003 > G 3.5 V6 DOHC > ENGINE > G 3.5 V6 DOHC > P0560 System Voltage

### Terminal and Connector Inspection

1. Many malfunctions in the electrical system are caused by poor harness and terminals.  
Faults can also be caused by interference from other electrical systems, and mechanical or chemical damage.
2. Thoroughly check connectors for looseness, poor connection, bending, corrosion, contamination, deterioration, or damage.
3. Has a problem been found?  
YES  
▶ Repair as necessary and go to "Verification of Vehicle Repair" procedure.  
NO  
▶ Go to "Power-Circuit-Inspection" procedure.

### Power Supply Circuit Inspection

1. Check Voltage
  - (1) Ignition "OFF"
  - (2) Disconnect PCM connector.
  - (3) Ignition "ON" & Engine "OFF"
  - (4) Measure voltage between terminal "26" of PCM harness connector and chassis ground.
    - A. Specification : Approx. B+



- (5) Is the measured voltage within specifications?  
YES  
▶ Substitute with a known - good PCM and check for proper operation.  
If the problem is corrected, replace PCM and go to "Verification of Vehicle Repair" procedure.  
NO  
▶ Check for open or short to ground in harness.  
▶ Check whether fuse is installed or blown off.  
▶ Repair or replace as necessary and then, go to "Verification of Vehicle Repair" procedure.

1.5 v  
Running

ENTERPRISE RENT-A-CAR COMPANY OF LOS ANGELES, 623 N. MAIN ST. #D-3, CORONA, CA 928801407 (951) 272-8000

RENTAL AGREEMENT REF#  
8527 3HZ0S7

**RENTER**

[REDACTED]

**DATE & TIME OUT**  
08/11/2008 05:23 PM  
**DATE & TIME IN**  
08/25/2008 10:46 AM

**BILLING CYCLE**  
CALENDAR DAY

**VEH #1 2008 CHEV COLC LT2W**  
VIN# 1GCCS33E5 [REDACTED]  
LIC# [REDACTED]  
MILES DRIVEN 753

**BILL TO ACCOUNT# USA52RS**  
USAA-SHARED SERVICES ARMS  
APP\*\*  
ATTN: 9009-26JONES, DERRICK  
P.O. BOX 33490  
SAN ANTONIO, TX 78265

**CLAIM INFO**

INSURED: [REDACTED]  
LOSS DATE: 08/11/2008  
INSURED  
SHOP: CALIBER COLLISION-NORCO  
PHONE: (951) 736-1398

**SUMMARY OF CHARGES**

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	08/11 - 08/12	2	DAY	\$33.00	\$66.00
TIME & DISTANCE	08/13 - 08/25	13	DAY	\$23.50	\$305.50
DW	08/11 - 08/12	2	DAY	\$8.99	\$17.98
PAI	08/11 - 08/12	2	DAY	\$3.00	\$6.00
REFUELING CHARGE	08/11 - 08/25				\$0.00

**Subtotal: \$395.48**

**Taxes & Surcharges**

SALES TAX 08/11 - 08/25 7.75% \$28.79

**Total Charges: \$424.27**

**Bill-To / Deposits**

**USAA-SHARED SERVICES ARMS APP\*\***

TIME & DISTANCE	08/11 - 08/25	2	DAY		
SALES TAX	08/11 - 08/25	1	PERCENT	7.75%	

**Subtotal: (\$400.29)**

**DEPOSITS (\$23.98)**

**Total Amount Due \$0.00**

**PAYMENT INFORMATION**

AMOUNT PAID	TYPE
\$0.48	CASH
\$23.50	CHECK

**CREDIT CARD NUMBER**



ChoicePoint Police Records  
P.O. Box 740167  
Atlanta, GA 30374-0167  
Phone: 1.800.934.9698 Fax 1.800.934.6449  
Email: orderpoint.support@choicepoint.com

REPORT ATTACHED

PAGE COUNT: 6

CLIENT : USAA  
DIVISION : WST1  
ADJUSTER : GREGORY NELSON  
CLAIM :

TRANSACTION # : 246874482  
DATE : 08/23/2008

DATE OF LOSS : 08/11/2008 TIME OF LOSS : 0300  
STREET : 19921 DEMESCO CANYON RD  
CITY : CORONA  
COUNTY : RIVERSIDE  
STATE : CA

INVESTIGATING AGENCY : CA HP  
REPORT NUMBER :  
REPORT TYPE : Auto Accident  
PARTY 1 :  
PARTY 2 :  
PARTY 3 :

CAR : MAKE : YEAR :  
TAG :

DRIVER LICENSE :  
ADDITIONAL INFO :

NOTE :

STATE OF CALIFORNIA  
**TRAFFIC COLLISION REPORT**  
 CHP 555 CARS PAGE 1 (REV 11-05) OPI 085

**FILE**

SPECIAL CONDITIONS		NUMBER MARKED 0	HT & RIM FELONY <input type="checkbox"/>	CITY <b>UNINCORPORATED</b>	JUDICIAL DISTRICT <b>RIVERSIDE SUPERIOR</b>	LOCAL REPORT NUMBER <b>2008080227</b>	
NUMBER KILLED 0		HT & RIM INDEMNIAOR <input type="checkbox"/>	COUNTY <b>RIVERSIDE</b>	REPORTING DISTRICT	BEAT 003	DAY OF WEEK <b>MONDAY</b>	TOW AWAY <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
LOCATION	COLLISION OCCURRED ON: <b>TEMESCAL CANYON RD</b>			MO 08/11/2008	DAY 1415	YEAR 2008	TIME (2400)
	WLEPOST INFORMATION:			GPS COORDINATES LATITUDE 33.83064°		LONGITUDE -117.51693°	
	AT INTERSECTION WITH: <input checked="" type="checkbox"/> OR: <b>178 FEET SOUTH OF JOLORA AVE</b>			STATE HWY REL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		PHOTOGRAPHS BY: <input checked="" type="checkbox"/> NONE	
PARTY 1	DRIVER'S LICENSE NUMBER	STATE CA	CLASS C	AIR BAG M	SAFETY EQUIP. G	VEH YEAR 2002	MAKE / MODEL / COLOR <b>HYUN XG350 BLK</b>
DRIVER	NAME (FIRST, MIDDLE, LAST)			OWNER'S NAME <input checked="" type="checkbox"/> SAME AS DRIVER		LICENSE NUMBER	
PEDESTRIAN	STREET ADDRESS			OWNER'S ADDRESS <input checked="" type="checkbox"/> SAME AS DRIVER		STATE CA	
PARKED VEHICLE	CITY / STATE / ZIP <b>MURRIETA CA</b>			DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER			
BICYCLIST	SEX M	HAIR BLK	EYES BRN	HEIGHT 5-08	WEIGHT 152	BIRTHDATE DAY YEAR	RACE B
OTHER	HOME PHONE		BUSINESS PHONE		VEHICLE IDENTIFICATION NUMBER:		
INSURANCE CARRIER <b>USAA</b>		POLICY NUMBER		VEHICLE TYPE 01		DESCRIBE VEHICLE DAMAGE <input checked="" type="checkbox"/> UNK <input type="checkbox"/> NONE <input type="checkbox"/> MINOR <input type="checkbox"/> MAJOR <input type="checkbox"/> ROLL-OVER	
DIR OF TRAVEL ON STREET OR HIGHWAY <b>S</b>		TEMESCAL CANYON RD		SPEED LIMIT 45		SHADE IN DAMAGED AREA SPRAY	
PARTY 2	DRIVER'S LICENSE NUMBER	STATE CA	CLASS C	AIR BAG M	SAFETY EQUIP. G	VEH YEAR 2002	MAKE / MODEL / COLOR <b>JEEP WRANGLER BLU</b>
DRIVER	NAME (FIRST, MIDDLE, LAST)			OWNER'S NAME <input checked="" type="checkbox"/> SAME AS DRIVER		LICENSE NUMBER GPBEAR	
PEDESTRIAN	STREET ADDRESS			OWNER'S ADDRESS <input checked="" type="checkbox"/> SAME AS DRIVER		STATE CA	
PARKED VEHICLE	CITY / STATE / ZIP <b>CORONA CA</b>			DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER			
BICYCLIST	SEX M	HAIR BLK	EYES BLU	HEIGHT 5-09	WEIGHT 135	BIRTHDATE DAY YEAR	RACE W
OTHER	HOME PHONE		BUSINESS PHONE NONE		VEHICLE IDENTIFICATION NUMBER:		
INSURANCE CARRIER <b>AAA</b>		POLICY NUMBER		VEHICLE TYPE 07		DESCRIBE VEHICLE DAMAGE <input checked="" type="checkbox"/> UNK <input type="checkbox"/> NONE <input type="checkbox"/> MINOR <input type="checkbox"/> MAJOR <input type="checkbox"/> ROLL-OVER	
DIR OF TRAVEL ON STREET OR HIGHWAY <b>S</b>		TEMESCAL CANYON RD		SPEED LIMIT 40		SHADE IN DAMAGED AREA SPRAY	
PARTY 3	DRIVER'S LICENSE NUMBER	STATE CA	CLASS C	AIR BAG M	SAFETY EQUIP. G	VEH YEAR 2007	MAKE / MODEL / COLOR <b>TOYO TUNDRA GRN</b>
DRIVER	NAME (FIRST, MIDDLE, LAST)			OWNER'S NAME <input checked="" type="checkbox"/> SAME AS DRIVER		LICENSE NUMBER NONE	
PEDESTRIAN	STREET ADDRESS			OWNER'S ADDRESS <input checked="" type="checkbox"/> SAME AS DRIVER		STATE CA	
PARKED VEHICLE	CITY / STATE / ZIP <b>LAKE ELSINORE CA</b>			DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER			
BICYCLIST	SEX F	HAIR BRN	EYES BRN	HEIGHT 5-03	WEIGHT 130	BIRTHDATE DAY YEAR	RACE H
OTHER	HOME PHONE		BUSINESS PHONE		VEHICLE IDENTIFICATION NUMBER: 5T1EV54168X044000		
INSURANCE CARRIER <b>ALLSTATE</b>		POLICY NUMBER		VEHICLE TYPE 22		DESCRIBE VEHICLE DAMAGE <input type="checkbox"/> UNK <input type="checkbox"/> NONE <input checked="" type="checkbox"/> MINOR <input type="checkbox"/> MAJOR <input type="checkbox"/> ROLL-OVER	
DIR OF TRAVEL ON STREET OR HIGHWAY <b>N</b>		TEMESCAL CANYON RD		SPEED LIMIT 40		SHADE IN DAMAGED AREA SPRAY	
PREPARER'S NAME <b>E. C. SULLIVAN 017162</b>			DISPATCH NOTIFIED <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> N/A		REVIEWER'S NAME		

DATE REVIEWED  
 8-19-08

STATE OF CALIFORNIA  
**TRAFFIC COLLISION CODING**  
 HP 555 CARS PAGE2 (REV. 11-06) OPI 065

DATE OF COLLISION (MO. DAY YEAR) 8/11/2008	TIME (2400) 1415	NCIC # 9840	OFFICER I.D. 017162	NUMBER
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PROPERTY DAMAGE	OWNER	OWNER ADDRESS	NOTIFIED <input type="checkbox"/> YES <input type="checkbox"/> NO
DESCRIPTION OF DAMAGE			

<b>SEATING POSITION</b> 	<b>OCCUPANTS</b> A - NONE IN VEHICLE B - UNKNOWN C - LAP BELT USED D - LAP BELT NOT USED E - SHOULDER HARNESS USED F - SHOULDER HARNESS NOT USED G - LAP/SHOULDER HARNESS USED H - LAP/SHOULDER HARNESS NOT USED J - PASSIVE RESTRAINT USED K - PASSIVE RESTRAINT NOT USED	<b>SAFETY EQUIPMENT</b> L - AIR BAG DEPLOYED M - AIR BAG NOT DEPLOYED N - OTHER P - NOT REQUIRED  <b>CHILD RESTRAINT</b> Q - IN VEHICLE USED R - IN VEHICLE NOT USED S - IN VEHICLE USE UNKNOWN T - IN VEHICLE IMPROPER USE U - NONE IN VEHICLE	<b>M/C BICYCLE - HELMET</b> DRIVER PASSENGER V - NO X - NO W - YES Y - YES  <b>EJECTED FROM VEHICLE</b> 0 - NOT EJECTED 1 - FULLY EJECTED 2 - PARTIALLY EJECTED 3 - UNKNOWN	<b>INATTENTION CODES</b> A - CELL PHONE HANDHELD B - CELL PHONE HANDSFREE C - ELECTRONIC EQUIPMENT D - RADIO / CD E - SMOKING F - EATING G - CHILDREN H - ANIMALS I - PERSONAL HYGIENE J - READING K - OTHER
-----------------------------	--	--	--	---

ITEMS MARKED BELOW FOLLOWED BY AN ASTERISK (\*) SHOULD BE EXPLAINED IN THE NARRATIVE.

PRIMARY COLLISION FACTOR LIST NUMBER (1) OF PARTY AT FAULT	TRAFFIC CONTROL DEVICES	1 2 3			SPECIAL INFORMATION	1 2 3			MOVEMENT PRECEDING COLLISION
		1	2	3		1	2	3	
A VC SECTION VIOLATED: CITED YES/NO 22108	A CONTROLS FUNCTIONING				A HAZARDOUS MATERIAL				A STOPPED
B OTHER IMPROPER DRIVING*	B CONTROLS NOT FUNCTIONING*				B CELL PHONE HANDHELD IN USE			X X	B PROCEEDING STRAIGHT
C OTHER THAN DRIVER*	C CONTROLS OBSCURED				C CELL PHONE HANDSFREE IN USE				C RAN OFF ROAD
D UNKNOWN*	D NO CONTROLS PRESENT / FACTOR*	X	X	X	D CELL PHONE NOT IN USE				D MAKING RIGHT TURN
	TYPE OF COLLISION				E SCHOOL BUS RELATED				E MAKING LEFT TURN
	A HEAD ON				F 75 FT MOTORTRUCK COMBO				F MAKING U TURN
	B SIDE SWIPE				G 32 FT TRAILER COMBO				G BACKING
	C REAR END				H				H SLOWING / STOPPING
WEATHER (MARK 1 TO 2 ITEMS)	D BROADSIDE				I				I PASSING OTHER VEHICLE
A CLEAR	E HIT OBJECT				J				J CHANGING LANES
B CLOUDY	F OVERTURNED				K				K PARKING MANEUVER
C RAINING	G VEHICLE / PEDESTRIAN				L			X	L ENTERING TRAFFIC
D SNOWING	H OTHER*				M				M OTHER UNSAFE TURNING
E FOG / VISIBILITY FT.					N				N XING INTO OPPOSING LANE
F OTHER*	MOTOR VEHICLE INVOLVED WITH				O				O PARKED
G WIND	A NON - COLLISION				P				P MERGING
	B PEDESTRIAN				Q				Q TRAVELING WRONG WAY
LIGHTING	C OTHER MOTOR VEHICLE				OTHER ASSOCIATED FACTORS (MARK 1 TO 2 ITEMS)				R OTHER*
A DAYLIGHT	D MOTOR VEHICLE ON OTHER ROADWAY	1	2	3	A VC SECTION VIOLATED: CITED YES/NO				
B DUSK - DAWN	E PARKED MOTOR VEHICLE				B VC SECTION VIOLATED: CITED YES/NO				
C DARK - STREET LIGHTS	F TRAIN				C VC SECTION VIOLATED: CITED YES/NO				
D DARK - NO STREET LIGHTS	G BICYCLE				D			X X X	SOBRIETY - DRUG PHYSICAL (MARK 1 TO 2 ITEMS)
E DARK - STREET LIGHTS NOT FUNCTIONING*	H ANIMAL				E VISION OBSCUREMENT				A HAD NOT BEEN DRINKING
ROADWAY SURFACE	I FIXED OBJECT				F INATTENTION*				B HBD - UNDER INFLUENCE
A DRY	J OTHER OBJECT				G STOP & GO TRAFFIC				C HBD - NOT UNDER INFLUENCE*
B WET	PEDESTRIAN'S ACTIONS				H ENTERING / LEAVING RAMP				D HBD - IMPAIRMENT UNKNOWN*
C SNOWY - ICY	A NO PEDESTRIANS INVOLVED				I PREVIOUS COLLISION				E UNDER DRUG INFLUENCE*
D SLIPPERY (MUDDY, OILY, ETC.)	B CROSSING IN CROSSWALK AT INTERSECTION				J UNFAMILIAR WITH ROAD				F IMPAIRMENT - PHYSICAL*
ROADWAY CONDITION(S) (MARK 1 TO 2 ITEMS)	C CROSSING IN CROSSWALK - NOT AT INTERSECTION				K DEFECTIVE VEH. EQUIP.: CITED YES/NO				G IMPAIRMENT NOT KNOWN
A HOLES, DEEP RUT*	D CROSSING - NOT IN CROSSWALK				L UNINVOLVED VEHICLE				H NOT APPLICABLE
B LOOSE MATERIAL ON ROADWAY*	E IN ROAD - INCLUDES SHOULDER				M OTHER*				I SLEEPY / FATIGUED
C OBSTRUCTION ON ROADWAY*	F NOT IN ROAD	X	X	X	N NONE APPARENT				
D CONSTRUCTION - REPAIR ZONE	G APPROACHING / LEAVING SCHOOL BUS				O RUNAWAY VEHICLE				
E REDUCED ROADWAY WIDTH									
F FLOODED*									
G OTHER*									
H NO UNUSUAL CONDITIONS									

ETCH FOR SKETCH DIAGRAM, SEE PAGE 3



MISCELLANEOUS

STATE OF CALIFORNIA

**NARRATIVE/SUPPLEMENTAL**

PAGE 4  
NUMBER

DATE OF INCIDENT 08/11/08  
TIME 1415  
NCIC NUMBER 9840  
OFFICER I.D. 017162

**NOTIFICATION:**

At 1530 hours, I received a call of this traffic collision. I responded from Adams Street at the SR-91 and I arrived on scene at 1545 hours. All speeds, times and measurements are approximate. Measurements were obtained by rollimeter and by pace.

**STATEMENTS:**

Party #1 [redacted] said that he was traveling southbound on Temescal Canyon Road in Vehicle #1 (Hyundi) pulling out from the west dirt shoulder. P-1 said he did not see anyone in the lanes. P-1 said the next thing he knew as he entered the southbound lane of Temescal Canyon Road there was an impact to the side as V-1 collided with V-2.

Party #2 [redacted] said that he was traveling southbound on Temescal Canyon Road in Vehicle #2 (Jeep) at 25-30 miles per hour. P-2 said that the black car (V-1) pulled away from the shoulder right in front of his car he hit the brakes but could not stop before hitting the side of his car. P-2 said the impact pushed his car into the northbound lane where he hit a green truck (V-3).

Party #3 [redacted] said that she was stopped in the northbound lane for traffic that was backed up. P-3 said that the black car (V-1) pulled out from the side of the road and hit a jeep (V-2) which was pushed into the front of her truck.

**SUMMARY:**

The summary was determined by damage observed and statements obtained. Party #1 [redacted] was driving Vehicle #1 (Hyundi) on Temescal Canyon Road southbound pulling away from the west shoulder. Party #2 [redacted] was driving Vehicle #2 (Jeep) Southbound on Temescal Canyon Road at 30 miles per hour. Party #3 [redacted] was driving Vehicle #3 (Toyota) stopped for traffic northbound on Temescal Canyon Road. P-1 started to pull out onto Temescal Canyon Road and failed to observe V-2 in the southbound lane. It was at this time the left front side V-1 collided with the right front of V-2. After the collision with V-1, V-2 was pushed into the northbound lane of Temescal Canyon Road where the left front of V-2 collided with the left front of V-3. After the collisions all vehicles were moved to the west shoulder of Temescal Canyon Road.

**AREA(S) OF IMPACT:** Determined by statements.

AOI #1 (V-1 vs. V-2) was 178 feet south of the south roadway edge prolongation of Jolora Avenue. and 4 feet east of the west roadway edge of Temescal Canyon Road.

PREPARER'S NAME	I.D. NUMBER	DATE	REVIEWER'S NAME/DATE
E. Sullivan	17162	08/11/08	

STATE OF CALIFORNIA

**NARRATIVE/SUPPLEMENTAL**

PAGE 5

DATE OF INCIDENT	TIME	NCIC NUMBER	OFFICER I.D.	NUMBER
08/11/08	1415	9840	017162	

1 AOI #2 (V-2 vs. V-3) was 188 feet south of the south roadway edge prolongation of Jolora  
 2 Avenue, and 14 feet east of the west roadway edge of Temescal Canyon Road.

3  
4 **CAUSE:**

5  
6 The cause was determined by statements obtained and damage observed. Party #1 [REDACTED] was  
 7 found to be at fault for this collision by driving Vehicle #1 (Hyundi) in violation of VC section  
 8 22106- unsafe starting or entry on to roadway.

PREPARER'S NAME	ID. NUMBER	DATE	REVIEWER'S NAME/DATE
E. Sullivan	17162	08/11/08	

STATE OF CALIFORNIA  
**SKETCH DIAGRAM**

CHP 555 Page 4 (Rev. 8-97) OPI 042

PAGE 3 OF 5

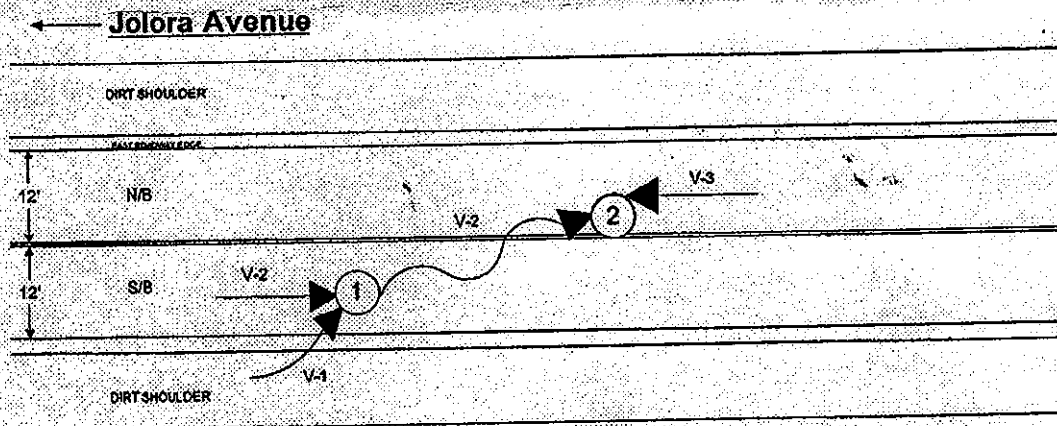
DATE OF INCIDENT 08/11/2008	TIME 1415	NCIC NUMBER 9840	OFFICER I.D. 017162	NUMBER
--------------------------------	--------------	---------------------	------------------------	--------

ALL MEASUREMENTS ARE APPROXIMATE AND NOT TO SCALE UNLESS STATED (SCALE= )

Sketch



**Temescal Canyon Road**



PREPARED BY E. C. SULLIVAN	I.D. NUMBER 017162	DATE 08/11/2008	REVIEWER'S NAME	DATE
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## To Our Valued Customer

Caliber Collision Centers- Norco will not be held responsible for any items left or lost while your vehicle is being repaired in our facility. We will take the necessary precautions to keep your vehicle safe and secure. We kindly ask that you remove all personal belongings.

To help you, here are a few things to remember:

- \*Garage door remotes/FasTrak
- \*Parking Passes
- \*Jewelry
- \*CDs or DVDs
- \*iPods
- \*Change in ash trays or dash pockets
- \*Personal contents in glove box or trunk

We have bags available. Please request one from your friendly service advisor upon vehicle drop off.

Thank you very much.

The Staff at Caliber Collision Norco

Customer Acknowledgement

Signature



Date: 11/8/08

# To Our Valued Customers:

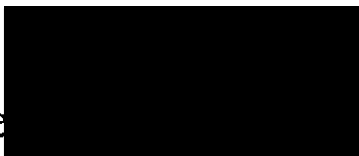
Insurance checks are welcome as payment for the repairs of your vehicle.

For all other payments we accept: Visa, Master Card, American Express, Discover Card, Money Orders, Cashier's Checks, and Cash.

Personal checks and business checks are NOT accepted.

Thank you  
Caliber Collision Centers

Signature



Date: 11-3-08



46444

CUSTOMER #:

[REDACTED]

WORKORDER

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

PAGE 1

MURRIETA, CA [REDACTED]  
 HOME: [REDACTED] BUS:

SERVICE ADVISOR: 452 DUTSMAN, JD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
/	02	HYUNDAI XG350	KMHFU45E02 [REDACTED]	[REDACTED]	45289/	[REDACTED]
DEL DATE	PROD. DATE	WARR EXP	PROMISED	PO NO.	PAYMENT	INV. DA
07APR02 IS						
02DEC06 DD		01DEC2010	17:00 29DEC06		CASH	
R.O. OPENED	READY	OPTIONS: STK:45074A				
29DEC2006 10:24						

LINE	OP CODE	TECH. TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	1800	IHY	ALIGNMENT

# B 1000

IHY RENTAL

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.

ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.

ORIGINAL ESTIMATED

AUTHORIZED ADDITIONS

\$ 0

\$

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE

**SERVICE & PARTS HOURS**

Monday - Friday 7:00 AM - 7:00 PM  
 Saturday 8:00 AM - 5:00 PM



**VOID  
AFTER  
THIS DATE  
/ /**

MURRIETA CA

# DUE BILL

KMHFU45E0

**WORK PROMISED TO BE PERFORMED AT TIME OF SALE**

DATE	DESCRIPTION OF CAR	LICENSE	CUSTOMER'S NAME	SALESMAN	STOCK NO.
12/02/06	02 HYUNDAI YG350 L			JEFF HENRY	45074A

**PRESENT THIS ORDER WHEN WORK IS TO BE COMPLETED**

1. ONE FREE ALIGNMENT *When?*
2. *Replace Front Light Bdd Cglt.*
- 3.
- 4.
- 5.
- 6.

NO OTHER FREE WORK PROMISED OR IMPLIED

I HEREBY ACCEPT THIS DUE BILL WITH THE UNDERSTANDING THAT IT IS VALID FOR ONLY (30) THIRTY DAYS FROM DATE OF ISSUANCE

NOTE: THE ABOVE PROMISED WORK IS THE ONLY WORK TO BE PERFORMED WITHOUT ADDITIONAL CHARGE. WORK WILL BE CHARGED FOR IN ACCORDANCE WITH THE TYPE OF WARRANTY ISSUED AT TIME OF SALE, AND WILL BE CASH ON DELIVERY. ALL WORK MUST BE DONE IN OUR SHOP, AND YOU MUST MAKE AN ADVANCE APPOINTMENT WITH THE SERVICE DEPARTMENT BEFORE THE ABOVE WORK CAN BE PERFORMED.

Signed: Sales Mgr. X *[Signature]*

Signed: Customer X *[Signature]*

**DUE TO INSURANCE REGULATIONS — NO LOAN CARS AVAILABLE**

## IMPORTANT INFORMATION

California law requires *traffic accidents* on a California street/highway or private property to be reported to the Department of Motor Vehicles (DMV) within 10 days if there was an injury, death or property damage. Untimely reporting could result in DMV suspending a driver license. Accidents occurring on December 31, 2002, or prior must result in damages to *any one person's property* in excess of \$500, and accidents occurring on **January 1, 2003, or after** must result in damages in excess of \$750 to be reported. Accidents involving vehicles *not required to be registered* such as an off-road vehicle (OHV), implement of husbandry, or snowmobile or occurring on a military base or occurring on the driver's *own* property involving *only* the personal property of the driver *and* there was no injury or death are not reportable.

The law requires the driver to file **this SR-1 form** with DMV **regardless of fault**. This report must be made in addition to any other report filed with a law enforcement agency, insurance company, or the California Highway Patrol (CHP) as their reports **do not** satisfy the filing requirement. An insurance agent, attorney, or other designated representative may file the report for the driver.

The law requires every driver and every owner of a motor vehicle to be "financially responsible" for any injury or damage resulting from operating or owning a motor vehicle. The minimum insurance level for "financial responsibility" is **public liability and property damage coverage** of \$15,000 for injury or death of one person, \$30,000 for injury or death of two or more persons and \$5,000 property damage per accident. Comprehensive and collision insurance **does not meet the legal requirement**.

§1806 of the California Vehicle Code (CVC) requires the DMV to record accident information **regardless of fault** when individuals report accidents under the Financial Responsibility Law or if law enforcement agencies or CHP investigate and make a report.

## WHEN COMPLETING THIS FORM...

*Please print within the spaces and boxes on this form.* If you need to provide additional information on a separate piece of paper(s) or you include a *copy* of any law enforcement agency report, please check the box to indicate 'Additional Information Attached'. **If you are the passenger reporting the accident**, be sure to identify yourself by using the 'other' box and stating 'passenger' in the explanation.

- Write **unk (for unknown)** or **none** in any space or box when you do not have information on the other party involved.
- Give insurance information that is complete and which *correctly and fully* identifies the **company** that *issued* the policy.
- Place the correct National Association of Insurance Commissioners (NAIC) number for your insurance company in the boxes provided. The NAIC number should be located on your insurance ID card or you can contact your insurance agent or company for the information.
- Identify any person involved in the accident (driver, passenger, bicyclist, pedestrian, etc.) who you saw was injured or complained of bodily injury or know to be deceased.
- Record in the OTHER PROPERTY DAMAGED section any damage to telephone poles, fences, street signs, guard posts, trees, livestock, dogs, etc., meeting the filing requirement, including amount. *This may require that you contact the owner of the property for an estimate of damages.*
- Once you have completed this report, please mail it to:

**DEPARTMENT OF MOTOR VEHICLES  
FINANCIAL RESPONSIBILITY  
MAIL STATION J237  
P.O. BOX 942884  
SACRAMENTO, CA 94284-0884**

DMV does not accept reports or take actions against non-reporting or uninsured motorists unless this SR-1 form is sent to DMV by someone involved in the accident or their designee and the report is received by DMV *within one calendar year of the accident date*.

## ADVISORY STATEMENT

The accident information on the SR-1 is required under the authority of Divisions 6 and 7 of the California Vehicle Code. Failure to provide the information will result in suspension of the driving privilege. Except as made confidential by law (e.g., medical information) or exempted under the Public Records Act, the information is a public record, is regularly used by law enforcement agencies and insurance companies, and is open to public inspection. §16005 CVC limits the public record for SR-1 reports to accident involvement, but does allow persons with a proper interest (involved drivers, their employers, etc.) to receive specified information. Individuals may inspect or obtain copies of information contained in their records during regular office hours. The Financial Responsibility Section Manager, 2570 24th Street, Sacramento, CA 95818 (telephone number: 916-657-6677) is responsible for maintaining this information.



46049

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA [REDACTED]  
 HOME: [REDACTED] BUS:

PAGE 1

SERVICE ADVISOR: 452 JD DUITSMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0 [REDACTED]	[REDACTED]	44822/44822	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 15DEC06			CASH	15DEC06
R.O. OPENED	READY	OPTIONS: STK:45074A					
09:07 15DEC06	15:12 15DEC06						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A FRONT WHEEL ALIGNMENT PER CHARLES IN SALES							
1800 FRONT SUSPENSION							
99 IHY							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	(N/C) 0.00

CUSTOMER TO RESCHEDULE WHEN SOP PARTS ARE INSTALLED  
 \*\*\*\*\*

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b>  \$	<b>AUTHORIZED ADDITIONS</b>  \$	<b>DESCRIPTION</b> LABOR AMOUNT 0.00 PARTS AMOUNT 0.00 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.00 TOTAL CHARGES 0.00 LESS INSURANCE 0.00 SALES TAX 0.00	<b>TOTALS</b> PLEASE PAY THIS AMOUNT 0.00
	<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Notice to Consumer: Please read important information on back.		I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE  CUSTOMER SIGNATURE	



46050

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

DUPLICATE 1  
 PAGE 2

SERVICE ADVISOR: 452 JD DUITSMAN

MURRIETA, CA [REDACTED]  
 HOME: [REDACTED] BUS: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E[REDACTED]	[REDACTED]	44822/44822	[REDACTED]	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 15DEC06			CASH	15DEC06
R.O. OPENED	READY	OPTIONS: STK:45074A					
09:10 15DEC06	15:13 15DEC06						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		482	CHY			0.00	0.00
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D: 0.00

\*\*\*\*\*

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b> \$	<b>AUTHORIZED ADDITIONS</b> \$	<b>DESCRIPTION</b> LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX <b>PLEASE PAY THIS AMOUNT</b>	<b>TOTALS</b> 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE		CUSTOMER SIGNATURE	0.00
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Saturday 8:00 AM - 5:00 PM		<b>Notice to Consumer: Please read important information on back.</b>		



46050

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

DUPLICATE 1  
 PAGE 1

MURRIETA, CA [REDACTED]  
 HOME: [REDACTED] BUS:

SERVICE ADVISOR: 452 JD DUITSMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0 [REDACTED]	[REDACTED]	44822/44822	[REDACTED]	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 15DEC06			CASH	15DEC06
R.O. OPENED	READY	OPTIONS: STK:45074A					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUS STATES PASS SD FRT FOG LIGHT IS OUT  
 CAUSE: E

2600 SPECIAL ORDER PARTS  
 482 CHY  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B CUS STATES D/S FRT HEADLIGHT LENS HAS CONDENSATION  
 CAUSE: .

2600 SOP  
 482 CHY  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

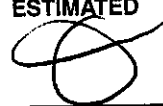
C CUS STATES SERVICE ENGINE SOON LIGHT IS ON  
 CAUSE: .

35357R00 SENSOR-ACCELERATOR POSITION RE (N/C)  
 482 WHY (N/C)  
 1 35357-3B011 SENSOR-ACC  
 35357R00 SENSOR-ACCELERATOR POSITION ADD GDS  
 OPERATION (N/C)  
 482 WHY  
 FC:  
 PART#: 35357-3B011  
 COUNT: 1  
 CLAIM TYPE:  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D CUS STATES REAR VIEW MIRROR NEEDS TIGHTENING  
 CAUSE: E

2600 SPECIAL ORDER PART

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICH-EVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	ORIGINAL ESTIMATED	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
	\$ 	\$	LABOR AMOUNT	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Saturday 8:00 AM - 5:00 PM	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE  CUSTOMER SIGNATURE		PARTS AMOUNT	
			GAS, OIL, LUBE	
Notice to Consumer: Please read important information on back.			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
		SALES TAX		
		PLEASE PAY THIS AMOUNT		



Mitsubishi - Suzuki

46049

CUSTOMER #:

WORKORDER

26825 AUTO MALL PARKWAY (951) 894-5600
MURRIETA, CA 92562 FAX (951) 894-5698
B.A.R. LIC. AC 243966 EPA# CAL 000304411

PAGE 1

MURRIETA, CA
HOME: BUS:

SERVICE ADVISOR: 452 DUTSMAN, JD

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes data for 02 HYUNDAI XG350 and 01DEC2010 17:00 15DEC06.

Table with columns: LINE, OP CODE, TECH. TYPE, DESCRIPTIONS/INSTRUCTIONS. Includes entry # A 1800 IHY FRONT WHEEL ALIGNMENT PER CHARLES IN SALES.

Service and Parts Hours section containing warranty information, original and authorized estimated costs, and service hours for Monday-Friday and Saturday.



46050

CUSTOMER #:

WORKORDER

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

PAGE 2

MURRIETA, CA  
 HOME: BUS:

SERVICE ADVISOR: 452 DUITSMAN, JD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0		44822/		
DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS			17:00 15DEC06			CASH	
R.O. OPENED	READY	OPTIONS: STK:45074A					
15DEC2006 09:10							

LINE	OP CODE	TECH. TYPE	DESCRIPTION/INSTRUCTIONS
# D	2600	WHY	CUS STATES REAR VIEW MIRROR NEEDS TIGHTENING

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b> \$ 0	<b>AUTHORIZED ADDITIONS</b> \$
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Saturday 8:00 AM - 5:00 PM	CUSTOMER SIGNATURE 	



46050

CUSTOMER #

WORKORDER

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

PAGE 1

MURRIETA, CA  
 HOME: BUS:

SERVICE ADVISOR: 452 DUITSMAN, JD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0		44822/		
DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DA
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 15DEC06			CASH	
R.O. OPENED	READY	OPTIONS: STK:45074A					
15DEC2006 09:10							

LINE	OP	CODE	TECH. TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	2600		WHY	CUS STATES PASS SD. FRT FOG LIGHT IS OUT

# B	2600		WHY	CUS STATES D/S. FRT HEADLIGHT LENS HAS CONDENSATION
-----	------	--	-----	---

# C	1200		WHY	CUS STATES SERVICE ENGINE SOON LIGHT IS ON
-----	------	--	-----	--

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b> \$	<b>AUTHORIZED ADDITIONS</b> \$
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Saturday 8:00 AM - 5:00 PM	CUSTOMER SIGNATURE 	

6847P

# BORROWED VEHICLE AGREEMENT

Made this 15th day of December Year 2006 by and between [Redacted]

hereinafter designated as "Dealer" and the undersigned Carriage Motor Company hereinafter designated as "Borrower".

For and in consideration of the loan of that certain vehicle (more specifically hereinafter described by Dealer to Borrower), it is mutually agreed as follows:

(1) The subject vehicle is: Make Ford, Year Model 2006, Body Style Taurus

V.I.N. 1FAHP56486 [Redacted] License [Redacted]

- (2) Borrower agrees that he has examined and inspected the loaned vehicle and that it is in first class mechanical and over-all condition.
- (3) Borrower agrees that he will not cause or allow the subject vehicle to be loaned, rented, or driven by any person other than Borrower, and is not to be driven beyond a radius of fifty (50) miles from Dealer's place of business.
- (4) Borrower agrees that while this Agreement is in force he will preserve and protect the subject vehicle from loss or damage. Borrower agrees to be liable for all costs of repairs to the vehicle regardless of fault. Borrower is specifically advised to be certain that his own automobile insurance coverage will provide for payment of such loss in the event of any accident.
- (5) Borrower agrees that he will not use said vehicle, cause or permit the same to be used in any manner whatsoever in violation or contravention of any Municipal, County, State or Federal law, ordinance or regulation.
- (6) Borrower agrees that in the event of any accident involving said loan vehicle he will, within twelve (12) hours following such accident, furnish to Dealer a full and complete report thereof, and will report such accident to the Department of Motor Vehicles of the State within the time and in the manner prescribed under the provisions of the vehicle Code of State, or, in the event of loss or destruction of said vehicle or any of its accessories or of loss of possession thereof for inability to return same to Dealer on demand for any reason whatsoever, Borrower will pay Dealer the market value of the vehicle and reasonable market value for loss of accessories unless otherwise specified.
- (7) Borrower agrees that all expenses incident to the maintenance of the subject vehicle shall be borne solely by Borrower, and Borrower further expressly agrees to hold harmless and indemnify Dealer against all claims and demands arising or resulting from Borrowers use, storage and / or repairs of and to the subject vehicle during the period of this Agreement.
- (8) Borrower covenants and agrees with the Dealer that he will forever hold harmless and indemnify said Dealer from any and all claims, demands, causes of action, attorneys fees and expense of any nature alleged or alleged to arise from the use, operation, maintenance and ownership of the subject vehicle while this Agreement remains in force and effect, and to reimburse Dealer for any loss or damage during said period. It is further agreed that in the event Dealer files any action to recover possession of or the value of or the cost of repairing said vehicle, or in the event Dealer employs an attorney to defend it in any action filed by Borrower, or anyone claiming for personal injuries, or property damage, arising out of the use of the subject vehicle while in the actual or constructive possession of Borrower, Borrower agrees to pay Dealer upon demand any and all reasonable sums expended by it for attorney fees and court costs.
- (9) The loaned vehicle shall be returned by borrower to the Dealer at his place of business within \_\_\_\_\_ days from date, or prior thereto on Dealer's demand. Borrower also waives any claim which he may hereafter assert for any and all damage he may hereafter sustain by reason of any action, civil or criminal, which Dealer or his Agents may take in connection with the Borrower's use or retention of the subject vehicle in the event of Borrower's failure to return said vehicle to Dealer as specified in this paragraph.
- (10) In event Borrower has left another vehicle in possession of Dealer for the purpose of repairs or other services, and should the above described borrowed vehicle be damaged while in the possession of Borrower, then the Dealer shall have lien upon and retain possession of such other vehicle left in possession of Dealer by Borrower until all damage to the borrowed vehicle has been paid, and if not paid within ten days after completion of repairs or other service, the Dealer may sell other vehicle and apply the proceeds to, costs of repairs or other service to the borrowed vehicle.
- (11) Borrower agrees that he will not operate vehicle while under the influence of alcohol or narcotics.
- (12) Borrower agrees that he will, at his sole risk and expense, maintain Bodily Injury and Property Damage Liability Insurance covering the use of subject vehicle during the time it is in his possession and until it is returned to the Dealer. Dealer shall not be required to carry or provide Bodily Injury or Property Damage Liability Insurance during said period of time.
- (13) Borrower represents that he is now fully authorized to operate the vehicle as evidenced by:

Operator's License Number [Redacted] State of California Expiration Date 8/4/2009

Insurance Co. United Services Policy No. [Redacted]

Borrower's Expiration Date \_\_\_\_\_ Agent \_\_\_\_\_

Loaned 9:30 AM Dec. 15 Year 2006 Odometer Reading Out 11,599

To be returned on demand AM Year \_\_\_\_\_ Odometer Reading In \_\_\_\_\_

Returned \_\_\_\_\_ AM Year \_\_\_\_\_

IT IS FURTHER EXPRESSLY AGREED by and between the Parties herein that covering the loan of the subject vehicle by Dealer to Borrower. [Redacted]

Dated this 15th day of December Year 2006 By X [Redacted]

By X [Redacted] Address \_\_\_\_\_

At Murietta City \_\_\_\_\_ Phone \_\_\_\_\_

**ABOVE DESCRIBED VEHICLE IS NOT TO BE DRIVEN INTO MEXICO**  
CAUTION: Borrower is responsible for all damage to the vehicle regardless of fault and is advised to contact his own insurance agent broker to be sure he has insurance coverage.

61043

\*INVOICE\*



26825 AUTO MALL PARKWAY (951) 894-5600  
MURRIETA, CA 92562 FAX (951) 696-6812  
B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA  
HOME: BUS:

PAGE 1

SERVICE ADVISOR: 216 MARK VOIGHT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0		70678/70680		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 21APR08		90.00	CASH	22APR08
R.O. OPENED	READY	OPTIONS:					
		STK:45074A					

14:01 21APR08 09:36 22APR08

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES CHECK ENGINE LIGHT IS ON, CHECK AND ADVISE

CAUSE: P0560 LOSS OF MEMORY POWER TO ECU

CE CUSTOMER STATES CHECK ENGINE LIGHT IS ON,

CHECK AND ADVISE

218 WHY

1 39110-39680 ELECTRONIC

(N/C)

(N/C)

FC:

PART#: 39110-39680

COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

TESTED AT ECU AND FOUND TO BE 12.53 VOLTS. DIAGNOSTIC FOR CODE  
RECOMMENDED REPLACEMENT OF ECU. REPLACED ECU OK NOW.

\*\*\*\*\*

ALL HYUNDAI, MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES WHICH-EVER OCCURS FIRST.

ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.

ORIGINAL ESTIMATED

AUTHORIZE ADDITIONS

DESCRIPTION

TOTALS

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

SERVICE & PARTS HOURS

Monday - Friday 7:00 AM - 6:00 PM

Saturday 8:00 AM - 2:00 PM

Notice to Consumer: Please read important information

60788

\*INVOICE\*

# Carriage Motor Company

Hyundai · Mitsubishi

26825 AUTO MALL PARKWAY (951) 894-5600  
MURRIETA, CA 92562 FAX (951) 696-8812  
B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA  
HOME: BUS:

PAGE 1

SERVICE ADVISOR: 216 MARK VOIGHT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
/	02	HYUNDAI XG350	KMHFU45E		70678/70680	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO	PAYMENT	INV DATE
07APR02 IS						
02DEC06 DD		01DEC2010	17:00 22APR08		90.00 CPP	22APR08

R.O. OPENED READY OPTIONS: STK:45074A

09:36 14APR08 09:25 22APR08

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES CHECK ENGINE LIGHT IS ON / SOP HERE  
CAUSE: P0560 CODE FOUND MEMORY POWER TO PCM WAS .2 TO .6 VOLTS.

CE CUSTOMER STATES CHECK ENGINE LIGHT IS ON,  
CHECK AND ADVISE

218	CHY					298.45	298.45
1	91220-39501	BOX ASSY-J			806.75	700.27	700.27
		SPECIAL ORDER 203					

PARTS: 700.27 LABOR: 298.45 OTHER: 0.00 TOTAL LINE A: 998.72

TESTED POWER AT ENGINE DISTRIBUTION BLOCK AND FOUND LOW VOLTAGE AS WELL. GOOD VOLTAGE AT FUSE BUT LOST IN DISTRIBUTION BOX. REPLACE DISTRIBUTION BLOCK WITH NEW. OK NOW.

\*\*\*\*\*

B\*\* CUSTOMER REQUEST TRANSPORTATION. (CMC RENTAL CAR)

RENTAL CUSTOMER REQUEST TRANSPORTATION. (CMC RENTAL CAR)

99 CPPR 0.00 0.00

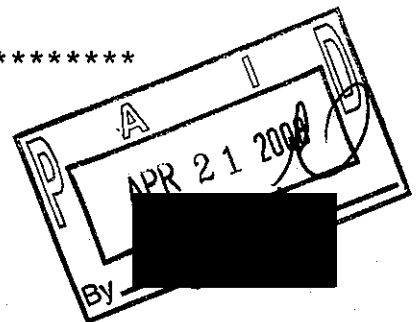
SUBL RENTAL

CPPR 175.00 175.00

PARTS: 0.00 LABOR: 0.00 OTHER: 175.00 TOTAL LINE B: 175.00

RENTAL

\*\*\*\*\*



DESCRIPTION	ORIGINAL ESTIMATED	AUTHORIZED ADDITIONS	TOTALS
LABOR AMOUNT			298.45
PARTS AMOUNT			700.27
GAS / OIL / FLUIDS			0.00
SUBLET AMOUNT			175.00
MISC CHARGES			0.00
TOTAL CHARGES			1173.72
LESS INSURANCE			1141.55
SALES TAX			67.83
PLEASE PAY THIS AMOUNT			100.00

ALL HYUNDAI, MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES WHICH-EVER OCCURS FIRST.

ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.

### SERVICE & PARTS HOURS

Monday - Friday 7:00 AM - 6:00 PM

Saturday 8:00 AM - 2:00 PM

Notice to Consumer: Please read important information on back.

**AUTOMOBILE  
 REGISTRATION  
 CARD  
 VALID FROM**

**04/08/2006 TO 04/08/2007**

LICENSE NUMBER	
[REDACTED]	
YEAR MODEL	MAKE
<b>2002</b>	<b>HYUN</b>

Vehicle Identification Number		
KMHFU45E02 [REDACTED]		
Body Type	Type Veh	Type Lic
4D	12	11
MP	Axis	UNLADEN/G/CGW
G		WC

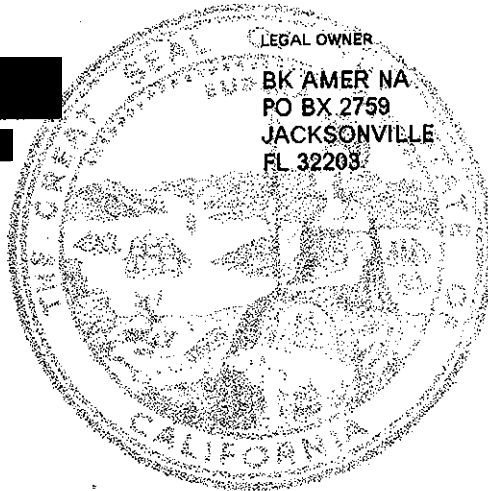
Year First Sold	VLF Class
2002	CL
Date Issued	Year
02/01/2007	2006
County Code	Fees Paid
33	\$15

REGISTERED OWNER

[REDACTED]  
 MURRIETA CA [REDACTED]

LEGAL OWNER

BK AMER NA  
 PO BX 2759  
 JACKSONVILLE  
 FL 32208



**IMPORTANT:** This card or facsimile copy shall be kept in the vehicle for which it is issued. This requirement does not apply when the vehicle is left unattended. It need not be displayed, however, it must be presented to any peace officer upon demand.



MO	Clearance #	PC
NN	173070122 B20561F0000015	Z

1. You should already have a current year sticker on your vehicle. However, if you have not received your sticker within 30 days of paying your renewal fees, please contact DMV at 1-800-777-0133.

**IMPORTANT:** California law requires that every driver or owner of a vehicle shall maintain liability insurance or another form of financial responsibility at all times. Written evidence of liability insurance must be carried in each vehicle and presented upon request to a peace officer or if you are involved in an automobile accident.

2. If you do not receive a renewal notice, contact DMV. You must do this on or before the vehicle expiration date or penalties will be due in accordance with Vehicle Code Sections 9552-9554. If you are cited for not registering your vehicle, the court may impose a fine.

3. When writing to DMV, always give your full name, present address, vehicle make, license plate and vehicle identification numbers.

4. Immediately notify DMV by mail or in person on the proper forms when:

You change your address.

You sell your vehicle.

You are involved in an accident (whether or not it was your fault) when the damage is over \$750, any bodily injury or death.

For more information, visit our website at [www.dmv.ca.gov](http://www.dmv.ca.gov) or call 1-800-777-0133.

[REDACTED]  
 MURRIETA CA [REDACTED]



United Services  
Automobile Association

Member Name [REDACTED]	USAA Number 18594276	L/R Number 5	Date of Loss 08-11-2008
---------------------------	-------------------------	-----------------	----------------------------

## USAA STARS LIMITED LIFETIME WARRANTY

USAA warrants that the quality of the workmanship of all repairs performed by the STARS shop will meet generally accepted standards for proper repair as recognized in the automobile repair industry at the time and place the repairs are performed. This warranty applies only if the STARS shop that performed the repairs has been given an opportunity to correct and is unable to correct any deviation through its warranty program. Should the quality of the workmanship of the repairs fail to meet generally accepted standards for proper repair as recognized in the automobile repair industry at the time and place the repairs are performed, and should the STARS shop be unable to correct the deviation through its warranty program, then USAA will, at its own expense, authorize payment to correct the deviation. This warranty is effective for as long as you own your vehicle. It is not transferable to any other person.

This warranty covers the quality of workmanship only and does not cover parts, materials, or equipment except as specifically provided below. USAA makes no representation or warranty, express or implied, concerning parts, materials, or equipment. Parts, material, and equipment may be covered by a manufacturer's warranty. Also excluded from this warranty are the following: normal wear and tear, rust repair, damage caused by rust, and damage resulting from unreasonable use or improper maintenance of the vehicle.

Any express warranty not provided herein is hereby excluded and disclaimed. Any implied warranties of merchantability and fitness for any particular purpose which may exist are expressly limited to the period of time in which you own your vehicle. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

USAA shall not be liable to any person for any special, incidental, or consequential damages, whether arising out of breach of warranty, breach of contract, or otherwise. Some states do not allow the exclusion of special, incidental or consequential damages, so the above exclusion may not apply to you.

This warranty is independent of any other warranty, express or implied, which may be offered by USAA in other programs, such as quality replacement parts and like kind and quality parts, and does not in any manner expand, restrict, or otherwise affect the applicability and/or operation of such warranties as offered in the other programs.

When repairs are completed and your vehicle is returned to you for your use, you should receive an itemized print of the completed description of repairs including parts, labor, and all related costs and a STARS warranty specific to the repair associated with this claim. Retain a copy of the itemized repairs and the STARS warranty provided to you by the shop in order for USAA to honor this warranty.

August 12, 2008

Page 2

You may submit correspondence or questions to me. My contact information is:

**Address:** P.O. Box 659462  
San Antonio, Texas 78265  
**Fax:** 800-531-8669  
**Phone:** 1-800-531-8722, ext. 4-6085

Sincerely,



---

Gregory M Nelson  
USAA Western Regional Office  
United Services Automobile Association

**CALIFORNIA  
AUTO BODY REPAIR CONSUMER BILL OF RIGHTS**

---

**A CONSUMER IS ENTITLED TO:**

- 1. SELECT THE AUTO BODY REPAIR SHOP TO REPAIR AUTO BODY DAMAGE COVERED BY THE INSURANCE COMPANY. AN INSURANCE COMPANY SHALL NOT REQUIRE THE REPAIRS TO BE DONE AT A SPECIFIC AUTO BODY REPAIR SHOP.**
- 2. AN ITEMIZED WRITTEN ESTIMATE FOR AUTO BODY REPAIRS AND, UPON COMPLETION, A DETAILED INVOICE. THE ESTIMATE AND THE INVOICE MUST INCLUDE AN ITEMIZED LIST OF PARTS AND LABOR ALONG WITH THE TOTAL PRICE FOR THE WORK PERFORMED. THE ESTIMATE AND INVOICE MUST ALSO IDENTIFY ALL PARTS AS NEW, USED, AFTERMARKET, RECONDITIONED, OR REBUILT.**
- 3. BE INFORMED ABOUT COVERAGE FOR TOWING AND STORAGE SERVICES.**
- 4. BE INFORMED ABOUT THE EXTENT OF COVERAGE, IF ANY, FOR A REPLACEMENT RENTAL VEHICLE WHILE A DAMAGED VEHICLE IS BEING REPAIRED.**
- 5. BE INFORMED OF WHERE TO REPORT SUSPECTED FRAUD OR OTHER COMPLAINTS AND CONCERNS ABOUT AUTO BODY REPAIRS.**

**COMPLAINTS WITHIN THE JURISDICTION OF THE BUREAU OF AUTOMOTIVE REPAIR**

Complaints concerning the repair of a vehicle by an auto body repair shop should be directed to:

**Toll Free (800) 952-5210  
California Department of Consumer Affairs  
Bureau of Automotive Repair  
10240 Systems Parkway  
Sacramento, CA 95827**

The Bureau of Automotive Repair can also accept complaints over its web site at:  
[www.autorepair.ca.gov](http://www.autorepair.ca.gov)

**COMPLAINTS WITHIN THE JURISDICTION OF THE CALIFORNIA INSURANCE COMMISSIONER**

Any concerns regarding how an auto insurance claim is being handled should be submitted to the California Department of Insurance at:

**(800) 927-HELP or (213) 897-8921  
California Department of Insurance  
Consumer Services Division  
300 South Spring Street  
Los Angeles, CA 90013**

The California Department of Insurance can also accept complaints over its web site at:  
[www.insurance.ca.gov](http://www.insurance.ca.gov)

---

NOTE: Authority cited: Sections 790.10, 1874.85, 1874.87 of the California Insurance Code. Reference: Sections 790.03(c), 790.03(h)(3), and 1874.87 of the California Insurance Code; Sections 9884.8, 9884.9 of the California Business and Professions Code; and California Code of Regulations, Title 10, Chapter 5, Subchapter 7.5, Section 2695.8(j).

December 4, 2006

**Carriage**

**Motor**

**Company**

TEMECULA

27420 Ynez Road

P.O. Box 892830

Temecula, CA 92589-2830

951•694•6060

800•521•6555

MURRIETA

26825 Automall Parkway

Murrieta, CA 92562

951•894•5600

881•331•6469



**BUICK®**



**PONTIAC**  
DRIVING EXCITEMENT.

**GMC**



**MITSUBISHI**



**SUZUKI**

Murrieta, CA [REDACTED]

Dear [REDACTED]

We at Carriage Motor Company would like to take this opportunity to thank You for your recent purchase of a 2006 Hyundai XG350 L and also tell you a little about our dealership.

We have been in the Temecula Valley since 1990 and are the GM Goodwrench Service Plus dealership in the area. We take pride in the quality of Parts and Service provided to our valued customers. All of us are very committed to the community in which we live and work. Thanks to customers like you, we are able to consistently sponsor many local events.

David Bertone, our service manager, Eli Miller, our parts manager, along with their knowledgeable staff, would like to welcome you and assist you with any scheduling of maintenance or parts and accessories you may need in the future. Our professional sales staff, led by Perry Brandt, can answer any questions you may have about your new vehicle. Please feel free to call on us anytime.

Before being offered for re-sale all pre-owned vehicles go through a complete inspection for safety and reliability. Sometimes they may take on their own personality traits, unknown to us. Therefore we offer a variety of extended service plans for such occasions.

Again, thank you for choosing Carriage Motor Company for your purchase. We look forward to serving you and your family with all your automotive needs.

Sincerely,

  
Tim Burke  
President & General Manager

PRINT DATE  
17-JAN-2007

SERVICE CENTER  
P.O. Box 2840  
Scottsdale, AZ 85252-2840

CONTRACT NUMBER  
VCA-13414583

SALE DATE  
02-DEC-2006

VEHICLE SERVICE CONTRACT ENDORSEMENT

\*

Name of Purchaser

[REDACTED]  
MURRIETA, CA [REDACTED]

Dealer

CARRIAGE MOTOR COMPANY  
P.O. BOX 892830  
TEMECULA, CA 92589-2830

Telephone: 951-694-6060

Effective Date  
02-DEC-2006

Odometer  
44258

Expiration Date  
02-DEC-2010

Expiration Odometer  
100000

Vehicle Program Coverage  
AUTOMOTIVE PREFERRED CARE - NEW

Lienholder  
BANK OF AMERICA

Vehicle Description

2002 HYUNDAI XG350L 6 CYL  
KMHFU45E [REDACTED]

Options

SEALS AND GASKETS  
ADVANCED TECHNOLOGY

Contract Term: 48/100000 Deductible: 100

**Important Notice**

THE FOLLOWING HAS BEEN AMENDED:

PROGRAM / COMPONENT COVERAGE

PLEASE ATTACH THIS NOTICE TO YOUR VEHICLE SERVICE CONTRACT.

If you have any questions regarding this notice, please contact your dealership. Thank you.

201\_26962  
2007010526  
END

**CNA**



60576

\*INVOICE\*

# Carriage Motor Company

Hyundai • Mitsubishi

26825 AUTO MALL PARKWAY (951) 894-5600  
MURRIETA, CA 92562 FAX (951) 696-6812  
B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA  
HOME: [REDACTED] BUS:

PAGE 1

SERVICE ADVISOR: 216 MARK VOIGHT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	HYUNDAI XG350	KMHFU45E0 [REDACTED]	[REDACTED]	69978/69978	[REDACTED]	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 05APR08		90.00	CASH	05APR08
R.O. OPENED	READY	OPTIONS: STK:45074A					
09:39 05APR08	12:21 05APR08						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A CUSTOMER STATES CHECK ENGINE LIGHT IS ON, CHECK AND ADVISE  
 CAUSE: P0560 SYSTEM VOLTAGE - MALFUNCTION  
 CE CUSTOMER STATES CHECK ENGINE LIGHT IS ON,  
 CHECK AND ADVISE

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

NECESSARY TO REPLACE PCM/ECU. UNABLE TO WARRANTY PART AT THIS TIME  
 DUE TO PARTS OF PCM/ECU LAYING ON PASSENGER SIDE FLOOR BOARD. CUSTOMER  
 TO CONTACT SERVICE MANAGER ON MONDAY 4.7.08. EST FOR REPAIR  
 \$1500.00+TAX

B PERFORM FREE MULTI POINT INSPECTION  
 MPI PERFORM FREE MULTI POINT INSPECTION

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

COMPLETE

ALL HYUNDAI, MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES WHICH-EVER OCCURS FIRST.

ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.

### SERVICE & PARTS HOURS

Monday - Friday 7:00 AM - 6:00 PM

Notice to Consumer: Please read important information on back.

ORIGINAL ESTIMATED

AUTHORIZED ADDITIONS

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

NATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER NAME \_\_\_\_\_ HOME PHONE \_\_\_\_\_  
 DATE \_\_\_\_\_ E-MAIL \_\_\_\_\_ BUSINESS PHONE \_\_\_\_\_  
 YEAR \_\_\_\_\_ MODEL \_\_\_\_\_ VIN \_\_\_\_\_  
 MILEAGE \_\_\_\_\_ R.O. # \_\_\_\_\_ SERVICE ADVISOR \_\_\_\_\_

# MULTI-POINT INSPECTION REPORT

CHECKED & OKAY

WILL REQUIRE FUTURE ATTENTION

REQUIRES IMMEDIATE ATTENTION

**FLUID LEVELS**

OK	FILL	FLUID LEVELS
<input type="checkbox"/>	<input type="checkbox"/>	Engine Oil
<input type="checkbox"/>	<input type="checkbox"/>	Transmission Fluid
<input type="checkbox"/>	<input type="checkbox"/>	Coolant
<input type="checkbox"/>	<input type="checkbox"/>	Brake Fluid
<input type="checkbox"/>	<input type="checkbox"/>	Power Steering Fluid
<input type="checkbox"/>	<input type="checkbox"/>	Clutch Fluid
<input type="checkbox"/>	<input type="checkbox"/>	Window Washer Fluid

**UNDER HOOD**

<input type="checkbox"/>	Engine Air Filter
<input type="checkbox"/>	Cooling System, A/C and Heating System
<input type="checkbox"/>	Radiator, Heater, A/C Hoses
<input type="checkbox"/>	Accessory Drive Belts

**UNDER VEHICLE**

<input type="checkbox"/>	Shocks, Struts, Suspension Components
<input type="checkbox"/>	Steering Linkage
<input type="checkbox"/>	Driveshaft, Transmission, U-Joints, Shift Linkage
<input type="checkbox"/>	Springs
<input type="checkbox"/>	Exhaust System
<input type="checkbox"/>	CV Boots/Axle
<input type="checkbox"/>	Wheel Alignment

**GENERAL**

<input type="checkbox"/>	Head/Fog Lamps
<input type="checkbox"/>	Interior Lights
<input type="checkbox"/>	Signal Lights
<input type="checkbox"/>	Brake Lights
<input type="checkbox"/>	Tail Lights
<input type="checkbox"/>	Horn
<input type="checkbox"/>	Wiper Blades

**BATTERY**

<input type="checkbox"/>	Good	Factory Spec Cold Cranking Amps	<input type="checkbox"/>	Good
<input type="checkbox"/>	Low		<input type="checkbox"/>	Needs Recharge
<input type="checkbox"/>	Bad	Actual Cold Cranking Amps	<input type="checkbox"/>	Needs Replacement

**BRAKE INSPECTION**

MEASURE FRONT/REAR BRAKE LININGS

Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)

Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or less (Drum)

Note Vehicle Damage

**TIRE INSPECTION**

TREAD DEPTH

LF	6/32 or Greater	RF	6/32 or Greater
LF	2/32 or Less	RF	2/32 or Less
LR	6/32 or Greater	RR	6/32 or Greater
LR	2/32 or Less	RR	2/32 or Less

TIRE WEAR INDICATES \_\_\_\_\_ Alignment Checked \_\_\_\_\_ Wheel Balance Needed \_\_\_\_\_

TIRE PRESSURE SET TO FACTORY RECOMMENDED (PSI) FRONT \_\_\_\_\_ REAR \_\_\_\_\_

Comments: \_\_\_\_\_

DATE \_\_\_\_\_ ESTIMATE \_\_\_\_\_

CUSTOMER SIGNATURE \_\_\_\_\_

INSPECTED BY \_\_\_\_\_ NUMBER \_\_\_\_\_

# Carriage Motor Company

Mitsubishi • Suzuki

47936

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA [REDACTED]  
 HOME: [REDACTED] BUS:

PAGE 1

SERVICE ADVISOR: 452 JD DUITSMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E [REDACTED]	[REDACTED]	47880/47880	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 16FEB07			CASH	16FEB07
R.O. OPENED	READY	OPTIONS: STK:45074A					
10:39 16FEB07	11:37 16FEB07						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUS STATES REAR VIEW MIRROR IS LOOSE/INSTALL SOP

CAUSE: BROKEN

2600 REPLACED REAR VIEW MIRROR

429 WHY

1 85101-38000 MIRROR ASM

(N/C)

FC: PART#: COUNT:

(N/C)

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

REPLACED REARVIEW MIRROR

\*\*\*\*\*

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	ORIGINAL ESTIMATED \$ <del>0</del>	AUTHORIZED ADDITIONS \$	DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INSURANCE SALES TAX	TOTALS 0.00 0.00 0.00 0.00 0.00 0.00 0.00
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE		PLEASE PAY THIS AMOUNT 0.00	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM		CUSTOMER SIGNATURE		
Notice to Consumer: Please read important information on back.				

# CMC Rental Cars

27420 Ynez Road Temecula, Ca: 92591 (909) 694-6060

RENTAL AGREEMENT

6122

CUSTOMER NAME				VEHICLE NO.		LICENSE NO.																					
HOME ADDRESS				YEAR-CAR LINE (TRUCK SERIES)		MODEL AND COLOR																					
CITY		STATE		ZIP CODE		SPEEDOMETER IN																					
DRIVER'S LICENSE NO.		STATE		EXP. DATE		SPEEDOMETER OUT																					
BIRTH DATE		SOCIAL SECURITY NO.		HOME PHONE		MILES DRIVEN																					
LOCAL CONTACT				ADDRESS		PHONE																					
EMPLOYER				POSITION		VERIFIED																					
EMPLOYER'S ADDRESS				PHONE																							
CITY		STATE		ZIP		REFERRED BY																					
<p>ONLY THE BELOW NAMED PERSONS ARE AUTHORIZED AS ADDITIONAL DRIVERS. IF NONE, PRINT "NONE" ACROSS THIS SECTION AND HAVE SIGNED BY CUSTOMER.</p> <table border="1"> <tr> <th>NAME</th> <th>AGE</th> <th>E</th> <th>E</th> </tr> <tr> <td></td> <td></td> <td>1/4</td> <td>1/4</td> </tr> <tr> <td></td> <td></td> <td>1/2</td> <td>1/2</td> </tr> <tr> <td></td> <td></td> <td>3/4</td> <td>3/4</td> </tr> <tr> <td></td> <td></td> <td></td> <td>F</td> </tr> </table>								NAME	AGE	E	E			1/4	1/4			1/2	1/2			3/4	3/4				F
NAME	AGE	E	E																								
		1/4	1/4																								
		1/2	1/2																								
		3/4	3/4																								
			F																								
<p>COMPREHENSIVE/COLLISION DAMAGE WAIVER (C/CDW)</p> <p>RATES: \$8.00 PER DAY PER WEEK</p> <p>BY INITIALING, CUSTOMER ACCEPTS OR DECLINES COMPREHENSIVE/COLLISION DAMAGE WAIVER AT THE RATES LISTED ABOVE. BY DECLINING WAIVER, CUSTOMER ACCEPTS FULL RESPONSIBILITY FOR ALL LOSS/DAMAGE TO THE RENTED VEHICLE UP TO \$1000.00 PER OCCURRENCE, REGARDLESS OF CAUSE. NOTICE: WAIVER DOES NOT COVER LOSS OR DAMAGE RESULTING FROM ANY VIOLATION OF PARAGRAPH 1. OR 2. ON PAGE 1 OF THIS AGREEMENT, FOR MISSING VEHICLE PARTS OR FOR INTERIOR VEHICLE DAMAGE OTHER THAN NORMAL WEAR AND TEAR CAUSED BY VEHICLE OCCUPANTS INCLUDING ANIMALS.</p> <p><b>C/CDW IS NOT INSURANCE</b></p>				<p>ACCEPTS <input checked="" type="checkbox"/></p> <p>DECLINES <input type="checkbox"/></p>																							
<p>VEHICLE CONDITION</p> <p>OUT</p> <p>IN</p>				<p>SPARE &amp; JACK O.R. <input type="checkbox"/></p> <p>CUST. INIT.</p>		<p>COMPREHENSIVE/COLLISION DAMAGE WAIVER</p>																					
<p>CREDIT CARD CO.</p> <p>EXP. DATE</p> <p>VERIFIED</p>				<p>SUB TOTAL</p> <p>SALES TAX</p> <p>TOTAL</p> <p>CREDITS</p>																							
<p>60788 B</p> <p>WARRS</p>				<p>TOTAL CHARGES</p> <p>LESS DEPOSIT</p> <p>BALANCE DUE</p>																							
<p>CUSTOMER'S SIGNATURE</p>				<p>CASH REFUND</p> <p>CUSTOMER INITIALS</p> <p>WARNING:</p> <ul style="list-style-type: none"> <li>Read carefully all terms and conditions on the reverse side.</li> <li>You are responsible for all traffic violations and must turn in all summonses upon check in.</li> <li>Report all accidents immediately.</li> </ul> <p>Customer has read both sides of this agreement and agrees to the terms and conditions thereof. Customer authorizes Licensee to process a credit card voucher, if any, in Customer's name. Customer may be prosecuted if vehicle is not returned when due back.</p>																							
<p>EXTENDED TO</p> <p>ADDITIONAL CASH DEPOSIT \$</p> <p>DATE</p> <p>INITIALS</p>				<p>30 DAY PERIOD.</p>																							
<p>CHECKED OUT BY:</p> <p>PREPARED BY:</p>				<p>CHECKED IN BY:</p>																							

30 LEVE  
 CONTRACT # B914DX

7004  
 694-6060  
 ATWB



46444

\*INVOICE\*

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

MURRIETA, CA  
 HOME: BUS:

PAGE 1

SERVICE ADVISOR: 452 JD DUITSMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0		45289/45289		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 29DEC06			CASH	30DEC06
R.O. OPENED	READY	OPTIONS: STK:45074A					
10:24 29DEC06	15:16 30DEC06						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

**A ALIGNMENT**

CAUSE: PULLING RT  
 1800 ALIGNMENT  
 99 IHY (N/C)  
 SUBL BEST 4 LESS INV#1017274 PO#1769 (N/C)  
 IHY  
 FC:  
 SUBL 1 DAY RENTAL  
 IHY (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

PEROFMRD 4 WHEEL ALIGNMENT  
 \*\*\*\*\*

**B RENTAL**

CAUSE: KEPT CAR  
 1000 SERVICE MENUS  
 99 IHY (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

1 DAY RENTAL PER SALES  
 \*\*\*\*\*

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICH-EVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	ORIGINAL ESTIMATED	AUTHORIZED ADDITIONS	DESCRIPTION	TOTALS
			LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS INSURANCE	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

**SERVICE & PARTS HOURS**  
 Monday - Friday 7:00 AM - 7:00 PM  
 Notice to Consumer: Please read and understand this



46443

CUSTOMER #:



WORKORDER

26825 AUTO MALL PARKWAY (951) 894-5600  
 MURRIETA, CA 92562 FAX (951) 894-5698  
 B.A.R. LIC. AC 243966 EPA# CAL 000304411

PAGE 1

MURRIETA, CA  
 HOME: BUS:

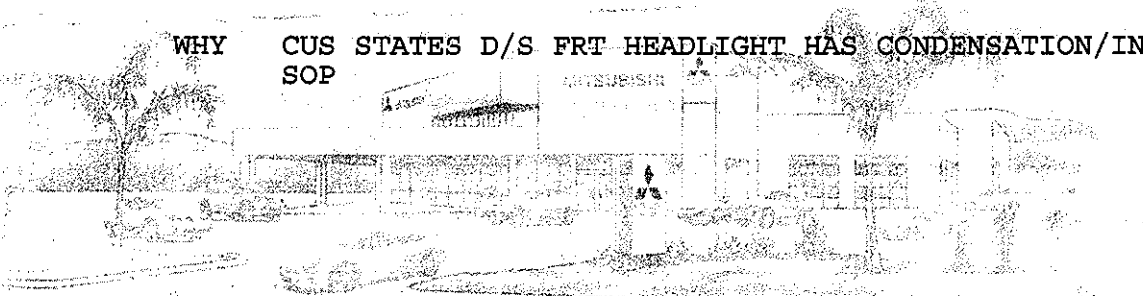
SERVICE ADVISOR: 452 DUTSMAN, JD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E		45289/		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 29DEC06			CASH	
R.O. OPENED	READY	OPTIONS: STK:45074A					
29DEC2006	10:21						

LINE OF CODE TECH. TYPE DESCRIPTIONS/INSTRUCTIONS

# A 2600 WHY CUS STATES PASS SD FRT FOG LIGHT IS OUT/INSTALL SOP

# B 2600 WHY CUS STATES D/S FRT HEADLIGHT HAS CONDENSATION/INSTALL SOP



# C 2600 WHY CUS STATES REAR VIEW MIRROR IS LOOSE/INSTALL SOP

ALL MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES, WHICHEVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b> \$ <i>4</i>	<b>AUTHORIZED ADDITIONS</b> \$
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 7:00 PM Saturday 8:00 AM - 5:00 PM	CUSTOMER SIGNATURE 	



Public Service Agency



# NOTICE OF INCOMPLETE RENEWAL

LICENSE #  
**4WXL216**

We have received your application to renew your vehicle registration. However, it is incomplete and your sticker and registration card cannot be issued until the item(s) listed below are received by DMV.

**Note:** If payment has been received, and the registration of your vehicle expires in the process of completing the renewal requirements, your vehicle is still subject to citation or impoundment.

- **A Smog Certification.** Please take this notice to a SMOG station. When the vehicle passes inspection, the certification will be transmitted to DMV electronically. Your registration card and sticker will be mailed to you upon receipt of the electronic certification by the department. **No further action is required on your part.**
- Please allow 30 days from the date you obtain your certification to receive your registration card and sticker before initiating any further contact with the department.
- If your vehicle does not pass inspection, the SMOG technician will explain to you what you must do. If you have additional questions, you may call the Bureau of Automotive Repair at 1(800) 952-5210 or log on to [www.smogcheck.ca.gov](http://www.smogcheck.ca.gov).

CUSTOMER COPY - DO NOT RETURN TO DMV

For DMV Use Only  
Change of Address (see back)  
For DMV Use Only

**S**

16221111	RI204080870016	00392	NIR701
LICENSE NUMBER		MAKE	
[REDACTED]		HYUN	
VIN			
KMHFU45E0		[REDACTED]	
DMV USE ONLY		RENEWAL FEE DUE	
		\$0	

MAKE PAYMENT TO:

[REDACTED]  
MURRIETA CA [REDACTED]

DMV RENEWAL  
P.O. BOX 942869  
SACRAMENTO CA 94269-0001



CUSTOMER COPY - DO NOT RETURN TO DMV

b a c k

**CALIFORNIA EVIDENCE OF FINANCIAL RESPONSIBILITY**

Name and Address of Insured

MURRIETA CA

Insurance Company

UNITED SERVICES AUTOMOBILE ASSN

Policy Number

Effective Date

Expiration Date

12/03/07

06/03/08

Vehicle Make/Vehicle Identification Number

Year

HYUNDAI

KMHFU45E0

2002

This policy provides at least the minimum amounts of liability insurance required by the CA VEH CODE SECTION 16056 for the specified vehicle and named insureds and may provide coverage for other persons and other vehicles as provided by the insurance policy.

**California Evidence of Financial Responsibility**

Keep this card.

**IMPORTANT:** The California Financial Responsibility Act (Section 16020) of the Vehicle Code requires every owner or operator of a vehicle subject to the requirements of the Financial Responsibility Act to carry evidence of financial responsibility in the vehicle at all times. Under vehicle code (Section 16028) every driver involved in an accident must provide evidence of financial responsibility at the scene. Failure to comply is an infraction and shall be punishable by fines, impoundment or license suspension.

Additional copies available at [usaa.com](http://usaa.com)

POLICY SERVICE (800) 531-8111

CLAIMS (800) 531-8222

**CALIFORNIA AUTOMOBILE INSURANCE IDENTIFICATION CARDS**

We've issued two identification cards as evidence of liability insurance for your vehicle(s). These cards are valid only as long as liability insurance remains in force. **KEEP A COPY OF THE ID CARD IN YOUR VEHICLE AT ALL TIMES.**

You may be required to produce your identification card at vehicle registration or inspection, when applying for a driver's license, following an accident, or upon a law enforcement officer's request.

53CA2

10/27/07

55047-0307

b a c k

**California Evidence of Financial Responsibility**

Keep this card.

**IMPORTANT:** The California Financial Responsibility Act (Section 16020) of the Vehicle Code requires every owner or operator of a vehicle subject to the requirements of the Financial Responsibility Act to carry evidence of financial responsibility in the vehicle at all times. Under vehicle code (Section 16028) every driver involved in an accident must provide evidence of financial responsibility at the scene. Failure to comply is an infraction and shall be punishable by fines, impoundment or license suspension.

Additional copies available at [usaa.com](http://usaa.com)

POLICY SERVICE (800) 531-8111

CLAIMS (800) 531-8222



CHECK (✓) PROGRAM COVERAGE SELECTED BELOW



### VEHICLE SERVICE CONTRACT PART I

Today's Date Dec 2 2006  
(CONTRACT SALE DATE)

### PROOF OF REGISTRATION

TOGETHER WITH PART II COMPLETES THIS VEHICLE SERVICE CONTRACT

Name of Purchaser [REDACTED]				DEALER Code <b>VCA-</b>	Contract Number <b>13414583</b>
Address [REDACTED]		State <b>CA</b>	Zip [REDACTED]	CONTRACT SALE DATE <b>Dec 2 2006</b>	CONTRACT SALE MILEAGE <b>44258</b>
SELLING DEALER <b>CARRIAGE MOTOR COMPANY</b>		Telephone [REDACTED]		Expiration Date <b>Dec 2 2010</b>	Expiration Mileage <b>100000</b>
Address <b>26825 AUTOMALL PARKWAY</b>		City <b>MURRIETA</b>	State <b>CA</b>	Year <b>2002</b>	Make <b>HYUNDAI</b>

### CHECK (✓) VEHICLE CYLINDERS

CYLINDERS (check one)  3  4  5  6  8  10  12

### CHECK (✓) PROGRAM COVERAGE SELECTION (check one)

**NEW/NEAR-NEW VEHICLE COVERAGE**

AUTOMOTIVE PREFERRED CARE<sup>SM</sup>

MECHANICAL ADVANTAGE CARE<sup>SM</sup>

FACTORY+PLUS PREFERRED CARE<sup>SM</sup> (non-powertrain components only)

FACTORY+PLUS ADVANTAGE CARE<sup>SM</sup> (non-powertrain components only)

**USED VEHICLE COVERAGE**

AUTOMOTIVE PREFERRED CARE<sup>SM</sup>

MECHANICAL ADVANTAGE CARE<sup>SM</sup>

VALUE CAR CARE+PLUS<sup>SM</sup> (components 1 - 10)

VALUE CAR CARE<sup>SM</sup> (components 1 - 7)

### SELECT OPTIONAL COVERAGE

SEAL AND GASKET PACKAGE (USED VEHICLES with 100,000 miles or less)

SPECIALTY OPTION PACKAGE

The Seal and Gasket Package and Specialty Option Package provide additional component coverage and are provided only if eligible and if the box(es) is checked and additional surcharge(s) is paid (see Part II for details).

CONTRACT DEFINITIONS (See Section 11, "Definitions" of YOUR Part II): "WE," "US," and "OUR" refer to the obligor of this contract, which is Continental Service Provider, Inc.

The CNA company against which YOU may make a claim if WE do not settle YOUR claim within sixty (60) days of OUR receipt of YOUR proof of loss is Continental Casualty Company, 333 S. Wabash Ave., Chicago, Illinois 60604, 312-822-5000.

### Purchase of this contract is not required in order to purchase, register or obtain financing for a motor vehicle.

The program selection determines YOUR coverage. Make sure YOUR Part II matches the program selected. It is further understood that YOUR coverage begins on the CONTRACT SALE DATE for NEW/NEAR-NEW VEHICLE coverage and for USED VEHICLE coverage. Expiration of coverage is determined by the greater of time or mileage, whichever occurs first. Specific state requirements may apply to YOUR contract and are listed on the reverse side of this page. Furthermore, please acknowledge by signing below that YOU have read and accept the provisions of the contract as a complete statement of YOUR coverage and rights and that YOU are not relying on any writings other than this contract or any other representations or promises. This service contract does not provide coverage for vehicles that are used or equipped for certain types of business, as specified in YOUR Part II of this service contract. Restrictions apply. See YOUR Part II.

YOU are hereby advised that in the event of cancellation of YOUR contract for reasons other than repossession or a total loss of the VEHICLE, any resulting refund will be made payable to both the SELLING DEALER and lienholder and forwarded to the SELLING DEALER.

WE have retained a SERVICE CENTER to provide administrative services on OUR behalf. Should YOU have any questions concerning coverage or benefits under this contract, YOU may call OUR SERVICE CENTER 800-722-4758, extension 444.

Dec 2 2006

Dealer Salesperson's Signature

Dec 2 2006

**PRE-CONTRACT DISCLOSURE STATEMENT**  
(Conditional Sale Contract)

Buyer's Name: [REDACTED]	Seller's Name: [REDACTED]
Vehicle Description: 02 HYUNDAI XG350 I	VIN: KMHEU45E0 [REDACTED]
CARRIAGE MOTOR COMPANY	Dec 2 2006

<b>Optional Products and Services</b> (Cal. Civil Code § 2982.2)		<b>Price</b>
Theft Deterrent Device _____	\$ _____	N/A
Theft Deterrent Device _____	\$ _____	N/A
Surface Protection Product _____	\$ _____	N/A
Surface Protection Product _____	\$ _____	N/A
Service Contract <u>CNA 48 Months / 100000 Miles</u>	\$ <u>1195.00</u>	
Service Contract _____	\$ _____	N/A
Debt Cancellation (GAP) Contract _____	\$ _____	N/A
Vehicle Contract Cancellation Option Agreement _____	\$ _____	N/A
Insurance Product _____	\$ _____	N/A
<b>Total:</b>	\$ <u>1195.00</u>	
<b>Installment Payment EXCLUDING Listed Items:</b>	\$ <u>282.48</u>	
<b>Installment Payment INCLUDING Listed Items:</b>	\$ <u>226.71</u>	

Both installment payments quoted in the box above include other amounts to be financed in the conditional sale contract, such as the price of the vehicle, government fees, taxes, and the following:

Document preparation fee (not a governmental fee)	\$ <u>45.00</u>
Smog fee paid to Seller	\$ <u>58.00</u>
Optional fee for seller to electronically register vehicle	\$ _____
Prior credit or lease balance remaining on trade-in	\$ _____
Other <u>State Smog Fee</u>	\$ <u>8.25</u>
Other <u>License Fees</u>	\$ <u>27.00</u>

Payment terms are subject to financing approval. Financing terms and approval are not conditioned on the purchase of any of the above products and services. This document is not a purchase contract, purchase order, or binding commitment. See conditional sale contract for actual terms and conditions and important disclosures. The product descriptions above are for reference only; see product documentation (available from dealer before purchase) for terms, conditions, and limitations.

You hereby acknowledge that you have read and understood the terms and conditions of this disclosure document and have consented to including the above charges in the conditional sale contract.

**X** \_\_\_\_\_ **X** \_\_\_\_\_  
Buyer's Signature Co-Buyer's Signature

**CONTRACT CANCELLATION OPTION AGREEMENT**  
(Used Vehicle Purchases Only)

Co-Buyer Name: _____ Address: (you) _____ MURRIETA CA _____	
CARRIAGE MOTOR COMPANY 26825 AUTOMALL PARKWAY MURRIETA CA 92562	Dec 2 2006
Year: 2002 Make: HYUNDAI Model: XG350 L VIN: KMHEU45E0 _____	Odometer: Reading At Time of Delivery: 44258 Maximum Reading Before Option Void: _____
Date: _____ Time: _____	Mileage Limitation: Maximum Added Miles After Delivery: (may not be less than 250 miles) _____
Restocking Fee: \$ 250.00	Restocking Fee: \$ N/A

**1. Cancellation Option.** Subject to the terms and conditions on the front and back of this agreement, if you purchase this contract cancellation option, you will have the right to cancel your purchase of the Vehicle and obtain a full refund, less the Restocking Fee shown above as reduced by the Cancellation Option Purchase Price shown above.

**2. Cancellation Deadline.** You may exercise the right to cancel the purchase of the Vehicle only if you personally deliver to us at our address above all of the following, no later than the date and time shown above as the Cancellation Deadline:

- Written notice exercising the right to cancel the purchase signed by you, which may take the form of a copy of this agreement with your signature in the box below entitled "Notice of Exercise";
- Any unpaid Restocking Fee shown above reduced by the Cancellation Option Purchase Price shown above;
- The following original documents if given by us to you when you purchased the Vehicle: (i) this contract cancellation option agreement; (ii) the vehicle purchase contract and related documents; and (iii) all vehicle titling and registration documents; and
- The Vehicle, with added miles not to exceed the Mileage Limitation shown above, in the same condition as when it was delivered to you, except for reasonable wear and tear and manifestations of pre-existing defects or mechanical problems not caused by you, and all keys, manuals, and other accessories. The Vehicle must be free of all liens and encumbrances, other than any lien or encumbrance created by or incident to the conditional sales contract, any loan arranged by us, or any purchase money loan obtained by the buyer from a third part. *Once the Mileage Limitation is exceeded or the Cancellation Deadline has passed, the cancellation option is void.*

See important additional terms and conditions on the reverse side of this agreement.

<p align="center"><b>SIGN HERE TO DECLINE OPTION</b></p> <p>By signing below, you acknowledge that you were given the opportunity to purchase this Contract Cancellation Option, but <del>decline to do so and decline to receive from us any title</del>  <b>VOLUNTARILY DECLINE THIS OPTION AND GIVE UP THE RIGHT IT PROVIDES TO CANCEL YOUR VEHICLE PURCHASE.</b></p> <p>_____                  Buyer's Signature</p>	<p align="center"><b>SIGN HERE TO PURCHASE OPTION</b></p> <p>By signing below, you and we agree to the terms and conditions appearing on both sides of this agreement, which the required notice of cancellation). <b>BY SIGNING HERE YOU VOLUNTARILY ELECT TO PURCHASE THIS OPTION.</b></p> <p>X _____ X _____                  Buyer's Signature Co-Buyer's Signature</p> <p>X _____                  Seller's Signature</p>
--	--

**NOTICE OF EXERCISE**

**[For signature and delivery to Seller only if you decide to cancel]**

By signing below, I (we) elect to exercise the right to cancel the purchase of the above Vehicle pursuant to the terms of this agreement.

**Cancellation Deadline: Date \_\_\_\_\_ Time: \_\_\_\_\_**

X \_\_\_\_\_ X \_\_\_\_\_  
 Buyer's Signature Co-Buyer's Signature

Copy 1 - Buyer    Copy 2 - Buyer    Copy 3 - Seller

**AGREEMENT TO FURNISH INSURANCE POLICY  
(TO BE USED WITH SECURITY AGREEMENT ON SALE OF VEHICLE)**

Date Dec 2 2006

TO SELLER CARRIAGE MOTOR COMPANY

26825 AUTOMALL PARKWAY MURRIETA CA 92562

The undersigned Purchaser(s) agree(s) to furnish his/their own Insurance policy, covering property which is the subject of a Security

Agreement dated this 2 day of Dec, 2006

The vehicle referred herein is described as follows:

Year	Make	Model	Body	Vehicle Identification No.
<u>02</u>	<u>HYUNDAI</u>	<u>XG350 L</u>		<u>KMHFU45E0</u> [REDACTED]

Such Insurance policy must be delivered to the Seller within \_\_\_\_\_ days from the date hereof, and if Seller does not receive such Policy by the time stated, Seller may (but is not required to) procure insurance of the kind and type agreed to be furnished under the terms of the above mentioned Security Agreement.

Ins. Co: USAA Agent P & C INS.

9800 FREDRICKSBURG RD SAN ANTONIO TX 78208-0001 900 531-0111  
ADDRESS OF AGENT - STREET CITY STATE ZIP AGENT'S PHONE NUMBER

Policy No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Fire & Theft -  Additional Coverage -  \$ 500.00 Deductible Comprehensive -  \$ 500.00 Deductible Collision

In the event I fail to furnish a valid insurance policy, or written evidence, from an insurance company for comprehensive and deductible collision insurance coverage, within the time specified from above date, I hereby agree to pay to Seller or its assignees any earned premium for any policy they may have to place for the above described vehicle in accordance with repayment procedures established under California Civil Code Section 2982.8.

I/we further agree to assume forthwith any and all responsibility for damage to the property referred to above or resulting from the use, maintenance or operation thereof, and agree to hold Seller free of any loss, claim, or liability resulting from any damage to said property or from the use, maintenance or operation thereof.

Loss Payee

**NOTICE TO BUYER:** This Agreement does not authorize the ordering of **Public Liability or Property Damage Insurance.**

Any insurance ordered by the financial institution will cover loss of or damage to the above described vehicle only and will not include **Public Liability or Property Damage Insurance.**

**"WARNING: IT IS YOUR RESPONSIBILITY UNDER CALIFORNIA LAW TO OBTAIN LIABILITY INSURANCE OR BE SUBJECT TO PENALTIES FOR VIOLATING SECTION 16020 OF THE VEHICLE CODE, WHICH MAY INCLUDE LOSS OF LICENSE OR FINE. THE INSURANCE ACQUIRED BY THE LIENHOLDER DOES NOT PROVIDE LIABILITY COVERAGE AND DOES NOT COMPLY WITH CALIFORNIA LAW."**

[REDACTED] MURRIETA CA [REDACTED]  
BUYER'S NAME ADDRESS

[REDACTED] \_\_\_\_\_ X \_\_\_\_\_  
HOME PHONE BUSINESS PHONE CO-BUYER'S SIGNATURE

FORM # PS15180 PRINTING SOLUTIONS (909) 307-2032 • (888) 220-0048

This Printer makes no warranty, express or implied, as to content or fitness for purpose of this form. Consult your own legal counsel.

CUSTOMER #

60576

# Carriage Motor Company

Hyundai · Mitsubishi

WORKORDER

PAGE 1

26825 AUTO MALL PARKWAY (951) 894-5600  
MURRIETA, CA 92562 FAX (951) 696-6812  
B.A.R. LIC. AC 243966 EPA# CAL 000304411

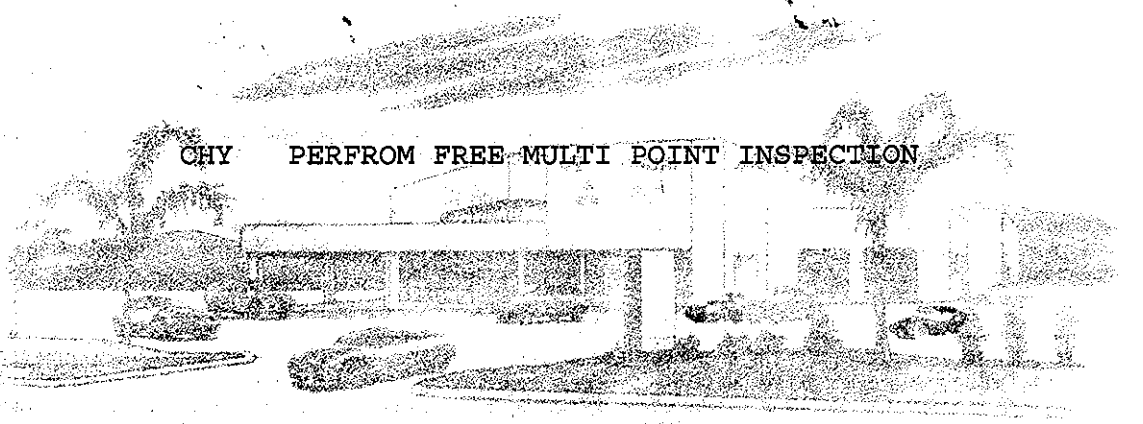
MURRIETA, CA  
HOME BUS:

SERVICE ADVISOR: 216 VOIGHT, MARK

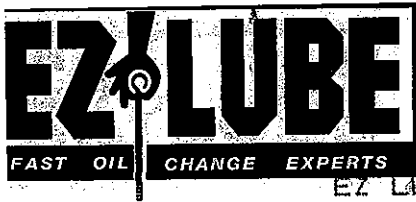
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
/	02	HYUNDAI XG350	KMHFU45E0		69978/		
DEL DATE	PROD DATE	WARR EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07APR02 IS							
02DEC06 DD		01DEC2010	17:00 05APR08		90.00	CASH	
R.O. OPENED	READY	OPTIONS: STK:45074A					
05APR2008 09:39							

LINE	OP CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	CE		CHY	CUSTOMER STATES CHECK ENGINE LIGHT IS ON, CHECK AND ADVISE

# B	MPI		CHY	PERFORM FREE MULTI POINT INSPECTION
-----	-----	--	-----	-------------------------------------



ALL HYUNDAI, MITSUBISHI PARTS AND ACCESSORIES ARE WARRANTED FOR 12 MONTHS/12,000 MILES WHICH-EVER OCCURS FIRST.  ALL LABOR IS WARRANTED FOR 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. THIS WARRANTY IS IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY. NO WARRANTY ON USED PARTS OR PARTS SUPPLIED BY CUSTOMER.	<b>ORIGINAL ESTIMATED</b>  \$ 90. <sup>00</sup>	<b>AUTHORIZED ADDITIONS</b>  \$
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.	
<b>SERVICE &amp; PARTS HOURS</b> Monday - Friday 7:00 AM - 6:00 PM Saturday 8:00 AM - 2:00 PM		



4554190

EZ LUBE #115 BAR #AF240249  
 40430 CALIFORNIA OAKS  
 MURRIETA CA 92562

DATE 04/15/2007 10:29  
 INVOICE NO. 00115-04554188  
 TRANSACTION NO. 07041504554188  
 EMPLOYEES 115AB 1155AB 115AK

CUSTOMER INFORMATION		VEHICLE INFORMATION	
[REDACTED] MURRIETA, CA [REDACTED]		YEAR 2002 MAKE HYUNDAI MODEL XG350 ENGINE 6cyl 3.5L FI	LICENSE PLATE [REDACTED] ALTERNATE ID [REDACTED] MILEAGE 51024

PLATE	DATE	MILEAGE	SERVICES
[REDACTED]	04/15/07	51024	LAB

SERVICE CHECKLIST	DESCRIPTION	QTY	PRICE
ENGINE OIL REPLACED	L4612 OIL FILTER	1.00	3.99
DRAIN PLUG WASHER CHECKED	MOBIL 10/30 MOTOR OIL	5.00	12.50
OIL FILTER REPLACED	MISC. LABOR CHARGE	16.50	16.50
LUBRICATE CHASSIS SEALED			
CHECK FLUID LEVELS			
TRANSMISSION FLUID FULL			
REAR DIFFERENTIAL FLUID FWD			
BRAKE FLUID VISUAL OK			
POWER STEERING FLUID FULL			
WINDOW WASHER FLUID FULL			
BATTERY FLUID SEALED			
INSPECT			
AIR FILTER CHECKED			
BREATHER ELEMENT NO CHECK			
PCV VALVE NO CHECK			
WIPER BLADES CHECKED			
TIRE PRESSURE F35 R35			
WASH WINDOWS COMPLETED			
VACUUM INTERIOR COMPLETED			

SERVICE COMMENTS	
THANK YOU!!!!!! HAVE A NICE DAY!!!	SUBTOTAL 32.99 TAXABLE PARTS 16.49 NONTAXABLE LABOR 16.50 STATE PARTS TAX 1.28 TOTAL 34.27 CASH 35.00 CHANGE 0.73

MESSAGES

service on JULY 14, 2007 or 54024 miles.  
 notice and oral approval of an  
 e original estimated price.

Cardholder acknowledges receipt of goods and /or services in the amount of the total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

AUTHORIZED & RECEIVED BY

*Thank You!*

We really appreciate your business • Your satisfaction is our goal

IF THERE IS ANYTHING WE CAN DO TO BETTER SERVICE YOUR NEEDS, PLEASE CALL US AT 800.559.5823

**EZ LUBE WARRANTY**

YOUR EZ LUBE SERVICE IS WARRANTED FOR 3 MONTHS OR 3,000 MILES, WHICHEVER COMES FIRST. SHOULD YOU HAVE A PROBLEM, FIRST CONTACT THE MANAGER OF THE EZ LUBE LOCATION WHICH PERFORMED THE WORK AND GIVE EZ LUBE THE OPPORTUNITY TO REPAIR OR DESIGNATE AN APPROVED REPAIR FACILITY

# Thank You For Choosing Our Parts & Service Departments

**GM Goodwrench Service Plus** offers:

- Competitive Up-Front Pricing
- Courtesy Transportation
- ASE Certified Technicians
- Convenient Service Hours



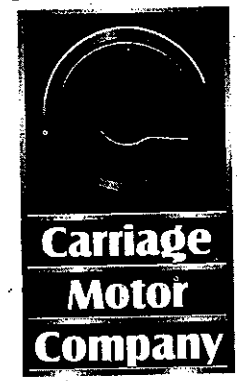
BUICK



PONTIAC



GMC TRUCKS



27420 Ynez Road P.O. BOX 892830 Temecula, Ca. 92591 Phone (951) 694-6060 \* (800) 521-6555

PAGE 1

[REDACTED]  
MURRIETA, CA [REDACTED]

CARRIAGE MOTOR COMPANY  
27420 YNEZ RD/P.O. BOX 892830  
TEMECULA CA 92589-2830

SERVICE ADVISOR: MIKE ARMSTRONG

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
1/10/07	1/13/07		[REDACTED]	45074A			05JAN07	229484
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	IN SERVICE DATE	PREPARED BY	S/A
12:30	13:58	02	HYUNDAI XG350		80.00	02DEC06	269	249

MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION
557	45547	[REDACTED]	[REDACTED]

TECH.	TYPE	HOURS	LIST / UNIT	NET / UNIT	TOTAL
BAR 97	ENHANCED SMOG PERFORMANCE TEST				
BAR 24EN	ENHANCED SMOG PERFORMANCE TEST				
	220INTOC				(N/C)
	WAS NECESSARY TO RUN SMOG TEST 2X DUE TO MACHINE FAILURE				
	220INTOC				(N/C)
	30 SMOG CERTIFICATE				
	1 SMOG				(N/C)

DESCRIPTION	TOTALS	ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
LABOR AMOUNT	0.00	\$ Internal	
PARTS AMOUNT			
GAS, OIL, LUBE	0.00		
SUBLET AMOUNT	0.00		

NOTICE TO CONSUMER

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INS/ADJ.	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT →	0.00

ORIGINAL ESTIMATE	AUTHORIZED ADDITIONS
<i>Internal</i>	
NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK.	

O.P. LABOR  
 PHONE # (BUSINESS) \_\_\_\_\_  
 ALL WORK DONE AT \_\_\_\_\_  
 REVISE ESTIMATE BY \_\_\_\_\_  
 DATE CALLED \_\_\_\_\_ TIME CALLED \_\_\_\_\_  
 PHONE NUMBER CALLED \_\_\_\_\_

# Deal Information Sheet

Customer Name \_\_\_\_\_

Date 12-2-06 Stock No. 45074A Year & Model 46350 2002

**SALE PRICE** \$ 10,500

+Accessory \_\_\_\_\_ 0

+Accessory \_\_\_\_\_ 0

+Doc Fee \_\_\_\_\_ 45

+Sales Tax \_\_\_\_\_ 821<sup>11</sup>

+License Fee \_\_\_\_\_ 27

+Smog Fee \_\_\_\_\_ 50

-Cash Today \_\_\_\_\_ 0

-Cash 10 Days \_\_\_\_\_ 1500

-Rebate \_\_\_\_\_ 0

-Trade #1 Year & Model \_\_\_\_\_ 0

+Payoff \_\_\_\_\_ 0

-Trade #2 Year & Model \_\_\_\_\_ 0

+Payoff \_\_\_\_\_ 0

+Perma Plate \_\_\_\_\_ 0

+Gap Insurance \_\_\_\_\_ 0

+Road Hazard \_\_\_\_\_ 0

+Service Contract \_\_\_\_\_ 0

**AMOUNT FINANCED** \$ 9951<sup>30</sup>

ONLY 60 MONTHS OF \$ 202<sup>40</sup> @ 7<sup>99</sup> %  
OR

Customer Signature \_\_\_\_\_

Sales Manager Signature \_\_\_\_\_

**we need the following to complete your deal:**

- \_\_\_\_\_ Copy of valid driver license and social security card
- \_\_\_\_\_ Copy of checking or savings account statement with acct. # & branch
- \_\_\_\_\_ Ten complete references with address, phone, relationship
- \_\_\_\_\_ Complete insurance information
- \_\_\_\_\_ Complete copy of current phone bill
- \_\_\_\_\_ Current Pay stub with year-to-date
- \_\_\_\_\_ Copy of W-4 and complete tax returns
- \_\_\_\_\_ Copy of current utility bill with your name and address


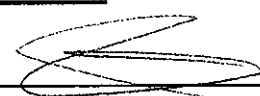
## CREDIT SCORE

Your payment without finance options would be:

+Fenna Plate ..... ✓  
 +Gap Insurance ..... ✓  
 +Road Hazard ..... ✓  
 +Service Contract ..... ✓

**AMOUNT FINANCED** ..... \$ 9951<sup>36</sup>

**ONLY** 60 **MONTHS OF \$** 202<sup>40</sup> **@** 7<sup>99</sup> **%**  
**OR**

Customer Signature  Sales Manager Signature 

**We need the following to complete your deal:**

- |  |  |
|--|--|
| <input type="checkbox"/> Copy of valid driver license and social security card               | <input type="checkbox"/> Complete copy of current phone bill                     |
| <input type="checkbox"/> Copy of checking or savings account statement with acct. # & branch | <input type="checkbox"/> Current Pay stub with year-to-date                      |
| <input type="checkbox"/> Ten complete references with address, phone, relationship           | <input type="checkbox"/> Copy of W-4 and complete tax returns                    |
| <input type="checkbox"/> Complete insurance information                                      | <input type="checkbox"/> Copy of current utility bill with your name and address |

**CREDIT SCORE**


Your payment without finance options would be: \_\_\_\_\_  
 for \_\_\_\_\_ Months \_\_\_\_\_ @ \_\_\_\_\_ %

**FINANCE AND INSURANCE ADDITIONS:**

Service contract \$ 1195

\_\_\_\_\_ \$ \_\_\_\_\_

\_\_\_\_\_ \$ 1195

**CUSTOMER'S ACKNOWLEDGEMENT:** 

**ONLY** 60 **MONTHS OF \$** 226.71 **@** 7.99 **%**  
**OR**  
New Amount Financed 11,146.36

Blue - Dealer Copy                      Yellow - Customer Copy

CHECK CONTROL NO. 101380

ISSUED BY: ANDREA

Carriage Motor Co.  
TEMECULA, CALIFORNIA 92589-2830

PAGE 1

INVOICE STOCK NO.	INVOICE DATE	PURCHASE ORDER NO.	COMMENT/V.I.N.	AMOUNT	DISCOUNT/ACCOUNT NO.	NET AMOUNT
	020707		DMV			12.00
				101380 31048A	20200 30400	-12.00 12.00
				TOTAL	20200	12.00

DETACH AT PERFORATION BEFORE DEPOSITING CHECK

REMITTANCE ADVICE

WE THEREFORE  
REQUEST THAT YOU ANSWER THE FOLLOWING QUESTIONS BEFORE ACCEPTING DELIVERY  
OF THIS VEHICLE.

DO NOT ACCEPT DELIVERY UNLESS ALL PHASES OF THIS TRANSACTION HAVE BEEN MADE CLEAR TO YOU.

1. I have purchased a ( ) new ( ) demonstrator ( ) unwind (X) used ( ) former rental

Year 02 Make Hyundai Model XG350 Miles 44258 VIN \_\_\_\_\_

2. I understand that I have purchased this vehicle with the warranty listed below:

- ( ) New vehicle warranty of \_\_\_\_\_ months or \_\_\_\_\_ miles, whichever occurs first.
- ( ) Demonstrator/unwind/former rental with remaining warranty that expires \_\_\_\_\_.
- ( ) Used vehicle with remaining warranty that expires 60,000.
- ( ) Used vehicle with a one (3) month or 3,000 mile limited dealer warranty.

Purchased an extended service contract (X) Yes 48 months or 100,000 miles.

- ( ) No, and I have been fully informed of my right to purchase a protection plan to protect my purchase in the event of mechanical breakdown, and hereby waive my right to purchase this protection.
- ( ) Deductible is waived on CNA service contract if brought to CARRIAGE MOTOR COMPANY, INC. for service.

INITIAL \_\_\_\_\_

3. Has anything been promised or implied to you that is not disclosed on your purchase order or added to your Due Bill? ( ) Yes (X) No

INITIAL \_\_\_\_\_

4. Trade-in: Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_ VIN \_\_\_\_\_

I agree to provide dealer with clear title to the above described vehicle and freely execute all documents necessary to provide a clean title. Under penalty of perjury I hereby declare the following:

- a) the vehicle has not to my knowledge been in an accident which has caused frame damage or salvage title.
- b) the vehicle has not to my knowledge been classified as a "lemon" or "warranty return" by any manufacturer or Judicial Officer.
- c) The true and actual mileage on this vehicle at time of trade-in is \_\_\_\_\_

INITIAL \_\_\_\_\_

5. I understand that if my trade-in is sight unseen the vehicle will be subject to reappraisal for proof of the condition that I've represented it to be.

INITIAL \_\_\_\_\_

6. I understand that Carriage Motor Company, Inc. agrees to payoff \$ \_\_\_\_\_ on my trade-in payable to \_\_\_\_\_ and further understand that should the payoff be greater than the above amount, I agree to pay the difference immediately. If the payoff is less, the dealer will reimburse me the difference upon receipt of clear title from my lender.

INITIAL \_\_\_\_\_

7. I understand that Carriage Motor Company, Inc. may attempt to arrange financing with any of its lending institutions and that if these lenders should for any reason require copies of tax returns, paycheck stubs, or any other documentation, I will provide them immediately. I further understand that if for any reason such lender refuses to extend credit, I will return the vehicle immediately and receive a refund of any down payment or my trade-in providing there is no damage to the vehicle I'm returning.

INITIAL \_\_\_\_\_

8. The manufacturer of this vehicle indicated that it, as equipped, may not be operated with tire chains on a highway signed for the requirement of tire chains.

INITIAL X

9. I understand that Carriage Motor Company does not provide loaner vehicles. If my vehicle is in for service

I agree to provide dealer with clear title to the above described vehicle and freely execute all documents necessary to provide a clean title. Under penalty of perjury I hereby declare the following:

- a) the vehicle has not to my knowledge been in an accident which has caused frame damage or salvage title.
- b) the vehicle has not to my knowledge been classified as a "lemon" or "warranty return" by any manufacturer or Judicial Officer.
- c) The true and actual mileage on this vehicle at time of trade-in is \_\_\_\_\_

INITIAL \_\_\_\_\_

5. I understand that if my trade-in is sight unseen the vehicle will be subject to reappraisal for proof of the condition that I've represented it to be.

INITIAL \_\_\_\_\_

6. I understand that Carriage Motor Company, Inc. agrees to payoff \$ \_\_\_\_\_ on my trade-in payable to \_\_\_\_\_ and further understand that should the payoff be greater than the above amount, I agree to pay the difference immediately. If the payoff is less, the dealer will reimburse me the difference upon receipt of clear title from my lender.

INITIAL \_\_\_\_\_

7. I understand that Carriage Motor Company, Inc. may attempt to arrange financing with any of its lending institutions and that if these lenders should for any reason require copies of tax returns, paycheck stubs, or any other documentation, I will provide them immediately. I further understand that if for any reason such lender refuses to extend credit, I will return the vehicle immediately and receive a refund of any down payment or my trade-in providing there is no damage to the vehicle I'm returning.

INITIAL \_\_\_\_\_

8. The manufacturer of this vehicle indicated that it, as equipped, may not be operated with tire chains on a highway signed for the requirement of tire chains.

INITIAL \_\_\_\_\_

9. I understand that Carriage Motor Company does not provide loaner vehicles. If my vehicle is in for service and is rendered inoperable, I may be eligible for a replacement vehicle as a result of a covered warranty repair through my manufacturer or extended service contract. The replacement vehicle may not be similar to the vehicle I have purchased, and any additional costs incurred as a result of this rental including insurance, fuel and taxes will be at my expense.

\_\_\_\_\_ received a signed copy of this document.

\_\_\_\_\_  
DATE 12/2/06

\_\_\_\_\_  
CARRIAGE MOTOR COMPANY, INC. DATE 12-2-06

# Smog Check Vehicle Inspection Report (VIR)

## Vehicle Information

Test Date/Time: 04/25/2008 @ 12:59 PM	Make: HYUNDAI	Model: XG 350
Model-Year: 2002	State: CA	VIN: KMHFU45E02 [REDACTED]
License: [REDACTED]	Type: PASSENGER CAR	Transmission: AUTOMATIC
Engine Size: 3.5L	Test Weight: 4000	Cylinders: 6
VWR: [REDACTED]	Certification: CALIFORNIA	VLT Record #: 45125
Odometer: 070763	Exhaust: Single	Inspection Reason: Biennial Inspection
Fuel-Type: GASOLINE		

### Overall Test Results - PASS

Congratulations! Your vehicle passed the enhanced Smog Check inspection, which helps California reach its daily goal of removing an extra 100 tons of smog-forming emissions from the air. Thank you for keeping your vehicle well maintained.

Comprehensive Visual Inspection: PASS      Functional Check: PASS      Emissions Test: PASS

Smog Check Certificate Number: [REDACTED]

DMV ID Number: [REDACTED]

Your Smog Check certificate has been electronically transmitted to DMV.  
Your certificate is valid for 90 days from date of issuance.

Please keep this copy for your records.

### Emission Control Systems Visual Inspection/Functional Check Results

Visual/Functional tests are used to assist in the identification of crankcase and cold start emissions which are not measured during the ASM test.)

<u>RESULT</u>	<u>ECS</u>	<u>RESULT</u>	<u>ECS</u>	<u>RESULT</u>	<u>ECS</u>
PASS	PCV	NOT APPL	Thermostatic Air Cleaner	PASS	Fuel Evaporative Controls
PASS	Catalytic Converter	NOT APPL	Air Injection	PASS	Oxygen Sensor
PASS	Exhaust Gas Recirculation	PASS	Spark Controls	PASS	Carb./Fuel Injection
PASS	Wiring to Sensors	PASS	Vacuum Lines to Sensors/Switches	NOT APPL	Other Emission Related Components
PASS	Fuel Cap Visual Test	NOT APPL	Ignition Timing	PASS	System Malfunction Light
PASS	Fuel Cap Functional Test	NOT APPL	EGR Functional Test	PASS	Liquid Fuel Leaks
NOT APPL	Fuel EVAP Test				

### ASM Emission Test Results

Test	RPM	%CO2		HC (PPM)			CO (%)			NO (PPM)			Results
		MEAS	MEAS	MAX	AVE	MEAS	MAX	AVE	MEAS	MAX	AVE	MEAS	
15 mph	1546	14.60	0.00	49	4	14	0.47	0.01	0.01	409	16	0002	PASS
25 mph	1511	14.62	0.00	33	4	14	0.44	0.01	0.01	696	18	0001	PASS

MAX=Maximum Allowable Emissions      AVE=Average Emissions For Passing Vehicles      MEAS=Amount measured

### Smog Check Inspection Station Information

BRADLEY AUTO CENTER 8200 BRADLEY RD. DUN CITY, CA 92586 951) 672-4921	Station Number: RH162001	Technician Name/Number: SCHULTZ, DANIEL /EA153548	Repair Tech Name/Number: N/A
		Software Version/EIS Number: 0401/SO350536	

I certify, under penalty of perjury under the laws of the State of California, that I inspected the vehicle described above, that I performed the inspection in accordance with all bureau requirements, and that the information listed on this vehicle inspection report is true and correct.

4-25-08  
Date

[Signature]  
Technician's Signature

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code) [REDACTED] MURRIETA CA RIVERSIDE [REDACTED]	Creditor - Seller (Name and Address) CARRIAGE MOTOR COMPANY 26825 AUTOMALL PARKWAY MURRIETA CA 92562 (951) 894-5600
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You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
USED	2002	HYUNDAI Y8150 L	44200	[REDACTED]	<input type="checkbox"/> personal, family or household <input type="checkbox"/> business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of
7.99%	\$ 2456.00	\$ 11146.36	\$ 13602.00	\$ 15102.00
(e) means an estimate				
YOUR PAYMENT SCHEDULE WILL BE:				
Number of Payments:	Amount of Payments:	When Payments Are Due:		
One Payment of	N/A			
One Payment of	N/A			
Payments	N/A	Monthly, Beginning		
Payments	226.71	Monthly, Beginning Jan 15 2007		
One Final Payment	226.71	Dec 15 2011		

STATEMENT OF INSURANCE		
NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.		
Vehicle Insurance		
	Term	Premium
\$ N/A Ded. Comp., Fire & Theft	___ Mos.	\$ ___
\$ N/A Ded. Collision	___ Mos.	\$ N/A
Bodily Injury \$ N/A Limits	___ Mos.	\$ N/A
Property Damage \$ N/A Limits	___ Mos.	\$ N/A
Medical N/A	___ Mos.	\$ N/A
Total Vehicle Insurance Premiums		\$ N/A(a)

Late Charge: If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.  
 Prepayment: If you pay off all your debt early, you may be charged a minimum finance charge.  
 Security Interest: You are giving a security interest in the vehicle being purchased.  
 Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.  
 You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy physical damage insurance to obtain credit.

ITEMIZATION OF THE AMOUNT FINANCED	
1. Total Cash Price	
A. Cash Price of Motor Vehicle and Accessories	\$ 10500.00 (A)
1. Cash Price Vehicle	\$ 10500.00
2. Cash Price Accessories	\$ N/A
3. Other (Nontaxable)	\$ N/A
Describe	\$ N/A
Describe	\$ N/A
B. Document Preparation Fee (not a governmental fee)	\$ 15.00 (B)
C. Smog Fee Paid to Seller	\$ 75.00 (C)
D. Theft Deterrent Device	\$ N/A (D)
E. Theft Deterrent Device	\$ N/A (E)
F. Surface Protection Product	\$ N/A (F)
G. Surface Protection Product	\$ N/A (G)
H. Sales Tax (on taxable items in A through G)	\$ N/A (H)
I. Optional DMV Electronic Filing Fee*	\$ N/A (I)
J. (Optional) Service Contract (to whom paid)	\$ 1195.00 (J)
K. (Optional) Service Contract (to whom paid)	\$ N/A (K)
L. Prior Credit or Lease Balance paid by Seller to	\$ N/A (L)
(see downpayment and trade-in calculation)	
M. (Optional) Gap Contract (to whom paid)*	\$ N/A (M)
N. (Optional) Used Vehicle Contract Cancellation Option Agreement	\$ N/A (N)
O. Other (to whom paid)*	\$ N/A (O)
For	\$ N/A
<b>Total Cash Price (A through O)</b>	<b>\$ 12611.11 (O)</b>
2. Amounts Paid to Public Officials	

Co-Buyer \_\_\_\_\_  
 Seller  [REDACTED]

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

**Application for Optional Credit Insurance**

Credit Life:  Buyer  Co-Buyer  Both  
 Credit Disability (Buyer Only)

	Term	Exp.	Premium
Credit Life	___ Mos.		\$ N/A
Credit Disability	___ Mos.		\$ N/A
Total Credit Insurance Premiums			\$ N/A(b)

Insurance Company Name \_\_\_\_\_  
 Home Office Address \_\_\_\_\_

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay an amount on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 60th birthday; (2) you are eligible for disability insurance only if you are working for wages at least 20 hours a week or more on the Effective

(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1L above).  
\$ 1500.00 (6)  
7. Amount Financed (5 less 6) \$ 11146.36 (7)  
\*Seller may keep part of these amounts.

**OPTIONAL SERVICE CONTRACT(S)** You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J and/or 1K above.  
1J Company FNG  
Term 48 Mos. or 100000 Miles  
1K Company N/A  
Term \_\_\_\_\_ Miles  
Buyer \_\_\_\_\_

**SELLER ASSISTED LOAN**  
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.  
Proceeds of Loan From: N/A  
Amount \$ N/A Finance Charge \$ N/A  
Total \$ N/A Payable in N/A installments of \$ N/A from this Loan is shown in item 6D.

**AUTO BROKER FEE DISCLOSURE**  
If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:  
 Name of autobroker receiving fee, if applicable:  
N/A

**THIS CONTRACT CONTAINS THE ENTIRE AGREEMENT**  
between you and us relating to this contract. Any change to the contract must be in writing or oral change. No  
Buyer Signs \_\_\_\_\_  
Co-Buyer Signs X \_\_\_\_\_

Buyer sign here, the provisions of the Seller's Right to Cancel section on the back of this contract. If the Seller is unable to assign this contract to a financial institution will apply.  
Buyer X \_\_\_\_\_  
Co-Buyer \_\_\_\_\_

OPTION:  You pay no finance charge if the Amount Financed, item 7, is paid in full on or before N/A Year. SELLER'S INITIALS \_\_\_\_\_

**THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.**  
WARNING:  
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.  
FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.  
I/HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.  
S/S X \_\_\_\_\_

**Representations of Buyer** Seller has relied on the truth and accuracy of the information provided by you in connection with the Trade-In Vehicle. You represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.  
Buyer X \_\_\_\_\_  
Co-Buyer X \_\_\_\_\_

**Notice to buyer:** (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller.  
Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.  
After this contract is signed, the seller may change the price, terms, conditions, or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair practice.  
Buyer Signature \_\_\_\_\_  
Co-Buyer Signature X \_\_\_\_\_

**The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.**

**THERE IS NO COOLING OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION**  
California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  
However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a motorcycle or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.

**YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU ACKNOWLEDGE THAT YOU HAVE READ BOTH SIDES OF THIS CONTRACT, INCLUDING THE ARBITRATION CLAUSE ON THE REVERSE SIDE, BEFORE SIGNING BELOW. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.**

Buyer Signature X \_\_\_\_\_ Date Dec 2 2006  
Co-Buyers and Other Owners: A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.  
Other Owner Signature X N/A Address \_\_\_\_\_

**GUARANTY:** To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept a settlement of the debt. Each Guarantor acknowledges receipt of a completed copy of this contract or extend the contract. Each Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, or default, and agrees to be bound by the terms of this contract. The Guarantor waives the right to sue us for any reason, and agrees to be bound by the terms of this contract. The Guarantor waives the right to sue us for any reason, and agrees to be bound by the terms of this contract. The Guarantor waives the right to sue us for any reason, and agrees to be bound by the terms of this contract.  
Guarantor X N/A Date N/A  
Address N/A

Seller Signs CARRIAGE MOTOR COMPANY Date Dec 2 2006 By X \_\_\_\_\_ Title \_\_\_\_\_



# **DAMAGED DOCUMENTS**