



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 04-SEP-2008  
Repository:   
Reference No.: 10240952

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: LAKEWORTH State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 09/13/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SHSRD68414L [Redacted]  
Make: HONDA Model: CR-V Model Year: 2004

Date Purchased: 2004 Dealer's Name and Telephone Number: Braman Honda  
Original Owner:  Dealer's City: LAKEWORTH State: FL Zip Code: 33761 Engine: 4 Fuel Type: GAS

Transmission Type: Automatic Antilock Brakes:  Cruise Control:  Powertrain: [Redacted]  
Vehicle Component Code: 353600 EQUIPMENT:ELECTRICAL:AIR CONDITIONER  
Multiple Failure: [Redacted]

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 16-AUG-2008 Failure Mileage: 36000 (10500) Failure Speed: 45  
air conditions unit/compressor Blew apart and shot shards of compressor, condenser. All Hoses- metal through system

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment:  Prior Repair:  Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 HONDA CR-V. WHILE DRIVING 45 MPH, THE CONTACT HEARD A LOUD NOISE. SHE WAS UNABLE TO DETERMINE WHAT SIDE OF THE VEHICLE THE NOISE ORIGINATED. SHORTLY AFTER THE NOISE, THE AIR CONDITIONER IN THE VEHICLE STOPPED WORKING. THE FOLLOWING DAY, THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS INFORMED THAT THE AIR COMPRESSOR AND CLUTCH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED AND THE CONTACT DISCOVERED NUMEROUS COMPLAINTS FOR THE SAME FAILURE AS HER YEAR, MAKE, AND MODEL VEHICLE. DUE TO THE AMOUNT OF COMPLAINTS ON THE VEHICLE, THE CONTACT FEELS THAT A RECALL SHOULD HAVE BEEN ISSUED. THE FAILURE MILEAGE WAS 36,000 AND CURRENT MILEAGE WAS 67,000.  
55000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See letter & Backup Attached

Air conditioner compressor exploded and shot shards of metal and metal parts throughout entire system. No part was salvageable. Metal filings in entire system. Every part of the A.C. unit had to be replaced

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

On July 10, 2008, I was riding in my Honda CRV, 2004, when all of a sudden, I heard a loud noise.

As soon as I heard the noise, my air conditioning stopped blowing cold air. I brought my car home and told my husband what had happened. My husband brought the car into Braman Honda, on July 11, 2008 and the mechanic stated they would check the car. He then called my husband and told him that the compressor

and clutch set, along with condenser, hose, valve, expansion had to be replaced and the estimate for

such work to be performed would be \$3,123.33 (estimate attached). My husband instructed the

mechanic to go ahead and fix the air conditioner, being that it was July in Florida. My husband paid

the bill in good faith; my husband returned home and explained to me the car needed a new compressor

and clutch set. I couldn't believe that after owning a car for four years, this would be possible. I

then decided to do some research on Honda CRV's to see if there were any recalls on this model car.

Low and behold, I found a website called Topix (see attached) which is a forum with complaints

pertaining to the same exact problem I was experiencing. I then proceeded to contact Honda and

spoke with the manager, Alex Sanchez. I explained my concern, and he advised me to contact

American Honda. I contacted American Honda and advised them of this site and wanted to know

what was going on with the air conditioning units on the CRV's. I questioned them as to why there

wasn't a recall issued on these cars. They gave me a case number, which I knew they were going to

do, based on the information shared with all the complainants on the Topix site. They advised me

someone would call me back. Well, I waited about two weeks until Ms. Lillian Defiore, regional case

manager, contacted me. She advised me that American Honda would refund me \$1,900.00 of the

\$3,123.33 I spent on fixing my car. I explained to her that I felt this offer was unacceptable, due to the

fact that if in her heart of hearts she didn't know there was a problem, she wouldn't have offered me

the \$1,900.00. All she kept reiterating to me was that I didn't have a warranty. I told her this problem had nothing to do with a warranty, based on the fact that there has been an ongoing problem with the units for years, and that American Honda refused to acknowledge the problem. She advised me to think about the offer and call her when I come to a decision as to whether I want to accept her offer or not. She called last week, and left a message on my telephone to find out what I had decided to do. I felt as if she was doing me a favor by offering me the \$1,900.00. I returned her telephone call two days later and left her a message to contact me. I did not hear back from her. I called again, and the receptionist told me she was on vacation and due back September 15, 2008. In the meantime, I received a telephone call from a man by the name of Arman, a case manager, who was taking over for Lillian. I returned Arman's call and left a message but he never returned my call.

At this point I am now totally frustrated over the entire ordeal. I decided to pay a visit to Braman Honda and speak with the general manager, Mr. Rodriguez. To no avail, he was in a meeting. I left word for him to return my call in the evening. He did not call me back. His secretary called me about an hour after I left Braman Honda asking me what time would be convenient for Mr. Rodriguez to contact me. I told her I wanted to see him in person so I can show him the data I compiled from Topix forum. She advised me he would be in and out of the office till the following Tuesday, and that she will instruct him to contact me in the evening. Well, low and behold, Mr. Rodriguez returned my call the next day sometime in the morning. I advised him as to what I had experienced with my car and expressed to him I was quite annoyed that I had instructed his secretary to have him call me in the evening, as I cannot talk during the day. He was quite nasty and didn't seem to be of any help. He told me to contact American Honda, as the regional case managers have the last and final word as to how much money would be reimbursed.

Since my telephone conversation with Mr. Rodriguez, I found the name of a law firm Mazie, Slater Katz and Freeman, based out of New Jersey, that one of the complainants on the Topix website noticed was collecting information from people that were having problems with Honda. They are investigating reported design defects affecting Honda, and Acura models from 1998-2008. Honda denies warranty claims repairs (Honda-lawsuit.com). I filled out a questionnaire with them.

I have also contacted the Attorney Generals office in Florida, Florida Department of Agriculture Consumer Services, as well as, the National Highway Traffic Safety Administration. All of the agencies have sent me complaint forms to fill out and return to their offices.

I would appreciate it if you would be so kind as to do an investigative report on American Honda or Braman Honda. Honda has been absconding with money from unsuspecting consumers for many years now. We need to put and end to this and expose them for what they have done to the general public. All The complainants have already made mention that there should have been a recalled issued. Justice Must prevail.

You may contact me at either [REDACTED] or [REDACTED]. I really feel that the general public should be made aware of what is going on.

Thank you.

[REDACTED]

CUSTOMER #:

940324



**BRAMAN**  
**HONDA**

BRAMAN HONDA OF PALM BEACH  
5200 LAKE WORTH ROAD  
GREENACRES, FL 33463  
SERVICE DIRECT: (561) 966-5160  
FAX: (561) 966-5191  
MV-01514

\*INVOICE\*

PAGE 1

LAKE WORTH, FL  
HOME: CONT:N/A  
BUS: CELL:

SERVICE ADVISOR: 31998 RAYMOND GRAHAM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
WHITE	04	HONDA CRV	SHSRD68414		56149/56149		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN04 DD			WAIT 10JUL08			CASH	11JUL08
R.O. OPENED	READY	OPTIONS: DLR:207487 ENG:2.5 Liter					
08:09 10JUL08	10:26 11JUL08						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A C.S A/C IS BLOWING WARM CHECK AND ADV CHECK OUT TIME IS \$88.00 TOWARD THE COST OF REPAIR							

MISC REPAIR

LINE	DESCRIPTION	LIST	NET	TOTAL
31992	CP		1013.00	1013.00
1	38810-PNB-006 689069 COMPRESSOR	525.95	525.95	525.95
1	38900-PNB-006 689070 CLUTCH SET	253.95	253.95	253.95
1	38924-PND-006 680157 COIL SET, SOLENOID	98.10	98.10	98.10
1	38920-PNB-004 689073 BELT, COMPRESSOR	52.35	52.35	52.35
1	80101-SCA-A01 710761 CONDENSER	395.00	395.00	395.00
2	39794-S04-003 484326 RELAY, POWER (4P)	27.77	27.77	55.54
1	80315-SCA-A01 710774 HOSE, DISCHARGE	124.50	124.50	124.50
1	80311-SCA-A01 710773 HOSE, SUCTION	186.04	186.04	186.04
1	80220-SDE-T01 723818 VALVE, EXPANSTION	120.90	120.90	120.90
1	80871-SN7-003 4142183 O-RING (5/8")	6.50	6.50	6.50
1	80872-SN7-003 4142191 O-RING (1/2")	6.50	6.50	6.50
1	OL999-9011 7792403-OL999 COOLANT (TYP2 BLUE)	17.00	17.00	17.00
2	R134A SUVA	24.95	24.95	49.90
1	SL-26 DENATURED ALCOHOL	17.47	17.47	17.47

PARTS: 1909.70 LABOR: 1013.00 OTHER: 0.00 TOTAL LINE A: 2922.70

56149 REPLACE, COMPRESSOR, CLUCH SET, COIL SET, BELT, CONDENSER, TWO RELAY HOSES DISC&SUCTION, VALVE EXP, TWO O-RING FLUSH A/C COMPLETE REC.FRONT&REAR BRAKE-FLUSH, O2SENSOR, 30000 MILE SERVICE

\*\*\*\*\*

B\*\* ENTERPRISE RENT A CAR

ENTERPRISE ENTERPRISE RENT A CAR

31992 INT

(N/C)

SUBL ENTERPRISE PO105687

INT

(N/C)

FC:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

56149 NO WORK DONE

\*\*\*\*\*

THE SELLER, BRAMAN HONDA, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRAMAN HONDA NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE OR PRODUCT. (P.L. 93-637). CUSTOMER SHALL NOT BE ENTITLED TO RECOVER ANY CONSEQUENTIAL DAMAGES, PUNITIVE DAMAGES, DAMAGES TO PROPERTY, OR DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. LIMITED WARRANTY: THE ONLY WARRANTIES APPLYING TO THE PART(S) INSTALLED ARE THOSE THAT MAY BE OFFERED BY THE MANUFACTURER. PARTS GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST. REFER TO MANUFACTURERS LIMITED WARRANTY FOR DETAILS.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
ADJUSTMENTS	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE STATEMENT.

X  
SIGNATURE

CUSTOMER COPY

CUSTOMER #:

9 4 0 3 2 4



561-966-5240  
BRAMAN HONDA OF PALM BE  
5200 LAKE WORTH ROAD  
GREENACRES FL 33463

\*INVOICE\*

TERMINAL I.D.:  
MERCHANT #:

1573  
16395

LAKE WORTH, FL

PAGE 2

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 31998 RAY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE
WHITE	04	HONDA CRV	SHSRD68414	

ITEM #: 065

DEL DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE
01JAN04 DD			WAIT 10JUL08		

SWIPE  
SALE

INVOICE: 00940324  
DATE: JUL 11, 2008 TIME: 17:41  
AUTH NO: 04256A

R.O. OPENED READY OPTIONS: DLR:207487 ENG:2.5\_Liter

08:09 10JUL08 10:26 11JUL08

LINE OPCODE TECH TYPE HOURS

LIST

REC FRT AND REAR BRAKES BRAKE  
FLUSH 02 SENSOR 3 OK OR TRANS  
COOLANT

A SHOP CHARGE IS ADDED TO YOUR  
NOT TO EXCEED \$10.00  
THIS CHARGE REPRESENTS COSTS AT  
THE MOTOR VEHICLE REPAIR FACIL  
\*\*\*\*\* THANK-YOU \*\*\*  
FROM YOUR FRIENDS @ BRAMAN HONDA  
\*\*\*\*\* PLEASE DRIVE SAFE

TOTAL \$3123.33

CUSTOMER COPY



PAID  
JUL 11 2008

175.96  
14.67

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DESCRIPTION	TOTALS
LABOR AMOUNT	1013.00
PARTS AMOUNT	1909.70
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
ADJUSTMENTS	10.00
TOTAL CHARGES	2932.70
LESS INSURANCE	0.00
SALES TAX	190.63
PLEASE PAY THIS AMOUNT	3123.33

I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE STATEMENT.

X  
SIGNATURE

CUSTOMER COPY

**pissedoffinlori da** Tuesday Sep 9 #381 | Judge It! | Report Abuse | Reply »  
 Saint Petersburg, FL

2004 honda very low milles ac blew like others 2 weeks at dealership negotiating.the best they will do is 50% off a 3400 bill what a joke Its a known issue they dont care I HAVE A HONDA CYCLE A HONDA ENGINE IN MY BOAT AND 3 HONDA CARS THEY DONT CARE THIS WILL BE MY LAST HONDA AND I WILL NOT FIX IT I WILL TURN IT INTO A MOVING BILLBOAQRD OUTSIDE OF THE LOCAL DEALERSHIP AND I WILL TELL EVRYONE WHAT A LEMON IT WAS AND IS

**bjlinton** Wednesday Sep 10 #382 | Judge It! | Report Abuse | Reply »  
 Beverly, MA

I am still arguing with Honda America and my local dealer. So far I have got it down to \$500 on an estimate of \$3,500. I just noticed that a law office in NJ is collecting info for a class action suit. Honda-lawsuit.com . I guess Honda figures that it is cost effective to just piss people off Instead of recalling all of the faulty compressors which would cost a small fraction of the eventual price we owners have to pay to replace the whole AC system.

**sialsism** Wednesday Sep 10 #383 | Judge It! | Report Abuse | Reply »  
 Houston, TX

I have done everything I can do to work with dealership as well as Honda Amercia. They offered me 75% discount from the total repair cost, which got it down to about \$800.00 from my pocket. I have been asking them to fully pay for the repair, but they would not listen. I gave up. I completely lost my trust in Honda this time. I would not buy another Honda.

**pissedoffinlorid a** 15 hrs ago #384 | Judge It! | Report Abuse | Reply »  
 Saint Petersburg, FL

update  
 the most they will go is 75% off of there inflated price of 3400.00 what a joke i will not ever buy another honda product and i will tell everyone i know about my bad experience.They told me take it or leave it we dont care we are giving you a super deal blah blah blah.I will join this class action lawsuit also

**hairyhound** 1 min ago  
 Join the community  
 AOL

Everyone on this forum must join the class action suit. I just filled out the questionnaire as well.  
 I am also filling out paper work with the National Highway Traffic Safety Admsinstration and Florida Department of Agriculture and Consumer Services Division of Consumer Services. I am also emailing this forum to our local News Station. Everyone must do the same thing or Honda will continue to take advantage of this ongoing matter, Do not give into the dealer or American Honda. Go to your local News Stations as well as the Consumer Services. The more people that complain to these agencies the better off we will be. If everyone starts to complain we will get our money reimbursed. if you don't do anything and give into their offers, then you deserve what you get. That is what they want us to do give in. They will have to start reimbursing our monies due us if everyone starts to make a big stink.

Showing posts 361 - 379 of 379 « prev » next » Go to last post | Jump to page: 19

Type in your comments to post to the forum

Name (appears on your post)

Comments

Type the numbers you see in the image on the right:

topix

Please note by clicking on "Post Comment" you acknowledge that you have read the Terms of Service and the comment you are posting is in compliance with such terms. Be polite. Inappropriate posts may be removed by the moderator. Send us your feedback.

**Other Recent Honda CR-V Discussions**

Topic	Updated	Last By	Comments
Automatic transmission "D" light flashing?	5 min	rich vinet	2
Honda CRV 1997 Owner's Manual (from May 07)	1 hr	rich vinet	8
Drivers Side Lock (from Feb '06)	10 hr	Duc Truong	49

Honda issue recall on all these defective a/c compressors?

This was my first Honda purchase and I even got two of my best friends to purchase new CRVs this year(2008)and now this problem with defective a/c compressor exists.

9. McCain Feeds Palin to the Wolves - 71 comments

0. Greenspan: Country Can't Afford McCain's Tax Cuts - 68 comments

hairyhound  
AOL

Thursday Sep 4

#374 | Judge It! | Report Abuse | Reply »

To all the people with Honda CRV air conditioning problems, Everyone must call the National Traffic Highway Administration and Attorney Generals office to complain about American Honda. If you don't nothing will be done to recall this problem. I was told this by their representatives.

Mindy

Ads by Google

Honda Condenser Lawsuit - Lawsuit against Honda for damage to Condenser and Air Conditioner  
www.Honda-Lawsuit.com

2004 Honda CR-V - Search Honda Certified Used Cars near you and find a dealer.  
www.honda.com/certified

Ask a Honda Mechanic Now - 19 Honda Mechanics Are Online! Ask a Question, Get an Answer ASAP.  
Honda.JustAnswer.com/CRV

hairyhound  
AOL

Thursday Sep 4

#375 | Judge It! | Report Abuse | Reply »

I just posted the info to everyone that has the problem with the compressor. American Honda wants to negotiate with me. I paid 3,100.00 to fix my compressor and clutch. They have offered me 1900.00 for my troubles. I have been on the phone with every commission from Federal Trade to Attorney Generals. Next I am calling the local TV station to form a complaint against them. If you don't form a complaint to the agencies they will not do anything. We all must stick together. The agencies stated that if everyone on this forum forms a complaint they will look into the matter and see why there was no recall. Please I urge each and everyone of you to form a complaint.

Danny  
Houston, TX

Tuesday Sep 9

#376 | Judge It! | Report Abuse | Reply »

Have you received any reply from them. I just had the same A/C problem with my CR-V 2004. The dealer appears to be aware of the problem already.

*Steve-update write:*

*Honda has offered to split the "cost" 70/30 with me. I am still puzzled, does that mean I am supposed to pay 30% of the retail total or will they reduce it to wholesale across-the-board. For instance, if the retail bill were to be \$1000...it will be considerably more...and that reflects a 40% markup over cost, my \$300 would be 50% of the \$600 total cost to Honda, making it a 50/50 split. Be careful what you agree to, apples to apples, etc. Still mulling it over, "diagnostic" appointment next Tuesday....*

Barbara  
Comelia, GA

Tuesday Sep 9

#377 | Judge It! | Report Abuse | Reply »

My 2003 Honda Air conditioner has just blown. The car only has 42k. As I see this is an on going problem with these cars. My husband is going to contact Honda America and see what will they do. From the looks of what other people are having they should take care of this. Will keep you posted as to what they do.

Nest  
Houston, TX

Tuesday Sep 9

#378 | Judge It! | Report Abuse | Reply »

*Jim wrote:*

*I have a 2004 CRV. Blown AC Compressor at 51K miles. Dealer Quoted a \$3800 repair cost. I've noticed that the Net is loaded with similar stories. Anyway, I'm down to paying only \$900 just to get my wife back in the thing.. I will try to recoup the remaining cost with Honda America. Can anyone recommend a good attorney for a Class Action Lawsuit? I think there is enough data to support it.*

We got same problem with our 2004 CRV with 37000 plus miles only! Too short a period for a compressor to break down! This is the reason why we're trying to do research in the internet! Hope Honda will do a fair deal on this!

Nest  
Houston, TX

Tuesday Sep 9

#379 | Judge It! | Report Abuse | Reply »

We had our too with only 37K plus on it! Hope Honda will do a fair deal on this!

hairyhound  
AOL

Tuesday Sep 9

#380 | Judge It! | Report Abuse | Reply »

This is so outrageous. Is everyone filing a complaint with the Division of Consumer Services. They must file a complaint with them whether you get reimbursed or not. They advised me that can't go any further with investigating this problem or recall without everyone's participation. I was offered 1900.99 out of 3100.00. I am not accepting this. There is a definite problem and this must be recalled. Nest, you are right, we need a good attorney to sue American Honda. One of the agencies, directed me to a legal aid attorney. I am trying to locate the telephone number. If you know of anyone that could handle this case please let us know.

hairyhound



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ZIP code or keyword



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See 4 new replies to your comments

Honda CR-V

Honda CRV Air Conditioner problems

Posted in the Honda CR-V Forum

Ads by Google

Honda Condenser Lawsuit - Lawsuit against Honda for damage to Condenser and Air Conditioner  
www.Honda-Lawsuit.com

2005 Honda CR-V - The Official Used Honda Autos Site. See local Honda inventory & prices.  
www.honda.com/certified

Ask a Honda Mechanic Now - 8 Honda Mechanics Are Online! Ask a Question, Get an Answer ASAP.  
Honda.JustAnswer.com

Comments (Page 19)

Showing posts 361 - 379 of 379

**John** *Saturday Aug 30* #367 |  |  |    
*United States*

Complaints can be filed at the Nat'l Highway Traffic Safetywebsite:  
http://www-odi.nhtsa.dot.gov/jvoq/index.cfm

**Joe** *Monday Sep 1* #368 |  |  |    
*Halltown, MO*

Compressor down, nationwide shortage of compressors for this problem,

**Dave** *Monday Sep 1* #369 |  |  |    
*Galena, OH*

same sad story. 2004 CRV (which I really enjoy) but compressor "blew" at 60,000 miles. dealer wants \$2400 to fix it!! there has got to be a cheaper way to replace this thing!!

**Cassie** *Tuesday Sep 2* #370 |  |  |    
*Oxnard, CA*

I have a 2004 Honda CR-V and the compressor went out at 65,000 miles. I contacted the Honda Corp. and they have offered to pay for all of the \$2000 repairs, except \$500. I am not satisfied with this result and believe that they should agree to pay for the entire thing and back up there product.

I would like to start a complaint against honda, if you would like to speak with me please comment.

Thanks!!

**Sam** *Wednesday Sep 3* #371 |  |  |    
*Stillwater, OK*

My 2004 Honda CR-V EX got a broken AC last Sunday while driving, didn't hear big sound but got burning smell. I took the car to deal today and been told for over \$1400 to fix. I told the deal that I heard Honda goodwill warranty may pay the cost, and ask the dealer to check out, he called back 10 min later said that Honda is paying 90% the repair cost and the car will be ready tomorrow cause they need to order the parts today.

**Sam** *Wednesday Sep 3* #372 |  |  |    
*Stillwater, OK*

I fogot to mention that my 04 CR-V only have 24000miles on it.

Thanks for all the posts lead me to reduce the cost from \$1400 to \$140.

**Kay in Phil Campbell** *Thursday Sep 4* #373 |  |  |    
*Pell City, AL*

I have a 2003 CRV that I bought new. The A/C went out after 70,000 miles. Dealer said it would be \$2,750.00 to fix. Contacted Honda and they said warranty was out after 3 years/36,000 miles. Honda requested I drive 50 miles to have diagnostic from dealership. Then, Honda would call within 2 days to let me know if any assistance would be available. Dealer said they have had tons of defective CRV compressors to replace. Why can't

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Honda CR-V News

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- Honda Begins Sales of All-New CITY in Thailand
- Review: 2009 Subaru Forester XT
- Honda Recalls 580,000 Vehicles
- New Cars Show Signs of Sales Strength in August...
- 2009 Volkswagen Tiguan Review
- Car Quiz
- 2009 Honda Pilot EX-L 2WD
- With a name like Tiguan, it better be good

[More Honda CR-V News from Topix »](#)

Daily Horoscope for September 14



Prudence is called for as the Moon and Mars egg each other on... It would be all too easy to go overboard and give into temptation today. If you must indulge in carnal pleasures, make them safe ones! A little sensuality is good for the luxurious Lion, but you don't want to hate yourself in the morning. Those with children need to keep a close eye on them as they may be troubled by something.

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Portland, OR

Appears I have same problem on 2002 CRV with 87,000 miles. Seems like I am lucky that it is first time but Oregon is not a hot climate and according to a Honda tech friend it is more common in "hot" climates. Taking it in to dealer today for diagnosis and quote. This information has been helpful in creating a case for Honda to cover repair.

**Ann-Denver-CO**  
Longmont, CO

Wednesday Aug 27 #361 | Judge It! | Report Abuse | Reply »

The compressor on my 2004 CRV stopped working yesterday. Later in the day, I heard the hideous sound described in so many other posts. Until reading the posts last night, I didn't realize what had happened. I took the car into the dealer this morning. The quote was over \$3K. Since I'd had all maintenance done at the dealership, the price was reduced to \$1K, then the service person reportedly called Honda America and got them to split the \$1K 50/50 with me, reducing my cost to \$500. Although I'm grateful for that much help, I think that Honda needs to cover the entire cost. I called Honda America myself, got the case #, and am waiting 1-2 days for a return call. The woman who took the call asked if this was my first Honda (it's my second). She asked if all maintenance was done at the dealership, for the VIN #, and mileage. I'm crossing my fingers for them to cover the repair 100%.

**AMC**  
Chandler, AZ

Wednesday Aug 27 #362 | Judge It! | Report Abuse | Reply »

Follow up from Chandler, AZ....Honda America is willing to only discount the work and parts 25% which would bring the bill to about \$2700.00. I know I can go elsewhere to have this done less expensive so I will probably end up doing this since Honda isn't stepping up. They aren't budging anymore, we are no longer under warranty and are not the original owners, for some reason this matters to Honda. Get ready to bend over and take it if you're not the original owner and not under warranty anymore.

**Jim columbus ohio**  
Hilliard, OH

Thursday Aug 28 #363 | Judge It! | Report Abuse | Reply »

Well my update is a blown system. repair w tax 3357.00 honda will do 70% only.

**Dan**  
Fresno, CA

Thursday Aug 28 #364 | Judge It! | Report Abuse | Reply »

I bought my 2002 CRV in Nov., 01. The AC went out less than 2 years ago at 61,719 miles. Then, after spending almost \$2,300 to replace it, it went out again last week at about 86K+ miles. Could you believe that?  
This really got onto my nerves that Honda has not issued any recall on the AC unit, despite widespread problems.  
I wrote them a letter by certified mail and currently waiting for their response.

**Steve-update**  
Westerville, OH

Friday Aug 29 #365 | Judge It! | Report Abuse | Reply »

Honda has offered to split the "cost" 70/30 with me. I am still puzzled, does that mean I am supposed to pay 30% of the retail total or will they reduce it to wholesale across-the-board. For instance, if the retail bill were to be \$1000...it will be considerably more...and that reflects a 40% markup over cost, my \$300 would be 50% of the \$600 total cost to Honda, making it a 50/50 split. Be careful what you agree to, apples to apples, etc. Still mulling it over, "diagnostic" appointment next Tuesday....

**Steve-update**  
Westerville, OH

Friday Aug 29 #366 | Judge It! | Report Abuse | Reply »

Also, there is another similar forum at the following address:  
  
<http://townhall-talk.edmunds.com/direct/view...>  
  
should anyone need additional references to this problem...

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pissedoffinflorida  
Saint Petersburg, FL

14 hrs ago

#381 | Judge it! | Report Abuse | Reply »

2004 honda very low miles ac blew like others 2 weeks at dealership negotiating.the best they will do is 50% off a 3400 bill what a joke its a known issue they dont care I HAVE A HONDA CYCLE A HONDA ENGINE IN MY BOAT AND 3 HONDA CARS THEY DONT CARE THIS WILL BE MY LAST HONDA AND I WILL NOT FIX IT I WILL TURN IT INTO A MOVING BILLBOAQRD OUTSIDE OF THE LOCAL DEALERSHIP AND I WILL TELL EVRYONE WHAT A LEMON IT WAS AND IS

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### Other Recent Honda CR-V Discussions

Topic	Updated	Last By	Comments
2004 crv (from Jan '06)	15 hr	japy	29
CR-V Seat covers?	Mon	Lfndy	2
1997 Honda CRV (from Sep '06)	Sep 7	Mick Foster	37
h22a-h22a4 in a crv chassis 97-01	Sep 4	cb7rolln	1
Honda eyes future in Ohio	Sep 3	Proud Not to...	5
1999 Honda CRV w/ transmission problems (from Jan 07)	Sep 3	JCP	75
Honda CRV 1997 Owner's Manual (from May '07)	Aug 29	Babatunde Ad...	7

Comments made yesterday: 147,798 | Total comments across all topics: 42,281,043

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**Jim columbus ohio**  
Hilliard, OH

Friday Aug 22


#352 |  Judge It! | Report Abuse | Reply »

97 comments

Part problems occur with vendors, I get that. It's part of life, no one or machine is perfect. That said, it does appear that there is faulty parts given the number of posts. One guy I spoke with said he has fixed 17 this yr alone. But the best business practice is to step up and make it right. If they would do this then we all would be loyal customers. But by pulling teeth to have something done, makes one decide to look elsewhere. Doesn't say much for long term business sales. Whatever happened to the customer is always right? In these cases it seems to be. Some are on second and third ac units. Come on, huge flashing loud sounding red light there.

**Ilda**  
Shingle Springs, CA

Friday Aug 22

#353 |  Judge It! | Report Abuse | Reply »

Interesting ..we were in Mexico with our 2005 CRV 60,000 miles and the air conditioning went out! The closest dealer couldn't get parts for 4 days we couldn't wait as had to get back to work. Drove 14 hrs 90 100 degrees and had it fixed in Phoenix.The mechanic there said he sees this all the time with this vehicle. As many have experienced the compressor blew everything was contaminated and \$2500. I called the salesman who sold it to us. He was so suprised! He had never heard of this problem! I guess we'll have to do some fighting. Thanks for all the info can't believe this problem hasn't come to light a class action suit seems in order.

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2006 Honda CR-V - The Official Used Honda Autos Site. See local Honda inventory & prices.  
www.honda.com/certified

Ask a Honda Mechanic Now - 8 Honda Mechanics Are Online! Ask a Question, Get an Answer ASAP.  
Honda.JustAnswer.com

Honda CR-V - MSN Autos - Expert Honda CR-V reviews & news on the latest models - MSN Autos.  
Honda.Autos.MSN.com

**jh**  
Beaverton, OR


Monday Aug 25

#354 |  Judge It! | Report Abuse | Reply »

This has been pretty typical of Japanese manufacturers, not just Honda, of not recalling calls aka Mitsubishi and Toyota.  
An individual that works for me just had one blow up this weekend.

**Jackie**  
Redlands, CA

Monday Aug 25

#355 |  Judge It! | Report Abuse | Reply »

Add me to the list! My 2003 Honda CRV AC just quit...for the second time! When my AC died the first time, at around 55,000 miles, I had a new AC installed. I was on extended warranty, thank goodness. Today, at 107,000 it died again. No warranty. The cost would have been \$1,700 last time. It seems, with such an obvious and frequent 'break down' at almost exactly the same mileage that Honda SHOULD step up and deal with this engineering/manufacturing problem! This will be my first and last Honda if Honda doesn't take some accountability for this quality control type of problem. My two adult children also bought new Honda's at the same time I bought my CRV. They purchased Elements and so far, their AC still works. Glad they didn't get the CRV!

**Steve-Westerville e Ohio**

Westerville, OH

Monday Aug 25


#356 |  Judge It! | Report Abuse | Reply »

My service guy tells me that because of where the compressor is located on the engine, there isn't enough air circulating around to keep the thing cool. After a while, presto! The compressor blows up and most likely spews debris throughout the entire system. Mine is a 2003, first replaced by Honda at 44283 miles under warranty. Now, 23 months after Honda did the warranty repair, I once again had to replace the compressor. We hoped that it didn't destroy the condenser, but after driving it for a week it is apparent that the rest of the system has been damaged by junk blowing through it. I will have a print of some of the comments posted here when I go see Mr. Honda in the morning. Also, if after contacting American Honda you are not satisfied with their handling of the matter, you can file a complaint at "auto.bbb.org ". Thank you and good luck to everyone experiencing these problems.

**Steve-Westerville e Ohio**

Westerville, OH

Monday Aug 25


#357 |  Judge It! | Report Abuse | Reply »

**TOM wrote:**  
quoted text>WHY!!!! People that complain on this forum are not worth it!!!!!!!

Excuse us, sir...we are simply expressing our shared experiences with a common problem, air conditioning systems on CR-V Hondas. We haven't started to complain, yet. When we do, you'll know...er, maybe not...you don't seem to be very bright...this could end up like conducting a battle of wits with an unarmed person.....

**Steve-further info**  
Westerville, OH


Tuesday Aug 26

#358 |  Judge It! | Report Abuse | Reply »

The defects relating to the AC compressor are not limited to the CR-V. It seems to be a problem on the 2.4 L engine when installed in the Acura SUV, also. Again, lack of cooling seems to be an issue for these compressors in these installations. Will update...have been to outside repair shop (not Honda)...see how Roush Honda here in Westerville or, if necessary, American Honda handles my claim...

**Judy-Milwaukie OR**

Wednesday Aug 27

#360 |  Judge It! | Report Abuse | Reply »



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**Honda CR-V**

**Honda CRV Air Conditioner problems**

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**Steve In CA** Sunday Aug 17 #346 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Bakersfield, CA

Same old story here. I was driving to work when my AC literally fell apart. I looked in my rear view mirror and saw a black ring that fell off my car rolling along the free-way. The car behind me swerved out of the way and ran another car off the road. Luckily no one was hurt. Anyway, I took my Honda into the dealership; hopefully I'll get a good deal with the help of American Honda. Please post if anyone has any advice for me.

**DW Granite Bay CA** Tuesday Aug 19 #347 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
United States

We have a 2002 CRV (original owner) A/C compressor blew up last week with 78.5K miles on it. Luckily we have another 8 months left on the extended warranty and Honda covered the entire cost. I asked the service rep how common this was as it damaged many other parts and total bill was \$2845!  
He said they're seeing on avg 2 a week now of with the '02 CRVs. I was stunned to hear this. They need to send out a service alert to all their customers on this.  
A few days later my wife mentioned this to a colleague at work with the same car and she had the same thing happen 3 weeks ago. Shes furious as her repair bill exceeded \$3000. She said she would never buy a Honda again

**Bret In Santa Barbara** Wednesday Aug 20 #348 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Santa Barbara, CA

My 2002 CR-V made it to 100K when the A/C quit blowing cold. I now remember hearing what sounded like a rock hitting up under the right hand side of the engine compartment. We are checking the extended warranty, but it sounds to me like Honda deserves the bill... Will update...

**Bret In Santa Barbara** Wednesday Aug 20 #349 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Santa Barbara, CA

I also checked the pressure on the 'low pressure system' and found that it was almost off of the scale.

**Mike Frost** Thursday Aug 21 #350 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Orlando, FL

*Mike Orlando F wrote:*  
I have a 2003 CR-V that had the A/C compressor blow apart in 2005, three months after the warranty expired. I had 42,000 miles on it. The dealer replaced it under warranty. Now the compressor blew yesterday after less than two years. I'm taking it to my dealer today to see what they will do.

Well American Honda basically told me that they didn't need to do anything since the vehicle is out of warranty. They have finally agreed to replace the compressor but not pay for the whole system. This is the first and last Honda I will buy.

**Jlm columbus ohio** Friday Aug 22 #351 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Hilliard, OH

Bought a 2004 crv 6 weeks ago with 66k miles. at 69k the ac went. Local dealer said best they will do is cover 20% even though a know issue with the units. Called Honda they said keep trying the dealer they have the same ability to fix it if they don't call them back at corporate. The kicker is I work for the plant. Coporate seemed like they would make good, but had to go through the motions. Seemed shocked after they knew I made the cars the dealer would only do 20%. I take it in for the official diagnosis thursday.

**Honda CR-V News**

- New Cars Show Signs of Sales Strength in August...
- 2008 Volkswagen Tiguan Review
- Car Quiz
- 2009 Honda Pilot EX-L 2WD
- With a name like Tiguan, it better be good
- Honda Stays True to Efficient Driving
- Forester has more in '09
- Car buyers seek economy, efficiency
- VW debuts a more fuel-friendly SUV
- Hummer Employee Pricing: Get an H3 for CR-V Prices
- Land Rover Double At The Auto Express 2008 New ...
- Chinese made X-trail to go on sale in October

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**Daily Horoscope for September 4**

**Aquarius**

As much as you would rather just have fun, many Aquarians will have responsibility today. As the Moon lights up your tenth house of career and status, you'll need to focus on the job at hand. A little bit of discipline and a pinch of sacrifice will go a long way in helping you meet your obligations and shine in the eyes of others.

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0. Murdoch yeams to buy New York Times -

Please ask around and sign me up.

**Maria** Jul 28, 2008 #320 | Judge It! | Report Abuse | Reply »  
Lancaster, NY

I just filed a complaint with the NHTSA. They are responsible for preventing deaths from faulty automobiles. This IS a safety hazard because metal fragments can seize the engine, according to some mechanics. Moreover, this is corporate NEGLIGENCE, and this group MIGHT be able to help or refer us to someone who can. Here's the link: <http://www-odl.nhtsa.dot.gov/voq/>  
Please take five minutes to fill out the form. NOTE: THERE IS NO SCROLL AT RIGHT SO USE YOUR ARROW BUTTONS TO MOVE THE PAGE DOWNWARD.

**Brittany In Raleigh** Jul 28, 2008 #321 | Judge It! | Report Abuse | Reply »  
Raleigh, NC

Ugh! 2003 CRV with barely 50,000 miles on it. A/C make strange metallic scrapping noises 2 weeks ago. Called the dealer immediately, took it in that day. Was told the next day the repairs would be \$3800. I told them we couldn't afford it now. Took it to local A/C shop and had the entire system replaced for \$2000. 2 weeks later and I'm on my 3rd compressor in 2 weeks and the thing is still making horrible noises. I'm not sure if I'm screwed now because we took it elsewhere. But, I'll try my luck at calling Honda America.

**Maria** Jul 28, 2008 #322 | Judge It! | Report Abuse | Reply »  
Lancaster, NY

You gotta give'em hell, Brittany, or you won't get anywhere.

**Inger** Jul 28, 2008 #323 | Judge It! | Report Abuse | Reply »  
Austin, TX

Just had my AC ('03 CRV, 70k) quit and was told it was the fan clutch. Had compressor work done last year and things seemed fine. Any info available on HOW to deal with Honda for them to pick up the tab? Anyone know corporate names or contact info???- live in Austin.....

*Jim wrote:*  
I have a '03 CRV 59K miles. AC just quit. Took to Honda Dealership. Quoted \$3200 repair. I thru a FIT. Bottom line Honda has fixed it. Replacing the compressor, condenser, evaporator, hoses and dryer. everything in the sealed system.  
I went to a large metro Honda Dealership in S TX and they said they are seeing at least 1 a week.  
This is a known problem and Honda did the right thing and paid 100% of the repair.  
Jim

**Brittany In Raleigh** Jul 29, 2008 #324 | Judge It! | Report Abuse | Reply »  
Raleigh, NC

Update to post last night. Called Honda this am, received a case call this afternoon. Honda agreed to pay \$3,000 of the 3,800 cost. Unfortunately I already took it to another non-service center for repairs (which still aren't done right). The case worker said to send me a fax of my bill from them and she'd see what she can do. I'll update when I get more info.

Inger the number to call is:(800) 999-1009  
Be sure to have your VIN number, mileage and contact person at your local Honda Dealer.

**Drew in Raleigh** Jul 30, 2008 #325 | Judge It! | Report Abuse | Reply »  
Raleigh, NC

Wow ... almost seems redundant to say "me too." Exploding compressor contaminated the entire A/V system -\$3961 to replace according to the dealer. As with so many above, dealer is going to contact Honda America to see whether they will help with costs. I'm not good at negotiating. I guess I am lucky, as mine is a 1998 CRV with 130,000 miles on it. Seems ridiculous that this problem is 10 years old, and it just keeps happening. If anyone gets wind of a class action, please post. Looks like a long, hot August and September.

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\$3,000!(How can that cost that much anyway?!) Then he said they had experienced "some problems with these air conditioners" and explained they would submit their findings to Honda corporate. They "probably would replace it as a courtesy" but would have to submit it to Honda for their approval... tomorrow. Now we wait and do a bit of praying. I gather from writings here this is not all that uncommon and, in some instances, I read that Honda has taken care of these problems... partially or completely...even when the vehicle was 3 or 4 years old and/or out of warranty. Our 2004 has 51,000 miles on it and been truly terrific until this happening. WISH US LUCK!!!! BUT THEN WHO DO WE CONTACT AT HONDA CORPORATE IF THIS DOESN'T WORK OUT AT THE DEALER LEVEL??? ANYBODY KNOW??????? Worried Sick...you bet!

0. Murdoch yearns to buy New York Times -  
96 comments

**Jennifer** Jul 23, 2008 #313 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Washington, DC

Jim M: Here's the number for Honda America.  
1-800-999-1009

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**Tracy** Jul 23, 2008 #314 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Houston, TX

Hello everyone! I own a 2004 Honda CR-V and I joined the exploding a/c compressor club Sunday. I took it to the dealer today and they mentioned nothing about contacting Honda America for me. When I finally asked him to contact for me, he said he would and that I don't need to contact Honda America. I would like some advice from all that have gone through with this experience. Should I just let the service guy do his thing, or should I also contact Honda America myself? Thanks lots for the help!

**George M** Jul 23, 2008 #315 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Columbia, SC

My wife's 2003 CR-V has had 3 compressors explode. The first time was at 17,000 miles, the second was at 41,000 miles, and the third was last week at around 65,000. The entire system was replaced 2 times by Honda at no cost (once under warranty and the second time as a "goodwill" gesture). Though they deny any knowledge of a history of air conditioner problems with CR-Vs, they have agreed to replace the entire system this third time for only the cost of labor (\$699).

**David Lubar** Jul 26, 2008 #316 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Fort Lauderdale, FL

I had my A/C go on my Honda 2003 CR-V twice!  
I now read that this is a wide spread problem to many Honda owners.  
I have purchased 4 Hondas since 1988.  
My wife drives a 2008 Honda Pilot.  
If I need to purchase a new car, it will no longer be a Honda!

**Terry** Jul 27, 2008 #317 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Trumbull, CT

My '03 CRV 75,000 miles AC just blew up. I will be taking it to the dealership and have a feeling that I'll be facing a big bill - I can't believe all the posts with the exact same problem. Terrible! Will post back once I find out. If you have a CRV - get your a/c checked asap!

**class\_action\_law\_suit** Jul 28, 2008 #318 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Nashville, TN

SERIOUSLY, WILL SOMEONE WITH SOME KNOWLEDGE OF LAW HELP US GET A CLASS ACTION LAWSUIT ROLLING??? I was on a trip Thursday when we heard a humming sound followed by the typical clanging noise everyone has heard. Quoted about \$800 by non-dealer mechanic. Looked online to find out how common this issue is. Contacted Service Dept. @ dealer in Murfreesboro, TN, and was told that since I was an "excellent customer", some assistance towards repairs should be available. Our extended family has purchased 5 new Hondas from this dealer in the past several years. When I went in, I was quoted \$1500 "seemed low compared to what I've read on here" along with a 50% discount which would leave me paying \$750. I haggled a little and got the dealer to pay 85%. I'll only be forking out about \$200, but still, Honda needs to own up and fix this issue. I doubt a recall is going to occur if it has not by now...THAT'S WHY WE NEED A CLASS ACTION LAWSUIT. I feel Hoodwinked, Bamboozled, and Run Amuck.

**Maria** Jul 28, 2008 #319 | [Judge It!](#) | [Report Abuse](#) | [Reply](#) »  
Lancaster, NY

I couldn't agree more. I sent this to my local television station, but only one, and I haven't heard back yet. I'm going to send it to the other two right now. Somebody has to do something. I hate feeling helpless. They wouldn't refund my \$100 either. I know I should feel lucky for only being screwed out of \$100, but I DON'T feel lucky for giving them money for their garbage.



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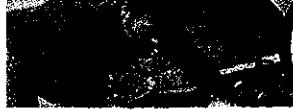
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**Honda CR-V**

**Honda CRV Air Conditioner problems**

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**muddy nc** Jul 22, 2008 #306 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Raleigh, NC

Judged: 1 1 1

warranty on your car is 3/36 . I'm sure you get offered an extended warranty . Why didn't you get a extra warranty . Give me a break .

**Jim** Jul 22, 2008 #307 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Durham, NC

I have a 2004 CRV. Blown AC Compressor at 51K miles. Dealer Quoted a \$3800 repair cost. I've noticed that the Net is loaded with similar stories. Anyway, I'm down to paying only \$900 just to get my wife back in the thing.. I will try to recoup the remaining cost with Honda America. Can anyone recommend a good attorney for a Class Action Lawsuit? I think there is enough data to support it.

**Greg** Jul 22, 2008 #308 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Durham, NC

Same story from my end as well. Honda should extend the warranty on this part. Mine just blew this morning. I'm off to Honda to see what can be done!!

**Jillian** Jul 22, 2008 #309 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Durham, NC

Wow... I've been reading this post off and on for 2 hours now and the complaints keep rolling in... I'm in the same boat. 2003 CRV 59K miles. "Exploding AC Compressor" as it was explained to me. The mechanic also mentioned the entire AC System has been contaminated and will need to be replaced.

**April** Jul 22, 2008 #310 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Trenton, NJ

Wow!!! My AC went last year at the end of the summer on my 2003 CRV at about 95K. I have been reading the list of complaints and I am ticked!!! I just got a quote from a local mechanic for \$1467 to get AC compressor fixed. I called Honda America to file a complaint. I will see how it works out.

**Jennifer** Jul 22, 2008 #311 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
United States

Same old story here. 2002 CRV with 50K miles. "Compressor exploded" and the whole thing needs to be replaced. Dealer quoted \$3500 to fix, I called Honda America and they will cover half. Still not acceptable. I am going back to the dealer to find out what else they will do. This is a class action lawsuit waiting to happen. Anyone e-mailed The Consumerist (consumerist.com)? So frustrating that this is such a huge problem but there has been no recall.

**Jim M South Carolina** Jul 22, 2008 #312 | [Judge It!](#) | [Report Abuse](#) | [Reply »](#)  
Sumter, SC

Today (7/22/08) with temp here in SC at 100 degrees...yep! the AC compressor on our 2004 Honda CRV disintegrated. It kinda growled a bit and just quit altogether. We drove immediately to the Honda dealer near us to get it checked out. Quite a long wait later the service mgr. came out with a frown and said "I have some bad news for you". He told me that the AC compressor would need replacing and handed me an estimate for almost

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- Forester has more in '09
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**Daily Horoscope for September 4**

**Gemini**

You may want to tend to matters of health once the changing Moon enters your sixth house of health and service. If you let yourself get run down, you won't be of use to yourself or anyone else. Those of you who must travel a lot should make an effort to relax as much as possible today. Why not go for a walk in a natural setting?

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**21st Jul 2007, 09:20**

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### [Car Air Conditioning](#)

Learn how to troubleshoot and fix your vehicle's heating and AC!  
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**21st Jul 2007, 09:27**

I am sitting in the Dealership waiting area to find out about my air conditioning problem in my 2003 Honda CRV. I dread the call to the service department after reading all of the comments about the air conditioning problems here and other places online. My CRV was purchased new in April of 2003 and only has 36,700 miles on it. All in town driving 50/50 highway and city. Road noise is a complaint. Replace tires at 33000 miles, improve noise a little, still not great. Love the AWD and cargo area. Mileage is not as great as I would have expected, average about 20mpg, but I do like the vehicle. I will not be very happy if the dealership doesn't give me the goodwill warranty on the air conditioner.

Update-just talked to service manager. Air compressor is locked up in A/C. Dealership is going to fix with no charge. They are waiving the deductible since I brought it back to the dealership. All cost of replacement to be covered all \$1288.00. Very Happy Customer sitting here!

## Oklahoma City

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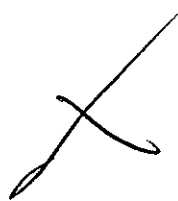
Everything You Need To  
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**30th Jul 2007, 17:15**

Well the whole process to repair my A/C took a full week. The more they did to fix it the more they had to replace. Apparently I had a Millennium warranty and the Millennium people had to inspect the parts to authorize the complete repair. Grand total of replacement \$2074.00. It was covered by the Millennium warranty. (2003 model with less than 37000 miles). Certainly hope I don't have to do this again.

Oklahoma City.

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**12th Aug 2007, 21:16**

The A/C on my 2002 CRV just stopped blowing cold and started blowing hot. No noise, nothing, just started blowing hot. One minute before that it would freeze you out! 58,XXX miles. Wondering what to do I looked to the net for information. Boy, did I get it! Apparently there is absolutley nothing UNcommon about the A/C compressor blowing up on a 2002 CRV. Armed with the information I received from this site and several others I am off to the local Honda dealer tomorrow morning to begin the battle. Wish me luck! And thanks!!

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**14th Aug 2007, 12:38**

I have a 2002 Honda CRV with 70,000 miles and the air compressor just went out. I guess I'm in the same boat as everyone else. The only thing to do is let them know through my wallet. It will be the last Honda I will ever purchase. If

they lose enough business, maybe they'll start doing the right thing and recall cars they know have problems, and make the repairs free of charge before they have a dissatisfied customer.

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**14th Aug 2007, 19:10**

**Safety  
Warranty Info**

Research VW Safety  
Information Online.  
Download it at  
VW.com.

[www.VW.com](http://www.VW.com)

My 2004 Honda CR-V just cost me \$2300. The air compressor blew up and sent metal particles through the system. 9 hours of labor! The dealership assured me that this was very rare! Like getting struck by lightning! Gosh... just bad luck. They say they have had no advisories from Honda, no complaints from customers. I referred the service manager to this site. Disgusted with this. Are we supposed to prevent this by changing air compressors every time we change oil or tires? P Mc CA.

Fix the spelling and grammar  
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**16th Aug 2007, 18:51**

The air conditioner on my 2003 Honda CRV just blew up and the dealer said they are not aware of any problems. I will have to pay a local shop \$1700 to repair my system. This is my last Honda. Be warned, the rear brakes are bad, the seats hurt your back and consumer reports shows all these problems in their current rankings for this car.

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**17th Aug 2007, 12:31**

I own a 2002 cr-v as well; with a-c problems. Last fall took it to dealer had only hot air blowing -they replaced entire a/c system including bad compressor.

This April hot air again- took it back to dealer

vehicle has only 32,000 miles on it. I will not buy a Honda again.

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**27th Aug 2007, 21:38**

I am a little relieved to hear that I am not alone with A/C woes in my 2002 Honda CRV. Three days ago my wife said that she was driving and heard a strange noise resulting in the A/C blowing out hot air. The preliminary analysis by a local mechanic is that it is a problem with the air compressor.

Between my wife and I, we have owned 7 Hondas in 20 years. I have never put money into a Honda like I have this CRV, including an oxygen sensor as someone else mentioned to the tune of about \$700. I don't intend on paying for the cost to fix this, and that includes parts and labor. I will be on the horn to the dealer and to American Honda tomorrow.

The worst thing is that I nearly traded the thing in last week before the A/C went out. But we decided it was too good of a vehicle to get rid of! Bad decision!

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**27th Aug 2007, 23:49**

I also have a 2003 Honda CRV -EX 4WD, bought new. I was very satisfied until today when the A/C stops working after making a rattling noise.

Check several web sites and it is very common problem on the CRV's and apparently Honda is not doing anything about it other than covering costs for some Customers. My car has 36,200 miles and has been driven by my wife 95% of the time.

I will fight this battle to the end with Honda Corporate. I am 2,400 miles from the Dealer I bought the car, but won't give up.

I will take the car to a local dealer tomorrow and update everybody on the outcome.

Depending on the results, my next car will be a Jeep.

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**29th Aug 2007, 15:15**

I was driving in 100 degree weather a few days ago (it's August 29th), and my vents made a grinding sound for about 10 seconds. Thanks to this forum and others such as Edmunds.com, I found this is a persistent problem.

Sure enough the dealer tells me it's the clutch on the compressor. \$1510 bill. I was told by the service manager this is a very common problem at the dealership, and I should contact American Honda. I did and two days later I heard back from the contact there. He had me fax in my invoice and said it would be reviewed to see if the "goodwill warranty" is applicable. I'm crossing my fingers. I would love to buy another Honda again; it's been a great car until this experience.

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**30th Aug 2007, 23:09**

I live in Southern California and today was one of the hottest days of the year. I was driving my 2003 Honda CRV when a brief rattle noise came from under the hood, shortly after my a/c started blowing hot air. I will check with the dealer about covering the cost, but I am not optimistic.

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**31st Aug 2007, 13:44**

My 2002 CRV AC just went out this past week. I had an independent service center take a look at it first, and gave me a price (almost fainted). I have just over 86,000 miles on it. They told me that another customer had the same problem, and contacted Honda about it. Honda is covering costs to

replace the AC up to a certain point. Up to 60,000 miles, total coverage. After 60K, labor costs are upon the owner. Total cost of \$2700 - but labor to me @\$700 - but I am going to work toward getting that covered through another call to Honda of America!

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