



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

2008 OCT -2 AM 1:888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-SEP-2008

Repository ☐

Reference No.
10240901

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST ALLIS

State

WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 09/14/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

HARLEY
DAVIDSON

Model

ULTRA
CLASSIC

Model Year

2003

Date Purchased

OCTOBER 2007

Dealer's Name and Telephone Number

PRIVATE

Engine:

No. Cylinders

Fuel Type:

VTWIN

GASOLINE

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

5 SPD.

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

16-AUG-2008

Failure Mileage

1300

Failure Speed

75MPH

17 AUG 2008

20

60MPH

DILL VALVE STEM TR 413

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS TECH INTERNATIONAL VALVE STEMS, MODEL TR413. WHILE DRIVING 70 MPH, THE REAR TIRE ON THE VEHICLE SUDDENLY FLATTENED. THE CONTACT NOTICED THAT THE VALVE STEM CAP AND CORE WERE BOTH MISSING. THE TIRES HAVE NOT BEEN DIAGNOSED BY THE DEALER. THE PURCHASE DATE, SERIAL NUMBER, AND PART NUMBER WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



TR-413 tire valve

Thursday, September 4, 2008 9:59 AM

From:

To: larryschlesinger@dillaircontrols.com

Hello Larry,

I am not sure if you are the correct person to contact, if not you can get this message to the correct person. My name is [redacted] i had a problem with your Tr-413 tire valve. It was installed on the rear of my 2003 Harley Davidson Ultra Classic. The valves were put in in June of this year. My wife and i were on a 3000 mile trip in august and at 1100 miles into the trip my rear tire when completely flat at 70MPH. I ended up laying the bike down without injury to us but damage to the bike. Upon inspecting the tire i found the valve stem cap and core missing which was surprising to see. I have been in the auto repair business all my life and have never seen that. I assumed that someone tampered with the valve stem. I had the bike towed, installed a new valve core and cap. The next day we headed out back on our trip and got 20 miles out and the rear tire went flat again and we went down again with only motorcycle damage luckily. Again the valve cap and core were missing. I had the bike towed again and this time replaced the rear tire and valve stem and after that the rest of the trip went well. I know you have a recall on these stems for cracking but this is a different problem on the same stem, and i do have the stem. Please let me know if you have any info on this problem.

Feel free to contact me

Thank You

**TR-413 Valve Stem Testing**

Monday, September 8, 2008 7:06 AM

From:**To:** larryschlesinger@dillaircontrols.com

Hello Larry,

I wanted to give you some information that may help you with your testing.

The bike is a 2003 Harley Davidson Ultra Classic. Total weight fully loaded (which it was when this all happened) is 1300 lbs. Front wheel - approx. 450 lbs @ 36 psi., Rear wheel approx. 850 lbs. @ 40 psi. Air pressure was set at max rating for each tire. The tire size F & R is MT90B16, both are Dunlap HD tires. Rear tire was installed over winter (Feb) and only had 400 miles on it before the trip. The weather Sat 8-17-08 was sunny and in the mid to high 80's, the tire went flat around 2:00pm est running 75MPH. The weather sun 8-18-08 was the same, the tire went flat at 11:00am est running 60MPH. I talked to the gentleman i got the stems from and he said those stems were 6-8 months old. He works for Pomp's Tire in Milwaukee, WI. and they buy them by the pallets. He was aware of the separating problem but has not heard of a problem with the valve core. i shipped the stem out Saturday, you should see it Tuesday. If you need any other info, please contact me.

Thank You

8/17/08

6:56PM

GRANITE STATE HARLEY-DAVIDSON
351 MIRACLE MILE
LEBANON, NH 03766
(603) 448-4664



Customer:

Appointment: 8/17/2008 5:00PM

W.O. Number: 19840

Offered Back: 8/17/08 6:55PM

Mileage In: 11321

Year: 2003

Mileage Out: 11327

Mfg: HD

Shop Tag:

Model: FLHTC-UI SHRINE T

Plate No:

VIN: 1HD1FLW123Y

Service Advisor: SNR

Color: BLACK SOLID SPECIAL

Sold By: SNR

Ref. No.:

Invoice No: 135471

Dir. Lic #

WEST ALLIS, WI

Phone:

Work:

Ext:

Fax:

Mobile:

P.O. No:

Tax No:

Tax Exempt No

Comments: REPLACE REAR TIRE

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Discount	Extended Amount
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Customer States:

Event Number: 1

Type: R

Description: REPLACE REAR TIRE

1.00 159.95 0.00 159.95

43102-91B

D402 MT90B16 BW

1.75 79.00 0.00 138.25

LABOR

Job Code: 0 Tech: MX

REPLACE REAR TIRE

Sub-total For Event (without Tax):

~~298.20~~

Event Number: 2

Type: R

Description: COUNTER PURCHASE

1.00 28.95 0.00 28.95

5504-402D-XL

M/SS BOLT RUN TEE, XL

1.00 30.00 6.00 24.00

96264-08VW/002L

SLEEP HENLEY-L/S KNIT,BLU

1.00 28.95 0.00 28.95

R3HSJ11H7

M/SS CYCLE LOGO TEE, 2X

1.00 28.95 0.00 28.95

R7769000306

M/SS LADY BANNER TEE, XL

Sub-total For Event (without Tax):

110.85

WORK ORDER

8/17/08

6:56PM

GRANITE STATE HARLEY-DAVIDSON
351 MIRACLE MILE
LEBANON, NH 03766
(603) 448-4664



Customer: _____

Appointment: 8/17/2008 5:00PM

W.O. Number: 19840

Offered Back: 8/17/08 6:55PM

Mileage In: 11321

Year: 2003

Mileage Out: 11327

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Shop Tag:

Model: FLHTC-UI SHRINE T

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VIN: 1HD1FLW123Y

Service Advisor: SNR

Color: BLACK SOLID SPECIAL

Sold By: SNR

Ref. No.:

Invoice No: 135471

Dir. Lic #:

WEST ALLIS, WI

Phone: _____

Work:

Ext:

Fax:

Mobile:

P.O. No:

Tax No:

Tax Exempt No

Comments: REPLACE REAR TIRE

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Discount	Extended Amount
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Customer States:

Check/Credit Card Details

Type Number	Amount
_VS XXXX-XXXX-X	414.00

SO/Layaway Deposit: 0.00
Work Order Deposit: 0.00
Discount: 6.00

Credit Card: 414.00
Item Total: 270.80
Labor Total: 138.25
Contract Labor: 0.00
Shop Supplies: 4.95
Total Deductible(s): 0.00
Storage Fee: 0.00
Tax/Fee Charges: 0.00
Total Amount: 414.00
Total Received: 414.00
Change Tendered: 0.00

*** NOTE- ALL TAKE OFF PARTS & ACCESSORIES NEED TO BE PICKED UP WITHIN 48 HOURS. ***
PARTS NOT PICKED UP WITHIN THE TIME LIMIT WILL BE CONSIDERED PROPERTY OF
GRANITE STATE HARLEY-DAVIDSON

I hereby authorize the repair work herein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle, or articles left therein, in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

ALL PARTS REMOVED WILL BE RETAINED
UNLESS INSTRUCTED OTHERWISE.

RETURN ☐

UNCLAIMED MOTORCYCLES WILL BE
SUBJECT TO LIEN SALE 30 DAYS AFTER
REPAIRS ARE COMPLETED.

X

CUSTOMER'S SIGNATURE

THERE IS A STORAGE CHARGE OF \$5.00 PER DAY ON MOTORCYCLES NOT PICKED UP WITHIN 5 DAYS AFTER COMPLETION OF REPAIRS. BECAUSE OF THE EXTENT OF TEAR DOWN AND INSPECTION, THE VEHICLE MAY NOT PERFORM AS WELL AS BEFORE AND MAY REQUIRE REPAIRS FOR REASSEMBLY.

CUSTOMER PAY ☐INTERNAL ☐WARRANTY ☐