



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-SEP-2008

Repository ☐

Reference No.
10240882

OWNER INFORMATION (Type or Print)

Name

Address

City

KINGS MOUNTAIN

State

NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 9/28/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJA72342

Make

KIA

Model

SPORTAGE

Model Year

2002

Date Purchased

8-2002

Dealer's Name and Telephone Number

Rogers Kia of Shelby - 704-487-6364

Engine:

No: Cylinders

Fuel Type:

gasoline

Original Owner

☒

Dealer's City

Shelby

State

N.C.

Zip Code

28086

4

Transmission Type

automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4X4

Vehicle Component Code

062000 ENGINE AND ENGINE COOLING:COOLING SYSTEM

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

29-AUG-2008

Failure Mileage

98000

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL - THE CONTACT OWNS A 2002 KIA SPORTAGE. WHILE DRIVING BETWEEN 45-50 MPH SHE HEARD A LOUD SOUND AND THE VEHICLE WAS SHAKING, RUNNING HOT AND STEAM AND SMOKE WAS COMING OUT FROM UNDER THE HOOD. THE VEHICLE WAS TOWED. THE DIAGNOSIS WAS THAT THE CLUTCH FAN FRAGMENTED AND BROKE AND WENT INTO THE RADIATOR. THE RADIATOR HAD TO BE REPAIRED, THE TIMING BELT HAD TO BE REPLACED, THE HEAD GASKET HAD TO BE REPLACED, AND THE HEAD RESURFACED. THE CONTACT REFERENCED A SAFETY RECALL 07V161000 - ENGINE AND ENGINE COOLING:COOLING SYSTEM:FAN. THE CURRENT MILEAGE WAS 98,000. KG

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.