



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 02-SEP-2008	Repository <input type="checkbox"/>
	Reference No. 10240675

2008 OCT 10 PM 3:32

OWNER INFORMATION (Type or Print)		Daytime Telephone Number	E-mail Address
Name			
Address			
City	SIoux FALLS SD	Zip Code	
		Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 09/26/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5SFGCJ3525	Make HEARTLAND	Model BIGHORN	Model Year 2007
Date Purchased 3/13/08	Dealer's Name and Telephone Number CAMPERLAND 936-273-5774	Engine: No: Cylinders N/A	Fuel Type: N/A
Original Owner <input checked="" type="checkbox"/>	Dealer's City CONROE	State TX	Zip Code 77384
Transmission Type N/A	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain N/A	Vehicle Component Code 190000 TIRES
Multiple Failure:			

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 07-AUG-2008	Failure Mileage 5500	Failure Speed 0	
---------------------------------	-------------------------	--------------------	--

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make WARD	Tire Model (Name or Number) WARD	Tire Size (Example P215/65R15) 235/85R16
DOT No. (Example: DOTMALSABC036) 7YHEANC210660170260	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: DRIVER SIDE FRONT
Tire Component Code 192000 TIRES:SIDEWALL	Tire Failure Type BLISTER	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 HEARTLAND BIGHORN. THE VEHICLE HAS KENDA KARRIER TIRES, SIZE ST235/85/R16 (NA). THE CONTACT OBSERVED A BLISTER ON THE SIDEWALL OF THE FRONT DRIVER'S SIDE AND REAR TIRES. THE INDEPENDENT MECHANIC REPLACED THE TWO DEFECTIVE TIRES. THE FAILURE AND CURRENT MILEAGES WERE 5,500.

CLAIMS RANSEL@KENDAUSA.COM  
614-729-7884

RIGHT REAR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



← LEFT FRONT D... A

RT REAR →

