



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

02-SEP-2008

Reference No.  
10240646

**OWNER INFORMATION (Type or Print)**

Name

Daytime Telephone Number

E-mail Address

Address

City KISSIMMEE

State FL

Zip Code

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1F4GH54R7F

Make  
PLYMOUTH

Model  
GRAND VOYAGER

Model Year  
1993

Date Purchased  
02-06-2008

Dealer's Name and Telephone Number

Engine: 3.3 L  
No: Cylinders 6

Fuel Type:  
GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type  
AUTO

Antilock Brakes  
 Cruise Control

Powertrain

Vehicle Component Code  
030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
10-JUN-2008

Failure Mileage  
142000

Failure Speed  
65

DEALER WOON'T REPAIR.  
ALSO FRONT PASSENGER SEAT "FOWL" IT DOESN'T WORK.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1993 PLYMOUTH GRAND VOYAGER. THE CONTACT STATED THAT THE LIFTGATE HINGE WAS NOT OPERATING CORRECTLY. THE LIFTGATE CLOSED WITHOUT ASSISTANCE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND REPAIRED. ALSO, THE ABS WARNING LIGHT ILLUMINATED INTERMITTENTLY ON THE INSTRUMENT PANEL. THE CONTACT APPLIED PRESSURE TO THE BRAKE PEDAL AND EXPERIENCED DIFFICULTY SLOWING DOWN. THERE WAS ALSO A MALFUNCTION WITH THE SEAT BELT ASSEMBLY BUCKLE. RECENTLY, WHILE DRIVING APPROXIMATELY 65 MPH IN THE RAIN, THE WINDSHIELD WIPERS STOPPED WORKING WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC ON THREE SEPARATE OCCASIONS. THE TECHNICIAN ADVISED THAT THE VEHICLE BE TAKEN TO AN AUTHORIZED DEALER. AT THIS TIME, THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 142,000 AND CURRENT MILEAGE WAS 155,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Front passenger seat belt "Just stop working on Sept. 9, 2008. It would not retract from the assembly. But the ABS system gave way on the Florida - Turnpike on a Rainy night during "tropical storm Fay," Then a couple of weeks later the windshield wiper, suddenly stop working, while driving on a Rainy afternoon." which was also during a tropical storm. The dealer would not recognize the seat belt problem. They did the brakes, but not the ABS module.

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U.S. Department of Transportation

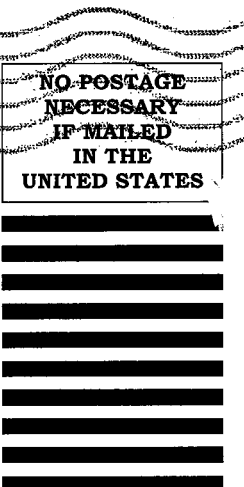
**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safecar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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U.S. Department of Transportation  
National Highway Traffic Safety Administration