



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-SEP-2008

Repository

Reference No. 10240600

OWNER INFORMATION (Type or Print)

Name

Address

City GRAPE VUE

State WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNFK16357

Make CHEVROLET

Model SUBURBAN

Model Year 2007

Date Purchased Feb 07

Dealer's Name and Telephone Number Goote Chevrolet 800-826-8799

Engine: No: Cylinders 8

Fuel Type: Flex

Original Owner

Dealer's City Chehalis

State WA

Zip Code

Transmission Type Auto

Antilock Brakes

Powertrain

Vehicle Component Code 110000 ELECTRICAL SYSTEM

Cruise Control

Multiple Failure: YES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-JUL-2008

Failure Mileage 32000

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 CHEVROLET SUBURBAN. WHENEVER THE CONTACT WOULD ATTEMPT TO START THE VEHICLE, IT WOULD NOT START. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT THE SUSPENSION SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS SERVICED BY THE DEALER SEVERAL DIFFERENT TIMES FOR THE FAILURE, BUT IT STILL PERSISTS. THE CURRENT MILEAGE WAS 34,911 AND FAILURE MILEAGE WAS 32,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.