



DOT Auto Safety Hotline

U.S. Department of Transportation

Vehicle Owner's Questionnaire

National Highway Traffic Safety Administration

1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

29-AUG-2008

Reference No. 10240170

OWNER INFORMATION (Type or Print)

Name

Address

City

COURTLAND MANOR

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

Signature of Owner

Date 9/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B4HS28Y8W

Make DODGE

Model DURANGO

Model Year 1998

Date Purchased

6/04

Dealer's Name and Telephone Number

used car

Engine:

No: Cylinders

8

Fuel Type:

gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

4 wheel drive

Vehicle Component Code

198000 TIRES:TEMPORARY/EMERGENCY SPARE TIRE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-AUG-2008

Failure Mileage 170000

Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  Prior Repair

Failure Location: Cable broke that holds spare

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1998 DODGE DURANGO. WHILE DRIVING UPHILL AT 30 MPH, THE CONTACT HEARD A LARGE BANG. SHE LOOKED IN THE REARVIEW MIRROR AND NOTICED THE SPARE TIRE FLYING OFF HER VEHICLE DOWN A STEEP HILL. THE DEALER STATED THAT THE CABLE ROTTED AND BROKE APART. THE CONTACT HAS PICTURES. THE CURRENT AND FAILURE MILEAGES WERE 170,000.

THANK GOD MY TIRE DIDNT KILL SOMEONE MANY PEOPLE WERE RETURNING HOME FOLLOWING ME UP THE STEEP HILL. PLEASE NOTIFY ALL OWNERS WITH A CABLE MOUNT SPARE OF THIS GREAT DANGER TO PREVENT ANY DEATHS. Thank you!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

# ~~BILL VOLZ'S~~

# WESTCHESTER

VISIT US AT WWW.BYWESTCHESTER.COM

2285 CROMPOD RD  
CORTLANDT MANOR



SALES SERVICE  
**(914) 739-7100 (914) 739-3000**

Sales  
Mon-Thurs: 9-5  
Fri-Sat: 9-5

Service & Parts  
Mon-Fri: 7:30-6  
Saturday: 8-4

BILL VOLZ'S WESTCHESTER CHRYSLER DODGE

Date 08/30/08 10:16:07

Routing

PARTS INVOICE

Ticket #	108334	RETAIL CASH	108334
Customer #	CASH		
Customer Name			
Address 1			
Address 2			
City/State			
Phone Number	Sales Person	TV	P.O. Number

Qty	Part #	Description	Unit	Price	Total
1	52019816AC	WINCH-SPARE TIRE CAR		110.00	110.00
1	6101787	SCREW-TAPPING		6.00	6.00

Invoice Price Total	\$ 116.00
Sales Tax On Above	\$ 6.00
Deposit	\$ 0.00
<b>Total Amount Due</b>	<b>\$ 122.00</b>

**PAID**  
**CASH**

WE HAVE FAILED PART -

Thank you

NO REFUNDS WITHOUT THIS NOTICE  
No Refunds After 5 Days. No Refunds On Electrical Parts.  
20% Handling Charge On Items Accepted For Return  
All Return Parts Must Be In Original Undamaged Package  
All Warranties On The Product Sold Hereby Are Those Made By The Manufacturer.  
The Seller Hereby Expressly Disclaims All Warranties Either Expressed Or Implied  
Including Any Implied Warranty Of Merchantability Or Fitness For A Particular  
Purpose, And Neither Assumes Nor Authorizes Any Other Person To Assume For It  
Any Liability In Connection With Said Products.

Signature \_\_\_\_\_